

Benchmark Report

Purpose of this document

Background: Benchmark reports allow Wisconsin Immunization Registry (WIR) users to generate a list and count of clients who have met an immunization benchmark or predefined series of benchmarks. City and county public health departments may include in their reports clients associated with their departments or those living within the same city or county.

The following user roles have access to the **Reports** panel and can run benchmark reports.:

• IR Administrator

Topics Covered:

- Benchmark report overview
- Benchmark report example
- Additional notes for city and county public health departments
- Include/exclude client examples

After reviewing this document, you should be able to:

- Understand the purpose and information included in the benchmark report.
- Run a benchmark report.



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ACIP

The schedules input into WIR are based on recommended schedules put in place by the Advisory Committee on Immunization Practices (ACIP). The ACIP comprises medical and public health experts who develop recommendations on the use of vaccines in the civilian population of the United States. The recommendations stand as public health guidance for safe use of vaccines and related biological products.

Benefits

Benchmark reports are standardized population-based reports that can be used as a tool to provide information about vaccine coverage for ACIP recommended vaccines. The benchmark report allows you to compare your jurisdiction over time and compare your jurisdiction's vaccine rates to state and national goals. Benchmark reports produce a roster of clients with each report containing names, dates of birth, address, contact information, and immunizations received/not received depending on the report criteria you have chosen. Benchmark reports can potentially be used to support quality improvement projects.

Age Cohorts

- The most frequently used age cohorts for immunization benchmark reports are:
 - o 24 months
 - Adolescent (typically 11-12 years or 13-17 years)
 - Adult (18+ years)

The reports panel

• Select the WIR application and then select your organization name from the list at the top of the screen.



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• You should see the screen shown below.



Once there, you should see the **Reports** section on the left menu panel.

Reports
reminder / recall
check reminder status
request callback
check request status
vfc report
assessment report
check assessment
benchmark report
check benchmark
ad hoc list report
ad hoc count report
ad hoc report status
manage custom letters
gis check status
provider report cards

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Benchmark report

Important

Clients whose information is added or changed on the day the report is run will **not** appear in the results until the following day.

WIR will retain one benchmark report at a time for up to 72 hours.

If a new benchmark report is generated, the new report will replace the existing report.

Only valid immunizations are considered.

Clients with a status "Permanently Inactive – Deceased" will be excluded.

Export options: text (.txt), spreadsheet (.xls), or Display as a PDF (.pdf) file.

Age-specific benchmark is considered "met" by WIR if client received at least the correct number of immunizations on or before the exact number of months elapsed since their date of birth.

1) To begin, select **Benchmark Report** under the **Reports** section on the left menu panel.



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2) On the **Benchmark Report** screen, select the criteria that best fits the report you would like to generate. Below are the default criteria that appear.

Benchmark Rep	ort												
- Select Client Pop	Select Client Population												
O Clients Associ	○ Clients Associated with Selected Site												
Clients Associated with KCW TEST													
Clients who did NOT meet the benchmark													
O Clients who DID meet the benchmark													
\bigcirc All Clients, regardless of whether they met the benchmark or not													
Select Age or Birt	Select Age or Birth Date Range												
Less than or equal to 72 months old													
O Birth date range Earliest Birth date: Latest Birth date:													
O Age range Youngest Age: □ Days ✔ Oldest Age: □ Days ✔													
Options for Benchmarking													
Standard Asse	Standard Assessment												
O Assess Clients	s with Suff	icient Refusal Hi	story/Contraind	ications as (Covered								
Adolescent g	Adolescent gender to count for the HPV benchmark: All Genders Female/Unknown Male												
- Select Evaluation	Date												
Select Renchmark													
	-		Age Specific Im	munization	Benchma	arks							
@ Age	DTaP	Hep A	Hep B	Hib	MMR	Pneumo	Polio	Rotavirus	Varicella				
3 months	1		1	1		1	1	1					
5 months	2		2	2		2	2	2					
7 months	3		2	2		2	2	3					
9 months	3		2	2		2	2	3					
12 months	3		2	2		2	2	3					
16 months	4	1	3	3	1	3	3	3	1				
19 months	4	1	3	3	1	3	3	3	1				
21 months	4	1	3	3	1	3	3	3	1				
24 months	4	2	3	3	1	4	3	3	1				
72 months	5	2	3	4	2	4	4	3	2				
		Or	select one of t	hese aggree	nate outco	omes:		-					
19 months			431	43133	431331								
36 months			431	43133	431331	4313314							
oo months			Adolescen	t/Adult Ben	chmarks	1010011							
		Hee D	LIDV	Maninga		MD	Tel	Tdae	Variaella				
Adalacco		COMPLETE	4	wieningo 4	M	2		ruap	vancella				
Adolescel	n.	COMPLETE		1		2			4				
Addiescent Co	inpiete	USUMPLETE Has D	COMPLETE	4	Desco	4 Delu	710	Talaa					
Adult		Hep B	Influer	nza	Pheur	no-Poly		гаар	Zoster				
Adult		COMPLETE	UIL		COM	PLEIE	010	1	COMPLETE				
	ated		C	OVID Only									
All Ages Sele	cted			UMPLETE		_							
All Ages Sele	oted		In	UTD									
An Ages dele	Select a	n Evaluation Da	te to see the co	rresponding	influenza	season star	t and er	nd dates					
	Clear Selection												
			Generat	e C	ancel								

