

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, February 19, 2026

1:00 – 2:00 p.m.

**Zoom:** <https://dhswi.zoomgov.com/j/1616714667>

## Minutes

### Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Tarah Richardson – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input type="checkbox"/>	LaTanya Taylor – DHS BEOT
<input type="checkbox"/>	Ashley Schabel – DHS BEOT	<input type="checkbox"/>	Paul Michael - DHS
<input checked="" type="checkbox"/>	Jody Noble – DHS BEOT	<input checked="" type="checkbox"/>	Autumn Arnold – DHS BEEP
<input type="checkbox"/>	Pungnou Her – DHS BEOT	<input type="checkbox"/>	Brookelynn Slamka – DHS BEEP
<input checked="" type="checkbox"/>	Valerie Hayes -DHS BEOT	<input type="checkbox"/>	Valeri Kazakhetsyan – DHS BEEP
<input checked="" type="checkbox"/>	Angela Stanford – DHS BEOT	<input type="checkbox"/>	Laurie Teubert – DHS BEEP
<input checked="" type="checkbox"/>	Alexia Hamilton – DHS BEOT	<input type="checkbox"/>	Nicole Huffman – DHS BEEP
<input type="checkbox"/>	Nick Kwaw – DHS BEOT	<input type="checkbox"/>	True Lor – DHS BEEP
<input type="checkbox"/>	Linsey Donaldson – DHS BEOT	<input type="checkbox"/>	Laura Hanson – DHS BEEP
<input type="checkbox"/>	Victoria Conley – DHS BEEP	<input type="checkbox"/>	Rebecca David – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input type="checkbox"/>	Bay Lake – Becky Hetfield-Salentine	<input checked="" type="checkbox"/>	Moraine Lakes – Heather Merten
<input type="checkbox"/>	Capital – Shawn Tessmann	<input checked="" type="checkbox"/>	Northern – Steve Budnik
<input checked="" type="checkbox"/>	Capital – Adam Chorlton	<input type="checkbox"/>	Northern – Jeanine Spuhler
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input type="checkbox"/>	Central – Amanda Brooks	<input checked="" type="checkbox"/>	Southern – Laci Bainbridge
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input type="checkbox"/>	East Central – Annett Mooney	<input type="checkbox"/>	Western – Tricia Wavra
<input checked="" type="checkbox"/>	Great Rivers – Kathy Welke (co-chair)	<input checked="" type="checkbox"/>	WGRP – Kimm Peters
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input type="checkbox"/>	Kevin Wetherbee
<input type="checkbox"/>	Stephanie Krueger – DHS BEEP	<input checked="" type="checkbox"/>	Tami Berg - OIG
<input type="checkbox"/>	WGRP – Katie Kasprzak	<input type="checkbox"/>	John Ewing – DHS BEOT
<input checked="" type="checkbox"/>	Thor Neng - DCF	<input type="checkbox"/>	Crystal L. Malone
<input type="checkbox"/>	Cheryl Kawlewski – Portage County	<input type="checkbox"/>	Traci Cahill
<input type="checkbox"/>	Gage Winkelmann – DCF	<input type="checkbox"/>	Nicole Koch - OIG

