

IMAC Subcommittee Update

January 15, 2015

Upcoming 2015 IMAC Subcommittee meetings have been scheduled as followed:

Training	January 26
Workload and Finance	January 27
FSET	TBD
Program Coordination	April 15
PPACA/Health Care Reform	February 18
CCA	January 26
IT	January 23, February 6
Performance Monitoring	March 18
Process Support	TBD
Fraud and Program Integrity	January 16

The following subcommittees and work groups have met since the December IMAC meeting:

IT

The IMAC IT subcommittee met on Friday, January 9th.

- DHS requested feedback from Consortia related to the upcoming changes with Real Time Eligibility (RTE). Autumn Arnold led the discussion and presented two options: Two scenarios were explained.
 - The first one is when RTE has been successful. It would apply to a HC/FPOS only case. These cases would not need further action. They would be assigned to the transfer coordinator who would get an alert and then assign the case to a caseworker. The status would show as complete so it would not show in the inbox or dashboard.
 - The second scenario would require further worker action. There was a lot of discussion regarding the assigned status in relationship to the inbox. Ideas were discussed relating to having a page with radio buttons so caseworkers can select the action they want to complete on the case. Also, could there be a code to identify these cases; similar to the FFM code that shows in the inbox.
- Raquel Berkshire provided an update on the Consortia Priority list. Data was reviewed in regard to documents loading too slow in the document viewer, the data shows 99.9% are processed within 4 seconds. Future slowness issue should be reported to the Service Desk at the time it's happening for further analysis. The list will be updated with additional feedback on the remaining 3 items.
- DHS requested feedback on the use of HATS. Most Consortia agreed that the veteran workers sign into HOD but the newer workers are using HATS. For the most part it is used for IQFS, BIOR, SMUM, ANID and querying SS and UC.