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- 3) Select the client population to be assessed by selecting the appropriate radio button:
 - a. Clients associated with selected site: choose this option to view immunization data on all clients associated with the site selected from the dropdown list.
 - b. Clients associated with [your organization]: choose this option to view immunization data on all clients with an active association to your organization.
 - c. City and county public health departments have additional options when selecting client populations. See the <u>Additional Notes for City and County Public Health</u> <u>Departments</u> later in this guide.
- 4) Select the clients you want listed by selecting the appropriate radio button:
 - a. Clients who did **not** meet the benchmark.
 - b. Clients who **did** meet the benchmark.
 - c. All clients, regardless of whether they met the benchmark or not: choose this option to return a list of all clients meeting the other criteria defined on this screen, regardless of whether they met the benchmark or not.

Benchmark Report	
Select Client Population	
O Clients Associated with Selected Site	
Clients Associated with KCW TEST	
Clients who did NOT meet the benchmark	
O Clients who DID meet the benchmark	
O All Clients, regardless of whether they met the benchmark or not	

- 5) Select the age, birth date range, or age range of the clients by selecting the appropriate radio button:
 - a. Less than or equal to 72 months old.
 - b. Birth date range: enter the earliest birth date in the first field and the latest birth date in the second field or use the calendar icon beside each field to enter the date.
 - c. Age range: enter the youngest age in the first field, then use the dropdown list to specify days, months, or years. Enter the oldest age in the second field, then use the dropdown list to specify days, months, or years.
 - d. Note: The age range below will assess the two-year-old age cohort.

Select Age or Birth Date	Range	
C Less than or equal to	72 months old	
 Birth date range 	Earliest Birth date:	Latest Birth date:
Age range	Youngest Age:	24 Months ✓ Oldest Age: 35 Months ✓

- Select either the Standard Assessment or the Assess Clients with Sufficient Refusal History/Contraindications as Covered option for the report by choosing the appropriate radio button.
 - a. Selecting the second option will return a benchmark that counts clients with sufficient refusal comments or a contraindication as being up to date.

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- b. Most reports should run as a Standard Assessment. It is very rare to see a Benchmark Report assess clients with sufficient refusal history or contradictions as covered.
- 7) Select a specific gender.
 - a. Adolescent benchmark defaults to All Genders.
 - b. Assessing for Male or Female/Unknown are also options.
 - c. Option to assess individually by gender is only applicable to HPV vaccinations; all other benchmarks are assessed for all genders.
 - d. The male and female/unknown HPV ACIP schedules were harmonized in December 2016. After this date, there should be no reason to choose either male or female/unknown as they are forecasted the same now.

Options for Benchmarking			
Standard Assessment			
O Assess Clients with Sufficient Refusal History/Contrained	dications as Covere	d	
Adolescent gender to count for the HPV benchmark:	O All Genders	O Female/Unknown	O Male

 Select the report evaluation date by entering the date in the field provided or by using the calendar icon to enter the date. No immunizations administered after the evaluation date will be included in the report.

