

IMAC Subcommittee Update

September 17, 2015

Upcoming 2015 IMAC Subcommittee meetings have been scheduled as followed:

Training	October 26 (corrected @ IMAC)
Workload and Finance	September 29
FSET	October 13
Program Coordination	October 14
PPACA/Health Care Reform	Inactive
CCA	September 21
IT	September 25
Performance Monitoring	November 18
Process Support	October 12
Fraud and Program Integrity	November 10

The following subcommittees have met since the August IMAC meeting:

IT

The subcommittee met on 8/28/15 and discussed the following:

- Real Time Eligibility (RTE)
 - Autumn Arnold shared that implementation of RTE will be Piloted in Milwaukee for a couple of week. The balance of state, if all goes well, will be implemented on 11/9/2015.
 - Autumn discussed options for agencies as it relates to Caseload Assignments. E-mail for clarification on this topic will be sent by Autumn.
 - Autumn announced that the Good Cause notice and Notice of assignment will be included for ACCESS applications.
- IT Problems
 - Several counties have reported CWW slowness and would like to know what is going on. Raquel will have Deloitte provide a report at the next meeting.

The subcommittee met on 9/11/15 and discussed the following:

- Abdul from Deloitte provided a summary of CWW slowness issues that have been reported and their findings. (attachment) Next steps: the State is forming a team to gather info, research, resolve, etc. as well as put together best practices related to bandwidth, PC/browser, etc.
- Lexi Koliner provided an update on which Java works best across all applications IM worker use on a daily basis. HOD is in the progress of upgrading from v10 to v11 and Java 1.8. This version of Java doesn't work with CWW doc viewer or CCA so agencies need to keep Java 1.6 u23. This version will work for all applications IM workers use.

- Nick Owen provided an update on the Rollout of IE11. Goal is for all agencies to be upgraded by the end of 2015. After January 2016, the State will no longer test older versions of IE for the State systems.

CCA

The CCA Operational/Technical subcommittee met on August 24 and was updated on the progress of the RFP for the CCA replacement application, Genesys. This committee will continue to receive updates regarding this process. Recent IT issues that have been affecting the agency call centers were also discussed.