

PERM FFY 2012 Data for T19 (Medicaid) and T21 (CHIP)



IMAC
January 16, 2014

Presentation

1) Wisconsin Active Cases

- T19 (Medicaid)
- T21 (CHIP)

2) Wisconsin Negative Cases

- T19 (Medicaid)
- T21 (CHIP)

3) T19 and T21 National and State Findings

4) Next Steps...



ACTIVE CASES

PERM FFY 2012 Active Statewide Payment Error Rate

Funding Source	Sample Size	Error Cases	Total Claims	Error Amount	Payment Error Rate
T19	972	19	\$304,966.33	\$2,940.11	.97%
T21	504	21	\$ 74,318.94	\$1,624.62	2.2%
Combined	1476	40	\$379,285.16	\$4,564.73	1.20%



T19 ACTIVE CASES

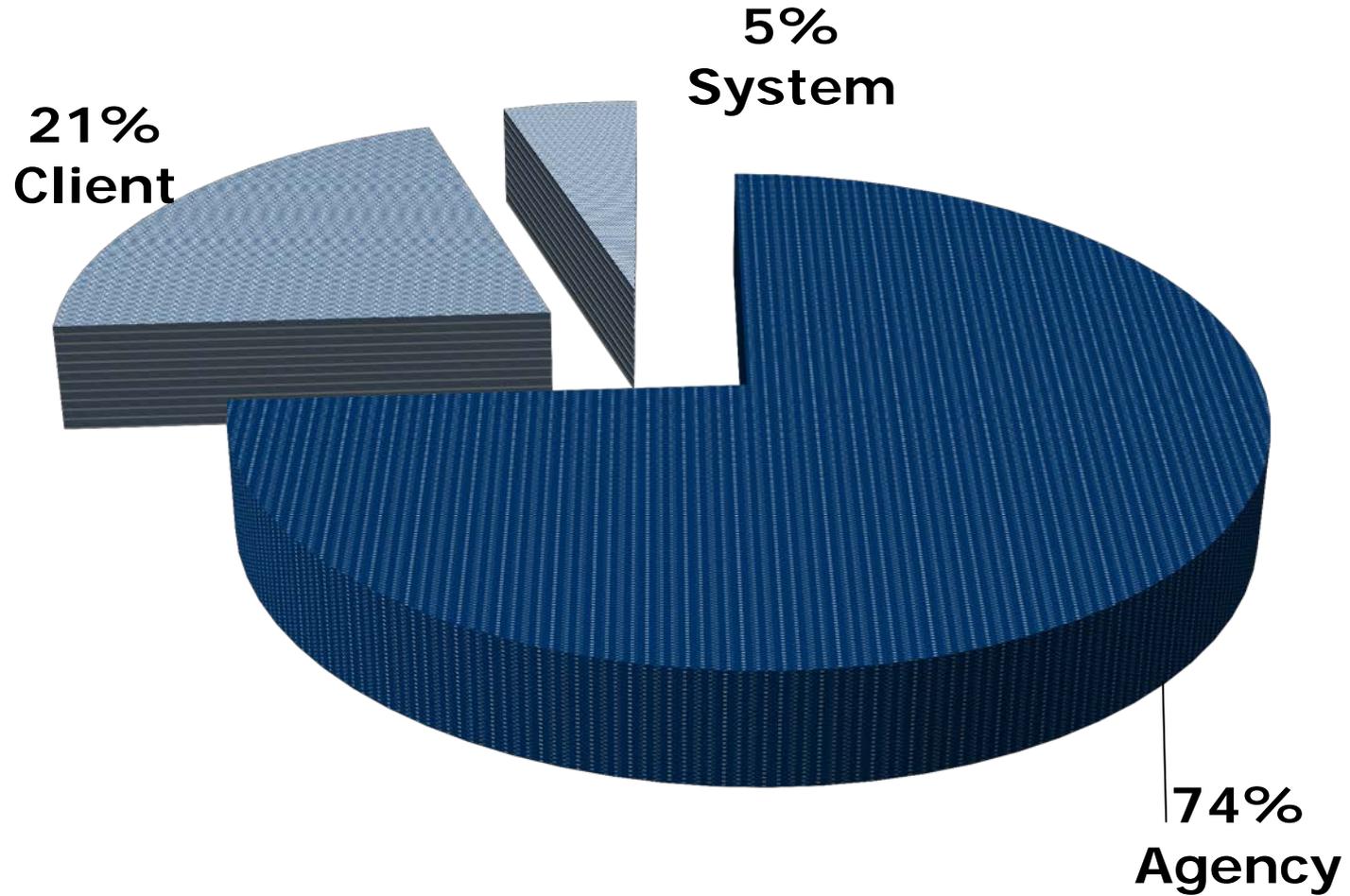
T19 Active Data

Funding Source	Sample Size	Error Cases	Total Claims	Error Amount	Payment Error Rate
T19	972	19	\$304,966.33	\$2,940.11	.97%