01/25/2024

- a. The 'deliverable' benchmark report for 24-month-old clients runs January 1-December 31 of any given year.
- b. The 'mid-year' benchmark report for 24-month-old clients runs January 1-June 30 of any given year.
- 9) Select the benchmark(s) to be used on the report.
 - a. To select one or more single vaccine benchmarks within a single row, select the box where the vaccine and the number of months intersect.
 - i. You may select more than one benchmark within a row.
 - ii. You do not need to hold down the shift button to select multiple benchmarks.
 - iii. The selected benchmarks will have a black background with white text.
 - b. To select all benchmarks in a row, select the first box in the row that indicates "@ Age" expressed in months.
 - c. The aggregate outcome groups refer to the number of doses within a vaccine group.
 - i. The 431 aggregate outcome refers to diphtheria, tetanus and pertussis (DTaP; 4), Polio (3), and measles, mumps and rubella (MMR; 1).
 - ii. The 43133 aggregate outcome refers to DTaP (4), Polio (3), MMR (1), Haemophilus influenzae type B (Hib; 3), and hepatitis B (Hep B; 3).
 - iii. The 431331 aggregate outcome adds Varicella (1).
 - iv. The 4313314 aggregate outcome adds Pneumococcal (4).



- v. To select benchmarks in a predefined series, select one of the 431, 43133, or 431331 combinations at the bottom of the table.
- d. Some adolescent/adult benchmarks use **UTD** or **COMPLETE** instead of a specific number of immunizations.
 - i. UTD: client is up to date for this vaccine group.
 - ii. COMPLETE: client has completed the series.
- e. To clear your selection and select new benchmarks, select the **Clear Selection** button at the bottom of **Select Benchmark** section.
- f. Select the **Generate** button at the bottom of the screen to generate the report.

			01/25/2024									
elect Benchmar	k ———											
Age Specific Immunization Benchmarks												
@ Age	DTaP	Hep A	Hep B	Hib	MMR	Rotavirus	Varicella					
3 months	1		1	1		1	1					
5 months	2		2	2		2	2	2				
7 months	3		2	2		2	2	3				
9 months	3		2	2		2	2	3				
12 months	3		2	2		2	2	3				
16 months	4	1	3	3	1	3	3	3	1			
19 months	4	1	3	3	1	3	3	3	1			
21 months	4	1	3	3	1	3	3	3	1			
24 months	4	2	3	3	1	4	3	3	1			
72 months	5	2	3	4	2	4	4	3	2			
Or select one of these aggregate outcomes:												
19 months			431	43133	431331							
36 months			431	43133	431331	4313314						
			Adolescent	Adult Bend	hmarks							
		Hep B	HPV	Meningo	M	IMR	Td	Tdap	Varicella			
Adolesce	nt	COMPLETE	1	1		2	UTD	1	2			
Adolescent Co	mplete	COMPLETE	COMPLETE	2		2	UTD	1	2			
		Hep B	Influen	za	Pneur	no-Poly	Td	Tdap	Zoster			
Adult		COMPLETE	UTD		COM	PLETE	UTD	1	COMPLET			
			C	OVID Only								
All Ages Sele	ected		C	OMPLETE								
-			Infl	uenza Onlv								
	acted			LITD								
All Ages Sel	Colorta d	L Evaluation Data	04/05/0004/ 1-8	010	an Datas	Energy 7/6/04	100 Tr (2/20/2024				
	Selected	Evaluation Date	01/25/2024; Infl	uenza Seas	on Dates	From 7/1/20	JZ3 10 6	0/30/2024				
			Cle	ar Selection]							

- 10) The Benchmark Report Status screen will display.
 - a. Select the **Refresh** button periodically to check on the progress of the report. You may work in other areas of WIR or log out of WIR while waiting for the benchmark report to complete.
 - b. You may go back to check the status of the report by selecting **Check Benchmark** under the **Reports** section.

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Benchmark Report Stat		Refresh	Cancel	
Report Type	Started	Completed	Status	Row Count
BENCHMARK	01/25/2024 08:17 AM	01/25/2024 08:17 AM	DONE	28

- c. When the report is ready, select **BENCHMARK** which is a blue underlined link.
- d. The report results will be displayed, as well as options to export the report as a text (.txt), spreadsheet (.xls), or Display as a PDF (.pdf) file.

Interpreting the Benchmark Report

- 1) Once the benchmark link is selected, the top of the screen looks as follows. Across the top are the links to export the file either as text, a spreadsheet, or Display as a PDF.
- 2) The top of the filter conditions used for this report box shows the specific filters used for this report.
- 3) Beneath the filters are the aggregate results of the benchmark report.
 - a. It shows the total clients assessed, and then the number of clients who met/did not meet benchmark criteria.
 - b. Late up-to-date (UTD) indicates has received an ACIP recommended vaccine, but did not receive it by the recommended age.



