



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Olivia Snell
NCI Coordinator

January 27, 2026

Wisconsin 2023-24 NCI-IDD Self- Direction Results

Agenda

- NCI-IDD Survey Background
- 23-24 Survey Cycle Participation
- Self-Direction Module
- Outcomes
- Resources
- Questions

National Core Indicators – Intellectual and Developmental Disability (NCI-IDD) Survey

Commonly used survey tool to gain insights on LTC members' perception of **care, home life, and community inclusion**

Survey population includes adult waiver program enrollees with an intellectual or developmental disability

Tracks trends and informs long-term care policy regarding how members feel about their care

Provides information on **experiences, service satisfaction, and self-reported outcomes** of LTC services and support

NCI-IDD in Wisconsin

- WI has participated in NCI-IDD since 2014
 - **30** states participated in 2023-24
- LTC programs surveyed include:
 - Family Care, Family Care Partnership, and IRIS
 - PACE and FFS Nursing Home population are not surveyed for NCI-IDD due to the limited DD population in these programs

2023-2024 NCI-IDD Survey Cycle (1/2)

- Data collection occurred between December 2023 and June 2024
- Surveys conducted in-person or remotely by videoconference
 - The main NCI-IDD survey Wisconsin participates in is in the In-Person Survey (IPS)
 - ◆ Telephone surveys are not permitted for the IPS

2023-2024 NCI-IDD Survey Cycle (2/2)

- WI reached 95% confidence level and <5% margin of error

Program	DD Population Size at Sample Pull	Valid Responses
Family Care	24,452	380
IRIS	12,217	389
FC Partnership	1,131	195
TOTAL	37,800	964

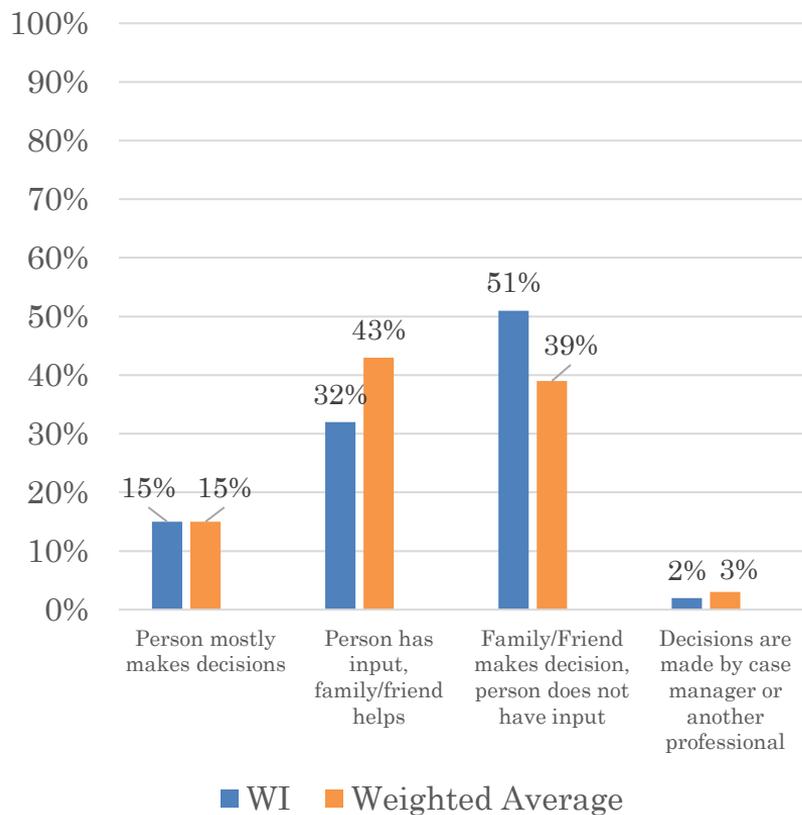
Self-Direction Module

- Only asked of those who are using a self-directed supports option
- Assess experiences specific to self-direction
 - 100% of IRIS participants and 16-18% of FC and FCP participants use self-directed supports – the following results are about 80% IRIS and 20% FC/FCP
 - Number of respondents (N) may differ between questions due to inapplicability or choosing not to respond
- Proxy is allowed for all questions

SDS-1

Who makes decisions about the services that are self-directed? Things like what services you use, hiring or firing staff, scheduling services.

