

# Maintenance

## **Purpose of this document**

**Background:** The Maintenance function in the Wisconsin Immunization Registry (WIR) allows users with the IR (Immunization Registry) Administrator user role to add and manage physicians, sites, clinicians, and schools. Physicians are chosen from a list on the client record to indicate the primary care provider (PCP) of the client receiving the immunizations. Sites are used to organize and track inventory within the organization. Clinicians are individuals within the organization who administer and/or approve immunizations. Schools are chosen from a list on the client record to associate a client with a particular school. Schedules are used internally by WIR staff to add or update vaccine schedules.

**Topics Covered:** Creating and maintaining physicians, sites, clinicians, schools, and schedules

After reviewing this document, you should understand the purpose, benefit, and method of maintaining this information for your organization in WIR.



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## The maintenance section

Once you log in, one of two things will be displayed:

a. A user with only one organization, will see this screen. The **Maintenance** section will be on the left menu panel.



b. A user with more than one organization, will select the organization name from the list of their organizations to get to the **Maintenance** section.



Once there, the **Maintenance** section will be on the left menu panel.

Maintenance manage schools manage physicians manage sites manage clinicians manage schedules

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## Manage physicians

**Purpose:** Administrators use the **Manage Physician** screen under the **Maintenance** section to enter new and update existing primary care providers. Health care organizations or clinic names may also be entered in the **Add Physician** screen. Providers or health care organizations entered on this screen will be available for selection as primary care providers from a drop-down menu on the **Client Information** tab on the **Manage Client** screen, as highlighted in the image below.

**Benefit:** Reports may be generated from this data. Select reports will allow you to use the **Provider-PCP** field to run select cohorts of clients, if you wish. When entering a provider or health care organization in the **Add Physician** screen, keep in mind that how you organize this information will be a factor in how you will be able to generate recall and reminder notices for your clients.

Personal Informat	ion						Save
1		l	001				History/Recommend
Last Name	TESTCLIENT	J	SSN				Record Immunization
First Name	KATELYN	]	Gender	$\bigcirc$ M $\bigcirc$	) F 🔵 Unkno	own	Reports
Middle Name	CHARLIE	Bi	rth Date	01/15/1	989		Cancel
Suffix	~		County	DANE		~	
Mother's Maiden Last		Country	of Birth	UNITE	O STATES	~	
Mother's First Name		Las	st Notice				
Last Updated by: KH	Test Org on 11/17/2022						
Client Information	Responsible Person(	s) Cli	ent Con	n <mark>ment</mark> (s	5)		
Chart #				Tracki	ing Schedule	ACIP	~
Ethnicity		~		Status	Active		~
Race		~	_	Allow	Sharing of Im	munizatio	on Data? Yes 🗸
Provider-PCP Wa	ilker, Sally	~	]	Allow	Reminder and	d Recall (	Contact? Yes 🗸
School		~					



### **Adding physicians**

**Important:** Adding a physician is **not** the same as adding a user. A user is an individual who has access to log in to WIR; a clinician is an individual who administers vaccine and/or orders the administration of vaccines; and a physician is an individual that is available for selection as a client's primary care provider on the **Manage Client** screen. **Adding an individual as a physician does not automatically add them as a user in WIR.** 

For more information on how to add or manage users, refer to the Manage Access training.

1) Select Manage Physicians under the Maintenance section of the menu panel.



2) On the Manage Physicians screen, select Add Physician.

Select a Physician to Edit					
Physician Name Pick a Physician					
Physician Listing					
Name	Street	City/State/ZIP	Email		
Jingleheimer-Schmidt, John J.	1 W Wilson St	MADISON, WI 53701	drjohn@email.com		
Walker, Sally	1 W Wilson St	MADISON, WI 53701	swalker@email.com		

3) Fill in as much information as possible about the provider on the Add Physician screen. Last Name is the only required field. Include the individual's prefix/title and professional suffix if you know this information. To add a clinic name, type the site name in the Last Name field and the location in the First Name field. Then select the Save button.

Add Physic	ian	
Prefix/Title		Save
First Name	Dave	Cancel
Middle Name		
Last Name	Storm	
Suffix	PA	
Street Address	1 W Wilson St	
Other Address	P.O. Box	
City	Madison         State         WI         Zip         53701	_
Email	dave@khtest.org	



4) After the new physician record has been saved, **\*\*Physician Added\*\*** will appear in the upper right corner of the **Edit Physician** box.

 Select Cancel twice to return to the Manage Physicians screen. When you select the List All button or select Manage Physicians, the updated information will display in the physician listing.

Select a Physician to Edit					
Physician Name     Pick a Physician     List All					
Physician Listing					
Name	Street	City/State/ZIP	Email		
Jinaleheimer-Schmidt, John J.	1 W Wilson St	MADISON, WI 53701	drjohn@email.com		
Storm, Dave	1 W Wilson St	MADISON, WI 53701	dave@khtest.org		
Walker, Sally	1 W Wilson St	MADISON, WI 53701	swalker@email.com		

#### **Editing physicians**



Each organization's IR Administrator is responsible for maintaining accurate physician information in WIR.

1) Select Manage Physicians under the Maintenance section of the menu panel.



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2) Select a physician to edit from the **Physician Name** drop-down menu at the top of the screen or select the physician from the **Physician Listing** at the bottom of the screen.

Select a Physi	cian to Edit		
Physician Name	Pick a Physician 🗸		Add Physician List All
	Pick a Physician		
Physician List	Jingleheimer-Schmidt, John J Storm, Dave		
Name	Walker, Sally	City/State/ZIP	Email
Jingleheimer-Schr	nidt, John J. 1 W Wilson St	MADISON, WI 53701	drjohn@email.com
Storm, Dave	1 W Wilson St	MADISON, WI 53701	dave@khtest.org
Walker, Sally	1 W Wilson St	MADISON, WI 53701	swalker@email.com

3) Make your changes to the physician record and select the **Save** button.

Select a Phy	sician to Edit			
Physician Nar	ne Pick a Physician 🗸		Add Physician	List All
Add Physic	an			
Prefix/Title			[	Save
First Name	Sally		[	Delete
Middle Name			(	Cancel
Last Name	Walker			
Suffix	Jr			
Street Address	1 W Wilson St			
Other Address			P.O. Box	
City	MADISON	State WI 🗸	Zip 53701 -	
Email	swalker@khtest.org			

4) After the changes to the record have been saved, **\*\*Physician Updated\*\*** will appear in the upper right corner of the **Edit Physician** box.



 Select Cancel twice to return to the Manage Physicians screen. When you select the List All button or select Manage Physicians, the updated information will display in the physician listing.



## **Deleting physicians**

1) Select Manage Physicians under the Maintenance section of the menu panel.



- 2) Select a physician to delete from the **Physician Name** drop-down menu at the top of the screen or select the physician from the **Physician Listing** at the bottom of the screen.
- 3) In the Add Physician box, select the Delete button.