What would you like to do with this report?		
Export as Text	Export as a Spreadsheet	Display as a PDF
Report 136456		
	Wisconsin Immunization Registry Report generated on 01/26/2024 Report generated by Kristin Weber KCW TEST	
Filter conditions used for this report:		
	Clients Associated with Provider: KCW TEST	2
	Clients who did NOT meet the selected benchmar	k(s)
	Just consider immunizations as meeting the bench	nark
	Age between 24 Months and 35 Months	
	Evaluation date: 01/26/2024	
	Benchmark age @ 24 months	
Tota	I clients: 28; 0 clients (0%) met all benchmark criteria, 28	clients did not
Late up-to-date: 0	clients (0%) met all benchmark criteria as of report gene	rated date, 28 clients did not
Selected benchmarks: DTa	P (4), Hep A (2), HepB (3), Hib (3), MMR (1), Pneumo (4	, Polio (3), Rotavirus (3), Varicella (1)
Met Benchmark: DTaP (4%), Hep A	(11%), HepB (4%), Hib (4%), MMR (43%), Pneumo (4%), Polio (4%), Rotavirus (0%), Varicella (14%)
Late UTD: DTaP (4%), Hep A (1	1%), HepB (4%), Hib (4%), MMR (43%), Pneumo (4%), F	Polio (4%), Rotavirus (0%), Varicella (14%)

Report 136456; Results 1 - 28 of 28

- d. In the example above, the 24-month benchmark for DTaP is (4). This means that the client should have received the fourth dose of DTaP prior to 24 months. In this clinic the benchmark is 4%.
- e. On the other hand, the 24-benchmark for MMR is (1), and 43% of clients have met this benchmark by 24 months.

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- Beneath the filter conditions used box is the list of total clients. The list includes patient demographics including first name, last name, DOB, primary phone number, and address.
- 5) Next there is a column for each vaccine assessed in the report. The number beneath the vaccine name indicates the number of doses needed to complete the benchmark.
 - a. N: Client did NOT meet the benchmark
 - b. N 1: Client did NOT meet the benchmark, but has received 1 vaccine towards series (may also show N 2, N 3 depending upon client history)
 - c. N C: Client is late up to date (did not meet benchmark by required age, but series is now complete)
 - d. Y: Client MET benchmark
- 6) Select the blue link of a client's last name to drill down to the client record.

No	First Name	Last Name	Birth Date	Primary Phone Number	Street	City	State	Zipcod	DTaF (4)	,	Hep A (2)	((HepB (3)	Hib (3)	MMR (1)	Pne (4)	eumo	Polic (3)		Rotaviru (3)	s Varic (1)	ella
1	CLIENT A	FLUTEST	12/01/2021			MADISON	WI		Ν		Ν		Ν	N	Ν	N		Ν		Ν	Ν	
2	CLIENT B	FLUTEST	10/01/2021			MADISON	WI		Ν		Ν		Ν	N	Ν	N		Ν		Ν	Ν	
3	TESTB	<u>HEPA</u>	08/03/2021			MILWAUKEE	WI		N		Y		N	N	N	N		N		N	N	
4	TESTG	<u>HEPA</u>	10/08/2021			MILWAUKEE	WI		N		N	1	N	N	N	N		N		Ν	N	
5	TESTI	<u>HEPA</u>	10/03/2021			MADISON	WI		N		Y		N	N	N	N		N		N	N	
6	TESTJ	<u>HEPA</u>	08/03/2021			MADISON	WI		N		N	1	N	N	N	N		Ν		N	N	
7	TESTK	<u>HEPA</u>	08/03/2021			MADISON	WI		N		Y		N	N	N	N		N		N	N	
8	TESTQ	<u>HEPA</u>	10/03/2021			MILWAUKEE	WI		N		N	1	Ν	N	N	N		Ν		N	N	
9	TESTTT	<u>HEPB</u>	10/16/2021			MILWAUKEE	WI		Y		N		Y	N	N	N		Y		N	N	
10	TEST	<u>HIB</u>	07/28/2021			MILWAUKEE	WI		N	1	N		N 1	I Y	N	N		Ν	1	N	N	
11	CLIENT M	INFBVLNT	09/16/2021			MADISON	WI		Ν		Ν		Ν	N	Ν	N		Ν		Ν	Ν	
12	CLIENT B	MMRTEST	10/23/2021			MADISON	WI		Ν		Ν		Ν	N	Y	N		Ν		Ν	Ν	
13	CLIENT C	MMRTEST	10/19/2021			MADSON	WI		Ν		Ν		Ν	N	Y	N		Ν		Ν	Ν	
14	CLIENT	MMRTEST	10/19/2021			MADISON	WI		Ν		Ν		Ν	Ν	Y	N		Ν		Ν	Y	
15	CLIENT G	MMRTEST	09/19/2021			MADISON	WI		Ν		N		Ν	Ν	Y	N		Ν		Ν	Y	Σ
16	CLIENT H	MMRTEST	08/25/2021			MADISON	WI		Ν		N		Ν	Ν	Y	N		Ν		Ν	Y	

Note: Client turned 24 months 9/19/23. Both MMR and Varicella series completed prior to 24 months. Therefore, benchmark was met (Y). No other vaccines administered, so remaining benchmarks not met (N).