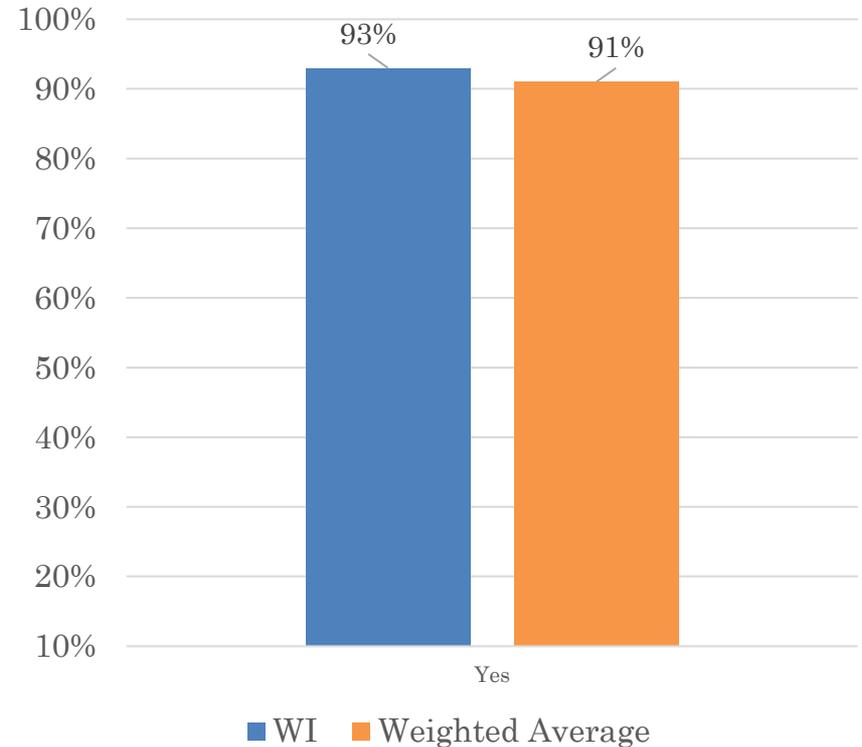
N=377



SDS-2

Can you make changes to the services and supports you self-direct if you need to?