Select a Phy	ysician to Edit			
Physician Nar	ne Pick a Physician		Add Physician	List All
Add Physic	ian			
Prefix/Title				Save
First Name	Sally			Delete
Middle Name				Cancel
Last Name	Walker		]	
Suffix	Jr			
Street Address	1 W Wilson St			
Other Address			P.O. Box	
City	MADISON	State WI 🗸	Zip 53701 -	
Email	swalker@khtest.org			

4) A pop-up message will appear, "Are you sure you want to permanently delete this physician from your organization?" Select **OK.** 



5) **\*\*Physician Deleted\*\*** will appear in the upper right corner, and you will automatically return to the **Manage Physicians** screen.

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Select a Physician to Edit	**Physician Deleted**
Physician Name Pick a Physician V	Add Physician List All

**Note:** When you delete a physician record from the physician listing, it is *permanently* deleted. The physician will no longer be listed in the physician listing on the Manage Physicians screen. However, they will continue to be listed as the client's Provider-PCP on the Client Information tab on the Manage Client screen until a new Provider-PCP is selected for the client in WIR.

The physician will not be available for selection under the "Provider-PCP" filter on the Reminder/Recall Report, but the physician will continue to be available for selection under the "Primary care Physician" filter on the Ad Hoc Reports.

## Manage sites

**Purpose:** Administrators use the **Manage Sites** screen to add new and update existing sites within an organization. Once a site is added to WIR, it is available from several drop-down menus used for immunization recording and reporting.

**Benefit:** Sites allow users to accurately organize and track inventory storage at multiple storage locations within an organization, which is typically a single facility. Site can be used as a filter in several reports.

Sites are used on both the **Manage Inventory** and **Add Immunization** screens, as well as other screens throughout WIR.

After going into the **Manage Inventory** screen and selecting **Show Inventory** as pictured below:

Manage Inventory	
Show Inventory for Sites	Show Inventory
Show Transactions for Sites	Show Transactions
Update inventory Alerts	Update Alert Prefs
Return to the Previous Screen	Cancel



You can then select a site:

Manage Inventory	
Add Inventory for Site (KH Test Site Peds)	Add Inventory
Modify Quantity On Hand for Selected Sites	Modify Quantity
Show Transactions for Sites	Show Transactions
Return to the Previous Screen	Cancel

Site	: KH Test Site Peds 🗸	Show <ul> <li>Active</li> <li>Inactive</li> <li>Non-Expired</li> <li>Expired</li> </ul>						
Selec	t Trade Name	Lot Number	Inv On Hand	Active	Public	Exp Date		
	ACAM2000	FAKE20221121XFER	1	Y	Ν	12/31/2023		
	<u>Attenuvax</u>	356784	2	Y	Y	07/06/2023		
	<u>Boostrix</u>	FAKEBOOST	9	Y	Ν	07/06/2023		

In order to select a site using the **Add Immunization** screen, first select **Manage Immunizations** under Immunizations on the left menu panel. Enter the client information and select find. Once you select your client, under History of the client record, select **Add Immunization**:

WIR	1/1	home	manage access/	account	forms	relat	ed links	logout	help desk	train	ing 🐺
Wisconsin		organiza	tion WIR Physicia	ns • user				i•role	IR Administ	trator	
Immunization Registry	Client In	formatio	n					s	chool Relea	ise on	File: No
Training Region 12.9.0	Client Nan	ne (First - I	MI - Last)	DO	в	Gender	Mother's I	Maiden	Tracking Sche	edule	Chart #
•••••	KATELYN	C. TESTCI	LIENT	01/15/	1989	U	TESTMA	IDEN	ACIP		
Maintenance manage schools	Address			1 W Wilsor	St, MAD	ISON, V	VI 53711 (4	14) 266-20	000		
manage physicians manage sites	Comments										•
manage clinicians manage schedules	History			Ado	Immuniz	ation	Edit Client	Repor	ts Print I	Print Co	onfidential



After selecting **Add Immunization**, the Organization Site is shown on the Client Information screen below Active immunization inventory:

Client Info	rmation							
Client Name	(First - MI - I	Last)		DOB	Gender	Mother's Maiden	Tracking Schedule	Chart #
KATELYN C.	TESTCLIEN	ΝT	0	1/15/1989	U		ACIP	
Address				1 West Wi	islon, MAD	ISON, WI 53711		
Comments								*
Funding Prog	-					Selected Programs	s/Eligibilities	
Eligibility N Medical As No Insuran		own			Add ≻ Remove	Insured, Vaccine	e covered	•
Active imn	nunization	inventory	on : 12/0	9/2022			ОК	Cancel
	Ur	iselect All	Defeult	s for new ii				
Immunization	n New	Hist #	Default	s for new li	mmuniza	lions		
COVID-19				U U		H Test Site Peds		~
Influenza				Ordering A	ered By U			~
Measles				Date Admin			Activate Expire	
MMR								
Pertussis/Tda	ар 🗌							
Polio								
Smallpox								
Td								
Varicella								

#### **Organizations and sites**

Organization is the basic unit by which WIR access is set up. Typically, an organization is a facility (location) at a specific street address.

Examples of organizations in WIR are hospitals, clinics, pharmacies, health departments, long term care facilities, and other health care facilities who administer vaccines.

A parent organization may be the umbrella over one or more child organizations. A common example of a parent organization is a health care system. The individual hospitals or clinics within the health care system would be set up as child organizations. Not all organizations in WIR have parent organizations, but many do.



Sites set up within organizations make tracking vaccine inventory within the organization (facility) easier. Sites can be considered separate storage locations or refrigerator locations within the organization. For example, a clinic may have two refrigerators for vaccine storage: the main fridge, and another fridge on the second floor. Each refrigerator would be considered an individual site within the organization (the clinic).

By default, each organization will contain one automatically created site that has the same name as the organization. Other sites may be added if there are other sites within the organization that store vaccine.

An example of a parent organization, organization, and site structure is displayed below. Both the Alpha Hospital and Bravo Clinic organizations are part of their parent organization, Example Healthcare System. You can consider each vaccine storage location within a facility to be a site. In the Alpha Hospital, there is the main site, a pediatric site, an urgent care site, and a site designated for the offsite flu clinic event that the hospital is running. The Alpha Hospital Flu Clinic does not have its own inventory, but instead draws inventory from the main Alpha Hospital site. In the Bravo Clinic, there is the main site and a site for the second-floor fridge.



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Below, you can see that the organization "KH Test Org" has two sites in the Site Listing: "KH Test Org" and "KH Test Site Peds."