Client Informatio	on							VFC Elig	jible:	No				
Client Name (First - CLIENT G MMRTES	DO 09/19/2	B 2021	Gender F	Mother's	s Maider II	n Trackin	Chart #							
Address Comments	ess MADISON, WI													
History									C	lose				
Vaccine Group	Date Administered	Series	Trad	e Name (V	/accine)	Dose	Owned?	Reaction	Hist?	Edit				
MMR	09/19/2022	1 of 2		Priorix®)				Yes	1				
	10/19/2022	2 of 2		Priorix®	>				Yes	14				
Varicella	09/19/2022	1 of 2	Variva		Varivax®		′arivax®		®				Yes	1
	10/19/2022	2 of 2		Varivax®	Ð				Yes	14				
Current Age: 2 ye	ears, 4 months, 7 days													

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Detailed notes on generating benchmark reports

To view more information about the specific fields in the Benchmark report, go to the **Benchmark Report** screen and select the lightbulb icon on the top menu to open the WIR Help Screen for the Benchmark report. The help screen will open in a separate window.

r/r	home	manage access	/account	forms	related links	logout help desk		training	. 🔶
	orga	anization WIR Ph	ysicians •	user		role IR A	dministrator		
Benchm	ark Repo	ort							

The URL for this WIR Help Screen is:

<u>https://www.dhfswir.org/wirhelp/webhelp/reports/benchmark_rep.htm</u> and should be accessible for users logged into WIR.

WR Ben	chmark Report - Google Chro	me	_		\times
🔒 d	nfswir.org/wirhelp/webhel	p/reports/benchmark_rep.	htm		
\bigcirc	benchmark_rep	Click here to see	this page i	in full .	•••
	Bench	mark Report Screen			
Introduction to the Benchmark Report					
The Benchmark Report allows WIR users to retrieve a list and count of clients who have met an immunization benchmark or predefined series of benchmarks. The resulting report may be viewed in WIR, exported as a text file, or exported as a spreadsheet.					
In addi The ma report	tion, there is the ability to <u>ge</u> ap will contain points for the v you choose to run.	nerate a map at the same time alidated client primary addres:	e that the repo ses in the ben	ort is rur chmark	1.
Func	tionality				
	<u>Generating a Benchmark I</u>	Report			-

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Additional notes for city and county public health departments

City and county public health departments have additional options within the **Select Client Population** section in their benchmark reports.

Benchmark Report				
- Select Client Population				
O Clients Associated with Selected Site				
Clients Associated with Outagamie County Public Health				
O Clients Residing in OUTAGAMIE County				
O Clients Associated with Outagamie County Public Health AND Clients Residing in OUTAGAMIE County				
O Include or Exclude Clients residing in the following (county is a match or does not exist):				
N/A Cities Census Tracts Zip Codes				
○ Include ○ Exclude				
Add >				
< Remove				
Clients who did NOT meet the benchmark				
O Clients who DID meet the benchmark				
\bigcirc All Clients, regardless of whether they met the benchmark or not				

- The population section is used to determine the initial client base to use for the benchmark report. These additional options are **only** available for city or county health departments:
 - Clients Associated with Selected Site Choose site from dropdown.
 - To be associated with a site, a client must have received a vaccination from the site at some point in the past, not just reside in the jurisdiction.
 - Clients Associated with [ORG]
 - Clients residing in [City or County Name].
 - Clients associated with [your organization] AND clients residing in [City or County Name].
 - In this example, a client would have received vaccine from this organization in the past and live in the jurisdiction.
 - Include *or* exclude clients from the report by cities, census tracts, or ZIP codes. This function can be used on its own by selecting the last option, or in conjunction with the "Associated With" or "Residing in" options. Select **one** of the following:
 - **N/A** allows you to bypass the include/exclude function.
 - **Cities** allows you to include or exclude one or more cities from the list provided.
 - If this option is chosen, highlight a city to include or exclude, then select the **Add** button. Repeat for each city to include or exclude.