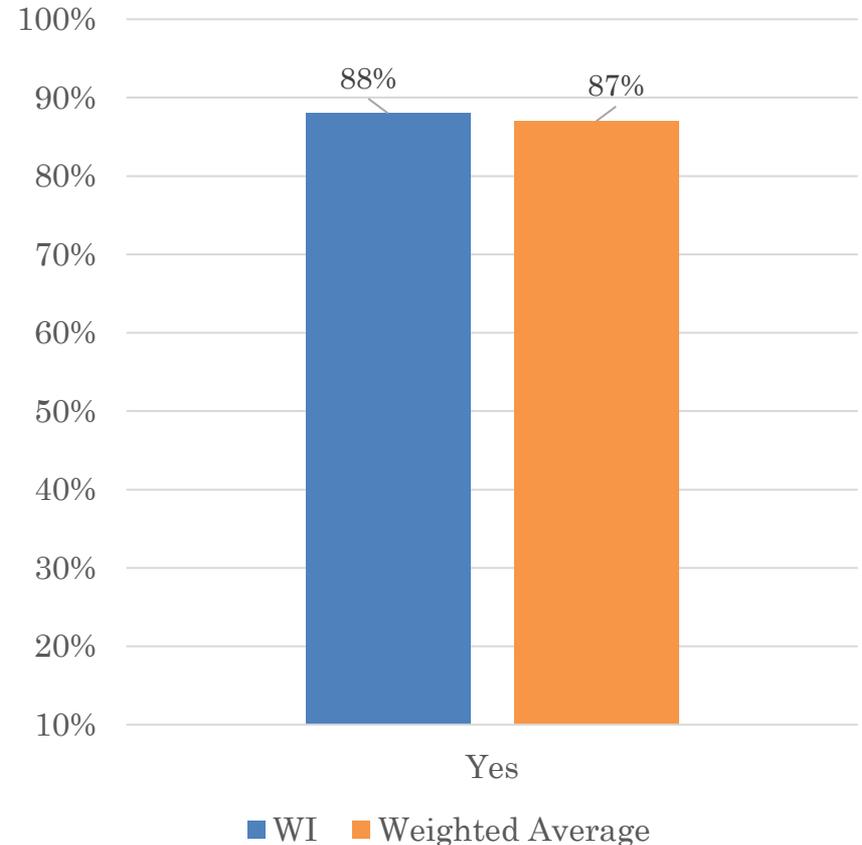
N=352



SDS-3

Do you have enough help deciding how to direct your services? Things like making decisions about how and when you get services?

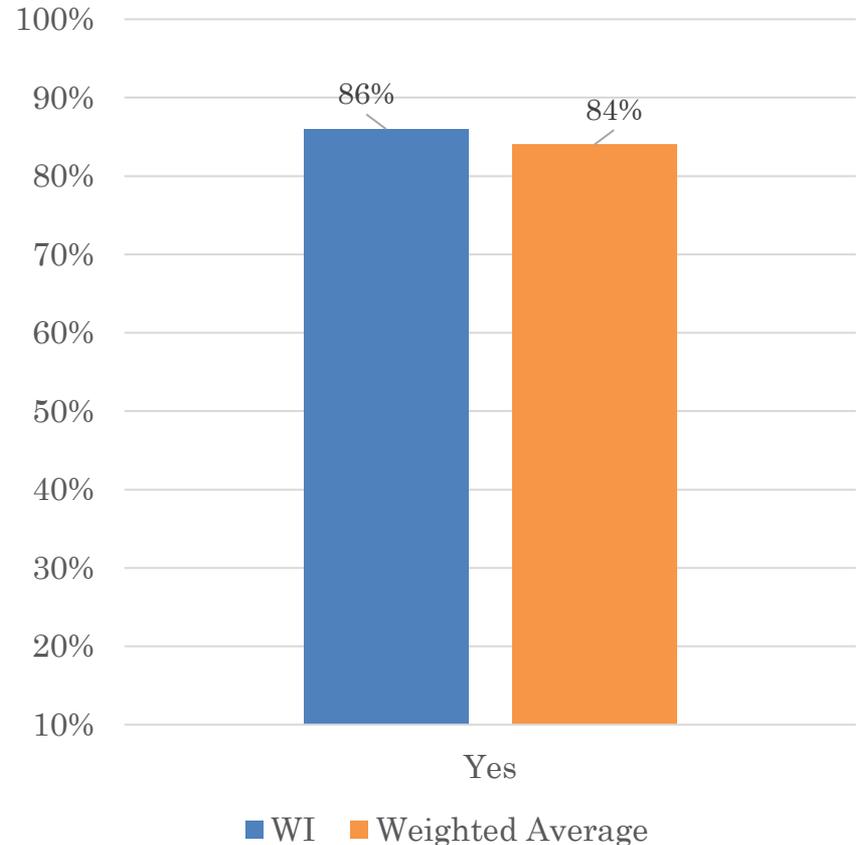
N=353



SDS-4

Do you have the amount of control you want with the services you self-direct?

