



FSET/ABAWD Policy Enhancements

IMAC

3/20/2014

FSET/ABAWD Project Overview

Current Policy

- Federal waiver of benefit time limits for ABAWDs since 2002.
- Voluntary FoodShare Employment and Training (FSET) program since 2008.

Policy and Program Changes

- Implement time-limited FoodShare and ABAWD work requirements.
- Regionalize FSET administration statewide.

CARES/CWW Changes

- CARES eligibility enhancements to systematically identify ABAWDs and make referrals to FSET.
- Design new FSET Program Tool in CWW.
- Implement ABAWD clock to track months of time-limited FoodShare.
- Systematic exchange of monthly FSET participation information.

Who is an ABAWD?

An ABAWD is someone who meets all of the following conditions:

- Is between the ages of 18-49
- Is not disabled
- Is not pregnant
- Is able to work

Exemptions from ABAWD work requirements:

- Parent of or living with a child under age 18
- Caring for incapacitated person, inside or outside the home
- Caring for dependent child under age 6 living outside the home
- Physically or mentally unable to work
- Applied for or receiving unemployment compensation
- Taking part in AODA program

ABAWD Work Requirements & FoodShare Eligibility

- ABAWD FoodShare benefits are limited to 3 months in a 36-month period, unless meeting work requirement.
 - Benefit months do not need to be consecutive
- An ABAWD can meet the work requirement by:
 - Working
 - Participating in allowable work program (e.g. FSET, W-2, or WIA)
 - Combination of working and participating in allowable work program
- Work requirement hours must average at least 20 hours per week (80 hours per month)

FSET/ABAWD Project Implementation Approach

Pilot Release

1 FSET Region
Racine, Kenosha and Walworth Counties
July 1, 2014

Statewide Release

10 FSET Regions
Balance of State
Jan 1, 2015

Pilot Release

Eligibility Enhancements

- Changes to CWW released statewide
- ABAWD eligibility rules apply only to members in Pilot Region at application and renewal

FSET Tool

- New FSET Tool released to FSET Pilot agencies
- Balance of state continues to use legacy Work Programs module

Statewide Release

Eligibility Enhancements

- ABAWD eligibility rules apply to the entire state
- Rules applied at application and renewal

FSET Tool

- New FSET Tool released to all FSET agencies
- Use of legacy Work Programs module discontinued for FSET

Project Timeline

The FSET/ABAWD project will be released using a pilot approach, with the pilot go-live on 6/30/14 and the statewide go-live on 01/01/15.

Timeline

Project Phase	Start Date	End Date	Duration (Weeks)
Requirements	11/18/2013	01/17/2014	9*
Design & Documentation	12/23/2013	02/14/2014	8*
Construction	02/17/2014	03/28/2014	6
Unit/Integration Testing	03/31/2014	04/18/2014	3
System Testing	04/21/2014	05/23/2014	5
UAT	05/26/2014	06/27/2014	5
Training	06/26/2014	06/27/2014	0
Production	06/28/2014	06/28/2014	
Go-Live in Pilot Region	06/30/2014		
Statewide Go-Live	01/01/2015		

*Phases overlap

Eligibility System Changes

- Addition of Three New Pages
 - ABAWD Exemption Page
 - Refer to FSET Page
 - FSET Clocks Page
- Changes to Existing Pages
 - Benefits Received and Disability Pages
 - Question Rewording
 - Request Verification
- Confirmation & Post-Confirmation Changes
- Correspondence Changes

New Page - FS ABAWD Exemption

The purpose of the page is to collect worker-entered FS ABAWD exemptions for an individual and to display current exemptions entered on other pages.