T19 Active Error Data by Consortia

Consortia	Sample	Error Cases	Total Claims	Error Amount	Payment Error Rate
Bay Lakes	55	1	\$26,718.68	\$457.95	1.71%
Capital	80	4	\$22,519.01	\$426.53	1.89%
ESC	23	0	\$2,651.75	\$0	0%
East Central	106	0	\$23,093.99	\$0	0%
Great Rivers	65	2	\$16,517.63	\$730.96	4.42%
IM Central	44	1	\$20,596.26	\$40.00	.19%
MiES	209	6	\$47,020.85	\$484.64	1%
Moraine Lakes	61	3	\$30,789.20	\$485.80	1.57%
Northern	45	1	\$21,417.10	\$69.30	.32%
SeniorCare	111	0	\$10,750.25	\$0	0%
Southern	56	0	\$22,114.11	\$0	0%
Western	57	1	\$21,808.91	\$13.00	.05%
WKRP	49	0	\$37,401.23	\$0	0%
Bad River	1	0	\$2.88	\$0	0%
Menominee	4	0	\$828.60	\$0	0%
Oneida Tribal	4	0	\$484.25	\$0	0%
Red Cliff	1	0	\$164.32	\$0	0%
Stockbridge/Munsee	1	0	\$87.20	\$0	0%

T19 Active Error Causes



T19 Active Errors by Element

Element	Cases in Error	Percent of Total Errors
Wages & Salaries	7	37%
Citizenship/ID	3	16%
Unearned Income	2	10.5%
Self-Employment	2	10.5%
Household Composition	1	5%
Shelter Deduction	1	5%
Other – Non-Financial	3	16%
TOTAL	19	100%

T19 Active Error Types & Assistant Groups

Error	Reference/AG	# of Errors
Agency failed to act on known/reported earned income info	Ref. 959 - BCPA Ref. 1092 - BCPA	2
Agency failed to act on known/reported non-financial info	Ref. 441 – BCPA Ref. 449 – BCPA Ref. 1078 - BCPE	3
Agency failed to act on known/reported unearned income info	Ref. 574 - BCPC	1
Agency failed to calculate self-employment income correctly	Ref. 1292 - BCPA	1
Agency failed to code earned income screen correctly	Ref. 392 – BCPE Ref. 1420 - BCPE	2
Agency failed to code household relationships correctly	Ref. 1272 - BCPA	1
Agency failed to obtain/verify CIT/ID	Ref. 183 – BCPA Ref. 681 – BCPA Ref. 899 - FPOS	3
Agency failed to use gross unearned income	Ref. 651 – MI S	1
Client failed to report begin/end of earned income	Ref. 400 – MAPP Ref. 668 – BCPC Ref. 3646 - BCPA	3
Client failed to report self-employment income	Ref. 567 - BCPA	1
System - system failed to calculate special housing amount correctly	Ref. 968 - MCWW	1
TOTAL		19

T19 Active Error Details

Detailed Payment Findings	Number of Cases	Percent of Error Cases
Ineligible	7	37%
Liability Overstated	2	10.5%
Liability Understated	8	42%
Undetermined	2	10.5%
Total Cases in Error	19	100%

T19 Active Error Details

Detailed Error Findings	Number of Cases Reviewed	Number of Error Cases	Percent of Cases in Error
New Applications	83	1	1.20%
Redeterminations	889	18	2.02%
Total Cases Reviewed	972	19	1.95%