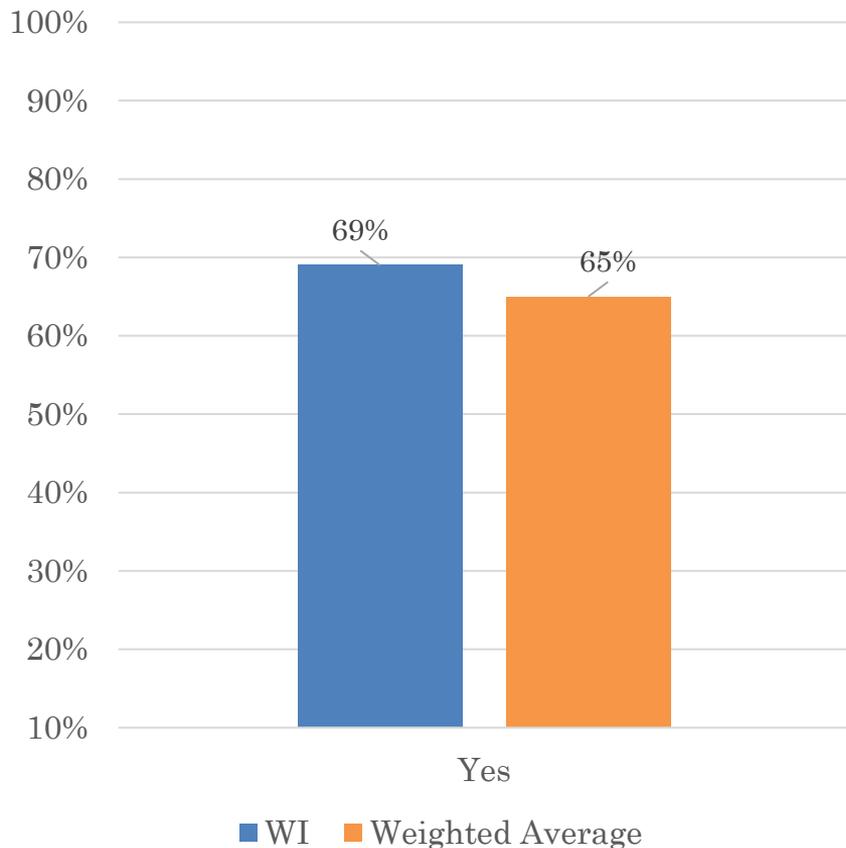
N=352



SDS-5

Are the services and supports you want to self-direct always available? This includes things like having the services that you want available when you want them and having enough staff to hire.

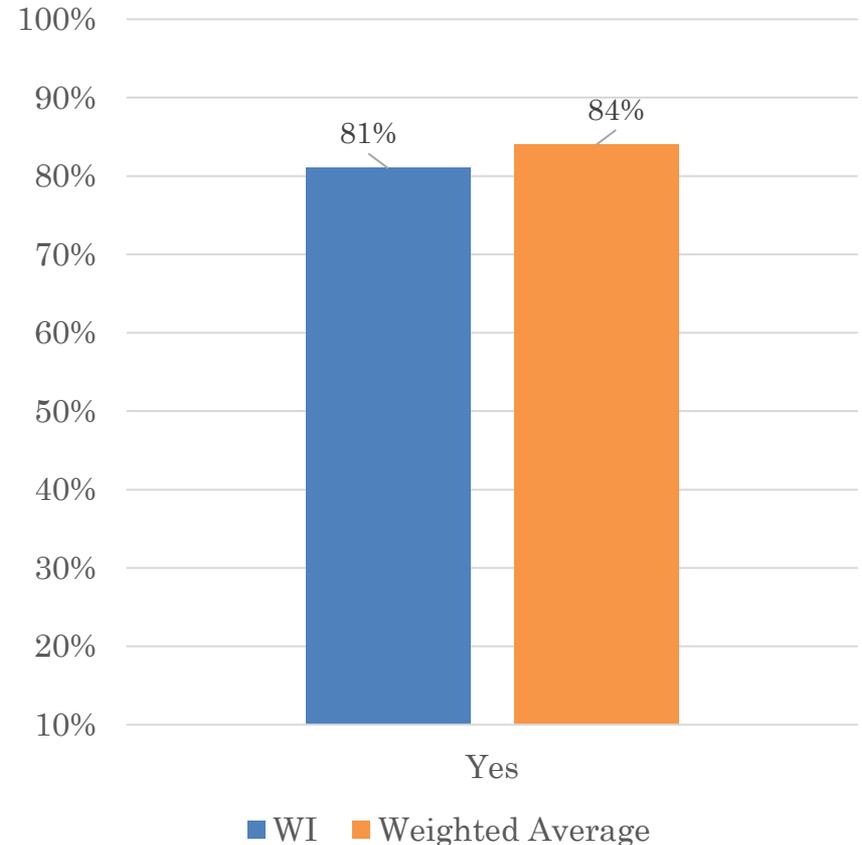
N=350



SDS-6

Do you get information about your budget and services from your/their financial management service (FMS)?

