



June 23, 2026

Dear Provider,

Thank you for your continued participation in the Centers for Disease Control and Prevention (CDC) vaccine programs and for your commitment to protecting the health of the patients and communities you serve. Your organization is receiving this letter because it receives vaccines through a CDC vaccine program. Most of the vaccines distributed through CDC vaccine programs are shipped by CDC's centralized vaccine distributor, McKesson. However, certain vaccines are shipped directly from manufacturers to provider sites. These vaccines include varicella and MMR-varicella vaccines from Merck and COVID-19 vaccines from Pfizer.

For vaccines shipped directly to providers, CDC conducts an additional verification process to ensure deliveries are completed in accordance with CDC's vaccine contract. As part of this process, CDC contacts a random sample of provider sites that have recently received vaccines directly from the manufacturer. The purpose of this outreach, which typically occurs within a week of vaccine delivery, is to verify that the correct quantities and vaccine products ordered were successfully delivered to the provider site. CDC initially attempts to verify delivery status by telephone. If CDC is unable to reach the appropriate staff member after two telephone call attempts, CDC will follow up with an email. CDC summarizes and documents the results of these provider contacts in accordance with federal internal control standards (as outlined in OMB Circular A-123, [OMB Circular A-123 - Management's Responsibility for Internal Control | The White House](#)).

Your cooperation is essential. Please ensure your staff are informed of this verification process and that the verification calls are accepted and routed appropriately to the vaccine inventory manager or team for delivery verification.

Please contact your state, local, or territorial immunization program if you have questions about CDC's verification process.

Sincerely,

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