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Governor



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INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, February 16, 2017

1:00 – 3:30 p.m.

Dane County Job Center, 1801 Aberg Avenue - Ballroom, Madison, WI 53704

Or online at <https://connect.wisconsin.gov/imac/>

For audio, dial 877-820-7831, access code 361278

AGENDA

1. Administrative Issues – Debbie Waite & Jenny Hoffman
2. Approval of January 19, 2017 Meeting Minutes – Debbie Waite
3. April 2017 CARES Release Overview - Jen Mueller (Handouts)

	<u>Project</u>	<u>Presenter</u>
a.	Telephonic Signature Changes	Paul Michael
b.	DSNAP Enhancements	Rachel Geilenfeld
c.	Paperless Correspondence Security Fix	Ed Dillon, Mai Yee Xiong
d.	Member Information Interface	Pungnou Her
e.	PS FS Timeliness on Dashboard	Becky David
f.	Transition Benefit Issuance MF Screens to CWW	Justin Hall
g.	CARES Technology Refresh – PPS, FSIA, WITS	Chris Partridge
h.	Administrative Renewals - Statewide Rollout	Nicole Huffman
i.	System Fixes / Miscellaneous Enhancements	Handout

4. Quality Control (QC) Section Findings Quarterly Update - Jessica Spencer (Handout)
5. CARES Call Center Update - Becky David
6. Electronic Benefits Transfer (EBT) Card Tracking Process Reminder - Judy Johnson
7. Regional Enrollment Network (REN) Update – John Rathman
8. Income Maintenance (IM) Funding & Contract Updates - Debbie Waite

9. Consortia Feedback – Jenny Hoffman
10. Administrative Memos – Debbie Waite
11. Subcommittee & Work Group Updates - Debbie Waite (Handout)
12. Miscellaneous Updates / Other / Public Comment
13. Tentative March 16, 2017 Meeting and Future Agenda Topics
 - a. State and Federal Policy Updates
 - b. New IMMR Home and Search Page
 - c. Electronic Residency Verification Results
 - d. Authorized Rep, POA and Related Tools Overview
 - e. Training Subcommittee Update
 - f. Administrative Renewals
 - g. Gap Case Experience and Analysis
 - h. Civil Rights Plan Preparation

*If you wish to participate by phone, please call the teleconference number at **888-808-6929**. The access code is **468-5307**. If you want to participate by web meeting, you can follow along at your computer by logging into <https://connect.wisconsin.gov/imac/> as a guest 5 minutes ahead of time and calling the above conference line for the audio.