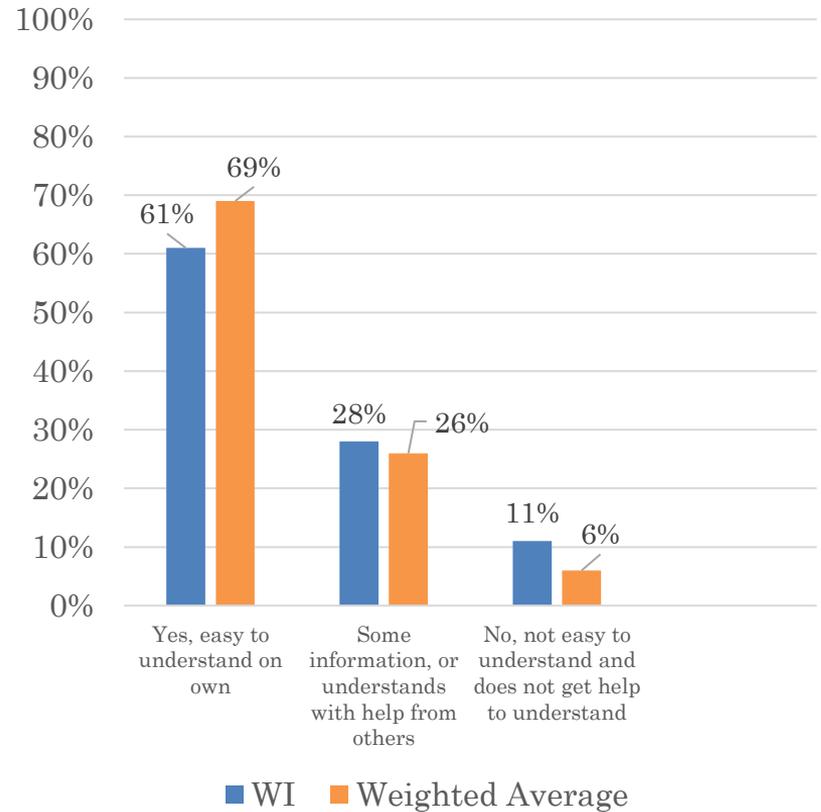
N=347



SDS-7

Is the information you get from the FMS easy to understand?

