

MAPP Updates

Nicole Huffman

Health Care Policy Section Manager

May 15, 2025

IMAC



MAPP Premium Payment Changes

- DHS is making four key changes to how MAPP members will pay premiums:
- Allowing an additional month to pay
- Aligning initial and ongoing premium payment methods
- Allowing recurring payments to be managed online
- Preventing duplicate payments



More Time to Pay MAPP Premiums

- DHS is implementing what had been referred to as a “grace month,” which gives members more time to pay premiums.
- Coverage will not end for non-payment until the end of the month after the month the premium is due.



Non-Payment Example

- Bonnie applies for MAPP on February 10 and pays the February premium.
- A premium statement is sent to Bonnie for the March premium.
- Bonnie does not pay the March premium.
- A premium statement is sent to Bonnie for March and April with a cover letter telling her the premium is past due and coverage will end if she doesn't pay.
- Bonnie does not pay March or April.
- Bonnie is sent a notice at April adverse action that her MAPP coverage is ending April 30.



Late Payment Example 1

- Bonnie does not pay March or April premiums.
- On April 12, Bonnie pays the March premium.
- Bonnie is sent a premium statement for April and May with a past-due premium cover letter.



Late Payment Example 2

- Bonnie does not pay March or April premiums.
- Bonnie is sent a notice at April adverse action that her MAPP coverage is ending April 30.
- On April 27, Bonnie pays the March premium.
- Bonnie is sent a premium statement for April and May.



Re-enrolling After Closure

- Once MAPP benefits have ended, past due premiums are no longer owed.
- To re-enroll in MAPP, an initial premium(s) would be required.
- If re-enrolling more than a calendar month after benefits closed, a new application may also be required.



Re-enrolling After Closure Example

- Bonnie does not pay March or April premiums and MAPP ends April 30.
- To re-enroll in MAPP in May, May's premium is required as an initial payment.
- To re-enroll in MAPP after May, a new application and initial premium(s) are required.



MAPP in the Meantime

- Until these changes are in place,
 - We will continue to charge MAPP premiums.
 - Members are expected to pay premiums each month.
 - We will continue to not disenroll MAPP members **for non-payment of premiums.**
- Around 86% of MAPP members are paying premiums.



MAPP Work Requirement Closures

- DHS identified around 1,200 members enrolled in MAPP who are not meeting the MAPP work requirement.
- Following a system enhancement in June, these members' MAPP coverage will end if they don't report a work activity.
- DHS will mail a letter to affected members in June to tell them they need to meet the work requirement to keep getting MAPP benefits and how they can meet it.
- Affected members will also receive notice of their MAPP benefits ending.



Questions and Answers

