

INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, October 16, 2025

1:00 – 3:30 p.m.

Zoom: <https://dhswi.zoomgov.com/j/1601074465>

Minutes

Invitees

| Attendees (X = Attended) | | | |
|-------------------------------------|---------------------------------------|-------------------------------------|------------------------------------|
| <input checked="" type="checkbox"/> | Katie Sepnieski – DHS BEOT | <input checked="" type="checkbox"/> | Tarah Richardson – DHS BEOT |
| <input checked="" type="checkbox"/> | Alicia Grulke – DHS BEOT | <input type="checkbox"/> | LaTanya Taylor – DHS BEOT |
| <input type="checkbox"/> | Ashley Schabel – DHS BEOT | <input type="checkbox"/> | Paul Michael - DHS |
| <input checked="" type="checkbox"/> | Jody Noble – DHS BEOT | <input checked="" type="checkbox"/> | Autumn Arnold – DHS BEEP |
| <input type="checkbox"/> | Pungnou Her – DHS BEOT | <input type="checkbox"/> | Brookelynn Slamka – DHS BEEP |
| <input checked="" type="checkbox"/> | Valerie Hayes -DHS BEOT | <input type="checkbox"/> | Valeri Kazakhetsyan – DHS BEEP |
| <input type="checkbox"/> | Angela Stanford – DHS BEOT | <input checked="" type="checkbox"/> | Laurie Teubert – DHS BEEP |
| <input type="checkbox"/> | Alexia Hamilton – DHS BEOT | <input type="checkbox"/> | Nicole Huffman – DHS BEEP |
| <input checked="" type="checkbox"/> | Nick Kwaw – DHS BEOT | <input type="checkbox"/> | True Lor – DHS BEEP |
| <input type="checkbox"/> | Linsey Donaldson – DHS BEOT | <input type="checkbox"/> | Laura Hanson – DHS BEEP |
| <input type="checkbox"/> | Victoria Conley – DHS BEEP | <input type="checkbox"/> | Rebecca David – DHS BEEP |
| <input checked="" type="checkbox"/> | Bay Lake – Chelsey Groessl | <input checked="" type="checkbox"/> | Moraine Lakes – Mia Anderson-Inman |
| <input type="checkbox"/> | Bay Lake – Becky Hetfield-Salentine | <input checked="" type="checkbox"/> | Moraine Lakes – Heather Merten |
| <input checked="" type="checkbox"/> | Capital – Shawn Tessmann | <input checked="" type="checkbox"/> | Northern – Steve Budnik |
| <input checked="" type="checkbox"/> | Capital – Adam Chorlton | <input checked="" type="checkbox"/> | Northern – Jeanine Spuhler |
| <input checked="" type="checkbox"/> | Central – Nicole Rolain | <input checked="" type="checkbox"/> | Southern – Kate Chambers |
| <input checked="" type="checkbox"/> | Central – Amanda Brooks | <input checked="" type="checkbox"/> | Southern – Laci Bainbridge |
| <input checked="" type="checkbox"/> | East Central – Ann Kriegel | <input checked="" type="checkbox"/> | Western – Lorie Graff (co-chair) |
| <input type="checkbox"/> | East Central – Annett Mooney | <input type="checkbox"/> | Western – Tricia Wavra |
| <input checked="" type="checkbox"/> | Great Rivers – Kathy Welke (co-chair) | <input checked="" type="checkbox"/> | WKRP – Kimm Peters |
| <input checked="" type="checkbox"/> | Great Rivers – Ronda Brown | <input type="checkbox"/> | Kevin Wetherbee – DHS BEEP |
| <input type="checkbox"/> | Stephanie Krieger – DHS BEEP | <input checked="" type="checkbox"/> | Tami Berg - OIG |
| <input type="checkbox"/> | WKRP – Katie Kasprzak | <input type="checkbox"/> | John Ewing – DHS BEOT |
| <input type="checkbox"/> | Thor Neng - DCF | <input checked="" type="checkbox"/> | Crystal L. Malone |
| <input type="checkbox"/> | Cheryl Kawlewski – Portage County | <input type="checkbox"/> | Traci Cahill |
| <input checked="" type="checkbox"/> | Gage Winkelmann – DCF | <input type="checkbox"/> | Nicole Koch - OIG |