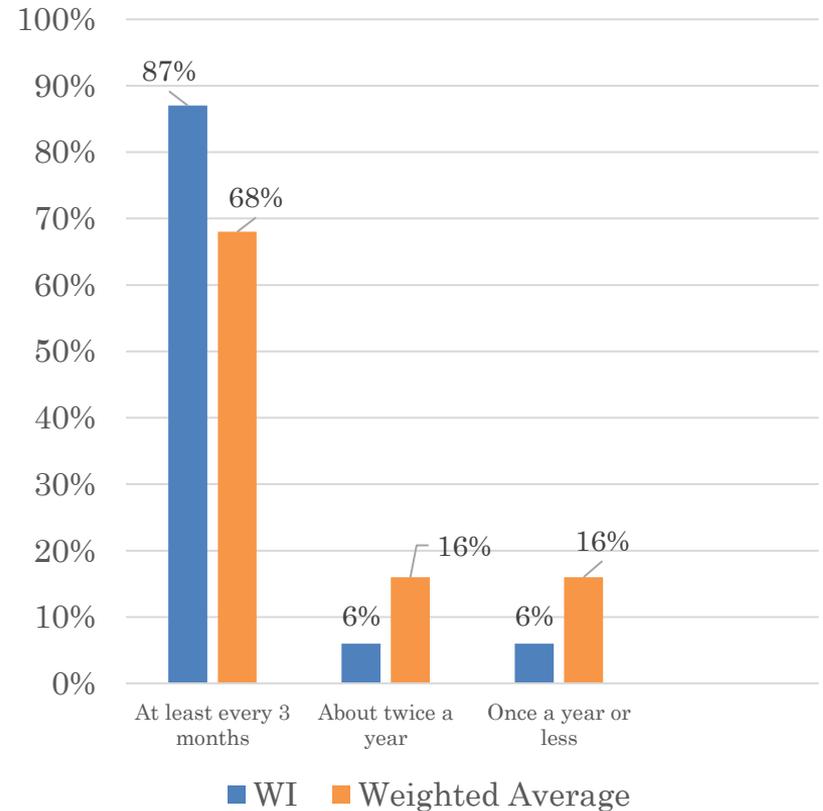
N=278



SDS-8

How often do you get information about your budget and services from your FMS?

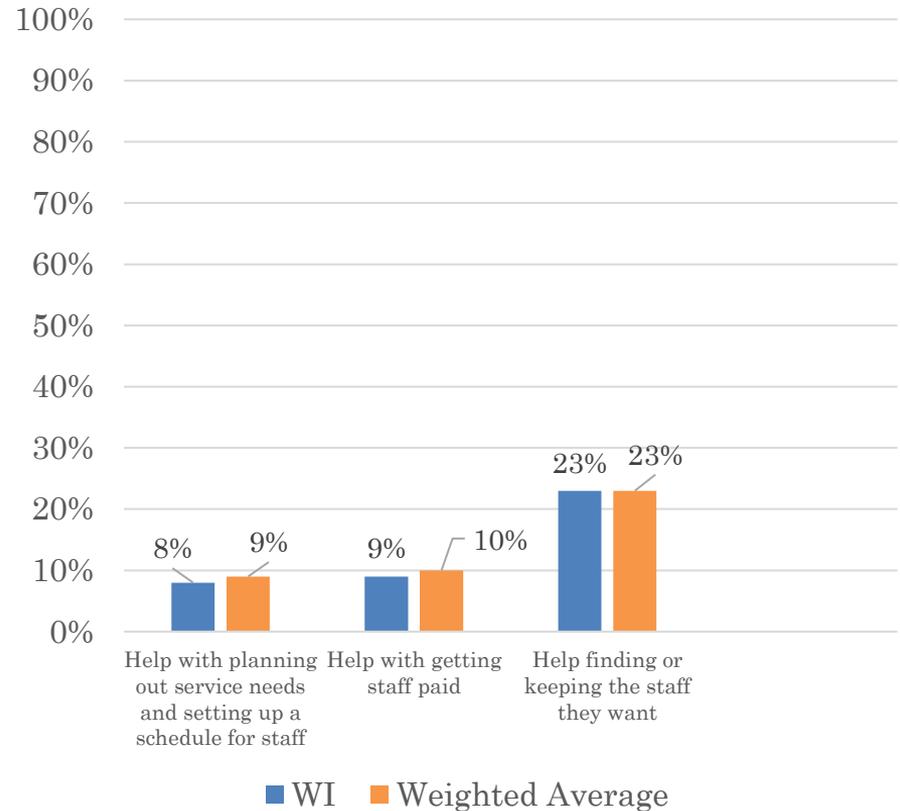
N=267



SDS-9 (1/3)