This page will be scheduled from the Non-financial Gatepost Page if all of the following conditions are met:

- At least one individual in the household is age 17 to 49
- No individual is a minor (less than age 17)
- County of residence of the case is within the pilot region
- FoodShare is requested

CARES Worker Web User ID: XCTX31 User Name: G SHIH Quick Select: CASE/RFA 12/09/2013 3:5

Primary Person: JOHN CAGE 40M PP Case: 0002607000 Status: Open Mode: Ongoing

Action Items (2) Documents (0) Discrepancies (0) Work Items (0)

Navigation Menu

- Case Information
- Individual Demographics
- Benefits/School
- Individual Non Financial
- Other Health Care Programs
- Asset Information
- Employment Queries
- Employment
- Unearned Income
- BC+ Tax Deductions
- Expenses
- Medical
- Tax Filing Information
- W-2/Child-Care
- FS ABAWD Exemption
- Generate Summary
- Instate Eligibility Determination
- Eligibility
- Post Eligibility
- Confirm Eligibility
- Refer to FSET
- FS Clock
- Override AG Review Dates
- Post Confirmation
- Query
- Benefit Issuance
- Worker Tools
- IMQA 2nd Party
- SSI/MA Administration

FS ABAWD Exemption Cancel [] Reset []

Effective Month

* Begin Month: 11 / 2015 End Month: 11 / 2015
Delete Reason: [] Last Updated: 11/18/2013

Additional Information

* Individual: JOHN CAGE 40M PP

* Is this individual participating in an allowable work program? [] Verification: []
If Yes, which work program is the individual participating in? []
On average, how many hours per month does this individual participate in the selected work program? []

* Is this individual the caretaker of a child under age 6 out of home? [] Verification: []

* Is this individual the caretaker of an incapacitated individual outside of the home? [] Verification: []

Apply 15% exemption? []
If Yes, for what month? MM / YYYY
Reason []

Most Recent Information

Is this individual meeting the work requirement by working (employment and self-employment hours)?	No	
Individual pregnant?	No	Verification: []
Is this individual currently physically or mentally incapable of working?	No	Verification: []
Is a household member needed to care for this person?	No	Verification: []
Caretaker:		Verification: []
Has this individual applied for or is this individual receiving unemployment compensation?	No	Verification: []
Is this individual an Inpatient / Outpatient participating in a Drug or Alcohol Treatment?	No	Verification: []

Enter New Begin Month: MM / YYYY Go

Individual [] Updated on or before MM / DD / YYYY Go

Add Case Comment [] Previous [] Next []

New Page - Refer to FSET

This Refer to FSET page allows an IM worker to refer FS individual to the FSET program. This page will take the place of the AIWP for the FSET program.


 User ID: XCTM77 User Name: V GUNTANALA Quick Select: CASE/RFA

Primary Person : ELI WARLEY 33F PP Case: 5002164358 Status: Open Mode: Ongoing 3.5 01/31/2013

- Navigation Menu**
- ▶ Case Information
 - ▶ Individual Demographics
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 - ▶ Individual Non Financial
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 - ▶ Asset Information
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 - ▶ Employment
 - ▶ Unearned Income
 - ▶ BC+ Tax Deductions
 - ▶ Expenses
 - ▶ Medical
 - ▶ Tax Filing Information
 - ▶ W-2/Child-Care
 - ☑ FS ABAWD Exemption
 - ☑ Generate Summary
 - * Initiate Eligibility Determination
 - ▶ Eligibility
 - ▶ Post Eligibility
 - ☑ Confirm Eligibility
 - ☑ Refer to FSET
 - ☑ FS Clock
 - ☑ Override AG Review Dates

