

INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, November 16, 2023

1:00 – 3:30 p.m.

Zoom: <https://dhs.wi.zoomgov.com/j/1619409056>

Minutes

Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Beth Stiner – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input checked="" type="checkbox"/>	Elizabeth Olsen – DHS BEOT
<input checked="" type="checkbox"/>	Lisa Hanson – DHS BEOT	<input checked="" type="checkbox"/>	Angela Stanford – DHS BEOT
<input checked="" type="checkbox"/>	Kristine Bovee – DHS BEOT	<input checked="" type="checkbox"/>	Steve Poppe – DHS BEEP
<input checked="" type="checkbox"/>	Molly Thomas – DHS BEOT	<input checked="" type="checkbox"/>	Steven Boisvenue – DHS BEEP
<input checked="" type="checkbox"/>	Pang Xiong – DHS BEOT	<input checked="" type="checkbox"/>	Lexie Hamilton – DHS BEOT
<input checked="" type="checkbox"/>	LaTanya Baldwin – DHS BEOT	<input checked="" type="checkbox"/>	Rebecca David – DHS BEEP
<input checked="" type="checkbox"/>	Jody Noble – DHS BEOT	<input checked="" type="checkbox"/>	Stephanie Krueger – DHS BEEP
<input checked="" type="checkbox"/>	Laurie Teubert – DHS BEEP	<input checked="" type="checkbox"/>	Becky Luebke – DHS OIG
<input checked="" type="checkbox"/>	Nicole Huffman – DHS BEEP	<input checked="" type="checkbox"/>	Melissa Benner – DHS BEEP
<input checked="" type="checkbox"/>	Nick Kwaw – DHS BEOT	<input checked="" type="checkbox"/>	Jatinder Singh - DHS
<input type="checkbox"/>	Melissa Todd – DHS BEOT	<input checked="" type="checkbox"/>	Nick Haught – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input checked="" type="checkbox"/>	True Lor – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Becky Hetfield-Salentine	<input type="checkbox"/>	<i>MilES – Monica Gregory</i>
<input checked="" type="checkbox"/>	Capital – Shawn Tessmann	<input type="checkbox"/>	<i>MilES – Shawnte Julien</i>
<input checked="" type="checkbox"/>	Capital – Tony Sis	<input checked="" type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input type="checkbox"/>	<i>Moraine Lakes – Heather Merten</i>
<input type="checkbox"/>	<i>Central – Amanda Brooks</i>	<input type="checkbox"/>	<i>Northern – Steve Budnik</i>
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input type="checkbox"/>	<i>Northern – Jeanine Spuhler</i>
<input type="checkbox"/>	<i>East Central – Annett Mooney</i>	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input type="checkbox"/>	<i>Great Rivers – Kathy Welke (co-chair)</i>	<input type="checkbox"/>	<i>Southern – Laci Bainbridge</i>
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input checked="" type="checkbox"/>	<i>East Central – John Rathman (co-chair)</i>	<input type="checkbox"/>	<i>Western – Tricia Wavra</i>
<input type="checkbox"/>	<i>WKRP – Katie Kasprzak</i>	<input type="checkbox"/>	<i>WKRP – Kimm Peters</i>
<input type="checkbox"/>		<input type="checkbox"/>	