WIR Wisconsin Immunization	_ r/r			ess/account		related links		help desk	training	<b>\</b> ¥.
Registry					_					
Training Region 12.5.0 Maintenance manage schools manage physicians	Site I	Listing							Add Site Cancel	]
manage sites manage clinicians manage schedules	Show	50 🗸 entr	ies				Search:			
Inventory barcode reports manage inventory	•	Na	me	\$ Has Inv? or D From		Contac	t Name	\$	Phone	\$
manage inventory manage orders manage transfers	+	KH Test Org		YES		Katelyn H		(608) 266	6-9691	
shipping documents transaction summary	+	KH Test Site	Peds	KH Test Org		Caitlyn Haze		(608) 266	6-9691	
trans summ status vaccine usage Clients manage client enter new client	Showi	ng 1 to 2 of :	2 entries				First	evious 1	Next	ast

#### **Adding sites**



**Note:** By default, each site will have one site that has the same name as the organization name. Please leave this site as-is and do not rename this site. This site is considered the "main site." If you do not store vaccine in any additional locations, you do not need to add another site.

1) Select **Manage Sites** under the Maintenance section of the menu panel. If you have access to more than one organization, verify you are adding the site to the correct organization that will house your inventory.



2) On the Site Listing page, select Add Site.



o	rganization	Centra	City Hospital • user	• role	IR A	dministrator	
Site Listing						Add Site Cancel	
Show 50 🗸	entries			Searc	h:		3
•	Name	\$	Has Inv? or Draws Inv From	\$ Contact Name	\$	Phone	\$

- 3) Within the **Basic Information** section, fill in the following information. Fields in blue are required.
  - a. **Site Name:** In this example, a site called "Central City Urgent Care" will be created.
  - b. Has Inventory or Draw Inv From: Indicate whether the site maintains its own vaccine inventory or whether it draws inventory from another source by selecting the Yes or No radio button under Has Inventory. If the site draws inventory from another source, choose the source from the Draw Inv From drop-down menu.
    - i. All sites with inventory must be created prior to setting up a site that draws from another site.
    - ii. It is important to tie sites that draw inventory to their inventory sources. This way, the registry will be able to keep an accurate count of all vaccines.
    - iii. In this example, the Central City Urgent Care site will have its own inventory.
  - c. **Address, Telephone, Fax, and Email** is necessary for those sites that will be listed as a delivery address for vaccines ordered through WIR.

Site Name	Central City Urgent Care	Save
Has Inventory	● Yes ○ No	Cancel
)raw Inv From	✓	
Address 1	1 W Wilson St	
Address 2		
P.O. Box		
City	Madison	
State	WI         VI         Zip Code         53701         -	
County	DANE 🗸	
Telephone	123 - 456 - 7899 Ext	
Fax	Ext	
Email	dr@urgentcare.com	

4) Select **Save.** You will see the alert **\*\*Site Created** in the upper right corner.



Basic Information ** S					
Site Name	Central City Urgent Care		Save		
Has Inventory	• Yes O No		Cancel		
Draw Inv From	~				

5) The **Delivery Windows** section is on the bottom of the screen. The site delivery times need to be specified in a 24-hour format. There needs to be at least a one-hour break between Delivery Window 1 and Delivery Window 2. Special shipping instructions for the delivering courier are helpful.

Delivery Windows						
	Delivery Wi	ndow 1	Delivery Wi	ndow 2		
🗹 Monday	0800 🗸	to 1100 🗸	1300 🗸	to 1500 🗸		
Tuesday	0900 🗸	to 1200 🗸	1400 🗸	to 1600 🗸		
Wednesday	0000 🗸	to 0000 🗸	0000 🗸	to 0000 🗸		
🗹 Thursday	0700 🗸	to 1100 🗸	1200 🗸	to 1600 🗸		
🗹 Friday	0800 🗸	to 1200 🗸	1300 🗸	to 1500 🗸		
Saturday	0000 🗸	to 0000 🗸	0000 🗸	to 0000 🗸		
Sunday	0000 🗸	to 0000 🗸	0000 🗸	to 0000 🗸		
- Special Shipping Instructions						
Deliver to Front Door Limit35 characters.						



Only sites that order vaccines through WIR are required to add their delivery days and times in this section. Sites that order vaccines through WIR include Vaccines for Children (VFC), Vaccines for Adults (VFA), and COVID-19 vaccine providers.



6) Select **Manage Sites** under the **Maintenance** section of the menu panel to view the site listing. In this example, the site "Central City Urgent Care" has been added to the organization Central City Hospital's site listing.

	organization Cent	ral City Hospital • user	• role	IR Administrator
Site L	isting			Add Site Cancel
Show	50 🗸 entries		Searc	h:
•	Name	Has Inv? or Draws Inv From	Contact Name	Phone \$
+	Central City - COVID-19	YES	John Doe	(608) 266-9691
+	Central City Hospital	YES	John Doe	(608) 266-9691
+	Central City Hospital ER	YES	Jane Doe	(608) 266-9691
+	Central City Hospital Pediatrics	YES	Jane Doe	(608) 266-9691
+	Central City Oncology	YES	Jane Doe	(608) 266-9691
+	Central City Urgent Care	YES	Jane Doe	(123) 456-7899
+	Eastside Clinic	YES	Susan Coordinator	(999) 999-9999
+	Vaccination	YES	Jane Doe	(333) 333-3333
+	VFC Site	YES	Harry Potter	(555) 555-5555
+	Central City ICU	Central City Hospital ER		(608) 266-9691
Showir	ng 1 to 10 of 10 entries		First	Previous 1 Next Last

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**Editing sites** 



Each organization's IR Administrator is responsible for maintaining accurate site and inventory information in WIR.

 Once a site has been created, it requires updating the following information: Basic Information, VFC Information, Contacts, and Delivery Windows. Select Manage Sites under the Maintenance section of the menu panel.



2) Select the **+ symbol** (plus sign) in front of the site you wish to update. Each site has four sections with an arrow in front of it. Select each arrow to open the section and complete or edit the information pertaining to the site.



- a. **Basic Information** displays the site name, address, contact phone and email information. It also displays whether the site has its own inventory or not. If the site does not have its own inventory, you can set which site it draws inventory from. This information was added when you created the site, but the information can be edited in this section.
  - i. Select **Save** to save the information.
  - ii. Select **Inactivate** to inactivate the site.

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Central City	Jrgent Care YES	Jane Doe	(123) 456-7899
🝷 Basic Informati	on		
Site Name	Central City Urgent Care		Save
Has Inventory	● Yes ○ No		Inactivate
Draw Inv From	×		
Address 1	1 W Wilson St		
Address 2			
P.O. Box			
City	MADISON		
State	WI	Zip Code	53701 -
County	DANE		
Telephone	123 - 456 - 7899	d	
Fax		d	
Email	dr@urgentcare.com		

b. VFC Information displays the site's VFC information if the site has registered as a VFC provider. VFC information is read-only. If your site wants to become a VFC provider, please email the <u>Wisconsin Vaccines for Children Program</u> (<u>dhsvfc@dhs.wisconsin.gov</u>) or call 608-267-5148 for more information.