Refer to FSET

Cancel

Non-Exempt ABAWDs / Previously Referred Individuals								
Individual	Category Sequence	Date of Last Referral Sent	Participation Status	FS Eligible?	Exemption Reason(s)	Volunteer?	Send Referral	Referral History
JOHN DOE 33M	01		NON-EXEMPT ABAWD	Eligible		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
ADAM SMITH 24M	01	06/09/2012	NON-EXEMPT ABAWD	Eligible		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
AMY ADAMS 47F	01	12/23/2012		Ineligible		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
JOHN CAGE40M	01	05/11/2013	EXEMPT ABAWD	Eligible	UN, CY, CM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Voluntary Referrals						
Individual	Category Sequence	Participation Status	FS Eligible?	Exemption Reason(s)	Send Referral Voluntarily	Referral History
MAY PARK 59F	01	NON-ABAWD	Eligible		<input type="checkbox"/>	
MARK WONG 21M	01	EXEMPT ABAWD	Eligible	CC	<input type="checkbox"/>	
MIKE CHAN 36M	01	EXEMPT ABAWD	Eligible	CY, CM, DC	<input type="checkbox"/>	
TOM PITT 27M	01	EXEMPT ABAWD	Eligible	TF, UN	<input type="checkbox"/>	

New Page – Referral Search Results

The Referral Search Results page allows a worker to see the referrals for a PIN selected on the Refer to FSET Page.



User ID: XCTN81 User Name: D CUTTING Quick Select: CASE/RFA

Go Help Logout

3.5 11/19/2013

Navigation Menu

- Generate Summary
- Initiate Eligibility Determination
- Eligibility
- Post Eligibility
- Confirm Eligibility
- Override AG Review Dates
- Post Confirmation
- Query
- Benefit Issuance
- Worker Tools**
- FSET Tool
 - Referral Search
 - Participant Summary
 - PIN Comments
- Assessment

Referral Search Results

Search Criteria

Enrollment Status:	Referred, Enrolled, Disenrolled, Withdrawn	FSET Region/Tribe:
Referral Updated On:	All dates	FSET Office(s):
Effective Date:	All Dates	FSET Worker ID:
		PIN: 5432431234

Search Results

Updated On	Referral #	PIN	Referral Effective Date	Enrollment Status	Participation Status	FSET Worker	FSET Office	FSET Region	Region of Residence	
03/20/2014	7456543212	5432431234	12/01/2013	Referred	Non-Exempt	XCTN81	5624	01	01	
10/01/2013	9304938276	5432431234	10/01/2013	Disenrolled	Non-Exempt	XCTN81	5624	01	01	
09/22/2013	0192836483	5432431234	08/01/2013	Disenrolled	Non-ABAWD	XCTN81	5624	01	01	

Return

New Page – Referral Details

The Referral Details page allows a worker to see detailed information about a selected referral.

User ID: XCTN81 User Name: D CUTTING

Quick Select: CASE/RFA
Go
Help
Logout

Name: JOHN DOE PIN: 5432431234 Participation Status: Non-Exempt ABAWD
3.5 11/19/2013

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- Benefit Issuance
- Worker Tools**
- FSET Tool
 - Referral Search
 - Participant Summary
 - PIN Comments
- Assessment
 - Barriers
 - Education
 - Employment
 - Summary
- Employment Plan
 - Goals and Action Steps
 - Assign Activity
 - Summary
- Track
 - Participation
 - Supportive Services
- Page Controller Lookup
- IMQA 2nd Party
- SSI-MA Administration

Referral Details

Record Management			
Last Updated :		03/20/2014	
Referral Information			
Referral:	7456543212	Referral Updated By:	XCTN81 - DEREK CUTTING
Participation Status:	NON-EXEMPT ABAWD	Exemption Reasons:	
FS Referral Effective Begin Date:	03/20/2013	FS Referral Effective End Date:	
FSET Region/Tribe:	SOUTHEAST REGION	FSET Worker ID:	XCTN81 - DEREK CUTTING
FSET Office:	5624	FSET County:	KENOSHA
Enrollment Information			
Enrollment Status:	REFERRED	Enrollment Date:	
Disenrollment Date:		Disenrollment Reason:	
Disenrollment Override Reason:			
Case Information			
Case:	5002164358	IM Consortia:	KENOSHA RACINE
IM Worker:	XCTN82 - JON DOE	IM County / Tribe:	KENOSHA
		IM Office:	5605

Updated on or before

12 /
 01 /
 2013
Go

← Previous

AIWP Changes

Currently the AIWP mainframe screen is used for the management of W-2 and FSET. Since FSET is being transitioned to a new tool in CWW, AIWP will be enhanced to accommodate the changes.

