



Scott Walker
Governor

Kitty Rhoades
Secretary

State of Wisconsin

Department of Health Services

INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, July 17, 2014

1:00 – 3:30 p.m.

Dane County Job Center, 1801 Aberg Avenue - Ballroom, Madison, WI 53704

Or online at <https://connect.wisconsin.gov/imac/>

For audio, dial 888-808-6929, access code 468-5307

AGENDA

1. Administrative Issues – Debbie Waite & John Rathman
2. Approval of June 19, 2014 Minutes – Debbie Waite
3. Use of Electronic Data Sources and Real-Time Eligibility – Autumn Arnold (Handout)
4. ACCESS for Partners & Providers (APP) Changes – Rachel Witthoft
5. Error-Prone Profiling Update – John LaPhilliph (Handout)
6. Electronic Verification of Residency – Pam Kiern
7. Warm Transfer Process for LEP Calls from Member Services - Linda Auchue
8. New IMAC Sub-committee Implementation Update – Doreen Lang, Debbie Waite and Jamie Christianson-Fawcett (Handout)
9. Modified Average Speed of Answer (ASA) & Abandon Rate Calculation – Paul Michael (Handout)
10. Patient Protection Affordable Care Act (PPACA) Update / Issues – Craig Steele
11. Regional Enrollment Networks (REN) Updates – John Rathman
12. Consortia Feedback – All
13. Operations Memos – Linda Auchue
14. Administrative Memos – Debbie Waite
15. Sub-committee Sharing - Debbie Waite & Sub-committee Chairs (Handout)

16. Miscellaneous Updates / Other / Public Comment

17. August 21, 2014 Meeting Tentative Agenda Topics

a. PPACA Issues

*If you wish to participate by phone, please call the teleconference number at **888-808-6929**. The access code is **468-5307**. If you want to participate by web meeting, you can follow along at your computer by logging into <https://connect.wisconsin.gov/imac/> as a guest 5 minutes ahead of time and calling the above conference line for the audio.