

IMAC Subcommittee Update

April 17, 2014

Upcoming 2014 IMAC Subcommittee meetings have been scheduled as followed:

Training	June 18, 2014
Workload and Finance	April 29
FSET	June 11
PPACA/Health Care Reform	May 5, May 14
CCA	April 21
IT	April 18
Program Connections	TBD
Performance Monitoring	May 14
Process Support	May 12
Fraud and Program Integrity	TBD

The following subcommittees and work groups have met since the March IMAC meeting:

PPACA

The PPACA Subcommittee met on April 7. At this meeting, the subcommittee:

- 1) Heard a CMS update from Craig Steele on how special enrollment periods apply; received clarification on how to appeal a SEP (for specific types, need to get a denial notice); requested DHS to track down copy of denial notice

- 2) Discussed approach and status of doing outreach to transitioning member population. Letter will be going out from DHS to transitioning members for whom CMS does not have a record of enrollment in a QHP. CMS has indicated willingness to share lists for matching purposes. If matching file is not received from CMS, all transitioning members will get letter. DHS will do all outreach calling to this group as certain consistent information will be collected and tallied. If match received and letters going only to non-enrollees, consortia will be surveyed for interest in doing outreach calls. Consortia will get detailed file extracts under either scenario.

- 3) Discussed future workload expectations, clarifying that workload impacts will occur during open enrollment November 15, 2014 through Feb 15, 2015, and also with certain annual renewal dates in 2015.

- 4) Agreed that more coordinated planning should occur with REN structures to determine ongoing roles and relationships. A meeting will be dedicated in June to do future enrollment planning and assess lessons learned from initial enrollment period.

- 5) Confirmed future PPACA meeting schedule as follows: No meeting on April 16, PPACA discussion at IMAC on April 17, teleconference on May 5, in-person session on May 14.

Workload and Finance

The Workload and Finance Subcommittee met on March 25. At this meeting, the subcommittee:

- 1) Reviewed a revised Income Maintenance overmatch report and deemed it to be helpful. Slated June or July agenda for review of updated report with 2013 numbers
- 2) Received an update on outstanding contract addendums:
 - a) 2014 PPACA funding – separate contract for this funding will be issued to preserve option on carryover of unused funding. DHS asked to survey consortia to determine consensus position on whether to remove pre-payment language. (Survey feedback subsequently resulted in agreement to remove pre-payment provision)
 - b) FSET 50/50 – Contract should be out to agencies week of April 30. No changes being made to funding levels.
- 3) Discussed timing and process for determination of 2015 Income Maintenance allocations. DHS is starting biennial budget planning now. Workload model has historically been one of several tools DHS has used in this process. More information will be shared on allocation determination methodology at a future meeting.

For 2015 PPACA funding, DHS will plan to share allocation distribution methodology by May meeting.

Training

The Training Subcommittee met on March 24th. The subcommittee discussed training initiatives for 2014 including maintenance of existing IM NWT materials, Enhanced NWT Adobe Connect Sessions, training for new projects including the FS ABAWD & FSET Tool Pilot and Statewide approach, and Refresher Trainings.

The subcommittee also decided on November 2014 as the implementation date for the new IM NWT BC+ module. Other items discussed include a new Customer Inquiry Troubleshooting Guide and Conclusion document to be added to IM NWT in 2014.

The next Training Subcommittee meeting is planned for Wednesday, June 18th.

CCA

The CCA subcommittee met April 7th and discussed the following:

- An update was provided regarding progress in the Call Flow Individualization Pilot for WREA. The tentative schedule for upcoming call flow rebuilds was also reviewed
- An update was provided regarding the RFP for the new Call Center Application. The RFP is currently being drafted. DHS remains significantly involved in this process. A timeline is not available for a posting of the RFP. The workgroup was also informed that, at some point in the near future, the level of detail of information regarding this process may become fairly limited as part of the procurement process.
- DHS continues to ask for feedback regarding the PPACA Menu. Any suggestions should be directed to vedsccasystems@wisconsin.gov.