**If you are a COVID-19 provider:** Pay special attention to the **VFC Permission** field under the **VFC Information** section. If you are a registered COVID-19 provider, you should see **Prebook Pandemic** in the right box. Also, the **Special Project Provider** button should be flagged "Yes," and the field should be filled in with a "2." The site with the COVID-19 provider PIN is where all your COVID-19 vaccine inventory should be managed. If the site is not set up correctly for COVID-19 vaccine ordering, please contact the <u>WIR Help Desk</u> at <u>DHSWIRHelp@dhs.wisconsin.gov</u> or 608-266-9691 to correct.

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In the example below, the site has both Pediatric Vaccine and Prebook Pandemic Vaccine ordering permissions. The "2" in the Special Project Provider field means they are a COVID-19 vaccine provider.

Ŧ	VFC Information		
	VFC Status	Active	
	Public Or Private	Private	
	Please Specify a Facility Type		
	Other-Private		
	Specify a Facility Type if Other		
	VFC Pin	575675	
	VFC Permission	Adult Vaccine Prebook Flu	*
	VFC Pin Type	HepB Birthing Hospital Tdap Cocoon University with Outbre FQHC   Remove All	•
	Medicaid ID	57567500	
	VFC Certification Date	10/16/2020	
	VFC Recertification Date	10/16/2020	
	Facility/Physician License Number		
	Special Project Provider	◎ Yes 2 ○ No	



c. **Contacts** contains four drop-down subpanels: Primary Contact, Backup Contacts, Delivery Contacts, and Signing Authority. Select **Add New** to add a new contact. In the window that appears, enter the contact information, then select **Save**.

+ Central City Urgent Care	YES	Jane Doe	(123) 456-7899
Basic Information			
VFC Information			
- Contacts			
			Add new
Primary Contact			
Backup Contacts			
Mailing Contacts			
► Signing Authority			

Add Contacts	C
Name: Prefix: First: Middle: Last: George Doe Suffix: V	
Email Address: gdoe@email.com Phone #: (XXX) XXX - XXXX Ext:	
123         456         7899           Address:         Address Line 1:         1 W Wilson St         P.O. Box:           Address Line 2:	
City:       State:       County:       Zip Code:         Madison       WI ♥       DANE< ♥	
Backup Contacts Mailing Contacts Primary Contact Signing Authority	*
	Save Cancel

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i. Each site can have a primary, two backup contacts, two delivery contacts, and a signing authority contact. Select the arrow in front of each contact type to edit the contact information.



All sites should have at least a primary contact to allow the site to create and accept inventory transfers. If the site is a VFC, VFA, or COVID-19 vaccine site, the site is required to have both a primary contact and a backup contact listed in the Contacts section. These two contacts are often referred to as the primary and backup VFC coordinators.

- ii. Fill in the contact information completely. The default check boxes at the bottom are important. There are some communications that may not come from WIR, but from the vaccine distributors. In those situations, the email address used by the distributor is the email address listed under the **Basic Information** section, because this contact information is sent from WIR to the CDC VTrckS system.
  - 1. If the **Site Default** box is checked, the contact's information will be shared with the CDC VTrcks system and vaccine distributors.
  - 2. If the **Order Default** box is checked, the contact will receive information about vaccine orders from the distributor.
  - 3. If the **Returns Default** box is checked, the contact will receive information about vaccine returns from the distributor.
- iii. Under Contact Type Assignment, indicate the type of contact entered by selecting a contact type in the left column to highlight and then select Add. This will move the contact type to the right column. To remove a contact type, select one or more types in the right column and select Remove or Remove All as appropriate. A contact may be assigned more than one contact type.
  - 1. Select **Save** to add the new contact information.
  - 2. Select **Delete** to delete the contact completely.



	Add new
rimary Contact	
ime:	
Prefix: First: Middle: Last: Suffix:	
Save Doe V	
Save	
ail Address:	
janedoe@gm ail.com	Delete
one #:	
Area Code XXX - XXXX Ext:	
123 456 7899 123	
Idress: Address Line 1: 1 W Wilson St P.O. Box:	
Address Line 2:	
City: State: County: Zip Code:	
MADISON WI V DANE V 53701 -	
🗹 Site Default 🗹 Orders Default 🗹 Return Default	
Backup Contact	
Mailing Contact Add >	<b>^</b>
Signing Authority < Remove	
< Remove All	*

- d. **Delivery Windows** displays the times that the site can accept deliveries of vaccine. This information was added when you created the site, but the information can be edited in this section.
  - i. Providers who order vaccine through WIR are responsible for maintaining accurate delivery windows in this section.
  - ii. There needs to be at least a one-hour break between Delivery Window 1 and Delivery Window 2.
  - iii. Special shipping instructions for the delivering courier are helpful.

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#### **Inactivating sites**

You may inactivate a site in your organization if that site is no longer used for inventory tracking. Inactivation of a site is a "soft delete," meaning it will no longer show up in any dropdown menus where inventory should be chosen, but reports can still be run with that site as a filter. Sites with PINs (such as VFC or COVID PIN) may only be inactivated by contacting the <u>WIR Help Desk</u> at <u>DHSWIRHelp@dhs.wisconsin.gov</u> or 608-266-9691.

To inactivate a site with no PIN:

- 1) Transfer all inventory in the site to another site that will remain active.
- 2) Select Manage Sites under the Maintenance section of the menu panel.



- 3) Select the **+ symbol** (plus sign) in front of the site you wish to inactivate. Select the dropdown arrow next to **Basic Information**.
- 4) Select **Inactivate** to inactivate the site.

+	Central City	Urgent Care	YES	Jane Doe	(123) 456-7899
	Basic Informat	ion			
	Site Name	Central City U	Irgent Care		Save
	Has Inventory	● Yes ○	No		Inactivate
	Draw Inv From			♥	
	Address 1	1 W Wilson St	:		
	Address 2				

5) A popup message will display, "Do you want to Inactive Site?" Select **OK.** The site will no longer appear in the Site Listing.

Do you want to Inactive Site ?





## Manage clinicians

**Purpose:** Administrators use the **Manage Clinicians** function to add new and update existing clinicians within the organization. Clinicians are the individuals within the organization who administer and/or approve the administration of vaccines. A clinician can be associated to one or multiple sites. Clinicians added to the registry through this function will be available for selection from the "Ordering Authority" and "Administered By" drop-down menus on the **Add Immunization** screen.

**Benefit:** This function allows users to record which ordering authority or clinician ordered or administered the immunization. Reports may then be generated from this data. "Administering clinician" and "Ordering authority" can be used as filters in several reports.