T21 ACTIVE CASES

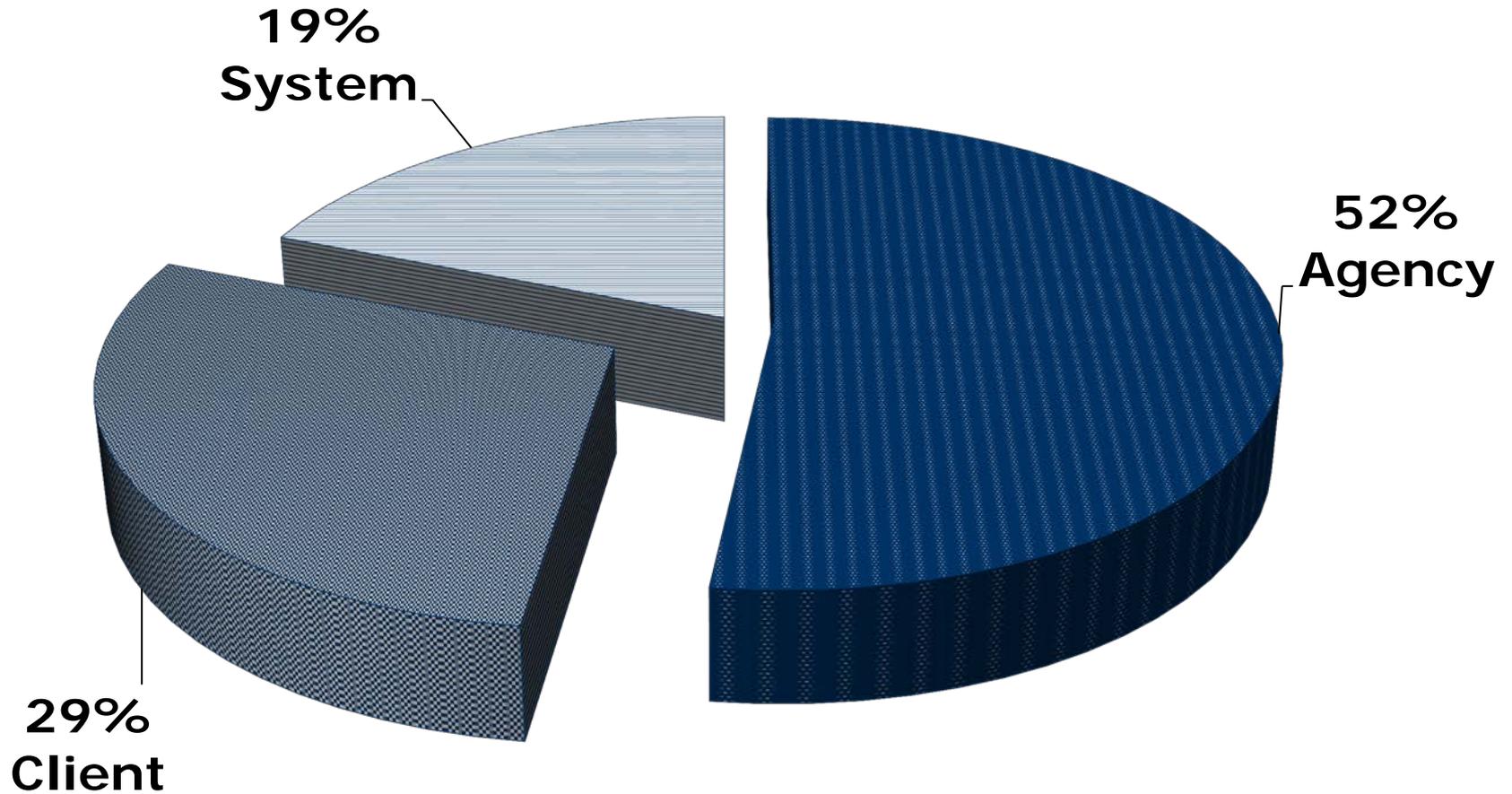
T21 Active Data

Funding Source	Sample Size	Error Cases	Total Claims	Error Amount	Payment Error Rate
T21	504	21	\$74,318.94	\$1,624.62	2.2%

T21 Active Error Data by Consortia

Consortia	Sample	Error Cases	Total Claims	Error Amount	Payment Error Rate
Bay Lakes	34	2	\$2,402.40	\$70.27	2.92%
Capital	51	2	\$13,689.14	\$25.53	.18%
East Central	68	3	\$7,480.36	\$221.12	2.95%
Great Rivers	42	1	\$7,994.17	\$10.00	.001%
IM Central	32	2	\$5,536.76	\$70.13	1.26%
MiES	72	4	\$10,988.31	\$749.00	.06%
Moraine Lakes	62	1	\$10,816.11	\$159.00	.01%
Northern	43	3	\$5,536.39	\$117.40	2.12%
Southern	32	0	\$1,995.25	\$0	0%
Western	30	1	\$3,799.76	\$40.00	1.05%
WKRP	36	2	\$3,947.03	\$70.34	1.78%
Oneida	1	0	\$58.32	\$0	0%
Red Cliff	1	0	\$74.94	\$0	0%

T21 Active Error Causes



T21 Active Errors by Element

Element	Cases in Error	Percent of Total Errors
Wages & Salaries	9	43%
Unearned Income	3	14%
Self-Employment	1	5%
Citizenship/ID	1	5%
Other Non-Financial	3	14%
Other - System	4	19%
TOTAL	21	100%