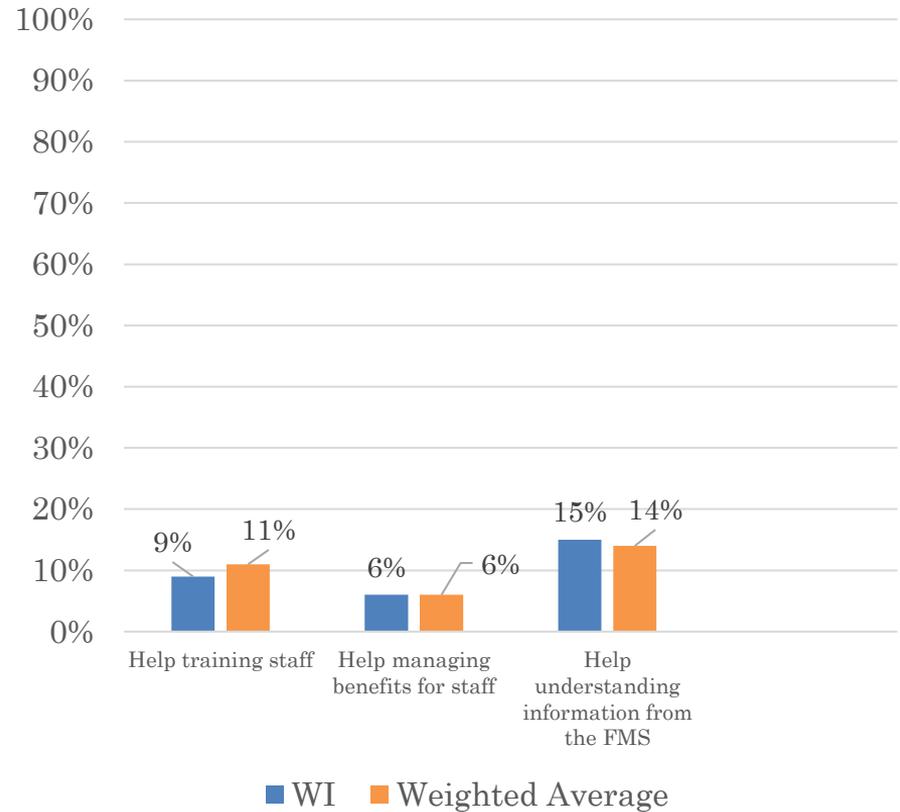
From this list, what parts of self-direction do you need help with?

Categories are not mutually exclusive, therefore N is not included



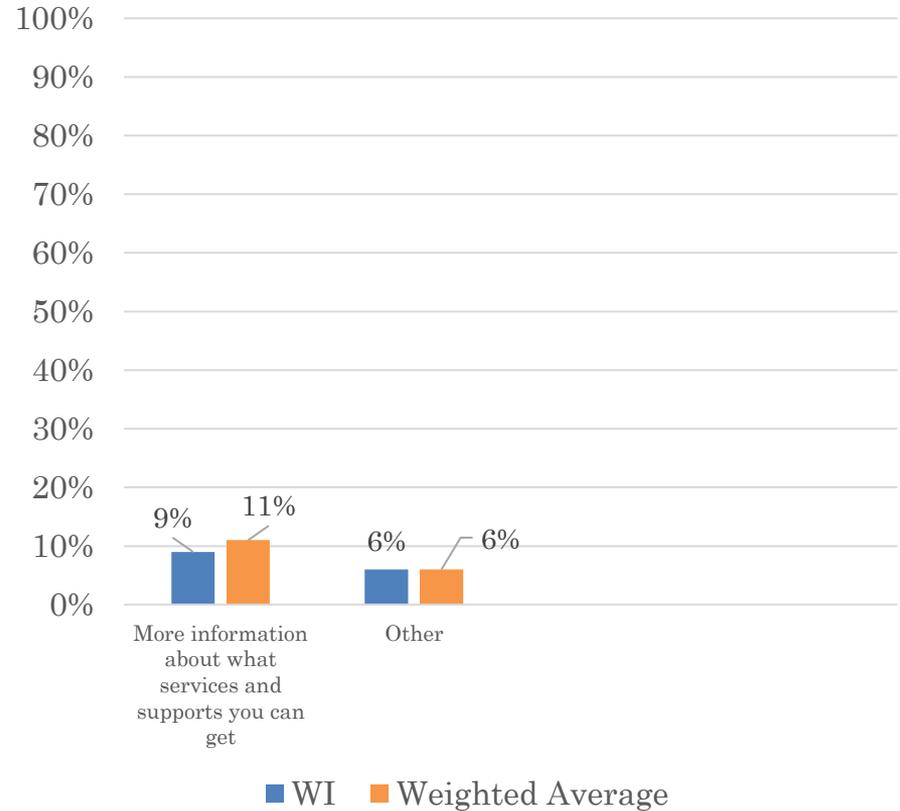
SDS-9 (2/3)

From this list, what parts of self-direction do you need help with?



SDS-9 (3/3)

From this list, what parts of self-direction do you need help with?



