

INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, December 21, 2023

1:00 – 3:30 p.m.

Zoom: <https://dhs.wi.zoomgov.com/j/1619409056>

Minutes

Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Beth Stiner – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input checked="" type="checkbox"/>	Elizabeth Olsen – DHS BEOT
<input checked="" type="checkbox"/>	Kristine Bovee – DHS BEOT	<input checked="" type="checkbox"/>	Steve Poppe – DHS BEEP
<input checked="" type="checkbox"/>	Molly Thomas – DHS BEOT	<input checked="" type="checkbox"/>	Katie Quaintance – DHS BEEP
<input checked="" type="checkbox"/>	Craig Hayes – DHS BEEP	<input checked="" type="checkbox"/>	Tyler Watkins – DHS BEEP
<input checked="" type="checkbox"/>	Laurie Teubert – DHS BEEP	<input checked="" type="checkbox"/>	Melissa Benner – DHS BEEP
<input checked="" type="checkbox"/>	Nicole Huffman – DHS BEEP	<input checked="" type="checkbox"/>	Linsey Donaldson – DHS BEOT
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input type="checkbox"/>	
<input type="checkbox"/>	<i>Bay Lake – Becky Hetfield-Salentine</i>	<input type="checkbox"/>	<i>MilES – Monica Gregory</i>
<input checked="" type="checkbox"/>	Capital – Shawn Tessmann	<input type="checkbox"/>	<i>MilES – Shawnte Julien</i>
<input checked="" type="checkbox"/>	Capital – Tony Sis	<input checked="" type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input type="checkbox"/>	<i>Moraine Lakes – Heather Merten</i>
<input checked="" type="checkbox"/>	Central – Amanda Brooks	<input checked="" type="checkbox"/>	Northern – Steve Budnik
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input type="checkbox"/>	<i>Northern – Jeanine Spuhler</i>
<input type="checkbox"/>	<i>East Central – Annett Mooney</i>	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input checked="" type="checkbox"/>	Great Rivers – Kathy Welke (co-chair)	<input checked="" type="checkbox"/>	Southern – Laci Bainbridge
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input checked="" type="checkbox"/>	East Central – John Rathman (co-chair)	<input type="checkbox"/>	<i>Western – Tricia Wavra</i>
<input checked="" type="checkbox"/>	WKRP – Katie Kasprzak	<input checked="" type="checkbox"/>	WKRP – Kimm Peters
	Guests:	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	Thor Neng - DCF	<input checked="" type="checkbox"/>	Shena Smith – DHS OIG
<input checked="" type="checkbox"/>	Gage Winkelmann – DCF	<input checked="" type="checkbox"/>	Nicole Koch - OIG
<input checked="" type="checkbox"/>	Rebekah Davis - DCF	<input checked="" type="checkbox"/>	Tami Berg - OIG
<input checked="" type="checkbox"/>	Kent Ellis - DCF	<input checked="" type="checkbox"/>	Darin Petesch - BSM
<input checked="" type="checkbox"/>	Kesha Cole – Ozaukee County	<input checked="" type="checkbox"/>	Suzanne Cone - BSM

<input checked="" type="checkbox"/>	Mitch Birkey – Calumet County	<input checked="" type="checkbox"/>	Natasa Torbica - BRP
<input checked="" type="checkbox"/>	Heather Ondik – Oconto County	<input checked="" type="checkbox"/>	Carol Waulet – Door County
<input checked="" type="checkbox"/>	Jessica Schulte – Jefferson County	<input checked="" type="checkbox"/>	Maria Delagado – Southern
<input checked="" type="checkbox"/>	Shelby Jensen – Green Lake County	<input checked="" type="checkbox"/>	Dustin Feeney – WKRP
<input checked="" type="checkbox"/>	Heidrun Kovach – Dane County	<input checked="" type="checkbox"/>	Angela Moran - DHS
<input checked="" type="checkbox"/>	Darsell Johns – MilES	<input checked="" type="checkbox"/>	Rose Strege – Mohican Tribe
<input checked="" type="checkbox"/>	Mac Strawder – MilES	<input checked="" type="checkbox"/>	Raelle Allen - Lac du Flambeau Tribe
<input checked="" type="checkbox"/>	Lori Garber – Central	<input type="checkbox"/>	

AGENDA

Welcome (Katie Sepnieski & Kathy Welke)

- Report attendance by replying to the email from DHSBEOTAdmin@dhs.wisconsin.gov.
- Introduction of MacArthur Strawder as the new Director of Milwaukee Enrollment Services.