T21 Active Error Types & Assistant Groups

Error	Reference/AG	# of Errors
Agency incorrectly budgeted earned income	Ref. 346 – BCPC Ref. 1485 - BCPC	2
Agency failed to budget OT	Ref. 254 - BCPC	1
Agency incorrectly calculated self-employment income	Ref. 1620 - BCPC	1
Agency failed to use gross unearned income	Ref. 360 - BCPC	1
Agency incorrectly calculated UC income	Ref. 490 - BCPC	1
Agency failed to code unearned income screen correctly	Ref. 1008 - BCPC	1
Agency failed to act on known/reported non-financial info	Ref. 735 – BCPC Ref. 1232 - BCPC	2
Agency failed to code household relationships correctly	Ref. 1132 - BCPC	1
Agency failed to obtain CIT/ID	Ref. 374 - BCPC	1
Client failed to accurately report earned income	Ref. 488 - BCPC	1
Client failed to report begin/end of earned income	Ref. 100 – BCPC Ref. 720 – BCPC Ref. 1627 - BCPC	3
Client failed to report change in PT/FT and/or pay rate	Ref. 380 – BCPC Ref. 1650 - BCPC	2
System error – EVHI	Ref. 224 - BCPC	1
System error - Extension error	Ref. 248 - BCPC	1
System error - Granted free month after RRP	Ref. 255 – BCPC Ref. 382 - BCPC	2
TOTAL		21

T21 Active Error Details

Detailed Payment Findings	Number of Cases	Percent of Error Cases
Ineligible	9	43%
Liability Overstated	0	0%
Liability Understated	11	52%
Undetermined	1	5%
Total Cases in Error	21	100%

T21 Active Error Details

Detailed Error Findings	Number of Cases Reviewed	Number of Error Cases	Percent of Cases in Error
New Applications	33	1	3%
Redeterminations	471	20	4%
Total Cases Reviewed	504	21	4.16%



NEGATIVE CASES

PERM FFY 2012 Negative Statewide Case Error Rate

Funding Source	Sample Size	Error Cases	Case Error Rate
T19	169	14	8.3%
T21	204	10	4.9%
Combined	373	24	6.43%



T19 NEGATIVE CASES

T19 Negative Data

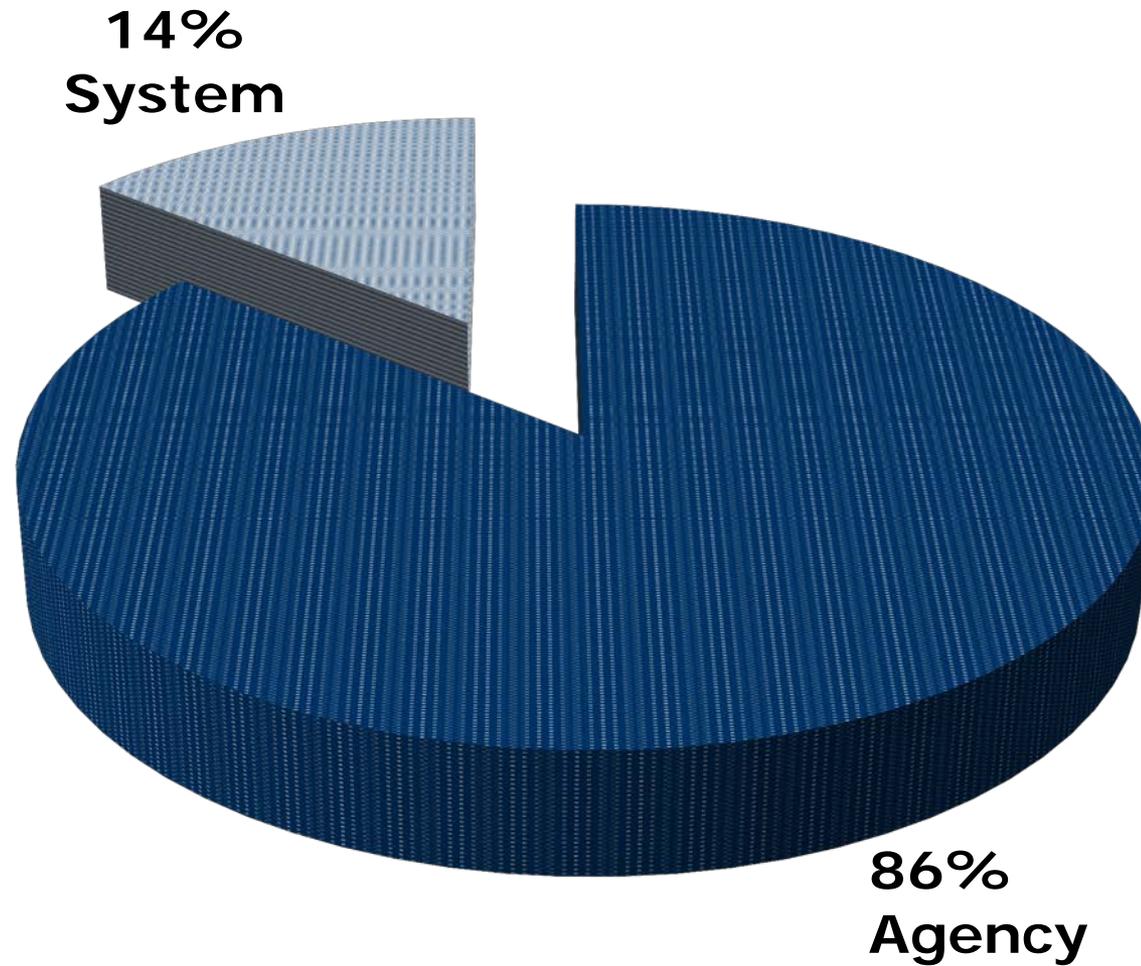
Funding Source	Sample Size	Error Cases	Case Error Rate
T19	169	14	8.3%

