

CARES Call Center Updates:

Operational Memos:

Memo	Goal Publication Week of	Project Implementation Date	Description
IMQA Enhancements	10/20/2017	11/4/2017	Enhance the IMQA 2 nd Party Review Tool to provide better reviews and easier communication between State and Agency Contacts.
Extension and Premium Clean-up	10/20/2017	11/4/2017	Enhancements to the calculation of extensions and premiums and clarification of member communications
FSET 6 – November Release	10/20/2017	11/4/2017	Clarify FSET exemptions, loosen restrictions on FS Clocks and allow enrollment of FS-ineligible individuals into FSET until the eligibility end date.
AmeriCorps VISTA Income	10/27/2017	11/17/2017	A policy change regarding treatment of income earned through the AmeriCorps VISTA program when determining eligibility for BadgerCare Plus.
Dependent Care Deductions	11/16/2017	12/1/2017	Policy change regarding which expenses may be counted as dependent care expenses when determining FoodShare eligibility.