A clinician will appear on the **Add Immunization** and **New Immunizations** screens found within a client immunization record. Along the left menu panel, under Immunizations, select **Manage Immunizations**. Search for the client, then select the client by clicking the blue hyperlink, as seen in the screen below:

<b>Client Search</b>	n Criteria						_	
Last Name / B	Barcode test		]	Gender	Om Of	○ <sub>N/A</sub>	[	Find
Firs	t Name sh			SSN	-	-		
Middle	e Name			Phone	-	-		
Mother's Maid	en Last			Chart #				
Mother's Firs	t Name							
Bir	th Date							
							Possible	Matches: 5
Last Name	First Name	Middle Name B	irth Date	Chart #	Mother's Maiden First	Mother's Maiden Last	Gender	Telephone
TEST S	HELLY	03	3/07/1984				F	987-2490

#### Then select **Add Immunization**:

Client Informat	ion					School R	elease on	File: No
Client Name (First	t - MI - Last)	DOB	Gender	Mother's N	/laiden	Tracking	Schedule	Chart #
SHELLY TEST		03/07/198	4 F			A	CIP	
Address	1	23 MAIN ST, MI	NERAL POIN	T, WI 53565	(608) 98	7-2490		
Comments								*
History		Add Immunizati	ion Edit Cli	ent Repo	rts Pr	int Print	Confidenti	al Lead
Vaccine Group	Date Administered	Series	Trade Name	e (Vaccine)	Dose	Owned?	Reaction	Hist? Edit

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The ordering authority and clinician are reflected on the screen below:

Active immunization inventory on : 12/21/2022					[	ок	Cancel	
Immunization	Unselect All New Hist #	Defau	lts for new in	nmuniz	ations			
COVID-19			Organizatio	on Site [	KH Test Org			~
HenR			Ordering Au	ithority (	Dr. Phone, Banana	MD		✓
НерВ			Administe	red By [	Ha, Kat			✓
Influenza			Date Admini	istered	12/21/2022	A A	ctivate Expire	d
New Immunizat	ions (1)							
Date Provided	12/21/2022		Ordering Auth	ority D	r. Phone, Banana MD	~		
Remove Immuniza	tion Trade Name-Lo Adjuvant (Option			Dose	Administered By Dose Eligibility		Body Site Immunizati	on Route
Influenza			~	Full	✓ Ha, Kat		<b>~</b>	~
					Medical Assistance	e '	<b>~</b>	~
							ок	Cancel

#### **Adding clinicians**

**Important:** Adding a clinician is **not** the same as adding a user. A user is an individual who has access to log in to WIR; a clinician is an individual who administers vaccines and/or orders the administration of vaccines; and a physician is an individual that is available for selection as a client's primary care provider on the **Manage Client** screen. **Adding an individual as a clinician does not automatically add them as a user in WIR.** 

For more information on how to add or manage users, refer to the Manage Access training.

1) Select Manage Clinicians under the Maintenance section of the menu panel.



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#### 2) Select Add Clinician.

Organization Name: KH Test Org		
	Add Clinician	
Site List: KH Test Org 🗸	Find Clinician	
	Clinician List	

#### 3) The Edit Clinician Information screen displays.

Edit Clinician Information
Role       Clinician       Ordering Authority       Ordering Authority / Clinician       Save         Prefix
Complete Site Listing     Selected Sites       KH Test Org     Add >       KH Test Site Mobile Unit     Add All >>       KH Test Site Peds         Add All >>
Address Information
Street 1 Street 2 PO Box
City
State AK  Zip Email
Area Code Phone Number - Ext.
Signature Information
Signature not on file.



- 4) Choose a role for the clinician.
  - a. **Clinician:** An individual who administers vaccines. For example, a nurse administering the vaccine to the client is a clinician.
  - b. **Ordering Authority:** An individual (for example, doctor, medical director, nurse practitioner) who authorizes the vaccine administration. In a public health department, the ordering authority is the medical director. In a private practice, the ordering authority is the client's primary care provider.
  - c. **Ordering Authority / Clinician:** An individual who both authorizes and administers the vaccines. For example, a pediatrician may be both the ordering authority and administering clinician.
- 5) Fill in all pertinent information as completely as possible. A prefix example might be Dr. A suffix example might be MD.
- 6) Select the site(s) for the clinician by highlighting the site name under the Complete Site Listing box on the left and selecting the Add button to move the site to the Selected Sites box on the right. Do this for each site where the clinician administers or orders vaccines. If the clinician is associated with all the sites in the Complete Site Listing, select the Add All button.
- 7) Fill in **Address Information** as completely as possible.

Record Updated

- 8) Select **Save.** The message **Record Updated** will appear at the top of the screen.
- 9) Select **Cancel** to return to the **Manage Clinicians** screen.

Edit Clinician In	formation					
Role	○ Clinician ○ Ordering Authority ● Ordering Authority / Clinician					
Prefix	Dr. Delete					
Last Name	Medvedeva Cancel					
First Name	Yifa					
Middle Name						
Suffix	MD					
Complete Site Lis						
KH Test Site Ped	KH Test Org					
	Add All >>					
	< Remove					
	<< Remove All					
L						
Address Informa	ation					
Stree	et 1 6874 Anywhere St					
Stree						
PO E	30x					
C	City Madison					
St	State WI 🗸					
	Zip 54701 -					
En	nail drylfa@email.com					
Area Code	608 Phone Number 266 - 9691 Ext.					
Signature Inform	nation					
Signature not on fil	e.					

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#### **Editing clinicians**

Sometimes you may need to edit information on a clinician record, like a misspelled name or to change a professional suffix (for example, change R.N. to RN for consistency).



## Each organization's IR Administrator is responsible for maintaining accurate clinician information in WIR.

1) Select Manage Clinicians under the Maintenance section of the menu panel.

Maintenance
manage schools
manage physicians
manage sites
manage clinicians
manage schedules

- 2) Find the clinician to edit one of two ways:
  - a. Select **Find Clinician** and type in the first few characters of the clinician's last or first name, select **Find**, and then select the clinician's name from the Search Results.

Clinician Search	
Last Name: ha First Name:	Find
To get a complete list of clinicians, leave both fields blank and press the find button.	Merge
	Cancel

Search Results	Count: 1		
Select Clinician Name	Role	Active	
Ha, Kat	Ordering Authority / Clinician	Y	



b. Alternatively, choose a site from the **Site List** and select the name of the clinician you wish to edit from the bottom table of the page.

Organization Name: KH Test Org		
Site List: KH Test Site Peds	~	Add Clinician
		Clinician List
Clinician Name	Role	Signature

<b>Clinician</b> Name	Role	Signature
Ha, Kat	Ordering Authority / Clinician	N
Dr. Phone, Banana MD	Ordering Authority	N

- 3) Make any necessary changes to the clinician and select Save. The message Record Updated will appear at the top of the screen. In this example, Kat Ha's role was changed from Ordering Authority / Clinician to only Clinician, and she is now associated with all the organization's sites.
  - Record Updated

Edit Clinician Information					
Role		Jering Authority O	Ordering Authority / Clinic	ian	Save
Prefix					Delete
Last Name	На				Cancel
First Name	Kat				
Middle Name					
Suffix					
Complete Site Lis	ting	Add >	Selected Sites KH Test Org KH Test Site Peds KH Test Site Mobile Unit	*	
	*			-	

4) Select **Cancel** to return to the **Manage Clinicians** screen.



### **Merging clinicians**

Occasionally, clinicians are entered more than once in WIR, creating duplicate records. To eliminate the duplicate records using WIR's merge clinician feature, follow these steps:

1) Select Manage Clinicians under the Maintenance section of the menu panel.