T19 Negative Error Data by Consortia

Consortia	Sample	Error Cases	Case Error Rate
Bay Lakes	8	0	0%
Capital	19	3	15.78%
ESC	11	0	0%
East Central	21	2	9.52%
Great Rivers	11	1	9.09%
IM Central	10	2	20%
MiES	27	4	14.81%
Moraine Lakes	17	1	5.88%
Northern	7	0	0%
SeniorCare	3	0	0%
Southern	10	1	10%
Western	13	0	0%
WKRP	9	0	0%
Lac Du Flambeau	1	0	0%
Stockbridge/Munsee	2	0	0%

*Agencies not listed had no cases pulled in the sample.

T19 Negative Error Causes



T19 Negative Error by Element

Error	Cases in Error	Percent of Total Errors
Verification	6	43%
Agency–Other/Non-Financial	3	22%
Signature	2	14%
System-Other/Non-Financial	2	14%
Application Processing	1	7%
TOTAL	14	100%

T19 Negative Error Types & Assistant Groups

Error	Reference/AG	# of Errors
Agency failed to allow adequate time to produce information/verification	Ref. 4141 – FPOS Ref. 4173 – FPOS Ref. 4377 - BCPA	3
Agency terminated benefit for failure to verify but never sent out request for verification	Ref. 4342 - BCPC	1
Agency incorrectly coded living arrangements	Ref. 4178 - BCPC	1
Agency failed to failed to act on timely verification of citizenship	Ref. 4105 - BCPA	1
Agency denied applicant for signature although one had been received	Ref. 4235 - FPOS	1
Agency failed to act on timely verification of signature; scanned to wrong file	Ref. 4302 - SLMB	1
Agency failed to provide proper written notification	Ref. 4213 - BCPE	1
Agency failed to use “process override” for insurance access; terminated for lack of renewal	Ref. 4378 - BCPC	1
Agency issued FPOS after customer asked for benefit to be terminated	Ref. 4177 - FPOS	1
Agency requested verification that was not questionable	Ref. 4142 - FPOS	1
System failed to determine FPOS eligibility after denying BC for pregnancy	Ref. 4040 - FPOS	1
System failed to acknowledge completed renewal	Ref. 4312 - FPOS	1
TOTAL		14

T19 Negative Error Details

Detailed Error Findings	Number of Cases Reviewed	Number of Error Cases	Percent of Cases in Error
New Applications	40	4	10%
Redeterminations	129	10	7.75%
Total Cases Reviewed	169	14	8.28%



