

IMAC Subcommittee Update

February 19, 2015

Upcoming 2015 IMAC Subcommittee meetings have been scheduled as followed:

Training	February 23
Workload and Finance	February 24
FSET	TBD
Program Coordination	April 15
PPACA/Health Care Reform	March 18
CCA	February 23
IT	February 20, March 6
Performance Monitoring	January 21
Process Support	March 9
Fraud and Program Integrity	March 10

The following subcommittees have met since the January IMAC meeting:

Training

The Training Subcommittee met on January 26th, 2015. The group:

- Reviewed training projects completed in 2014 and upcoming training projects for 2015.
- Discussed the FS ABAWD/FSET Tool IM Training Plan along with an overview of what the training will include.
- Provided feedback on the Enhanced New Worker Training sessions.
- Discussed refresher training video topics for 2015 and identified ideas for future topics.
- Discussed coaching/mentoring support ideas for agencies to assist with new workers that would be available on the DHS Learning Center.

The next Training Subcommittee meeting is scheduled for Monday, April 27th from 1 PM-4 PM.

Performance Monitoring

The Performance Monitoring subcommittee met on Wednesday, January 14th:

- Consortia discussion of tools for worker evaluations
 - Capital Consortium reviewed a power point presentation on the Score Card tool that they use for worker evaluations.
 - Great Rivers provided a sample of what their Score Card looks like.
- 2015 FS ME Review Schedule
 - ME reviewers will be listening to recorded calls & performing more work off site than in years past.

- Worker interviews will be conducted via survey
- Lobby visits will be brief and the schedule of these will be based on geographical location rather than by consortium and may be at a different time/date than the consortium entrance conference.
- MAQC/PERM QC Tip
 - An MA QC tip was shared regarding citizenship & ID verification and the process that staff should follow if QC finds an error in either of these areas
- CCA Statistics
 - Reviewed new CCA methodology and calculations used for CCA reporting

CCA

The subcommittee met on February 9 to review the process for setting the “Aux” business event which activates the menu and messaging related to ABAWD.

Workload and Finance

The subcommittee met on January 27. The group:

- Learned that all 2015 IM base contracts had been received. DHS will now move forward with issuing FSET funding addendums to the base contracts and a separate contract for the 2015 ACA funding, as was done for 2014.
- Reviewed a draft of the 2015 IM agency FSET ABAWD Supplemental Funding Allocation admin memo. With no comments from consortia, the subcommittee agreed to waive the 45 day admin memo comment period and authorized DHS to move ahead with publication.
- Discussed whether fraud expenses were an allowable item to claim under the income maintenance allocation. DHS indicated that expenses incurred by IM workers to manage fraud issues were allowable and that it would follow up with further clarification on the status of fraud related expenses incurred under subcontracts. (It was subsequently clarified that subcontractor expenses could be claimed: DHS will follow up with additional detail on documentation of subcontractor expenses for tracking purposes)