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# State of Wisconsin Department of Health Services

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC) Thursday, October 17, 2019 1:00 – 3:30 p.m.

Dane County Job Center, 1801 Aberg Avenue - Ballroom, Madison, WI 53704 Or online at https://connect.wisconsin.gov/imac/

For audio, dial 877-820-7831, access code 361278

#### **AGENDA**

1. Administrative Issues – Debbie Waite & Doreen Lang

2. Approval of September 19, 2019 Meeting Minutes Debbie Waite

3. Policy Updates

a) BadgerCare Waiver Reform (PowerPoint) Nicole Huffman

4. Security Mailbox Change Reminder Carla Treuthardt

5. CARES Call Center Update Becky David

6. Open Enrollment Overview (PowerPoint) – 2:00 PM Donna Friedsam

7. Subcommittee Updates-

EBD/LTCPerformance MonitoringKara PontiAnn Kriegel

8. Regional Enrollment Network (REN) Update – John Rathman

9. Income Maintenance (IM) Funding & Contract Updates - Debbie Waite/John Rathman

10. Consortia Feedback – Doreen Lang

11. Administrative Memos – Debbie Waite

12. Miscellaneous Updates / Other / Public Comment

a) Gap Fill Chart (Attachment)

13. November 2019 and Future Meetings - Tentative Agenda Topics

a) BadgerCare Reform Waiver Systems Overview

#### b) Policy Update

DHS is an equal opportunity employer and service provider. If you need accommodations because of disability, or need an interpreter or translator, or if you need this material in another language or in alternate format, you may request assistance to participate by contacting Andy Best at 608-266-3824or <a href="mailto:Andrew.Best@dhs.wisconsin.gov">Andrew.Best@dhs.wisconsin.gov</a>.

<sup>\*</sup>If you want to participate by web meeting, you can follow along at your computer by logging into <a href="https://connect.wisconsin.gov/imac/">https://connect.wisconsin.gov/imac/</a> as a guest 5 minutes ahead of time and calling the above conference line for the audio.

#### **DIVISION OF MEDICAID SERVICES**

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### **Income Maintenance Subcommittee Key Messages**

EBD LTC Subcommittee 07-09-19, 9:30-Noon Dane County Job Center 1819 Aberg Ave. Madison WI

Agenda Item	Message/Action/Motion	Audience/Recipient	Guiding Principle(s)	Assigned To	Deadline
ADRCs and What They Do	Presenter, Christine See from ORCD. Overview on how ADRCs began in WI. Christine explained the functions of the ADRC, I&A workers, and what is done in enrollment counseling.	ALL			
Medicaid Policy Updates	Michelle Furr provided some updated to future changes to MAPP.	ALL			
Social Security and Medicare	Presenter, Kate Schilling, GWARR provided and over on Medicare. How Medicare is received, Part A-D and what they cover, picking a plan for a supplement or Part D and what that means to the recipient. Kate also provided information on the WI SMP program, how seniors can protect themselves against Medicare fraud.	ALL			
Next Meeting and potential topics.	10-08-19 at Dane County Job Center. Topics: Life estates/land contracts, disenrollment/enrollment guides, DAC, elder abuse and medical expenses.			Ron Redell, Kim Wunrow, Kara Ponti and Julie Shew.	August/Sept

## **Income Maintenance Subcommittee Key Messages**

EBD LTC Subcommittee 10-08-19, 9:30-Noon Dane County Job Center 1819 Aberg Ave. Madison WI

Agenda Item	Message/Action/Motion	Audience/Recipient	Guiding Principle(s)	Assigned To	Deadline
Elder Abuse	Amy Scarr, Dane County Social Worker presented on elder abuse, neglect and exploitation. Amy covered statistics as to who is taken advantage of and why whom. She also talked about the differences in how elders react and the information they have based on age, 60-70's, 80's+. How to work with survivors, victim centered advocacy and some warning signs.	ALL			
Medicaid Policy Updates	Michelle Furr provided some clarifications on the registration form and CLTS, referring to Ops Memo 18-11 – workers can accept the forms for the Medicaid renewal even if the forms were sent by the CWA at the annual CLTS recertification (may need to look into ECF) even if this prior to the Medicaid review month. For LIFBC they irrevocably assigned to the funeral, either the proceeds or the ownership. Once this is done it is no longer owned by the person who purchased the life insurance	ALL			

	policy. We had a discussion on signatures for both spouses and how to gather those, questions on second signature for POA/AR if the person is the spouse. We talked about the new State Medical Expenses training, some have taken it already and it is well received, done very well. Change for MAPP for June 2020, webinars, trainings toward the end of May 2020.			
2020 Meetings and potential topics	Jan 14 <sup>th</sup> , April 14 <sup>th</sup> , July 14 <sup>th</sup> and Oct 13 <sup>th</sup> . Asking the members to submit potential topics for next year. Some responses sent and the meetings are well received and folks love the policy updates/clarifications. Potential for April will be upcoming policy and systems changes for MAPP, which goes live in June 2020.		Ron Redell, Kim Wunrow, Kara Ponti and Julie Shew	Nov/Dec 2019