T21 NEGATIVE CASES

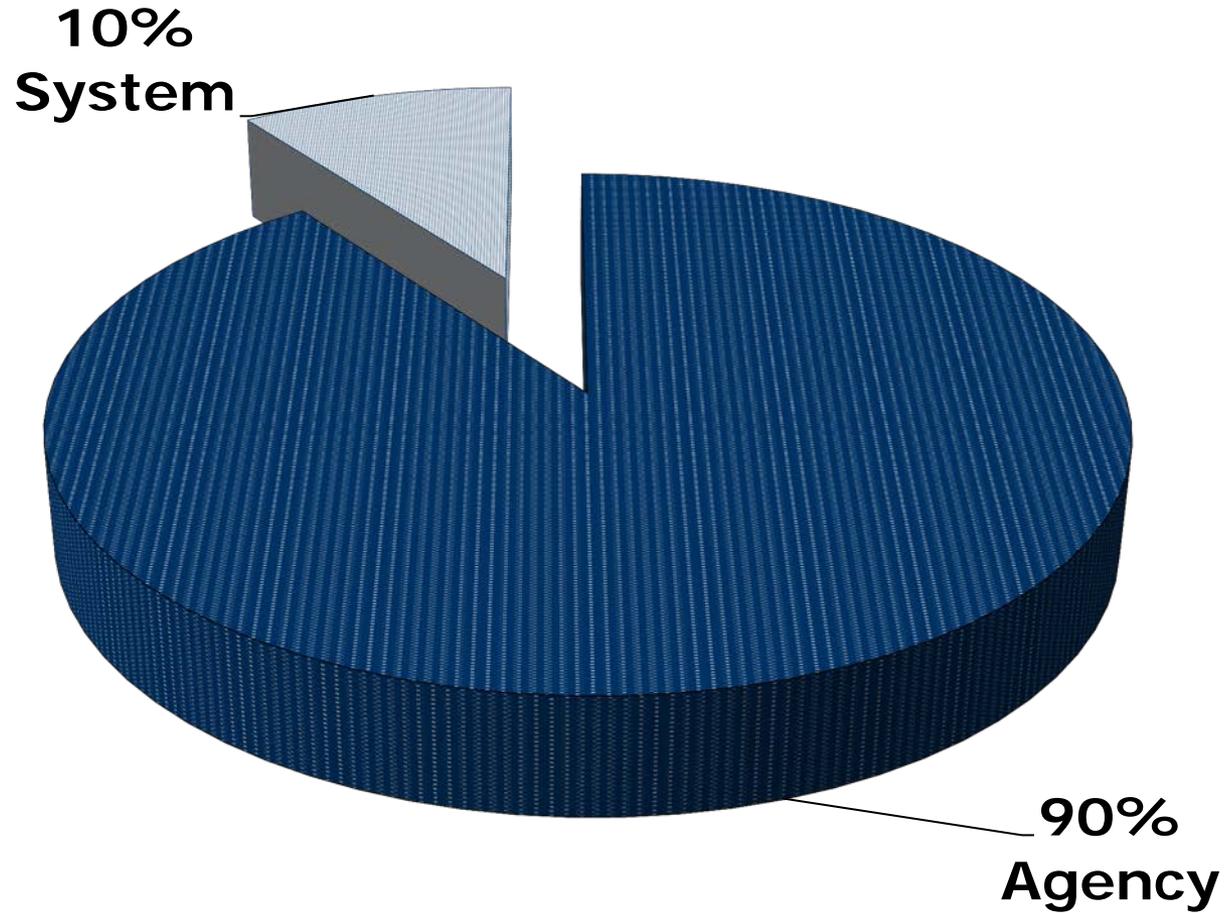
T21 Negative Data

Funding Source	Sample Size	Error Cases	Case Error Rate
T21	204	10	4.9%

T21 Negative Error Data by Consortia

Consortia	Sample	Error Cases	Case Error Rate
Bay Lakes	14	1	7.14%
Capital	21	0	0%
East Central	26	1	3.84%
Great Rivers	26	0	0%
IM Central	12	1	8.33%
MiIES	31	3	9.67%
Moraine Lakes	20	1	5%
Northern	6	0	0%
Southern	16	0	0%
Western	16	2	12.5%
WKRK	15	1	6.66%
Oneida Tribal	1	0	0%

T21 Negative Error Causes



T21 Negative Errors by Element

Error	Cases in Error	Percent of Total Errors
Verification	4	40%
Premiums	4	40%
Policy	1	10%
System-Other Non-Financial	1	10%
TOTAL	10	100%

T21 Negative Error Types & Assistant Groups

Error	Reference/AG	# of Errors
Agency failed to act on premium payment; benefit remained closed	Ref. 4277 – BCPC Ref. 4281 - BCPC	2
Agency failed to advise applicant how to pay premium; denied benefit	Ref. 4318 – BCPA Ref. 4325 - BCPC	2
Agency failed to allow adequate time to produce information/verification	Ref. 4156 – BCPC Ref. 4189 – BCPA	2
Agency failed to act timely on verification submitted	Ref. 4390 – BCPC Ref. 4215 - BCPC	2
Agency misapplied “access to health insurance” policy	Ref. 4099 - BCPC	1
System terminated 18 year old at beginning of month s/he turned 19	Ref. 4031 - BCPC	1
TOTAL		10

