

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, February 20, 2025

1:00 – 3:30 p.m.

Zoom: <https://dhs.wi.zoomgov.com/j/1601074465>

## Minutes

### Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Tarah Richardson – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input checked="" type="checkbox"/>	LaTanya Taylor – DHS BEOT
<input checked="" type="checkbox"/>	Ashley Schabel – DHS BEOT	<input checked="" type="checkbox"/>	Paul Michael - DHS
<input type="checkbox"/>	Jody Noble – DHS BEOT	<input type="checkbox"/>	Autumn Arnold – DHS BEEP
<input type="checkbox"/>	Pungnou Her – DHS BEOT	<input type="checkbox"/>	Brookelynn Slamka – DHS BEEP
<input checked="" type="checkbox"/>	Molly Thomas – DHS BEOT	<input type="checkbox"/>	Valeri Kazakhetsyan – DHS BEEP
<input checked="" type="checkbox"/>	Angela Stanford – DHS BEOT	<input checked="" type="checkbox"/>	Laurie Teubert – DHS BEEP
<input type="checkbox"/>	Alexia Hamilton – DHS BEOT	<input checked="" type="checkbox"/>	Nicole Huffman – DHS BEEP
<input type="checkbox"/>	Nick Kwaw – DHS BEOT	<input type="checkbox"/>	True Lor – DHS BEEP
<input type="checkbox"/>	Linsey Donaldson – DHS BEOT	<input type="checkbox"/>	Laura Hanson – DHS BEEP
<input type="checkbox"/>	Victoria Conley – DHS BEEP	<input type="checkbox"/>	Rebecca David – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input checked="" type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input type="checkbox"/>	Bay Lake – Becky Hetfield-Salentine	<input checked="" type="checkbox"/>	Moraine Lakes – Heather Merten
<input checked="" type="checkbox"/>	Capital – Shawn Tessmann	<input checked="" type="checkbox"/>	Northern – Steve Budnik
<input checked="" type="checkbox"/>	Capital – Adam Chorlton	<input type="checkbox"/>	Northern – Jeanine Spuhler
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input checked="" type="checkbox"/>	Central – Amanda Brooks	<input checked="" type="checkbox"/>	Southern – Laci Bainbridge
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input type="checkbox"/>	East Central – Annett Mooney	<input type="checkbox"/>	Western – Tricia Wavra
<input checked="" type="checkbox"/>	Great Rivers – Kathy Welke (co-chair)	<input checked="" type="checkbox"/>	WKRP – Kimm Peters
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input checked="" type="checkbox"/>	Kevin Wetherbee
<input checked="" type="checkbox"/>	Bay Lake – Jenny Hoffman (co-chair)	<input checked="" type="checkbox"/>	Tami Berg - OIG
<input checked="" type="checkbox"/>	WKRP – Katie Kasprzak	<input checked="" type="checkbox"/>	John Ewing – DHS BEOT
<input checked="" type="checkbox"/>	Thor Neng - DCF	<input type="checkbox"/>	Crystal L. Malone – crystal.malone@mohican-nsn.gov
<input type="checkbox"/>	Cheryl Kawlewski – Portage County	<input type="checkbox"/>	Traci Cahill –traci.cahill@redcliff-nsn.gov

