

# Strategic Incremental Renewal Phase I : Screens

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April 19, 2018

Income Maintenance Advisory Committee (IMAC) Meeting



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# Project Background

The State has been engaged in an ongoing effort of modernization of the legacy systems to enhance the functionality and user experience since 2003.

Administrative Structure screens and State Administration screens are the first subsystems that will be modernized and moved to Cares Worker Web (CWW).

# Project Vision and Goals

## Vision

The purpose of the Strategic Incremental Renewal Phase I : Screens project is to develop a **streamlined system** for State and BITS staff by modernizing the **Administrative Structure and State Administration** functionalities.

## Goals

Enhance CWW to support the modernization of the Administrative Structure and State Administration transactions.

1. Improve the efficiency and usability of the administrative structure functionalities.
2. Create modern, feature-rich, web-based application with minimal or no impact to the existing system and operations.
3. This modernization effort will improve the **usability and security** of these functionalities in CARES and help the staff better manage the organizational structure of the system

# Project Overview

In brief, the functionality of 31 CARES Mainframe screens are being moved to CWW. While the look and feel will be more user-friendly, the functionality will remain very much the same. Security access will remain the same as well.

Following implementation of these changes on 6/25/2018, the 31 CARES Mainframe screens will continue to be available in read-only mode for a limited time.

# Before

```

CMAD      ADMINISTRATIVE/OPERATING UNIT DIRECTORY      09/08/17 11:13
          XCTW81 P CHUNDURU
AL CMLO   LOCATION MAINTENANCE                       09/08/17 13:50
          XCTW81 P CHUNDURU
          CMCM   CASELOAD MAINTENANCE                 02/27/18 09:23
          COUNTY/TRIBE: 66 WASHINGTON                 JC212J J DERIVAN
          OFFICE: 5066 WASHINGTON COUNTY
          ***** ENTER AN * TO DELETE THE CASELOAD *****
          ADMINISTRATIVE UNIT NUM: 111  DESCRIPTION: ECONOMIC SUPPOR  LOCATION: 83
          SUPERVISORY UNIT NUM: 1  DESCRIPTION: ECONOMIC SUPPOR  LOCATION: 83
          CASELOAD NUM: 1  DESCRIPTION: NH/MA/FS/_____  LOCATION: 0083
          CASE TRANSFER IND: N
          CLR WORKER  GENERATE LETTERS (Y/N): _  BEGIN  END
          * ID  PERMANENT CASELOAD WORKER  DATE  DATE
          XWS048 JANE  P CLUNE  01 11 94
          ALTERNATE CASELOAD WORKERS
          PH  _  XWS137 SANDRA  POTTER  08 07 09  _  _  _
          _  XWS222 LINDA  M HUNT  08 07 09  _  _  _
          _  XWS241 KENNETH  A BENEDEM  08 07 09  _  _  _
          _  XWS242 JULIE  M WILLIAMSON  08 07 09  _  _  _
          _  XWS252 RENAE  J ZAGEL  08 07 09  _  _  _
          NE>
          PF13
          NEXT
          NEXT TRAN: _____  PARS: 0001_____
  
```

# After Modernization

Supervisory Unit Maintenance

County Details

Caseload Details

County / Office Information

County / Tribe: 40 - MILWAUKEE COUNTY  
Office: 5605 - MILW CO REG 5 W-2, GOODWILL-EMPLOY SOLUTN

Administrative / Supervisory Unit Information

Administrative Unit: 0057 - MAXIMUS W.2  
Administrative Unit Location: 0055  
Supervisory Unit Description: ELIGIBILITY UNIT  
Supervisory Unit Location: 0470  
Supervisory Unit Number: 0060

Caseload Information

Caseload Number: 4693  
Caseload Description: WZ ELIGIBILITY  
Caseload Location: 0055  
Case Transfer Indicator: NO  
Generate Letters: NO

Permanent Caseload Worker

Permanent Worker ID: XCTD43  
Worker Begin Date: 03 / 15 / 2015  
Permanent Worker Name: THOMAS HANSEN

Alternate Caseload Workers

Alternate Worker ID: \_\_\_\_\_  
Begin Date: MM / DD / YYYY  
End date: MM / DD / YYYY

Worker ID	Worker Name	Begin Date	End date
XFTE43	DREW BREES	05-15-2015	
XCTFE4	TOM BRADY	06-02-2001	
XF3FD4	ALEX SMITH	01-01-2008	

Buttons: Delete Caseload, Cancel, Return

# List of Mainframe Screens moved to CWW

## 1.1 Organization Structure Admin

Screens are used by CARES Workers for queries. Maintenance functions are tightly controlled by CARES security

- CMAD - Administrative Unit Directory
- CMAM - Administrative Unit Maintenance
- CMAQ - Administrative Unit Inquiry
- CMSM - Supervisory Unit Maintenance
- CMSQ - Supervisory Unit Inquiry
- CMCM - Caseload Maintenance

## 1.2 Location Admin

Screens are used by CARES Workers for queries. Maintenance functions are tightly controlled by CARES security

- CMCL - County Listing
- CMCO - County Maintenance
- CMLL - Location Listing
- CMLO - Location Maintenance
- CMOF - Office Maintenance
- CMOL - Office Listing

## 1.3 Worker Admin

Screens are used by CARES Workers for queries. Maintenance functions are available to limited County staff.

- SMUC - User Caseload Detail
- SMUL - Statewide User List
- SMWL - Worker Assignment Listing
- SMUM - User Detail Information

# List of Mainframe Screens moved to CWW

## 2.1 Business Admin Function

The two DX screens are used by CARES Service Desk staff for communicating with County staff

- DXME - Broadcast Message Entry
- DXML - Broadcast Message List

The two HM screens are used by BEPS Systems staff for problem determination

- HMCC – Request Case Copy
- HMDC – Request Case Delete

## 2.2 Reference Data Maintenance

Maintenance access to all of the 2.2 screens is highly restricted to limited DHS and DCF staff

- CUAH - Alert Help Text
- CULC - Reason Code Legal Citation Maintenance
- CURC - Reason Code Maintenance
- CURD - Reason Code Description Maintenance
- CURS - Reason Code Summary
- MCSC – Schedule Mass Change
- MCTB - Reference Table Change Request
- RTDF - Define Fields
- RTDS - Define Structure
- RTMD - Maintain Data
- RTMS - Maintain Status



# Next Steps

- SIRP I will be a topic of discussion at the 6/8/2018 TAPP meeting.
- An Operations Memo will be sent out closer to the release date (6/23) with detailed information.