T21 Negative Error Details

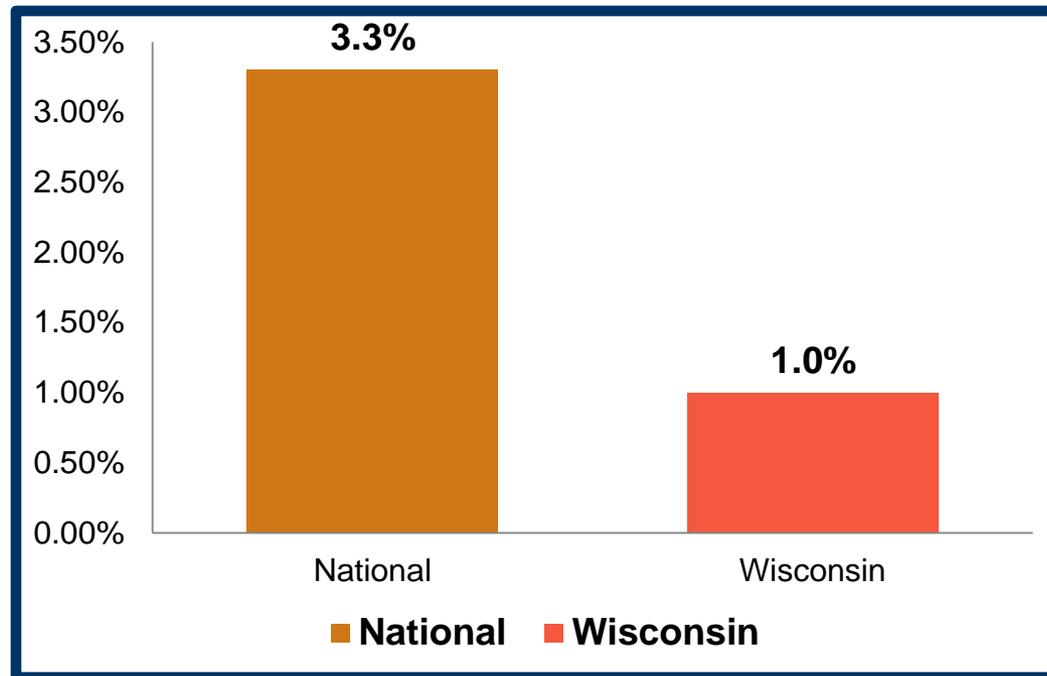
Detailed Error Findings	Number of Cases Reviewed	Number of Error Cases	Percent of Cases in Error
New Applications	79	4	5%
Redeterminations	125	6	4.8%
Total Cases Reviewed	204	10	4.9%



