

FSET Phase 6

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June 15, 2017

Income Maintenance Advisory Committee (IMAC) Meeting



Project Background

- Respond to feedback from IM and FSET agencies
 - Ease of use
 - Communication
- Apply exemptions systematically

Project Vision

- Enhance communication
- Reduce workarounds
- Provide Customer Service

Project Outcomes and Benefits

- Create system solutions that support ABAWD policy, in particular, policies that apply exemptions
- Enhance the system to allow IM and FSET workers to access information they need to perform their work
- Respond to IM and FSET worker requests for system changes that will help them be more efficient and provide better customer service
- Ensure compliance with Federal law

Policy Enhancements

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- Automate ABAWD exemption for chronic homelessness
- Automate disability-based exemption for Work Registrants and ABAWDs
- Notify IM workers when employment is entered in the FSET Tool

System Enhancements

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CWW	Enhancement
Individual Summary Page	New links to FSET Tool
Current Demographics Page	New question about chronic homelessness
Benefits Received Page	Disability exemption given for SSI or SSDI payments
FoodShare Work Registrant ABAWD Exemption Page	Display exemptions for homelessness and disability
FoodShare Clock Page	Member PIN number displays
Alerts	<ul style="list-style-type: none"> • SSI/SSDI without a Disability Page • Employment entered in FSET Tool
Correspondence <ul style="list-style-type: none"> • FoodShare ABAWD VCL • ACCESS PDFs • FSET Letters 	Pending verification of SSI/SSDI Updated list of exemptions Updated list of exemptions

IM Worker Impact

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- Ask about chronic homelessness during interview
- Create disability page for members with SSI/SSDI
 - New alert
- Review employment entered in FSET Tool

Communication Dates

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Communication	Date
IMAC Presentation	June 15, 2017
FSET Vendor Meeting	June 20, 2017
Operations Memo	July 11, 2017
TAPP Demo	July 21 2017
Training – IM New Worker	August 1, 2017
Process Help	TBD