| | | | |
|-------------------------------------|---|-------------------------------------|--------------------------------------|
| <input type="checkbox"/> | Barbara Honsa - DCF | <input type="checkbox"/> | Lauren Heitman – DHS Area Admin |
| <input type="checkbox"/> | Kent Ellis - DCF | <input type="checkbox"/> | Shine Baby– DHS BSM |
| <input type="checkbox"/> | Annie Griggs – DCF | <input type="checkbox"/> | Suzanne Cone – DHS BSM |
| <input type="checkbox"/> | Jessica Schultze – Jefferson County | <input type="checkbox"/> | Darin Petesch – DHS BSM |
| <input type="checkbox"/> | Darsell Johns – Ozaukee | <input type="checkbox"/> | Christina Tuenge -Great Rivers |
| <input type="checkbox"/> | Michael Poma - MilES | <input type="checkbox"/> | Shauna Grossman - DHS |
| <input type="checkbox"/> | Tim McGuire - MilES | <input type="checkbox"/> | Shelli Essmann DHS Area Admin |
| <input checked="" type="checkbox"/> | Mac Strawder - MilES | <input checked="" type="checkbox"/> | Carol Waulet – Door County |
| <input type="checkbox"/> | Brenda Belanger-Red Cliff | <input type="checkbox"/> | Amber Taylor – Adams County |
| <input type="checkbox"/> | Wendy Corbine - Bad River | <input type="checkbox"/> | Kris Weden – Marathon County |
| <input checked="" type="checkbox"/> | Renee Lyman – Dodge County | <input type="checkbox"/> | Raelle Allen - Lac du Flambeau Tribe |
| <input type="checkbox"/> | Carol Sjoblom – Columbia County | <input checked="" type="checkbox"/> | Maria Delagado – Southern |
| <input checked="" type="checkbox"/> | Rebecca Luebke – Area Admin | <input checked="" type="checkbox"/> | Roxann Binkowski – Waushara County |
| <input checked="" type="checkbox"/> | Heidrun Kovach – Dane County | <input type="checkbox"/> | April Ferstl – DCF |
| <input checked="" type="checkbox"/> | Mitch Birkey – Calumet County | <input type="checkbox"/> | Deb Bohlman – Fond du Lac County |
| <input type="checkbox"/> | Kesha Cole – Ozaukee County | <input type="checkbox"/> | Amy Beranek – Dodge County |
| <input type="checkbox"/> | Michele Chiuchiolo – Dane County | <input checked="" type="checkbox"/> | Melissa Todd – DHS BEEP |
| <input type="checkbox"/> | Deb Williquette – Manitowoc County | <input type="checkbox"/> | Rob Klingforth – Moraine Lakes |
| <input type="checkbox"/> | Ron Redell – Dane County | <input type="checkbox"/> | Cortney Hebel – Dane County |
| <input type="checkbox"/> | Kara Ponti – Dane County | <input type="checkbox"/> | Charlie Morgan – WI Legislature |
| <input type="checkbox"/> | Chris Gokey – Lac Courte Oreilles | <input type="checkbox"/> | Nasbah Hill – Oneida |
| <input type="checkbox"/> | Linda Sallerud – Forest County Potawatomi | <input type="checkbox"/> | Michele Shawano – Sokaogon |
| <input type="checkbox"/> | Maggie Calhoun – Forest County Potawatomi | <input type="checkbox"/> | Ashley McGeshick – Sokaogon |
| <input checked="" type="checkbox"/> | Wendy Corbine – Bad River | <input type="checkbox"/> | Jaime Jameson –Sokaogon |
| <input type="checkbox"/> | Gloria Cobb – Lac du Flambeau | <input type="checkbox"/> | Tina Weiterman –Stockbridge Munsee |
| <input type="checkbox"/> | Raelle Allen - Lac du Flambeau | <input type="checkbox"/> | Dylana Kinepowayg –Menominee |
| <input type="checkbox"/> | Taryn Williams – Lac du Flambeau | <input type="checkbox"/> | Jessica VandeKamp – Oneida |
| <input type="checkbox"/> | Shannon Drake-Buhr-DHS BEEP | <input type="checkbox"/> | Kristin Latus – WKRP |
| <input checked="" type="checkbox"/> | Jolyne Wallace – OIG | <input checked="" type="checkbox"/> | Jenny Hoffman (co-Chair) |
| <input checked="" type="checkbox"/> | Dustin Feeney | | |

AGENDA

Welcome (Katie Sepnieski & Jenny Hoffman)

- Report attendance by replying to the email from DHSBEOTAdmin@dhs.wisconsin.gov.

Approval of September 18, 2025, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Adam Chorlton and Steve Budnik, then approved by consensus.