<input type="checkbox"/>	Gage Winkelmann – DCF	<input type="checkbox"/>	Nicole Koch - OIG
<input checked="" type="checkbox"/>	Barbara Honsa - DCF	<input type="checkbox"/>	Lauren Heitman – DHS Area Admin
<input checked="" type="checkbox"/>	Kent Ellis - DCF	<input type="checkbox"/>	Shine Baby– DHS BSM
<input type="checkbox"/>	Annie Griggs – DCF	<input checked="" type="checkbox"/>	Suzanne Cone – DHS BSM
<input type="checkbox"/>	Jessica Schultze – Jefferson County	<input checked="" type="checkbox"/>	Darin Petesch – DHS BSM
<input checked="" type="checkbox"/>	Darsell Johns – Ozaukee	<input type="checkbox"/>	Christina Tuenge -Great Rivers
<input checked="" type="checkbox"/>	Michael Poma - MilES	<input type="checkbox"/>	Shauna Grossman - DHS
<input type="checkbox"/>	Tim McGuire - MilES	<input checked="" type="checkbox"/>	Shelli Essmann DHS Area Admin
<input type="checkbox"/>	Mac Strawder - MilES	<input type="checkbox"/>	Carol Waulet – Door County
<input type="checkbox"/>	Brenda Belanger-Red Cliff	<input type="checkbox"/>	Amber Taylor – Adams County
<input type="checkbox"/>	Wendy Corbine - Bad River	<input checked="" type="checkbox"/>	Kris Weden – Marathon County
<input type="checkbox"/>	Renee Lyman – Dodge County	<input checked="" type="checkbox"/>	Raelle Allen - Lac du Flambeau Tribe
<input type="checkbox"/>	Carol Sjoblom – Columbia County	<input checked="" type="checkbox"/>	Maria Delgado – Southern
<input checked="" type="checkbox"/>	Rebecca Luebke – Area Admin	<input checked="" type="checkbox"/>	Roxann Binkowski – Waushara County
<input type="checkbox"/>	Heidrun Kovach – Dane County	<input type="checkbox"/>	April Ferstl – DCF
<input type="checkbox"/>	Mitch Birkey – Calumet County	<input type="checkbox"/>	Deb Bohlman – Fond du Lac County
<input checked="" type="checkbox"/>	Kesha Cole – Ozaukee County	<input type="checkbox"/>	Amy Beranek – Dodge County
<input type="checkbox"/>	Michele Chiuchiolo – Dane County	<input type="checkbox"/>	Melissa Todd
<input type="checkbox"/>	Deb Williquette – Manitowoc County	<input type="checkbox"/>	Rob Klingforth – Moraine Lakes
<input type="checkbox"/>	Ron Redell – Dane County	<input type="checkbox"/>	Cortney Hebel – Dane County
<input type="checkbox"/>	Kara Ponti – Dane County	<input type="checkbox"/>	Charlie Morgan – WI Legislature
<input type="checkbox"/>	Chris Gokey – chris.gokey@lco-nsn.gov	<input type="checkbox"/>	Nasbah Hill –Nhill1@oneidanation.org
<input type="checkbox"/>	Linda Sallerud –lindassallerud@fcp-ncn.gov	<input type="checkbox"/>	Michele Shawano – michele.shawano@scc-nsn.gov
<input checked="" type="checkbox"/>	Maggie Calhoun – Maggie.calhoun@fcp-nsn.gov	<input type="checkbox"/>	Ashley McGeshick –Ashley.mcgeshick@scc-nsn.gov
<input type="checkbox"/>	Wendy Corbine – fep@badriver-nsn.gov	<input type="checkbox"/>	Jaime Jameson –jaime.jameson@scc-nsn.gov
<input type="checkbox"/>	Gloria Cobb – gcobb@ldftribe.com	<input type="checkbox"/>	Tina Weitrman –tina.weiterman@mohican-nsn.gov
<input checked="" type="checkbox"/>	Raelle Allen –rallen@ldftribe.com	<input type="checkbox"/>	Dylana Kinepowayg –dkinepoway@mitw.org
<input type="checkbox"/>	Taryn Williams –taryn.williams@ldftribe.com	<input type="checkbox"/>	Jessica VandeKamp – jwallenf@oneidanation.com
<input type="checkbox"/>	Shannon Drake-Buhr-DHS BEEP	<input checked="" type="checkbox"/>	Stephanie Krieger – DHS BEEP
<input type="checkbox"/>	Jolyne Wallace – OIG	<input checked="" type="checkbox"/>	Valerie Hayes -DHS BEOT
<input type="checkbox"/>	Kristin Latus – WKRP	<input type="checkbox"/>	

## **AGENDA**

### **Welcome (Katie Sepnieski & Lorie Graff)**

- Report attendance by replying to the email from [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).
- This is the last Income Maintenance Advisory Committee Meeting (IMAC) before retirement on March 7, 2025, for John Rathman, the Wisconsin County Human Service Association (WCHSA) Tri Chair. The identified replacement is Jenny Hoffman with Brown County.
- There will not be a March 2025 IMAC meeting.