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- Census Tracts allows you to include or exclude one or more census tracts from the list provided.
 - If this option is chosen, highlight a census tract to include or exclude, then select the **Add** button. Repeat for each census tract to include or exclude.
- **ZIP codes** will allow you to include or exclude one or more ZIP codes from the list provided.
 - If this option is chosen, highlight a ZIP code to include or exclude, then select the **Add** button. Repeat for each ZIP code to include or exclude.
- Use the Include/Exclude radio buttons to toggle between including or excluding the selected cities, census tracts, or ZIP codes. When you choose to exclude selected cities, census tracts, or ZIP codes, the selections in the box on the right will appear in red text.





Include/exclude client examples

The county on your organization's **Edit Organization** screen will be used to match with the county that displays on the client's **Manage Client** screen. The city, census tract, and ZIP code are matched to the client's primary address.

Example 1

You may want to allow a county health department with an embedded city health department to exclude the city when reporting on clients for which the county is responsible.

In this example, the city of Appleton has their own health department specifically for those who reside in Appleton, separate from Outagamie County's health department. Outagamie County's jurisdiction includes everyone except those who reside in the city of Appleton. Therefore, when running benchmark reports, Outagamie County would need to *exclude* the city of Appleton.

- 1) Select Clients Residing in [County Name].
- 2) Select **Cities** and **Exclude** in the Include/Exclude section.
- 3) Choose a city and select the **Add** button.

Benchmark Report				
- Select Client Population				
○ Clients Associated with Selected Site				
Clients Associated with Outagamie County Public Health				
Clients Residing in OUTAGAMIE County				
O Clients Associated with Outagamie County Public Health AND Clients Residing in OUTAGAMIE County				
O Include or Exclude Clients residing in the following (county is a match or does not exist):				
○ N/A				
BEAR CREEK BLACK CREEK (TOWN) BLACK CREEK (VILLAGE)				



Example 2

A county health department with an embedded city health department may wish to report on all the clients it has served that reside in the city health department's area. The resulting data would provide the county organization with the clients it has served that belong to the city organization.

- 1) Select Clients Associated with [Your Organization].
- 2) Then select **Cities** and **Include** in the Include/Exclude section.
- 3) Choose the city and select the **Add** button.

Benchmark Report			
Select Client Population			
Clients Associated with Selected Site	✓		
Clients Associated with Outagamie County Public Health			
Clients Residing in OUTAGAMIE County			
O Clients Associated with Outagamie County Public Health AND Clients Residing in OUTAGAMIE County			
O Include or Exclude Clients residing in the following	(county is a match or does not exist):		
○ N/A	○ Zip Codes		
BEAR CREEK BLACK CREEK (TOWN) BLACK CREEK (VILLAGE)	Include O Exclude APPLETON The second		

Example 3

A city organization may wish to focus on a single census tract.

- 1) Select Include or Exclude Clients Residing in the Following.
- 2) Then select **Census Tracts** and **Include** in the Include/Exclude section.
- 3) Choose a census tract and select the **Add** button.

Benchmark Report				
- Select Client Population				
○ Clients Associated with Selected Site				
O Clients Associated with City of Franklin Health Department				
igodoldoldoldoldoldoldoldoldoldoldoldoldol				
O Clients Associated with City of Franklin Health Department AND Clients Residing in the city of FRANKLIN				
Include or Exclude Clients residing in the following (county is a match or does not exist):				
○ N/A ○ Cities ● Census Tracts ○ Zip Codes				
19 ▲ Add > Include ○ Exclude 1301 ▲ I205.01 ▲ 1302 ▼ ▼				





Example 4

A county organization may wish to report on all but one ZIP code.

- 1) Select Include or Exclude clients residing in the following.
- 2) Select **ZIP Codes** and **Exclude** in the Include/Exclude section.
- 3) Choose the one ZIP code to be excluded, then select the **Add** button.

Benchmark Report				
- Select Client Population				
○ Clients Associated with Selected Site				
Clients Associated with Outagamie County Public Health				
O Clients Residing in OUTAGAMIE County				
O Clients Associated with Outagamie County Public Health AND Clients Residing in OUTAGAMIE County				
Include or Exclude Clients residing in the following (county is a match or does not exist):				
O N/A O Cities O Census Tracts O Zip Codes				
54107 Add > 54113 54115				