- As of July 1, 2014 AIWP will stop listing FSET referrals and prevent workers from sending FSET referrals for the FS members for the new FSET Pilot counties Racine, Walworth, and Kenosha.
- As of January 1, 2015 AIWP will stop generating FSET referrals entirely.

```
AIWP                WORK PROGRAMS REFERRAL/ACTION                01/15/14 08:14
CASE: 0000001988                WORKER: XP0141                JC2333 D CUTTING
LAST UPDATED: 01 15 14                CASE STATUS: OPEN                CASE MODE: ONGOING

-----W-2-----                -----FSET-----
NUM NAME    CASE        CAT SEQ  RG EXMP  WP        CASE        CAT SEQ  RG EXMP  WP
              CD RSN   OFF              CD RSN   OFF
01
PRIOR DETER. ON                0000001988 FS   01  E  IG   2031
                                12 05 13  E  IG   2031

06
PRIOR DETER. ON                0000001988 FS   01  E  SC   2031
                                12 05 13  E  SC   2031

08
PRIOR DETER. ON                0000001988 FS   01  E  CH   2031
                                12 05 13  E  CH   2031

-----INDIVIDUALS-----
01          C (PP )    06          (DAU)    08          (GRS)

PF24: PROCESS THIS PAGE
NEXT TRAN:  _          PARMs: 0000001988

MA + a                23/013
```

New Page - FS Clock

The FS Clock page allows a worker to manage an individual's FoodShare clocks. A worker can use this page to override the start of a clock and monthly status.

CARES Worker Web User ID: XCTM77 User Name: V GUNTANALA Quick Select: CASE/RFA
 Primary Person: ELI WARLEY 33F PP Case: 5002164358 Status: Open Mode: Ongoing
 Action Items (1) Documents (0) Discrepancies (1) 01/31/2013

Navigation Menu

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- Expenses
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- Tax Filing Information
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- FS ABAWD Exemption
- Generate Summary
- Initiate Eligibility Determination
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- Post Eligibility
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- Refer to FSET
- FS Clock
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- Post Confirmation
- Query
- Benefit Issuance
- Worker Tools
 - IMQA 2nd Party
 - SSLMA Administration

FS Clock Cancel [] Reset

Individual Information

Individual: ELI WARLEY 33F Last Updated: 07/18/2016
 Delete Reason: [] Sequence: 1

36 Month Clock

Start Month: 01 / 2015 Override: []
 End Month: 12 / 2017
 Clock Months Expired: 19

Benefit Months

Time-limited Benefit Months: Month 1: 01/2015 Month 2: 02/2015 Month 3: 08/2015
 Additional Months Start: 01 / 2016 End: 03 / 2016

Clock Information and Benefit Months

Month	Last Updated	Overridden By	System Status	Additional Month(s)	Worker Override Status	Worker Override Reason
08/2016	MM/DD/YYYY		EXEMPT			
07/2016	MM/DD/YYYY		EXEMPT			
06/2016	MM/DD/YYYY		EXEMPT			
05/2016	MM/DD/YYYY		EXEMPT			
04/2016	MM/DD/YYYY		EXEMPT			
03/2016	MM/DD/YYYY		ADDITIONAL MONTH	Yes		
02/2016	MM/DD/YYYY		ADDITIONAL MONTH	Yes		
01/2016	MM/DD/YYYY		ADDITIONAL MONTH	Yes		
12/2015	MM/DD/YYYY		MET WORK REQUIREMENT			
11/2015	MM/DD/YYYY		MET WORK REQUIREMENT			
10/2015	MM/DD/YYYY		EXEMPT			
09/2015	MM/DD/YYYY		EXEMPT			
08/2015	MM/DD/YYYY	XCTM77	TIME-LIMITED BENEFIT		EXEMPT	Reason 1
07/2015	MM/DD/YYYY	XCTM77	EXEMPT		TIME-LIMITED BENEFIT	Reason 1
06/2015	MM/DD/YYYY		EXEMPT			
05/2015	MM/DD/YYYY		EXEMPT			
04/2015	MM/DD/YYYY		EXEMPT			
03/2015	MM/DD/YYYY		EXEMPT			
02/2015	MM/DD/YYYY		TIME-LIMITED BENEFIT			
01/2015	MM/DD/YYYY		TIME-LIMITED BENEFIT			

