

Second Party Review-Overview

IMAC Meeting 2/20/13

Introductions

- Supervisor
 - Paul Michael
- Leads
 - Amber Rahn
 - Craig Hayes
- 10 additional staff performing reviews.

2013 Review

- Second Party Reviews
 - 16,000 Reviews Completed [Not including Dec.]
 - Results distributed monthly [3 month delay in final error rates]
 - 2060 Errors found, including Technical Errors [13% Case Error Rate]
 - Steady increase in Case Level Error Rate throughout 2013
 - Low: 4.3%
 - High: 25.5%

2013 Review

- Non-Error Reviews
 - Peer review of cases found “not in error”
 - Errors found in this process are also utilized to track reviewer accuracy.
- Discrepancy Tracking
 - Monthly reporting
 - Statewide and Consortium statistics
 - Discrepancy Type
 - Reason cited.
- PPACA Training
- Assisting other bureau business areas as needed.

2013 Review

- Error Detail Reporting
 - Original intention was to provide error detail and trends via IMQA data. Reports are not yet available via the IMQA Tool [availability date TBD]
 - Mid/Late 2013 a process was built and internal tracking tool was updated to better track error “types”.
 - Errors are recorded as “types” and “sub-types”
 - Error types will continue to be developed better suit the needs of DHS and local agencies.
 - Error data will be made available monthly
 - Statewide
 - By Consortium
 - By program [Healthcare and FoodShare]

The Future

- Focused Reviews
 - FFM Referrals
- Reporting
 - Error Types/Trends
- Impacts:
 - Training
 - Systems
 - Policy
- Continued Flexibility
 - Assisting other bureau roles
 - Improving data for practical use by a wider audience

Contact us...

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