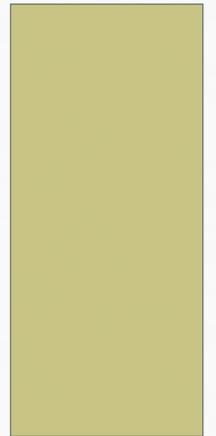


BRITS PHASE I - GENERAL COMMUNICATION

IMAC 2/18/16



AGENDA



- BRITS general high level overview
- Key Benefits- Why BRITS?
- Impacts to the program areas- high level
- Takeaways
- DHS- comments
- Questions

BRITS – HIGH LEVEL OVERVIEW

- **BRITS – Benefit Recovery Investigation Tracking System**

Moves the Benefit Recovery (BV) subsystem from the current mainframe structure of CARES to a web-based structure

- Over 125,000 investigation records; \$100 Million in receivables; 1,000 + users
- Fraud & collection processes for W-2, CC, FS, MA
- Comprehensive Data Warehouse
- Documents uploaded into BRITS stored in ECF
- Interoperability with CWW

OVERVIEW-CONTINUED

- Project split into 2 phases:
 - PHASE 1 – FITS redesign, tracking of public assistance fraud referrals, fraud investigations and their results (OCT. 2016)
 - PHASE 2 - Claims establishment & collection redesign (TBD)

BRITS -KEY BENEFITS

INVESTIGATION EFFICIENCIES DELIVERED WITH PROGRAM FLEXIBILITY

- System solutions for 72 counties; 9 tribes; 8 contract agencies, agency OIGs, and state program staff to perform & track investigations
- Customized- just for you
 - Your business processes integrated into technology
 - 'Workload Hub'-directs just 'my' workload
 - Interactive links- light up to direct workflow by program
 - Responsive design
- One investigation for multiple programs while allowing each program to use results independently
- Better, faster more user friendly
 - Design creates efficiencies
 - Design increases productivity

KEY BENEFITS- CONTINUED

- **Efficiency**: Reduction of duplicate investigations
 - Eliminates paper referrals & multiple tracking numbers
- **Data Warehouse**: Comprehensive reporting, allowing data-driven decision making
 - Data reliability
 - Key data is required to be entered to get comprehensive data on program integrity activities
 - Cost savings
- **Flexibility**: organizational flexibility
 - Supports contract agencies, consortia, DHS OIG, external agencies & counties
 - Assignment flexibility for investigations and post investigations
 - Design supports one person completing full referral and post investigation process or multiple people or agencies completing aspects of the process
 - Process flexibility- each program independently uses investigation results as applicable to their program rules
- **Enhanced program integrity**: efficiencies increase activities

KNOWN IMPACTS – PROGRAM AREAS

- Change in how work is done
 - New processes and workflows
 - Sharing work vs. working in 'silos'
 - Not a port- port design/ full redesign

WHAT TO EXPECT NEXT

- Off system referrals / on system referrals
 - Statewide agency survey
 - Data to determine next steps and processes
 - Solutions needed for backlog
- BRITS system demo
 - March 4th IMOA

WHAT TO TAKE AWAY FROM TODAY

- Knowledge of BRITS and 'go live' timelines
- Knowledge of immediate impacts to your program areas
- Value proposition for BRITS
- Knowledge more information forthcoming
 - Partnerships
 - Forums
 - Showcases
 - Demos
- Deployment activities ongoing
 - UAT
 - Communication plan
 - Training development

QUESTIONS?

