

Quality Control (QC) Tips

QC tips are distributed through operational leads and training coordinators.

Purpose of QC Tips

- To communicate recent QC review findings by the Income Maintenance Quality Control (Medicaid Quality Control and Second Party Review) and FoodShare Quality Control sections
- To provide income maintenance workers with clarification on processing and policy, as well as to provide a resource for quick reference

Recent QC Tips

- 16-01 Medicaid Pre-Tax Deductions
- 16-02 Presumptive Disability Begin Date
- 16-03 Generating Verification Checklist

Future QC Tips

- Running with dates
- Citizenship and identity verification codes
- School enrollment
- Time-limited benefit clock adjustments
- Documenting phone expenses