

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC) Minutes

Thursday, May 20, 2021

1:00 – 3:30 p.m.

Zoom: <https://dhs.wi.zoom.us/j/84617648540?pwd=MIZLd2tMc2xuWFAXTIVwbnZjNm1PQT09>

## Non-State Attendees:

|                        |                   |
|------------------------|-------------------|
| Bob Klingforth         | Waukesha County   |
| Kimm Peters            | Kenosha County    |
| Nicole Boyer           | Kenosha County    |
| Annett Mooney          | Marquette County  |
| Ann Kriegel            | Winnebago County  |
| Claribel Camacho       | Racine County     |
| Cheri Brickl           | Sauk County       |
| Kathy Welke            | Eau Claire County |
| Katie Gonzalez Martine | Portage County    |
| John Rathman           | Outagamie County  |
| Mitch Birkey           | Calumet County    |
| Tony Sis               | Dane County       |
| Nikia Morton           | Dane County       |
| Amy Beranek            | Dodge County      |
| Heidi DeNure           | Dodge County      |
| Doreen Lang            | Wood County       |
| Chelsey Grossl         | Brown County      |

## State and Federal Attendees:

|                      |     |
|----------------------|-----|
| Jonelle Brom         | DHS |
| Rebecca McAtee       | DHS |
| Alicia Grulke        | DHS |
| Molly Aird           | DHS |
| Angela Stanford      | DHS |
| Tabitha Mellenberger | DHS |
| Michael Poma         | DHS |
| Elizabeth Dehling    | DHS |

## AGENDA

- 1. Administrative Issues (Jonelle Brom & Claribel Camacho)**
  - Report attendance by e-mailing to this mailbox [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov)
  - Katie Sepnieski will begin June 7 2021 as the BEOT Deputy Director.
  - Rebecca McAtee is leaving DHS June 21, 2021.
- 2. Approval of April 15, 2021 Meeting Minutes (Jonelle Brom)**
  - Motion to approve the minutes was made, seconded and approved by consensus.
- 3. Policy Updates/COVID-19 Policy updates (Rebecca McAtee)**
  - FoodShare Updates:

- FNS has approved June Emergency Allotments.
- FoodShare flexibilities will be shared at a later date.
- PEBT:
  - Encourage attendance at the stakeholder calls.
  - Approval of the Pre-6 PEBT has been given. The Pre-6 is only for children that are under the age of six that have been eligible for FoodShare as of October 2020 through December 2020. The benefits will be loaded on May 29, 2021. Families are eligible to use benefits beginning May 30, 2021.
  - Talking points will be shared at a later date.
  - May 26<sup>th</sup> is when the third survey is due from the schools. DHS will continue to work with schools on how to communicate with schools during the summer months to ensure that families receive the necessary benefits.
- Member notice will be sent out in June 2021 for the members that have been eligible for Healthcare benefits throughout the pandemic reminding the members that benefits are continuing.
- Agencies requested an updated COVID Policy end date tracker.

#### 4. **Subcommittee Updates**

- Training Subcommittee met on April 6, 2021. Anna Dubinsky shared key discussion points and action items from that meeting (see attachment). Next meeting is July 26, 2021.
- EBD/LTC Subcommittee met on April 20, 2021. Kim Hanson shared key discussion points from that meeting (see attachment). Next meeting is July 21, 2021.
- IMOA subcommittee met on May 7, 2021. John Rathman shared key discussion points from that meeting (see attachment). Next meeting is June 4, 2021.
- FPIP met on May 11, 2021. Mary Donahue shared key discussion points from that meeting (see attachment). Next meeting is August 10, 2021.
- Performance Monitoring Subcommittee met on May 19, 2021. Ann Kriegel shared key discussion points from that meeting (see attachment). Next meeting is July 14, 2021.
- Call Center Operational/Technical subcommittee met on April 26, 2021 and May 10, 2021. Kris Weden shared key discussion points and action items from that meeting (see attachment). Next meeting is May 24, 2021.

#### 5. **Regional Enrollment Network (John Rathman)**

- Covering Wisconsin has assembled a statewide media campaign for T.V., radio and social media to encourage Marketplace Enrollment. The media campaign will run from now until the end of June
- The fall Enrollment Conference is being planned for September 2021. This will be a virtual conference. A survey was sent asking participants if there was preference to have a two week consolidated conference versus the standard three-week conference.
- Covering Wisconsin is applying for the Federal Navigator grant. One of the goals for Covering Wisconsin is that there will be supplementary outreach in the Northern section of the state if this grant is awarded.
- Covering Wisconsin is developing a consumer cheat sheet to help individuals understand what COVID related expenses should be covered by their Insurance policies.

6. **Income Maintenance (IM) Funding and Contract Updates (Jonelle Brom & John Rathman)**
  - The IM Allocation Funding Memo have been posted for all consortia.
  - Negotiation meetings will be scheduled in late June or early July for 2022 IM Contract.
  
7. **Consortia Feedback (John Rathman)**
  - Several consortia indicated that they still haven't received their DocuSign contract amendments for the 2nd and 3rd quarters of 2020. Consortia still not receiving include East Central, Capital and IM Central. There might be others. Any updates on expected timing?
  - IM Agencies expressed concern about turning SWICA's back on in August given ongoing use of the C-9 code and continued operations under COVID policies. Could a presentation be provided at an upcoming IMOA or IMAC meeting on how we would work SWICA's if we would turn them back on in August or is it possible to consider delaying turning these back on?
  - Could the temporary COVID policy grid be updated and republished to indicate what temporary policies we are operating under for FoodShare and Medicaid and when the expected end date will be for the various policies?
  - There have been numerous IT communications being sent out to operational leads and county IT contacts. The request was made if on those IT communications they could indicate who the intended audience is so that operational leads know when these communications really need to be shared with other partner agencies.
  - Presently we believe that the Foodshare waiver to not conduct Foodshare interviews ends in June. Can we please get an update on if DHS intends to renew this waiver to extend the timeframe to not conduct interviews and also what time period that waiver would be written for?
  - There are also some ongoing concerns about the SWICA design that is connected to the checkbox in CARES Worker Web and its impact when a case moves from one county to another county. Could we schedule time at an upcoming IMOA meeting with the appropriate policy and technical staff to resolve some concerns that occur in tracking these SWICA issues as a case moves so that it manually doesn't have to be tracked?
  
8. **Administrative Memos (Jonelle Brom)**
  - No updates related to Administrative Memos.
  
9. **Gap Case Monthly Update / Public Comment**
  - GAP Case Numbers – See "GAP Case Report" – April 2021. Numbers continue to look different this year due to COVID-19 policies. Normal end-of-year termination policy did not apply due to COVID, so active GAP participants at end of year have been carried over to 2021.
  
10. **Tentative May Future Agenda Topics**
  - Add SWICA as a June item for IMOA