<input checked="" type="checkbox"/>	Barbara Honsa - DCF	<input type="checkbox"/>	Lauren Heitman – DHS Area Admin
<input checked="" type="checkbox"/>	Kent Ellis - DCF	<input checked="" type="checkbox"/>	Aftin Locks – DHS BEOT
<input type="checkbox"/>	Annie Griggs – DCF	<input type="checkbox"/>	Suzanne Cone – DHS BSM
<input type="checkbox"/>	Jessica Lange – Jefferson County	<input type="checkbox"/>	Darin Petesch – DHS BSM
<input checked="" type="checkbox"/>	Darsell Johns – Ozaukee	<input type="checkbox"/>	Christina Tuenge -Great Rivers
<input type="checkbox"/>	Michael Poma - MilES	<input type="checkbox"/>	Shauna Grossman - DHS
<input type="checkbox"/>	Tim McGuire - MilES	<input type="checkbox"/>	Shelli Essmann DHS Area Admin
<input checked="" type="checkbox"/>	Mac Strawder - MilES	<input checked="" type="checkbox"/>	Carol Waulet – Door County
<input type="checkbox"/>	Brenda Belanger-Red Cliff	<input type="checkbox"/>	Amber Taylor – Adams County
<input type="checkbox"/>	Wendy Corbine - Bad River	<input checked="" type="checkbox"/>	Melissa Benner – DHS BEEP
<input checked="" type="checkbox"/>	Renee Lyman – Dodge County	<input type="checkbox"/>	Raelle Allen - Lac du Flambeau Tribe
<input type="checkbox"/>	Carol Sjoblom – Columbia County	<input checked="" type="checkbox"/>	Maria Delagado – Southern
<input checked="" type="checkbox"/>	Amy Bell Ferries – Area Admin	<input checked="" type="checkbox"/>	Roxann Binkowski – Waushara County
<input type="checkbox"/>	Heidrun Kovach – Dane County	<input checked="" type="checkbox"/>	April Ferstl – DCF
<input checked="" type="checkbox"/>	Mitch Birkey – Calumet County	<input type="checkbox"/>	Deb Bohlman – Fond du Lac County
<input type="checkbox"/>	Kesha Cole – Ozaukee County	<input type="checkbox"/>	Amy Beranek – Dodge County
<input type="checkbox"/>	Michele Chiuchiolo – Dane County	<input checked="" type="checkbox"/>	Melissa Todd – DHS BEEP
<input checked="" type="checkbox"/>	Deb Williquette – Manitowoc County	<input type="checkbox"/>	Rob Klingforth – Moraine Lakes
<input type="checkbox"/>	Ron Redell – Dane County	<input type="checkbox"/>	Cortney Hebel – Dane County
<input type="checkbox"/>	Kara Ponti – Dane County	<input type="checkbox"/>	Charlie Morgan – WI Legislature
<input type="checkbox"/>	Chris Gokey – Lac Courte Oreilles	<input type="checkbox"/>	Nasbah Hill – Oneida
<input type="checkbox"/>	Linda Sallerud – Forest County Potawatomi	<input type="checkbox"/>	Michele Shawano – Sokaogon
<input checked="" type="checkbox"/>	Maggie Calhoun – Forest County Potawatomi	<input type="checkbox"/>	Ashley McGeshick – Sokaogon
<input type="checkbox"/>	Wendy Corbine – Bad River	<input type="checkbox"/>	Jaime Jameson –Sokaogon
<input type="checkbox"/>	Gloria Cobb – Lac du Flambeau	<input type="checkbox"/>	Krystal Ellis -WKRP
<input type="checkbox"/>	Raelle Allen - Lac du Flambeau	<input type="checkbox"/>	Dylana Kaquatosh –Menominee
<input type="checkbox"/>	Taryn Williams – Lac du Flambeau	<input type="checkbox"/>	Jessica VandeKamp – Oneida
<input type="checkbox"/>	Shannon Drake-Buhr-DHS BEEP	<input checked="" type="checkbox"/>	Kristin Latus – WKRP
<input type="checkbox"/>	Jolyne Wallace – OIG	<input checked="" type="checkbox"/>	Jenny Hoffman (co-Chair)
<input checked="" type="checkbox"/>	Dustin Feeney -WKRP	<input type="checkbox"/>	Heather Ondik – Bay Lake
<input type="checkbox"/>	Deba Hagamon – Lac du Flambeau	<input checked="" type="checkbox"/>	Kristine Bovee – DHS BEOT
<input checked="" type="checkbox"/>	Mary Augustine – DHS BEEP	<input checked="" type="checkbox"/>	Megan Boiteau - DHS BEOT

## AGENDA

### Welcome (Katie Sepnieski & Lorie Graff)

- Report attendance by replying to the email from [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).