Individual: [] Sequence: [] Updated on or before: MM / DD / YYYY Go [] []

Add Case Comment [] Cancel [] Update []

Confirmation and Post Confirmation Changes

The following changes will be made to the page scheduling from Confirmation.

- Post Confirmation Page/AIWP - The Tran code will be blank if there is no W-2 or Medicaid deductible (met or unmet) for a case that is part of the pilot counties (county of residency). The system will continue to display AIWP when W-2 exists for a case.
- Post Confirmation Page/AIWP - The Tran code will continue to display AIWP if there is a W-2 or FS and the case does not belong to a pilot county until statewide implementation. The system will continue to display AIWP when W-2 exists for a case.
- Refer to FSET – The page will be scheduled if FS is requested and the case is in the Pilot Region. Otherwise, the page will not be scheduled. After the statewide release, the page will be scheduled any time FS is requested.

The screenshot shows the CARES Worker Web interface. At the top, the user is identified as D CUTTING with User ID XCTN81. The case is 0002607000, status is Open, and mode is Ongoing. The page is titled "Post Confirmation". The main content area displays the following text:

Page Completion Status: **All pages are complete. You may proceed to the mainframe by clicking the 'Next' button and entering the tran code below. If no tran code is displayed below, you do not need to go to the mainframe.**

Tran Code: **AIWP**

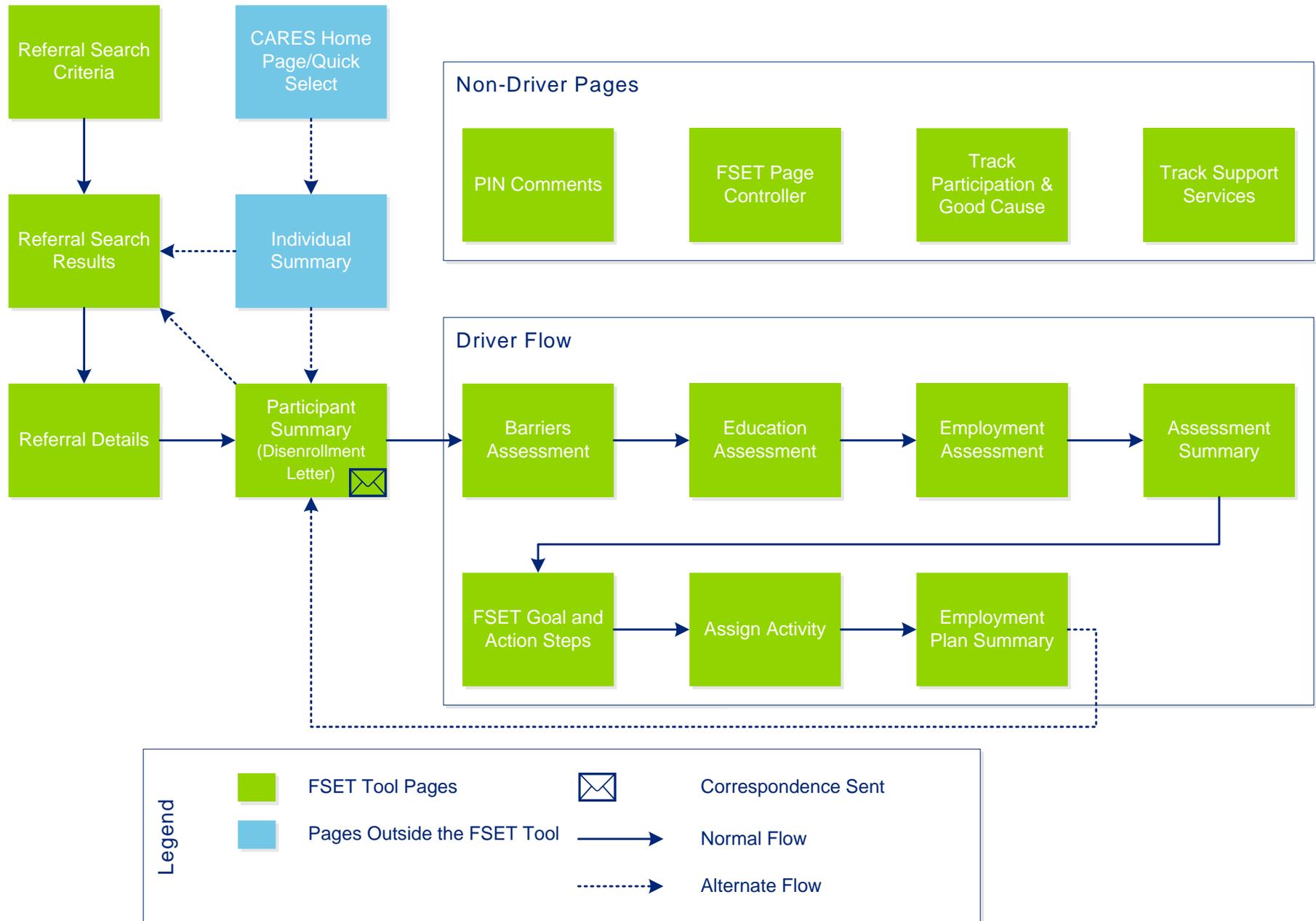
At the bottom of the page, there are buttons for "Add Case Comment", "Cancel", "Previous", and "Next".