### **Approval of January 16, 2025, Meeting Minutes (Katie Sepnieski)**

- Motions made to approve the minutes by Steve Budnik and Ann Kriegel, then approved by consensus.

### **Policy Updates (Department of Health Services)**

- None

### **Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)**

- Income Maintenance Operational Analysis (IMOA) subcommittee met February 7, 2025. Lorie Graff shared key discussion points (see attachment). Next meeting is March 7, 2025.
- Call Center Technical subcommittee met on January 13 and January 27, 2025. Kris Weden shared key discussion points (see attachment). The next meeting was held on February 10, 2025.
- The Training Subcommittee met on January 27, 2025. Shelby Jensen shared key discussion points (see attachment). The next meeting was held on April 28, 2025.
- The Performance Monitoring subcommittee met on January 15, 2025. Nicole Rolain shared key discussion points (see attachment). Next meeting is March 19, 2025.
- The Elderly, Blind, Disabled/Long Term Care Subcommittee met on January 21, 2025. Ron Redell shared key discussion points (see attachment). Next meeting is April 15, 2025.

### **FoodShare Employment and Training (FSET) Member Research Findings and Recommendations (Ryan Vosters/Stephanie Mabrey/Stephanie Dorfman)**

- Ryan Vosters and Stephanie Mabrey shared the *FoodShare Employment and Training (FSET) Member Research Findings and Recommendations*. See attachment for additional details.

### **Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Lorie Graff)**

- None

### **Consortia Feedback (Lorie Graff)**

- Consortia is requesting discussion on the unclear rule at the next Income Maintenance Operational Analysis meeting (IMOA).
- Consortia is requesting discussion on Elderly Blind and Disabled/Long term Care (EBD/LTC) training.
- Consortia is requesting discussion on SWICA processing at an upcoming IMOA meeting or a small workgroup.
- Consortia is requesting discussion at an upcoming IMOA meeting on management of challenging customer service situations.

### **Administrative Memos (Alicia Grulke & Lorie Graff)**

- None

### **Regional Enrollment Network (Lorie Graff)**

- Planning will begin soon for the Fall 2025 Enrollment Conference.
- Covering Wisconsin received a DHS Maternal Health grant that started in February 2025.
- The Wisconsin Collaborative on Immigrants and Public Benefits, which was created in response to concern over Public Charge in 2019, has begun meeting. This group will review educational materials to make sure they are up to date for use with the immigrant population. Their website is <https://www.immigrantbenefitswi.org/>
- Center for Medicaid Services (CMS) announced that funding for healthcare navigators is being reduced by almost 90%. The funding reduction is for 2026, which will impact resources that are available to assist individuals to sign up for health care coverage beginning with the Fall 2025 open enrollment period. In Wisconsin, Covering Wisconsin receives the Navigator funding and distributes funding to partners across the State. Covering Wisconsin also supports the statewide Regional Enrollment Network, so loss of this funding is concerning given the great work that's been done over the last 4 years. 313,579 consumers selected Marketplace plans in Wisconsin during the 2024-25 Open Enrollment period. This is an 18% increase over the previous year, and the highest enrollments ever for Wisconsin.
- The next meeting is scheduled for March 11<sup>th</sup>.

### **Public Comment**

- None

### **Announcements**

- For upcoming meetings in 2025, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).
- The May 2025 IMAC meeting will be offered in person or video conference.