

IMAC Subcommittee Update

June 19, 2014

Upcoming 2014 IMAC Subcommittee meetings have been scheduled as followed:

Training	June 18
Workload and Finance	June 24
FSET	September 10
PPACA/Health Care Reform	June 19, July 16
CCA	June 16, June 30
IT	June 13, June 27
Program Connections	TBD
Performance Monitoring	July 16
Process Support	July 14
Fraud and Program Integrity	TBD

The following subcommittees and work groups have met since the May IMAC meeting:

Process Support

The IMAC Process Support Subcommittee met on June 9th. The group reviewed drafts of the workflows for resolving Prisoner, UIB, SOLQI and SWICA discrepancies.

Training

The Training subcommittee will meet on June 18 to view a dry run of the FS ABAWD Changes and FSET Tool Pilot Training.

Workload and Finance

The Workload and Finance subcommittee met on May 27. At this meeting, the group:

- 1) Heard an update on the process for distributing IM ACA contracts for 2014 funding. It was indicated that if all consortia were able to return signed documents by June 13, all ACA funds could be loaded and available around July 1.
- 2) Reviewed the contracting process around de-obing and re-obing funds to allow carryover of unspent 2013 ACA funding and unspent FoodShare bonus funding. Contract documents will be distributed by mid-June to implement.
- 3) Reviewed an updated IM funding history chart with the addition of 2013 data.
- 4) Discussed the process and timeline for negotiations on the 2015 IM contract, which will be kicking off in June.

PPACA

The PPACA Subcommittee met on May 15 as part of the IMAC meeting. Please review May IMAC minutes for details.

CCA

The CCA subcommittee met on May 19. It continues to track the progress on the individualization of consortia call flows. WREA completed its pilot last week, on schedule. Northern and Great Rivers are currently in the “build” stage of their projects and work is progressing on schedule. The CCA Systems Team will continue to update the subcommittee on the progress of these projects.

IMAC IT

The IMAC IT subcommittee met May 16, 2014 and discussed the following:

- Child Care Telephonic/Electronic Signature Project: Barb Berlin from the Dept. of Children and Families provided an overview of the ACCESS and CWW changes being made as part of the Child Care Telephonic/Electronic Signature Project. The project is scheduled for the June 28 release. Project goals are to reduce the length of the telephonic script (applies to both CC and FS) and allow counties other than the county of residence to capture signatures and create RFAs. The Ops Memo will be released at the end of June with policy/systems/process details.
- Error Prone Profiling (EPP) Tracking – Feedback requested: Raquel Berkshire provided a draft screen shot of the IMWT Dashboard that is being used for discussion purposes in the EPP workgroup. She requested feedback from the group on several issues that had been raised at the Error Prone Profiling workgroup on how the Dashboard could be used for EPP profile tracking. Questions posed were:
 - Would the functionality that was being proposed meet the business need?
 - If a due date was not provided on the dashboard, how would work items be monitored?
 - What if all work items were listed in the '<1' column?
 - If a due date is needed, what date makes sense to set? What timeframe should be used to resolve the identified error? (The error resolution being discussed is before a case may be referred for an FEV or Fraud.)
- General consensus from the consortia was that the proposed dashboard model would meet the business need. Preference was for having a due date and creating a 30 day timeframe for error resolution.

- Action Item Updates from the 5/2/14 meeting: Tricia Janssen provided an update on the action items generated from the 5/2/14 meeting:
 - AVS Enhancement – DHS is analyzing the current system for effectiveness before making further investment to enhance the system.
 - IMWT Enhancements to Add Document Management and Renewals – DHS is re-evaluating these projects in comparison with budget and other priorities for FY 2015.
 - Return Mail Processing – A CDPU Subcommittee will be formed in the future to address these issues.

- Consortium Feedback: Two issues were raised during the roundtable discussion:
 - As part of the April release, a change was made to display the worker information of the primary worker and FEP assigned to the case. Where is the information being pulled from? It is not correct in many instances.
 - Request to send meeting minutes out earlier to the Subcommittee.

- The next scheduled meeting is June 13, 2014. Focal topic is the FSET/ABAWD project changes scheduled for the June release.