	Guests:	<input checked="" type="checkbox"/>	Robert Klingforth – Moraine Lakes
<input checked="" type="checkbox"/>	April Ferstl – DCF	<input checked="" type="checkbox"/>	Tony Gehri – DHS OIG
<input checked="" type="checkbox"/>	Gage Winkelmann – DCF	<input checked="" type="checkbox"/>	Shena Smith – DHS OIG
<input checked="" type="checkbox"/>	Sierra Hartman - DCF	<input checked="" type="checkbox"/>	Tabbie Mellenberger – DHS OIG
<input checked="" type="checkbox"/>	Jessica Schulte – Jefferson County	<input checked="" type="checkbox"/>	Lauren Ciulini – DHS OIG
<input checked="" type="checkbox"/>	Kesha Cole – Ozaukee County	<input checked="" type="checkbox"/>	Candice Canales - DHS
<input checked="" type="checkbox"/>	Mitch Birkey – Calumet County	<input checked="" type="checkbox"/>	Shauna Grossman - DHS
<input checked="" type="checkbox"/>	Roxann Binkowski – Waushara County	<input checked="" type="checkbox"/>	Tom Targos – DHS
<input checked="" type="checkbox"/>	Heather Ondik – Oconto County	<input checked="" type="checkbox"/>	Kara Ponti – Dane County
<input checked="" type="checkbox"/>	Amy Beranek – Dodge County	<input checked="" type="checkbox"/>	Carol Waulet – Door County
<input checked="" type="checkbox"/>	Briana Turk – Richland County	<input checked="" type="checkbox"/>	Deb Bohlman – Fond du Lac County
<input checked="" type="checkbox"/>	Darsell Johns – MilES	<input checked="" type="checkbox"/>	Kris Weden – Marathon County
<input checked="" type="checkbox"/>	Renee Lyman – Dodge County	<input checked="" type="checkbox"/>	Maria Delagado – Southern
<input checked="" type="checkbox"/>	Adam Chorlton – Dane County	<input checked="" type="checkbox"/>	Cortney Hebel – Dane County
<input checked="" type="checkbox"/>	Kathy Busler - Jefferson County	<input checked="" type="checkbox"/>	Renae Zagel – Washington County
<input checked="" type="checkbox"/>	Nicole Boyer – Kenosha County	<input checked="" type="checkbox"/>	Carol Sjoblom – Columbia County
<input checked="" type="checkbox"/>	Cheryl Kawlewski – Portage County	<input checked="" type="checkbox"/>	Ron Redell – Dane County
<input checked="" type="checkbox"/>	Charlie Morgan – DHS STAR	<input checked="" type="checkbox"/>	Michele Chiuchiolo – Dane County
<input checked="" type="checkbox"/>	Tami Berg - DHS	<input checked="" type="checkbox"/>	Jessica Ingersoll – Door County
<input checked="" type="checkbox"/>	Lori Garber – Central	<input checked="" type="checkbox"/>	Dustin Feeney – WKRP
<input checked="" type="checkbox"/>	Tim McGuire – MilES	<input checked="" type="checkbox"/>	Mike Poma – MilES

AGENDA

Welcome (Katie Sepnieski & Kathy Welke)

- Report attendance by replying to the email from DHSBEOTAdmin@dhs.wisconsin.gov.

Approval of October 19, 2023, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes and approved by consensus.

Policy Updates/COVID-19 Policy updates (Department of Health Services)

Healthcare

- Administrative Renewals
 - The Department published an Operations Memo and a related CARES Coordinator Notice on administrative renewals, which addressed the shift toward individual-level renewals and the steps taken to restore coverage to members who may have been negatively impacted by household-level renewals.