- 2) Select **Find Clinician** and type in the first few characters of the clinician's last or first name and select **Find.**
- 3) Select with a check mark at least two clinicians from the Search Results, then select Merge.

Clinician Search		
Last Name: ha	First Name:	Find
To get a complete list of clinicians, leave both fields blank and press the find button.		Merge
		Cancel

Search Results		Count: 3	
Select	Clinician Name	Role	Active
✓	Ha, Kat	Clinician	Y
✓	Ha, Kate	Clinician	Y
	Hanks, Cathy RN	Ordering Authority / Clinician	Y

4) On the Clinician Merge screen, select the radio button in front of the clinician record that you wish to keep. Select Keep Selected. In this example, all references to the other clinician "Kate Ha" will be redirected to the kept clinician, "Kat Ha."



I	Select	Clinician Name	Role	Active
	0	Ha, Kate	Clinician	Y
	$\bigcirc$	<u>Ha, Kat</u>	Clinician	Υ

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5) WIR will automatically return to the clinician list. The other clinician "Kate Ha" is no longer on the clinician list.



**Note:** If an individual's name or professional license (prefix or suffix) has changed, **do not** merge those two records together. An example would be a clinician with a change in professional credentials from MA to RN. Those clinician records should remain separate, so it is possible to review which vaccinations were administered when the individual was an MA and which were administered when the individual was an RN.

In this example, the clinician record from when the clinician was an MA should be deleted and a new clinician record for that clinician as an RN should be created.

#### **Deleting clinicians**

If a clinician leaves the organization, the organization's administrator should delete the clinician from the clinician list. If any part of the clinician's professional license or name changes, you should delete that record and add a new clinician record.

**Note:** Deleting a clinician's record will not remove the history of the immunizations that the clinician administered. It will only remove the clinician from the active clinician list. The clinician will remain on the immunization on the client's record in the "Administered By" field, with **\*\*Inactive\*\*** next to the clinician's name.

Edit Immunization	
Vaccine Group: Polio	Save
Vaccine Display Name: Polio-Inject	
Trade Name: IPOL	Delete
Vaccine Lot Number: FAKEIP Dose Size: 0.5 ml Dosage From Inventory: Full ✓ Partial Dose: Date Provided: 11/16/2	
Ordering Authority: Phone, Administered By: Phone, Body Site: right ar	, Banana ** Inactive ** ✓ , Banana ** Inactive ** ✓

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1) Select **Manage Clinicians** under the **Maintenance** section of the menu panel.

manage schools manage physicians manage sites manage clinicians manage schedules	Maintenance
manage sites manage clinicians	manage schools
manage clinicians	manage physicians
manage schedules	manage clinicians
—	manage schedules

- 2) Find the clinician to delete one of two ways:
  - a. Select **Find Clinician** and type in the first few characters of the clinician's last or first name, select **Find**, and then select the clinician's name from the Search Results.

Organization Name: KH Test Org		
Site List: KH Test Org	~	Add Clinician Find Clinician Clinician List
Clinician Name	Role	Signature
Ha, Kat	Ordering Authority / Clinician	N
Dr. Medvedeva, Ylfa MD	Ordering Authority / Clinician	N
Dr. Phone, Banana MD	Ordering Authority	N
Clinician Search Last Name: ha To get a complete list of clinicians, leave both field	First Name:	Find Merge Cancel

Search Results	Count: 1	
Select Clinician Name	Role	Active
Ha. Kat	Ordering Authority / Clinician	Y

b. Alternatively, choose a site from the **Site List** and select the name of the clinician you wish to delete from the bottom table of the page.



Organization Name: KH Test Org		
		Add Clinician
Site List: KH Test Site Peds	~	Find Clinician
		Clinician List
Clinician Name	Role	Signature

Clinician Name	Role	Signature
Ha, Kat	Ordering Authority / Clinician	N
Dr. Phone, Banana MD	Ordering Authority	N

3) On the Edit Clinician Information screen, select Delete.

Edit Clinician In	formation	
Role	● Clinician ○ Ordering Authority ○ Ordering Authority / Clinician	Save
Prefix		Delete
Last Name	На	Cancel
First Name	Kat	
Middle Name		
Suffix		

4) A pop-up message will appear, "Are you sure you want to permanently delete this record?" Select **OK.** 

Are you sure you want to delete this r		
	ок	ancel

5) WIR will automatically return to the clinician list. The clinician "Kat Ha" is no longer on the clinician list for any of the organization's sites.

Organization Name: KH Test Org		
		Add Clinician
Site List: KH Test Site Peds	✓	Find Clinician
		Clinician List
Clinician Name	Role	Signature
Dr. Phone, Banana MD	Ordering Authority	N

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### **Reactivating clinicians**

There is not a reactivate button in WIR to reactivate a clinician who has been accidentally deleted (inactivated), or a clinician who left but has now returned to your organization. Instead, you will need to follow the steps below to reactivate the clinician:

- 1) Add the clinician as a new clinician following the steps under <u>Adding Clinicians</u> above.
- 2) Depending on the clinician's name and professional prefix or suffix, and if you want their vaccine administration history tied to the same clinician record, decide whether to merge the new clinician record with the old one.
  - a. If the clinician has had no changes in their name or professional prefix or suffix, then you can merge the records so the immunization administration history can be combined into one clinician record.
  - b. If the clinician has a new name or their professional prefix or suffix has changed, then **do not** merge the records. It is necessary to keep those records separate to reflect the name change. The old clinician record should be deleted to keep the list of active clinicians managed with the most current information.

The screenshot below is an example of an immunization record with an **inactive** clinician who previously ordered and administered the vaccine, and then their clinician record was deleted:

Edit Immunization		
Vaccine Group:	HPV	Save
Vaccine Display Name:	HPV, 9-valent	Cancel
Trade Name:	Gardasil 9	Delete
Vaccine Lot Number: Dose Size:		
Dosage From Inventory:	Full 🗸	
Partial Dose:		
Date Provided:	12/18/2019	
Ordering Authority:	mouse, Maria ** Inactive **	
Administered By:	mouse, Maria ** Inactive ** 🗸	

 To merge clinicians, go to Manage Clinicians and select the Find Clinician button. This is the only way to view clinicians that are inactive (deleted). A list of active and inactive clinicians will display.



4) Select only the active and inactive clinicians you want to merge, then select the **Merge** button.

