

## OPEN MEETING MINUTES

Name of Governmental Body: IRIS Advisory Committee			Attending: Fil Clissa, James Valona, Jason Glozier, Kathi Miller, Martha Chambers, Rosie Bartel, Sue Urban, Melanie Cairns, Ramsey Lee, Adam Brabender, Kathy Meisner, Kelsey Mowery, Danielle Smith, Thomas Gierke
Date: 5/23/2023	Time Started: 9:32am	Time Ended: 2:32pm	
Location: Zoom Webinar			Presiding Officer: Alicia Boehme, DHS, Director, Bureau of Quality and Oversight, Christian Moran, DHS, Director of Programs and Policy

### Minutes

**Members absent:** None

**DHS Staff present:** Alicia Boehme, Amy Chartier, Christian Moran, Dana Raue, Daniel Bush, Kyle Novak, Leon Creary, Margaret Anderson, Margaret Anderson, Jie Gu, Taylor Prebel, Faith Barrett, Steve Gress, Shelly Glenn

**Others Present:** Casey Beilke, Leslie Stewart

### Meeting Call to Order – Alicia Boehme, Christian Moran

- Meeting was called to order at 9:32am
- Roll call taken and quorum confirmed
- Discussion regarding minutes and requested addition
  - Motion by Melanie to add line to minutes, seconded by Jason. Approved.
  - Motion by Melanie to add all action items and topics requested to minutes, seconded by Fil. Approved.
- Motion to approve minutes by Margaret. Seconded by Sue.
- Minutes approved

### Department Updates – Alicia Boehme, Christian Moran

- Alicia provided updates on the pending asset purchases and START Initiative
- Christian provided updates on the State Budget, CMS notice for public rule making regarding HCBS, ARPA grants, and CMS posting the HCBS approval letter for WI. IAC feedback is being used to finalize the Survival Coalition Onboarding Checklist.

### Committee feedback/discussion

- Letter to members/participants regarding asset purchase will not be sent by DHS
- CMS approval of State Transition Plan can be found at <https://www.medicaid.gov/medicaid/home-community-based-services/downloads/wi-final-appvl.pdf>
- The CMS proposed rulemaking order for public comment can be found at <https://www.federalregister.gov/documents/2023/05/03/2023-08959/medicaid-program-ensuring-access-to-medicaid-services>, and 42 CFR Parts 431, 438, 441 and 447 can be found at <https://www.govinfo.gov/content/pkg/FR-2023-05-03/pdf/2023-08959.pdf>
- Sites identified as non-compliant with HCBS Settings will continue to receive funds. It is unknown how many IRIS participants are affected.
- Oversight team is working on providing additional guidance for reporting HCBS Settings non-compliance by participants
- Committee requested additional resources for participants for mental health services

### Fiscal Updates – Dan Bush

- Presentation was reviewed with committee

### Committee feedback/discussion

- The IBA model was updated in 2023, communications were sent last fall/winter regarding changes

- The hold harmless clause will be in effect for 2023 only, this was a planned approach which was provided to ICAs
- IBA is a total dollar amount for all IRIS goods and services, it is not broken down by code or service, only SDPC is separate from IBA
- Participants will still be able to do a BA if necessary, in the event the IBA is reduced and additional cares/services are needed

#### **Public Health Emergency Unwinding Update – Alicia Boehme**

- Alicia provided an update on the progress of unwinding tasks

#### ***Committee feedback/discussion***

- Unknown at the time of this meeting how many IRIS participants received this letter in May
  - One committee member requested addition follow up from DHS Staff
- DHS provided a summary of how this is being communicated to ICAs
- Committee would like a copy of the letter being sent

#### **Ombudsman Update and Review – Kathi Miller, Leslie Stewart**

- Kathi and Leslie Stewart provided an update and specific concerns regarding BA denials, desk reviews

#### ***Committee feedback/discussion***

- Request made to add this to a future meeting agenda for additional discussion
- Committee views this as an ongoing concern

#### **Public Comment**

- Sally F spoke regarding the Living Well Grant and would like to see additional information added to the IRIS Provider Agreement, similar to Family Care, regarding consumer rights
- Margi would like to see FAQ#34 from Covid-19 remain in effect

#### **2023 Satisfaction Survey – Jie Gu**

- Jie provided updates on the 2023 survey questions and status of the 2022 results

#### ***Committee feedback/discussion***

- Committee requested some minor wording changes
  - No changes will be made to the questionnaire for 2023, feedback was already sought and closed
  - Will be taken into consideration in future questionnaires
- Committee requested as an agenda item for January or March in future

#### **ARPA HCBS WisCaregivers Careers Platform – Taylor Prebel, Casey Beilke**

- Taylor and Casey shared their presentation with the committee

#### ***Committee feedback/discussion***

- Platform in Handshake will be exclusively for IRIS caregivers and participants
- Retention bonuses are part of the program
- Working with DPI to encourage high school students to enroll
- This will be a separate recruiting toll from the FEA's processes
- Casey took feedback regarding corporate guardians and support brokers outside of FEAs

#### **EVV Update – Dana Raue**

- Dana provided updates on the EVV hard launch

#### ***Committee feedback/discussion***

- Add to FAQ section that services in the community is allowed
- PHW provided dual cares may need to log into two systems
- Educating participants to access real time information for compliance
- Committee requested that a message be sent confirming when an employee successfully signs out of the system
  - DHS staff will discuss with EVV provider
- Disenrollment process reviewed in detail
- Discussed participant visibility to know when workers punch out

### **IRIS Workplan Review – Alicia Boehme, Christian Moran**

- Christian and Alicia reviewed presentation with committee

#### ***Committee feedback/discussion***

- Discussion of September in-person meeting
- Committee expressed feeling underutilized at times
- DHS will have prioritization conversations and address what is and is not included on agendas
- Member expressed they would like this committee structured similarly to the Long Term Care Advisory Council including a Committee Chair
- Member expressed interest in having LTCAC presenter on Equity also present to IAC
- Member expressed they would like agency name, contact information, and client's rights included on the IRIS Provider Agreement

### **Policy Tracker – Amy Chartier**

- Tracker reviewed for committee

#### ***Committee feedback/discussion***

- Committee member would like to see FAQ #34 from Covid-19 policy continued
- Background check was removed as it was not included in the Governor's Budget

### **Committee Business – Alicia Boehme, Christian Moran**

- Non-res benchmarks will be posted in the next 2-3 weeks

#### ***Committee feedback/discussion***

- Committee member requested mental health access be a priority
- Committee member requested further discussion on Ombuds issue expressed
- Committee requested periodic IRIS listening sessions to get direct feedback on how participants are experiencing the program
- Disconnect between the early days of this committee and current state

### **Adjourn**

- Meeting adjourned at 2:32pm

Prepared by: Shelly Glenn on 5/30/2023.

These minutes are in final form. They were approved by the governmental body on: 8/8/2023