Correspondences Changes

As part of the FSET/ABAWD Policy Enhancements project, the following correspondences will be enhanced/created:

- Rolling Mailing to Notify Households of FS Program Policy Changes during their Renewal
- Eligibility Notice of Decision Enhancements for FS Approval, Change, Termination/Denial
- 45 Day Renewal Letter
- FSET Referral Letter
- FSET Disenrollment Letter

FSET Tool Page Flow



CWW Home Page

The CWW Home Page will be enhanced to show recently viewed PINs in the Recent Cases/RFAs/ACCESS Applications/Change Reports section.

User ID: XCTN81 User Name: D CUTTING Quick Select: CASE/RFA

Go Logout

3.5 11/18/2013

Navigation Menu

- Search
- CARES Home
- Search
- Inbox Search
- Unlinked Documents
- RFA / Case**
- ▶ Client Registration (0)
- ▶ Case Summary
- ▶ Case Comments
- ▶ Expected Changes
- ▶ Application Entry (0)
- ▶ Generate Summary
- ▶ Initiate Eligibility Determination
- ▶ Eligibility
- ▶ Post Eligibility
- ▶ Confirm Eligibility
- ▶ Override AG Review Dates
- ▶ Post Confirmation
- ▶ Query
- ▶ Benefit Issuance
- Worker Tools**
- ▶ IMQA 2nd Party
- ▶ SSI-MA Administration
- ▶ TCLA Administration
- ▶ Client Scheduling
- ▶ Worker Tasks
- ▶ Fair Hearings Tracking
- ▶ Case Management
- ▶ Client Correspondence
- ▶ Data Exchange

CARES Worker Web Home

Recent Cases/RFAs/ACCESS Applications/Change Reports/PINs

Type	Number	Primary Person/Individual	Accessed
PIN	0007728646	JOHN CAGE	11/20/2013
PIN	9182038271	ANNIE LENNOX	11/19/2013
Case	7029381928	STEVIE NICKS 23F	11/19/2013
ACCESS #	7102938192	AARON COPLAND 42M	11/19/2013
RFA	9009283091	JONI MITCHELL 20F	11/19/2013

