

BENEFIT RECOVERY INVESTIGATION TRACKING SYSTEM- (BRITS)

Description

This project moves the BV subsystem from the current mainframe structure of CARES to a web based structure, and rewrites processes for claims establishment and fraud referral and investigation tracking in the W2, CC, FS, MA and JAL programs.

- The project has been split into design phases 1 & 2 based on functionality and include:
 - PHASE 1
Fraud investigation Tracking Screens (FITS) redesign which tracks public assistance fraud referrals/ fraud investigations and their results, including cost savings calculations and investigative outcomes
 - PHASE 2
Claims establishment process redesign and claims management process redesign

Timeline

PHASE 1 CY QTR 1 (March, 2014)

PHASE 2 TBD based on resources. Requirements to begin in QTR 1 2014.

CENTRALIZATION OF PAYMENT POSTING FOR PUBLIC ASSISTANCE DEBTS

Background

- State PACU currently processes 82% of all payment transactions
- Over 40,000 transactions yearly
- Providing payment posting services for Milwaukee County since 2011
- Coordination with Benefit Recovery Notice redesign and BRITS project

Timeline

- August-September 2014 implementation
- Coordination with redesign of Benefit Recovery Repayment Agreements (repayment address changes on notices)

Benefits

- Reduction of necessary fiscal activities by agencies including reporting of 'cash' received on CORE reporting
- Improved payment coding

- Reduction of posting errors
- Reduction of hours for State finance staff for incentive take back and distribution
- Encouragement to use State epayment service

Important Points

- Incentive payments will continue to be distributed to the agency that created the claim
- Centralized posting available currently- can forward all payments to PACU for posting
- Payee agency can be different on forwarded checks and money orders. State can still post the payments
- If forwarding payments to State, do not post in CARES
- Eventually the ability to post payments will not be available to agencies. The posting functionality will not be rebuilt in BRITS