Clinician Search					
Last Name: mouse First Name: mari	Find				
To get a complete list of clinicians, leave both fields blank and press the find button.	Merge				
	Cancel				

	Search Results	Count: 4			
Select	Clinician Name	Role	Active		
	Mouse, Maria RN	Ordering Authority / Clinician	N		
	Mouse, Maria RN	Ordering Authority / Clinician	N		
	Dr. Mouse, Maria	Ordering Authority / Clinician	Y		
$\Box$	Dr. Mouse . Maria	Ordering Authority / Clinician	N		

5) On the **Clinician Merge** screen, the menu will ask what clinician to keep. Select the **Active** clinician, then select **Keep Selected.** 

Select the clinician to keep. All references to the other clinicians will be redirected to the kept clinician. Cancel	Clinician Merge	
kept clinician. Cancel	Select the clinician to keep. All references to the other clinicians will be redirected to the	Keep Selected
	kept clinician.	Cancel

Select	Clinician Name	Role	Active
$\bigcirc$	Dr. Mouse, Maria	Ordering Authority / Clinician	Y
$\bigcirc$	Dr. Mouse , Maria	Ordering Authority / Clinician	Ν

The old and new clinician records will be merged into a single record. You will not see a confirmation screen, but if you select **Find Clinician** again, you can check that they were merged and there is just one active clinician record under that name.

	Search Results	Count: 2				
Select Clinician Name		Role	Active			
	Dr. Mouse, Maria	Ordering Authority / Clinician	Y			



6) If you check the client's immunization record again for the same vaccination on the Edit Immunization page, you can see the "Administered By" field has changed and shows the newly merged, active clinician. This indicates that the old vaccine administration history has been incorporated into the new clinician record. Reactivation of the clinician is complete.

To find the client's immunization record as discussed above, please go to the left menu panel and under Immunizations, select **Manage Immunizations**. Enter the first four of last name, first three of first name and select find to search for the client:

<b>XX/TD</b>	r/r	home	manage ac	cess/account	forms	related links	logout	help desk	training	¥
		organizai	tion WIR Phy	/sicians • user	Suzan	ne Kostuchowsł	ki • role	IR Administ	trator	
Immunization Registry	Client	Search C	riteria					_		
Training Degion 42.0.0	Last N	ame / Bar	code test			Gender 🔘 M		N/A	Find	
Training Region 12.9.0		First N	lame she		1	SSN				
Maintenance manage schools		Middle N	lame		4	Phone				
manage physicians										
manage sites manage clinicians		's Maiden				Chart #				
manage schedules Inventory	Mothe	er's First N	lame							
barcode reports manage inventory		Birth	Date							
manage orders manage transfers										
shipping documents transaction summary										
trans summ status vaccine usage										
Clients										
manage client enter new client find lead results										
Immunizations manage immunizations										

#### Click on the blue hyperlink to select the client:

Client Search Criter	ia				
Last Name / Barcode	test	Gender	$\bigcirc_{M} \bigcirc_{F} \bigcirc_{N/A}$	[	Find
First Name	she	SSN			
Middle Name		Phone			
Mother's Maiden Last		Chart #			
Mother's First Name					
Birth Date					
				Possible	e Matches: 3
Last Name Firs	st Name Middle B	irth Date Chart #	Mother's Mother's Maiden Maiden First Last	Gender	Telephone
TEST SHELLY	03	3/07/1984		F	987-2490

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Find the vaccine from the client's history and select the pitchfork diagram under **Edit**:

History		Add In	nmunization	Edit Client	Repo	orts Prin	t Print C	onfid	ential
Vaccine Group	Date Administered	Series	Trade Name (Vaccine)		Dose	Owned?	Reaction	Hist	? Edit
HPV	<u>12/18/2019</u>		Gardasil 9®		Full				14

The **Administered By** field has changed as reflected below:

Vaccine Group: HPV       Save         Vaccine Display Name: HPV, 9-valent       Cancel         Trade Name: Gardasil 9       Delete         Vaccine Lot Number: 2222 / private       Delete         Dose Size: 0.5 ml       Delete         Dosage From Inventory: Full <       Fartial Dose:         Date Provided:       12/18/2019         Ordering Authority:       Dr. Mouse, Maria         Administered By:       Dr. Mouse, Maria	Edit Immunization	
Trade Name: Gardasil 9   Vaccine Lot Number: 2222 / private   Dose Size: 0.5 ml   Dosage From Inventory: Full    Partial Dose:   Date Provided:   12/18/2019   Ordering Authority: Dr. Mouse, Maria	Vaccine Group: HPV	Save
Vaccine Lot Number: 2222 / private Dose Size: 0.5 ml Dosage From Inventory: Full V Partial Dose: D Date Provided: 12/18/2019 Ordering Authority: Dr. Mouse, Maria	Vaccine Display Name: HPV, 9-valent	Cancel
Dose Size: 0.5 ml Dosage From Inventory: Full Partial Dose: Date Provided: 12/18/2019 Ordering Authority: Dr. Mouse, Maria	Trade Name: Gardasil 9	Delete
Partial Dose: Date Provided: 12/18/2019		
Date Provided: 12/18/2019 Ordering Authority: Dr. Mouse, Maria	Dosage From Inventory: Full V	
Ordering Authority:	Partial Dose: 🗌	
	Date Provided: 12/18/2019	_
Administered By: Dr. Mouse, Maria	Ordering Authority: Dr. Mouse, Maria	]
	Administered By: Dr. Mouse, Maria	]

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## Manage schools

**Purpose:** Administrators use the **Manage Schools** function to enter new and update existing schools. Schools entered on this screen will be available for selection as schools from a drop-down menu on the **Client Information** tab on the **Manage Client** screen, as highlighted in the image below.

**Benefit:** Reports may then be generated from this data. Select reports will allow you to use the **School** field to run select cohorts of clients, if you wish. When entering a school in the **Add School** screen, keep in mind that how you organize this information will be a factor in how you will be able to generate recall and reminder notices for your clients.

To get to the **Client Information** tab, go to the left menu panel. Under **Clients**, select **Manage Client**. Enter the client's name and select **Find**. Once you locate your client, select the blue hyperlink under **Last Name**.

WID	r/r	home	manage acces	ss/account	forms	related lin	ks   logou	ıt help	desk   t	raining 🛛 🏹
		organiz	ation WIR Physic	cians • us	er Suzann	e Kostucho	wski • ro	le IR Ad	ministra	tor
Immunization Registry	Client	Search	Criteria						_	
Training Region 12.9.0	Last Na	ame / Ba	rcode test			Gender 🔘	MOF	) <b>N/A</b>	[	Find
•••••		First	Name she			SSN	-	-		
Maintenance manage schools		Middle	Name			Phone				
manage physicians manage sites	Mother	s Maide	n Last			Chart #				
manage clinicians manage schedules	Mothe	er's First	Name		=				_	
Inventory barcode reports		Birth	Date							
manage inventory manage orders									Possible	e Matches: 3
manage transfers shipping documents transaction summary trans summ status	Last Na	me	First Name	Middle Name	Birth Date	Chart #	Mother's Maiden First	Mother's Maiden Last	Gender	Telephone
vaccine usage	<u>TEST</u>	SH	ELLY		03/07/2012				F	987-2490
Clients manage client	TEST MI		EC ELLFISHALLERG	A	03/03/1933				M	717-1234
find lead results	TESTER	51	ELLFISHALLERGI	T	06/01/1985				F	123-4567