### Approval of January 15, 2026, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Ann Kriegel and Adam Chorlton, then approved by consensus.

### Policy Updates (Department of Health Services)

- The February 2026 CARES release is scheduled to occur on February 21, 2026, and includes:
  - Final roll-out of systems changes to support new federal policies about FoodShare work requirements, which were described in Operations Memo 26-04;
  - Introduction of a new data exchange for FoodShare called the National Accuracy Clearinghouse, which is described in Operations Memo 26-05;
  - Introduction of a new data exchange for healthcare in which we will receive address updates from managed care organizations, which is described in Operations Memo 26-03.
  - Implementation to enhancements to ACCESS and MyACCESS to allow FoodShare members to request and view FoodShare Employment and Training (FSET) referrals, access information about time-limited benefits, and to view and manage exemptions and enrollment details.
- The Department is preparing to implement changes in March 2026 in how members can use Quest Cards to purchase food outside of Wisconsin and bordering states. This change is being made in response to out-of-state fraud and benefit theft.
  - Effective March 1, 2026, members must change QUEST card settings to make purchases in states other than Wisconsin, Illinois, Iowa, Michigan, or Minnesota.
  - Online purchases with a delivery or pick-up address in Wisconsin or its neighboring states will be allowed, but online purchases with a delivery or pick-up address in other states will be blocked.
  - Members can update the settings for out-of-state shopping by calling QUEST Card Service at 877-415-5164, logging into the Cardholder Portal at [ebtEDGE.com/gov](http://ebtEDGE.com/gov), or using the [ebtEDGE mobile app](#).
  - When a member updates this setting, the change is effective through the end of the calendar month in which the change was made. If members want to continue using the card in a different state, the security settings must be changed each month.
  - The Department is in process of sending letters, text messages, and emails to members to notify them of the change. An Operations Memo will be issued later February 2026.

### Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)

- Income Maintenance Operational Analysis (IMOA) subcommittee met on February 6, 2026. Lorie Graff shared key discussion points (see attachment). Next meeting is March 6, 2026.
- Call Center Technical subcommittee met on January 26 and February 9, 2026. Cindy Drury shared key discussion points (see attachment). The next meeting is March 9, 2026.
- The Performance Monitoring subcommittee met on January 21, 2026. Nicole Rolain shared key discussion points (see attachment). The next meeting is March 18, 2026.
- The Elderly, Blind, Disabled/Long Term Care subcommittee met on January 20, 2026. Heather Merten shared key discussion points (see attachment). Next meeting is March 17, 2026.

- The Training subcommittee met on January 26, 2026. Jesse Wolf shared key discussion points (see attachment). Next meeting is April 27, 2026.

#### **Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Lorie Graff)**

- None

#### **Consortia Feedback (Lorie Graff)**

- None

#### **Administrative Memos (Alicia Grulke & Lorie Graff)**

- Administrative Memo 25-06, Enhanced Federal Funding for Qualifying IM Activities, has been published.
- Administrative Memo 25-05, Estate Recovery Incentive Funds, has been published.

#### **Regional Enrollment Network (Lorie Graff)**

- Covering Wisconsin is presenting a Marketplace Special Enrollment Period (SEP) training in March 2026 and an immigrant eligibility training later in spring 2026. More information can be found at [Covering Wisconsin | Get Covered Today – Explore Resources](#).
- Discussion regarding administrative rules that will impact the next Marketplace Open Enrollment (i.e. Immigration Tax Credit Eligibility, SEP, Promotion of State Exchanges versus FFM, Expansion of Catastrophic Plans).

#### **Public Comment**

- None

#### **Announcements**

- The March 2026 IMAC meeting will be cancelled.
- For upcoming meetings in 2026, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).