My Dashboard View Workload Dashboard

Work Items	Category	Total	Days Left to Complete				
			<1	1-7	8-14	15-30	>30
Applications		15	15				
SMRFs		0					

My Inbox Items

Type	Counts
Apps with Priority Service	0
Apps Received Before 11/08/2013	0
Apps Received After 11/08/2013	0
Total number of Apps	0
Online Change Reports	0
Online Renewals Received	0
Online SMRFs Received	0
Appeals Assigned to Me	0

My Tasks

Type	Counts
SMRFs	0
Employer Verifications	0
Cases with Unprocessed Documents	0
Having Outstanding Verification Approaching	0
Having Outstanding Verification Past Due	0
Unlinked Document Batches	0
Cases with DX Discrepancies	6
UIB Discrepancy	0
SOLQ-I Discrepancy	6
SWICA Discrepancy	0
Prisoner Discrepancy	0

Broadcast Messages

1 of 2 Pages

Issue Date	Message Description
06/13/2006	***** PROCESSING ACCESS OR MAIL IN APPLICATIONS ***** REMINDER, IF YOU ARE PROCESSING AN ACCESS OR MAIL IN APPLICATION AND ARE GOING TO RUN ELIGIBILITY USING HOST ON DEMAND, YOU NEED TO CLICK THE "ELIGIBILITY" BUTTON BEFORE RUNNING THE CASE THROUGH HOD. IF YOU DO NOT, YOU WILL GET A MESSAGE THAT CWW PAGES ARE INCOMPLETE.
06/13/2006	SSN VERIFICATION PROCESSED-EXCHANGE TYPE:SSWS
06/12/2006	SSN VERIFICATION PROCESSED-EXCHANGE TYPE:SSWS
06/10/2006	REFERENCE TABLE MC COMPLETE - EXCEPTION RPT PRODUCED
06/10/2006	SSN VERIFICATION PROCESSED-EXCHANGE TYPE:SSWS

Individual Summary

The Individual Summary page will be enhanced to show two new FSET options

- View FSET Participant Summary
- View FSET Referrals

CARES Worker Web SYSTEMS User ID: XCTN81 User Name: D CUTTING Quick Select: CASE/RFA 3.5 11/18/2013

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 - TCLA Administration
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 - Worker Tasks
 - Fair Hearings Tracking
 - Case Management
 - Client Correspondence
 - Doc. Exchange

Individual Summary [Reset]

Individual

Name:	JOHN CAGE	PIN:	0007728646
Associated PIN(s):			
Alias(es):			
SSN:	433-43-3433	MCI ID/MAID:	3110956730
Gender:	MALE	Birth Date:	09/05/1973
Language:	ENGLISH	Cleared:	YES
Where?	RFA/Case		

Query

- View Individual Eligibility History
- View Individual Participation History
- View Individual DX Discrepancy History

Send Information

- Resend Eligibility Information to MMIS

FSET Participation

- View FSET Participant Summary
- View FSET Referrals

RFAs, Cases, Applications and Unsubmitted Requests

- CASE: 0002607000(Primary Person)

Filing Date:	11/18/2013	Status:	OPEN	Case Closed Date:	N/A
RFA Type:	ES - ECONOMIC SUPPORT (ES)	Overpayment:	NO		
Office:	MILW CO REG 5 W-2,GOODWILL-EMPLOY SOLUTN(5605)				
County / Tribe:	40 - MILWAUKEE COUNTY	Worker:	DEREK CUTTING (XCTN81)		
IM Consortium:	11 - STATE CONSORTIUM				
Primary Person:	JOHN CAGE	Information Provider:	JOHN CAGE		
Household Address:	PO BOX 411 W3236 WOLF RIVER DRIVE KESHENA , WI 54135-0411			Phone:	
Pending Programs:					

Next ▶