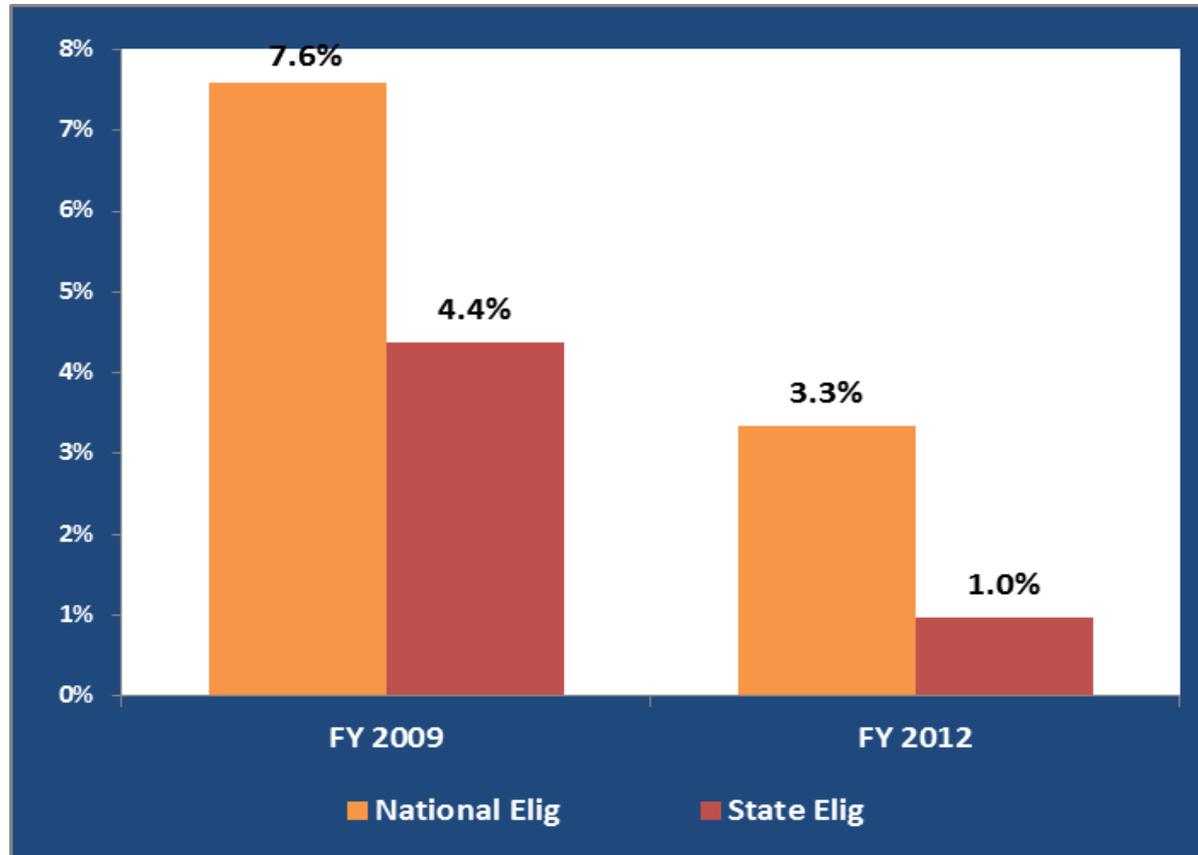
T19 AND T21 NATIONAL AND STATE FINDINGS

T19 FFY 2012 National and State Findings

- National T19 Eligibility Component Estimated Error Rate was 3.3%
- Wisconsin T19 Medicaid Eligibility Component Rate was 1.0%

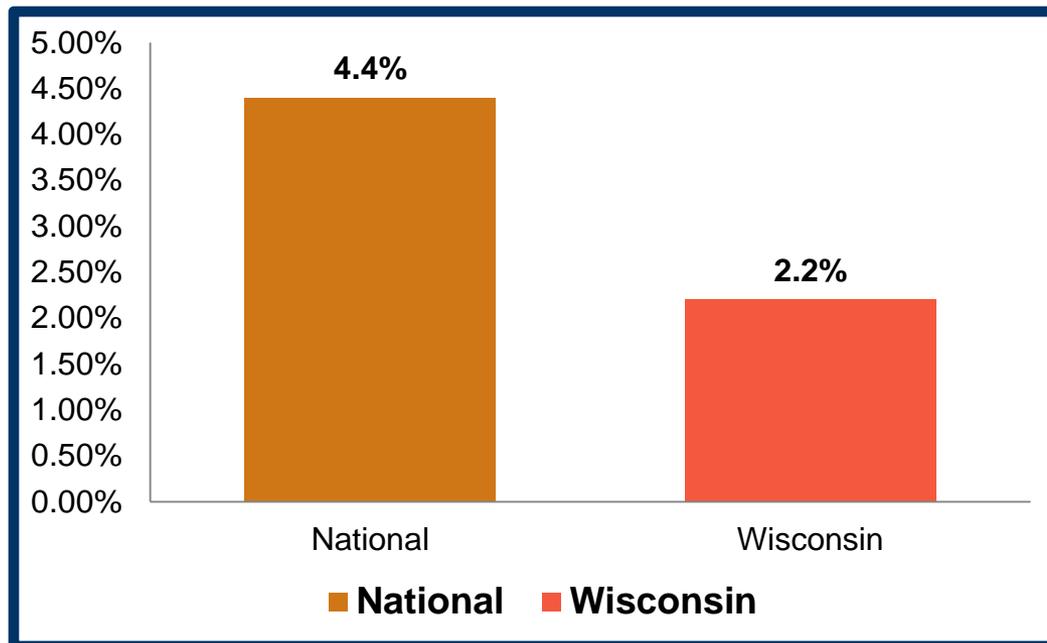


T19 National and State Medicaid Eligibility Error Rates



T21 FFY 2012 National and State Findings

- National T21 Eligibility Component Estimated Error Rate was 4.4%.
- Wisconsin T21 Eligibility Component Estimated Error Rate was 2.2%.



Next Steps...

- **Corrective Action Plan (CAP)**
- **PERM Pilot Cycles for 2014, 2015, and 2016**
- **Next *Traditional* PERM Cycle for 2018**

For More Information

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