Approval of November 16, 2023, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Tony Sis and Steve Budnik and approved by consensus.

Policy Updates/COVID-19 Policy updates (Department of Health Services)

Healthcare

- Center for Medicaid Services (CMS) has disallowed childless adult premiums and requiring the treatment needs question as a condition of eligibility, therefore premiums will not be reinstated. This change in policy is permanent and is not just a delay in re-implementation. The Department plans to remove the treatment needs question (TNQ) from the application and renewal process early in 2024.
- The Department is reinstating premiums for BC+ children effective April 2024 at the member's next renewal.
 - Under state law, the Department is required to charge premiums, but because of federal policy changes, children will not lose coverage for failure to pay.
 - Language will be updated in published materials for members to convey that if a parent is unable to pay a premium for the child, the child will stay covered.
 - An Operations Memo will be published prior to April 2024 that will outline this new policy.
- Based on new federal guidance, the Department plans to reinstate premiums for the Medicaid Purchase Plan (MAPP) members starting in April 2024, and as part of that reinstatement, MAPP members will no longer have a restrictive re-enrollment period for failure to pay a premium.
 - Like CHIP, an Operations Memo will be published prior to April 2024 that will outline the policy change and the plan for reintroducing premiums.
- The Operations Memo on 12-month continuous coverage for children was published on December 4, 2023, and the Department is prepared to move forward with the new continuous coverage policy effective January 1, 2024.

Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)

- Income Maintenance Operational Analysis (IMOA) subcommittee met on December 7, 2023. Kathy Welke shared key discussion points (see attachment). Next meeting is January 5, 2024.
- Fraud & Program Integrity met on November 14, 2023. Tami Berg shared key discussion points (see attachment). Next meeting is February 13, 2024.
- Performance Monitoring subcommittee met on November 15, 2023. Ann Kriegel shared key discussion points (see attachment). Next meeting is January 17, 2024.
- Call Center Operational Technical subcommittee met on November 13, 2023. See attachment for key discussion points. Next meeting is January 8, 2024.

CARES Releases

- Craig Hayes presented on information for the February 2024 CARES release for Overpayment Claims Compromise. See attachment for additional details.
- Suzanne Cone and Katie Quaintance presented information for the February 2024 CARES release for HMO Enrollment Tool Enhancements. See attachment for details.
- Mai Yee Xiong Presented on information for the February 2024 CARES release for Correspondence Improvement Roadmap: Interview Notices Modernization. See attachment for details.

Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Kathy Welke)

- Internal routing of the 2024 IM Contract has begun. Consortia signatories should receive contracts for signature within the next couple weeks.

Consortia Feedback (Kathy Welke)

- None

Administrative Memos (Alicia Grulke & Kathy Welke)

- Administrative Memo 23-04, titled Enhanced Federal Funding for Qualifying IM Activities, was published on December 1, 2023.
- Administrative Memo 23-05, titled Estate Recovery Incentive Funds, was published on December 15, 2023.

Regional Enrollment Network (Lorie Graff)

- December 15, 2023 is the deadline for Marketplace coverage to begin January 1st, 2024. Open enrollment is extending to January 16, 2024, as January 15 is a holiday.
- CMS is sharing Open Enrollment data every two weeks. Marketplace enrollments are the highest since 2017.
- Covering Wisconsin shared information on two issues that they've been looking into related to the Marketplace and Income Maintenance Agencies.
 - Duplicate and multiple duplicate applications are being sent from Healthcare.gov (Marketplace) to income maintenance agencies.
 - Issue related to an adult applicant over 100% Federal Poverty Level (FPL) and answers certain disability questions on the Marketplace application and does the involvement of IM impact the Marketplace enrollment.
 - Covering Wisconsin continues to follow up with federal and state partners to explore solutions.

Public Comment

- None

Announcements

- The Department would like to thank the Income Maintenance Agencies for the hard work and dedication that has been shown in 2023 as unwinding has been navigated.
- For upcoming meetings in 2024, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at DHSBEOTAdmin@dhs.wisconsin.gov.