

## IMAC Subcommittee Update

August 20, 2015

Upcoming 2015 IMAC Subcommittee meetings have been scheduled as followed:

<b>Training</b>	<b>October 14</b>
<b>Workload and Finance</b>	<b>August 25</b>
<b>FSET</b>	<b>August 25</b>
<b>Program Coordination</b>	<b>October 14</b>
<b>PPACA/Health Care Reform</b>	<b>Inactive</b>
<b>CCA</b>	<b>August 24</b>
<b>IT</b>	<b>August 21</b>
<b>Performance Monitoring</b>	<b>September 16</b>
<b>Process Support</b>	<b>September 14</b>
<b>Fraud and Program Integrity</b>	<b>September 8</b>

The following subcommittees have met since the July IMAC meeting:

### IT

The subcommittee met on 7/24/15 and discussed the following:

- IM/DHS Priority List
  - Raquel reviewed the process for how items are approved for fix
  - Several items that were approved for fix including renewals, documents, alerts, SLMB+, TMBA, and EMA.
  - The group discussed several items to add to future lists including Dashboard enhancements, calendar enhancements, and ACCESS document management.
- ABAWD Fatafs
  - Call Center request for reports of any additional errors that have come up.
  - Reminder to call the CARES Call Center if any more are noted.
- DCF URL changes
  - DCF reminded the group that the URLs for several of the DCF applications including CCPI, CSAW, and WISCCRS are changing and need to updated if bookmarked.
  - All URLs were updated on the Gateway page.

### CCA

The CCA Sub-committee met on July 27 and reviewed how consortia are using the post call survey information. This process will be continued as more call centers start using the survey. DOA announced that the RFP for the new call center application has been awarded to Genesys. This committee has not met since that announcement. However, DHS will update this

committee [as well as others] as more information becomes available regarding the transition plan.

### **Workload and Finance**

The subcommittee met on July 28 and discussed the following:

- IM Agencies are reviewing the draft 2014 IM Overmatch spreadsheet and will provide comments by August 7. A final version will be sent out with historical tabs.
- ACA Contract Addendum – DHS staff clarified that draft ACA addendum will be sent for comments to consortia leadership no later than August 17.
- Allocation Methodology Proposal – BOC received initial allocation methodology proposal but is now awaiting revised proposal reflecting change of Sheboygan County to Capital Consortium. BOC will then schedule an internal meeting for discussion with Administrator's office.