The **Client Information** tab is displayed below:

Last Name       TESTCLIENTS       SSN       -       -       History/Recommend         First Name       KATELYN       Gender       M       F       Unknown       Reports         Middle Name       Birth Date       06/15/2017       Image: Country of UNITED STATES       Cancel
First Name       KATELYN       Gender       M O F O Unknown       Reports         Middle Name       Birth Date       06/15/2017       Cancel         Suffix       V       County       DANE       V         Mother's Maiden       TESTMAIDEN       Country of UNITED STATES       V
Middle Name     Birth Date 06/15/2017     Cancel       Suffix     ✓     County     DANE     ✓       Mother's Maiden     TESTMAIDEN     Country of     LINITED STATES     ✓
Suffix County DANE Country of LINITED STATES
Mother's Maiden TESTMAIDEN Country of LINITED STATES
Mother's First Name Last Notice 12/04/2022
Last Updated by: KH Test Org on 12/22/2022
Client Information Responsible Person(s) Client Comment(s)
Chart # Tracking Schedule ACIP V
Ethnicity V Status Active V
Race Allow Sharing of Immunization Data? Yes V
Provider-PCP Allow Reminder and Recall Contact? Yes V
School KTH Academy
Funding Programs/Eligibilities Selected Programs/Eligibilities
Eligibility Not Det/Unknown
Medical Assistance
Insurance Providers Selected Providers
AMERICAN DENTAL PLAN OF WISCONSII A Add >
Advocare

#### **Adding schools**

**Important:** Adding a school is **not** the same as granting WIR access to a school. A school user is an individual who has access to log in to WIR, but a school on the listing under **Manage Schools** is a school that is available for selection as the school the client attends on the **Manage Client** screen. **Adding a school under Manage Schools does not automatically add them as a school organization in WIR.** 

Schools who wish to register to use WIR should contact the <u>WIR Help Desk</u> at <u>DHSWIRhelp@dhs.wisconsin.gov</u>.



1) Select **Manage Schools** under the **Maintenance** section of the menu panel.



#### 2) Select Add School.

Select a School to Edit			
School Name Pick a School	~	Add S	School List All
School Listing			
School Listing			
Name	Street	City	Phone
KTH Academy	9999 Awesome St	MADISON	(608) 555-5555

3) On the **Add School** screen, the school's name is the only required field. However, enter the information for the school as completely as possible. Select **Save.** 

Add School	
School Name West Wilson Elementary School	Save
Street Address 1 W Wilson St	Cancel
Other Address P.O. Box	
City Madison State WI	
Email westwilson@gmail.com	
Telephone # ( 608 ) 333 - 4444 Ext	

- 4) After the new school has been saved, **\*\*School Added**\*\* will appear in the upper right corner of the **Edit School** box.
  - a. Select Add School to add another school.
  - b. Select **List All** to show the entire school listing.
  - c. Once you have selected a school, select **Cancel** to delete the school you just added and return to the school listing.

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Select a Scl	hool to Edit	
School Nar	ne Pick a School V Add Sc	hool List All
Edit School		**School Added**
Luit School		Juliool Added
School Name	West Wilson Elementary School	Save
Street Address	1 W Wilson St	Delete
Other Address	P.O. Box	Cancel
City	MADISON State WI V	-
Email	westwilson@gmail.com	
Telephone #	( 608 ) 333 - 4444 Ext	

5) The school listing will include the school that was just added.

School Listing			
Name	Street	City	Phone
KTH Academy	9999 Awesome St	MADISON	(608) 555-5555
West Wilson Elementary School	1 W Wilson St	MADISON	(608) 222-3333

#### **Editing schools**

1) Select **Manage Schools** under the **Maintenance** section of the menu panel.



2) On the **Select a School to Edit** screen, choose the school you wish to edit from the dropdown menu at the top, or select the school's name in the **School Listing** at the bottom.

Select a School to Edit					
School Name Pick a School					chool List All
	Pick a School				
Cohool Linti	KTH Academy				
School Listi	School Listi West Wilson Elementary School				
Name		Street		City	Phone
KTH Academy		9999 Awesome St		MADISON	(608) 555-5555
West Wilson Ele	ementary School	1 W Wilson St		MADISON	(608) 333-4444

- 3) The Edit School screen is the same as the screen shown above in Adding schools.
- 4) Make any necessary changes to your school record and select **Save.**



5) After the changes to the record have been saved, **\*\***School Updated**\*\*** will appear in the upper right corner of the **Edit School** box.

#### Edit School

\*\*School Updated\*\*

 Select Cancel to return to the Manage Schools screen. When you select the List All button or select Manage Schools, the updated information will display in the school listing.

#### **Deleting schools**

1) Select Manage Schools under the Maintenance section of the menu panel.



2) On the **Select a School to Edit** screen, choose the school you wish to edit from the dropdown menu at the top, or select the school's name in the **School Listing** at the bottom.

Select a Scho	ol to Edit				
School Name	Pick a School 🗸		Add School List All		
	Pick a School				
Cabaalliati	CTH Academy				
School Listi	School Listi West Wilson Elementary School				
Name	Street	City	Phone		
KTH Academy	9999 Awesome St	MADISON	(608) 555-5555		
West Wilson Elem	entary School 1 W Wilson St	MADISON	(608) 333-4444		

3) In the **Add School** box, select the **Delete** button.

Select a School to Edit		
School Name Pick a School	~	Add School List All
Add School		
Add School		
School Name West Wilson Element	ary School	Save
Street Address 1 W Wilson St		Delete
Other Address		P.O. Box Cancel
City MADISON	State WI 🗸	Zip 53701 -
Email wwilson@gmail.com		
Telephone # ( 608 ) 33	3 - 4444 Ext	



• A pop-up message will appear, "Are you sure you want to permanently delete this School from your organization?" Select **OK.** 



4) **\*\*School Deleted\*\*** will appear in the upper right corner, and you will automatically return to the **Manage Schools** screen.

Select a School to Edit ** School Deleted			
School Name Pick a School   Add School List All			
School Listing			
Name	Street	City	Phone
KTH Academy	9999 Awesome St	MADISON	(608) 555-5555

**Note:** When you delete a school record from the school listing, it is *permanently* deleted. The school will no longer be listed in the school listing on the Manage Physicians screen. However, they will continue to be listed as the client's school on the Client Information tab on the Manage Client screen until a new school is selected for the client in WIR.

The school will not be available for selection under the "School" filter on the Reminder/Recall Report, but the school will continue to be available for selection as a filter on the Ad Hoc Reports.

## Manage schedules

**Purpose: Manage Schedules** is a function used internally by WIR staff to update the vaccine schedule when there are new vaccines or Advisory Committee on Immunization Practices (ACIP) updates.

**Benefit:** By aligning WIR with ACIP recommendations, providers can be assured that WIR will forecast upcoming doses for their patients. It will also complete a series once recommendations are satisfied to prevent over or under immunizing clients.

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