- The administrative renewal rate in November for December renewals was 27.5%, which is a significant increase from the previous unwinding rates.
- Premiums
 - The Center for Medicaid Services (CMS) informed states that children's continuous coverage cannot be terminated for failure to pay premiums. State law requires charging for premiums, but unable to terminate for failure to pay.
 - To accommodate this, the Department is
 - Delaying the implementation of children's premiums until April 2024.
 - Changing eligibility rules, member notices, premium coupons, and ACCESS text to charge but not require premiums.
 - The Operations Memo and any member communication about children's premiums will not be shared until closer to April.
 - The Department is delaying implementation of MAPP premiums, based on discussions with CMS about the approval of the state plan amendment needed to reintroduce MAPP premiums. The new reinstatement date is to be determined. MAPP work requirements will be reinstated effective January 1, 2024. The Operations Memo has been amended to reflect this change.
- Continuous Coverage and Children in Emergency Services
 - The Department continues to work toward the January 1, 2024, implementation of continuous coverage for children.
 - Center for Medicaid Services (CMS) shared that children enrolled in Emergency Services are covered by the continuous coverage policy.
 - A CARES Coordinator Notice (CCN) was issued asking Income Maintenance agencies to begin certifying children under age 19 who qualify for Emergency Services for 12 months rather than just the duration of the emergency. This should avoid having to extend those coverage periods later to ensure they have 12 full months of coverage.
 - The target publication date for an Operations Memo on continuous coverage is the first week in December 2023.
 - Federally Facilitated Marketplace (FFM) Transfer Updates
 - Members who applied at the FFM since May 2023, and who attested to loss of Medicaid but were not transferred from the state, suggests their eligibility was terminated for procedural reasons, appear to be eligible for Medicaid and are below 100% FPL, and they would not qualify for advance premium tax credits.
 - Center for Medicaid Services (CMS) provided information about the change in the account transfer logic and revised the number of backlog applications significantly downward, from 26,000 to 12,000. State-by-state counts were shared showing that Wisconsin will receive around 250 transfers.
 - Previously, CMS was not returning these members to the state if loss of Medicaid was attested, but because of high numbers of procedural terminations nationwide, the logic has been adjusted to do so.
 - Special instructions were not provided other than noting that states need to honor the FFM application date.

FoodShare

- Federal partners announced two new classes of admission codes for Cuban and Haitian immigrants. The new admission codes will be added as an amendment to Operations Memo 23-30.

- The two new codes will be treated the same way as the other new codes for Cubans or Haitians that were announced in the Operations Memo.
- The amendment is planned for mid November 2023.

Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)

- Income Maintenance Operational Analysis (IMOA) subcommittee met on November 3, 2023. Kathy Welke shared key discussion points (see attachment). Next meeting is December 7, 2023.
- Training subcommittee met on October 23, 2023. Mitch Birkey shared key discussion points (see attachment). Next meeting is January 22, 2024.

Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Kathy Welke)

- The 2024 Income Maintenance final contract changes were approved by consortia. Consortia will receive contracts to obtain signatures no more than one month prior to contracts begin date.

Consortia Feedback (Kathy Welke)

- Consortia is requesting a follow up on the CARES Coordinator Notice (CCN) sent on September 18, 2023, regarding General Welfare Assistance payments. Consortia are asking for follow up on the report being shared and a better understanding of tribal payments.

Administrative Memos (Alicia Grulke & Kathy Welke)

- The administrative memo for Fraud Prevention and Investigation Program Allocations and Guidelines for Calendar year 2024 is being reviewed by consortia. Feedback will provide to the Department prior to publication.
- The administrative memo titled, IM Consortia Administrative Allocations, is being reviewed by consortia. Feedback will be provided to the Department prior to publication.

Regional Enrollment Network (Lorie Graff)

- The Regional Enrollment Network (REN) met on Tuesday November 14, 2023.
- Many of the members typically attending the REN are Certified Application Counselors (CAC) and Navigators, so this affected attendance because of open enrollment.
- Center for Medicaid Services (CMS) indicates that the open enrollment numbers have increased in the recent years based on early observations. State specific information will be shared.
- Beginning in January 2024, a permanent change is being implemented to allow members losing Medicaid up to 90 days to enroll in Marketplace coverage. This was initially a temporary change under the Public Health Emergency.
- Covering Wisconsin is using information from the recent survey they conducted on the statewide RENs to develop funding request plans to continue the REN's. Responses to the survey overwhelming supported the work being done and the value of continuing these formal partnerships. They were also able to gather information on other organizations that should be invited to join the enrollment networks.
- Reminder was provided that the HealthCare.Gov/Marketplace Connector tool is updated with Wisconsin information. Using the tool to enter a zip code to find certified application counselors,

navigators, agents, and brokers that are available to assist individuals to enroll in marketplace coverage and Qualified Health Plans (QHP). 53 application assisters were added to the connector tool for this year's open enrollment.

Public Comment

- None

Announcements

- For upcoming meetings in 2023, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at DHSBEOTAdmin@dhs.wisconsin.gov.