

FSET Phase 6

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Income Maintenance Advisory Committee (IMAC) Meeting



Project Background

- Respond to feedback from IM and FSET agencies
 - Ease of use
 - Communication
- Allow updates to FoodShare clocks

Project Vision

- Enhance communication
- Reduce workarounds
- Provide Customer Service

Project Outcomes and Benefits

- Create system solutions that support ABAWD policy, in particular, policies that apply exemptions
- Enhance the system to allow IM and FSET workers to access information they need to perform their work
- Respond to IM and FSET worker requests for system changes that will help them be more efficient and provide better customer service
- Ensure compliance with Federal law

Policy Enhancements

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- Allow exemptions to be applied for a past period of time
- Allow workers to correctly indicate short-term incarceration on the FoodShare Clock
- Allow FSET to enroll members until the end of their eligibility period
- Provide information about claimed exemptions to FSET so they can assist members

System Enhancements

System Enhancements: CWW

CWW	Enhancement
Current Demographics page	Yellow banner for incarcerated living arrangement
Work Registrant / ABAWD Determination Details page	Displays claimed exemptions
Refer to FSET page	Displays claimed exemptions
FoodShare Clock page	<ul style="list-style-type: none">• Adds status for short term incarceration• Removes many edits and restrictions on page updates
FS Out of State Clock page renamed Update / Establish FS Clock	Now has two separate functions: <ul style="list-style-type: none">• Update an existing clock with out-of-state months• Build a new in-state clock
FoodShare Gatepost page	System responds to question about receiving out-of-state benefits when Update / Establish FS Clock page is filled out by a worker

System Enhancements: FSET Tool

FSET Tool	Enhancement
Referral Details page	Displays exemptions and distinguishes between claimed and verified exemptions
Participant Summary page	<ul style="list-style-type: none">• Also displays exemptions and distinguishes between claimed and verified exemptions• Allows FSET workers to enroll members in FSET up until the day they become ineligible for FoodShare

IM Worker Impact

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- Apply exemptions for past periods of time to the FoodShare Clock
- Adjust or fix the FoodShare Clock more easily
- FSET may be able to help members submit verification of exemptions more quickly

Communication Dates

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Communication	Date
IMAC Presentation	Sept 21, 2017
FSET Vendor Meeting	Sept 19, 2017
Operations Memo	Oct 19, 2017
TAPP Demo	Oct 20, 2017
IM New Worker Training	Nov 1, 2017
Project Implementation	Nov 4, 2017
FoodShare ABAWD Refresher Course	Dec 2017
Process Help	TBD