Policy Updates (Department of Health Services)

Government Shutdown

- Food and Nutrition Services (FNS) issued a memo October 10, 2025, directing states to hold the November benefits issuance file because of insufficient funding at the federal level, which confirms the understanding that there is not an alternative funding plan.
 - Holding this week's monthly benefits issuance file means that issuance in November will be delayed. The length of the delay is unknown.
 - It is unknown how long it will take to issue benefits after the shutdown ends, as all states will be in the same situation of needing to issue benefits. The EBT vendor is unsure about the turnaround time for issuing the delayed benefits.
 - Currently, the Department is holding the ongoing file for November 2025 and will begin holding daily files November 1, 2025.
 - Based on federal guidance, if a household applies in October 2025 and receives a benefit in October, for October and November, these benefits can be issued. Benefits cannot be issued for ongoing members in November and anything processed in November.
 - The Department's expectation is to continue to process applications, renewals, change reports, etc.
 - Updated talking points have been shared with income maintenance agencies to use with members. The Department is communicating with Outreach partners beginning October 16, 2025, and will begin to share messaging directly with members the week of October 20, 2025.
 - There is not a detailed timeline available, but prior to communication being sent to members, the Department will share communication being sent.
- ACCESS, MyACCESS and notices will not be updated at this time, but this could change depending on the length of the shutdown. Members will see their normal benefit amount.
- Temporary Process Help updates will be published October 20, 2025.

Changes to the October CARES Release

- New policies related to Operations Memos that will be implemented in the October 2025 CARES Release.
 - FoodShare Policies
 - The Department is making changes based on guidance from federal partners regarding late renewals.
 - a. When a member submits the renewal in the month after it is due, it must be processed as a late renewal instead of a new application and evaluated for expedited benefits.
 - b. The Department is changing how benefits are prorated in situations where members act to complete interviews or submit verification after the end of the

renewal month. These changes are outlined in [Operations Memo 25-18, FoodShare Late Renewal Processing Changes](#).

- Medicaid Policies
 - The Department is continuing to make updates regarding the redeterminations of Medicaid eligibility, with a goal of maintaining coverage if a member is losing eligibility in one category but may qualify for another.
 - In June 2025, changes were made to maintain coverage during renewal processing, as well as to maintain coverage in the current category in situations where verification or information was needed as part of determining eligibility under a different category. The enhancements in October will extend those changes to include SeniorCare, Wisconsin Well Woman Medicaid and Katie Beckett Medicaid members.
 - Coverage will be maintained for individuals that need a disability determination as part of a change in Medicaid categories, while that disability determination is being completed.
 - These changes are included within [Operations Memo 25-17, Maintaining Coverage During Redeterminations of Eligibility for Additional Programs and Pending Disability Determinations](#).
 - Changes to the Medicaid Purchase Plan (MAPP) premium payment will be implemented over the course of October 2025, November 2025, December 2025, and January 2026. For additional information, refer to [Operations Memo, Enhancements to MAPP Premium Payments](#).
 - [The MAPP Partner Toolkit](#) includes resources related to the upcoming changes, with materials and a recording from a webinar on the MAPP changes that was held on September 30, 2025.

Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)

- Income Maintenance Operational Analysis (IMOA) subcommittee met October 3, 2025. Jenny Hoffman shared key discussion points (see attachment). Next meeting is November 7, 2025.
- Call Center Technical subcommittee met on September 29 and October 13, 2025. The next meeting is October 27, 2025.
- Performance Monitoring subcommittee met on September 17, 2025. Nicole Rolain shared key discussion points (see attachment). Next meeting is November 19, 2025.

Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Jenny Hoffman)

- The Department is continuing to meet and finalize the 2026 IM Contract with the negotiation team.

Consortia Feedback (Jenny Hoffman)

- None

Administrative Memos (Alicia Grulke & Jenny Hoffman)

- None

Regional Enrollment Network (Lorie Graff)

- 362 people attended the Fall Enrollment Conference. This attendance is similar to previous years.
- The 2025 Open Enrollment Outreach Toolkit is now available on the Covering Wisconsin website.

- Fewer affordable Marketplace plans are expected this year. Many will have higher deductibles and limited options.
- Covering Wisconsin's website has been updated to include a guide for finding coverage and assistance. With the reduction to navigator funding, the enhancements to the website can support those that do not need in person assistance.
- Insurance brokers anticipate challenges due to uncertainty with premium tax credits and limited resources for last minute enrollments should the tax credits be renewed closer to the end of the year.

Public Comment

- None

Announcements

- The Department is appreciative of all efforts by agencies and partners during this unprecedented time.
- For upcoming meetings in 2025, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at DHSBEOTAdmin@dhs.wisconsin.gov.