Resources

- NCI-IDD Website -
<https://idd.nationalcoreindicators.org/>
- NCI-IDD 23-24 National Report -
<https://idd.nationalcoreindicators.org/survey-reports-insights/>
- NCI-IDD 23-24 Wisconsin Report -
<https://idd.nationalcoreindicators.org/wp-content/uploads/2025/07/WI-IPS-23-24.pdf>

Questions

Olivia Snell

NCI Coordinator

olivia.snell@dhs.wisconsin.gov

608-471-3901



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Plan Prioritization

January 2026

Agenda

- IRIS Service Plan (ISP)
Policy review
- Examples



ISP Policy

- Consolidating Policy Manual and Work Instructions
- Plan prioritization has been implemented since 2019
- Biggest change: primary and secondary domains



ISP Policy Review

Step 1

living arrangement personal to the participant



Step 2

community-integrated employment



Step 3

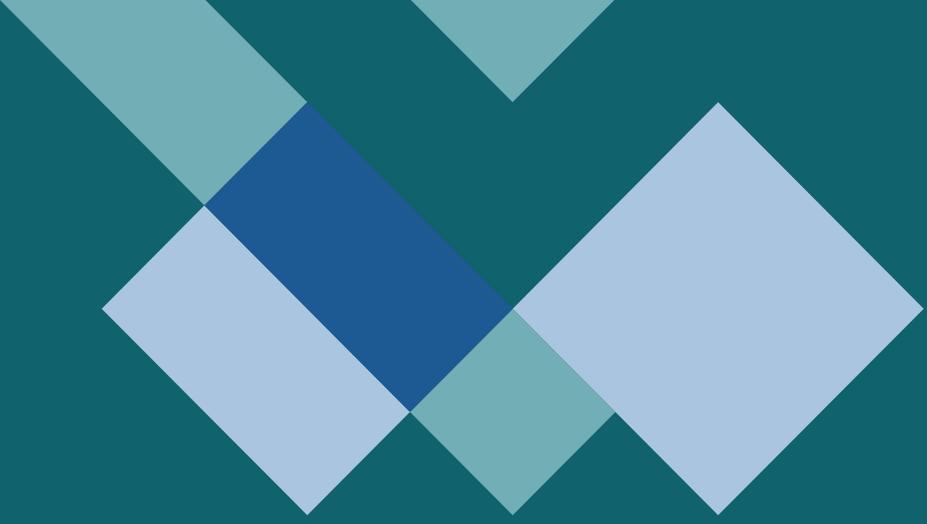
community integration



Why is plan prioritization important?

- Living Arrangement Personal to the Participant
 - Safe and healthy home
- Community-Integrated Employment
 - Path to independence
- Community Integration
 - Meaningful relationships





Examples



Example #1

Participant has the following services on the plan and is requesting a budget amendment (BA) for an additional 10 hours per week of Supportive Home Care Routine (PHW). This is the participant's first BA.

- 20 hours per week of Supportive Home Care Routine with Participant Hired Worker
- 25 hours per week of Supported Employment
- 10 Trips per week of Specialized Transportation
- 1 unit per year of Counseling and Therapeutic Services overnight camp



Example #1

The reprioritized plan is the following:

- **30** hours per week of Supportive Home Care Routine (PHW)
- 25 hours per week of Supported Employment
- **5** Trips per week of Specialized Transportation

Budget Amendment request:

- **5** Trips per week of Specialized Transportation
- 1 unit per year of Counseling and Therapeutic Services overnight camp



Example #2

The participant would like to add 20 hours per week of Respite to his plan. The plan must be reprioritized. Current service plan:

- 5 hours of Supportive Home Care (PHW)
- 20 hours per week of Respite
- 30 hours of Supported Employment
- 10 hours per week of Adult Day Services

Budget Amendment Requests:

- 5 trips per week of Specialized Transportation
- 2 hours per month of Counseling and Therapeutic (Massage Therapy)
- 1 hour per month of Counseling and Therapeutic (Equine Therapy)





Thank you!

Protecting and promoting the
health and safety of the people
of Wisconsin



WISCONSIN DEPARTMENT
of HEALTH SERVICES