

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory: Wisconsin

ELIGIBILITY CONDITIONS AND REQUIREMENTS

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Survey and Certification Education Program

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The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures, and policies.

The Bureau of Quality Compliance sponsors workshops and seminars targeted toward the nursing home industry covering such topics as: Activities Training (480 persons attended at 4 statewide locations) - January 1992 and the new Federal Regulations for Long Term Care Facilities (1,850 persons attended at 6 statewide locations) - February, March 1992. For the time period of January 1, 1992 - June 30, 1992, the Bureau provided a total of 22 presentations to health care agencies and providers, nursing home associations and nurse aide training programs. These workshops and seminars will continue to be conducted several times a year. A seminar on nurse aide abuse complaints will be conducted at four statewide locations in February, 1993. Additional future topics include dietary issues and resident assessment.

In addition to the above presentations, the Bureau sponsors a number of Educational Teleconference Network (ETN) conferences for all interested providers on the following topics: Nurse Assistant/Home Health Aide Training; Hospice Services in a Nursing Home Setting; Use of Psychotropic Medications, Comprehensive Resident Assessments; Infection Control; Advance Directives; New Federal Regulations (OBRA) Recap; Nurse Aide Abuse Complaints; and Follow-Up to MDS Training. These ETN conferences occur on a scheduled monthly basis through the University of Wisconsin Extension Service.

The Bureau of Quality Compliance also provides the industry with a numbered memorandum series to transmit changes and/or updates in state/federal regulations; interpretations of the state/federal regulations; to inform the industry on how the Bureau views situations such as resident guardianship, use of restraints, nurse aide abuse investigations, etc. Memorandums are also sent as reminders to providers who need to ensure the safety and well-being of their clients/residents covering such issues as resident wandering, heat and humidity, hot water temperatures, etc. The Bureau also informs the health care industry via these numbered memorandums of the availability of training manuals and videotapes that may be obtained for their use in addition to training provided.

Information for residents, their families and/or representatives regarding current regulations, procedures and policies is provided, in large measure, by the nursing home itself. In addition, the Department, in collaboration with the state's nursing home associations and the nursing home ombudsman is creating a video series to be produced by Wisconsin PBS (WHA). These videos will be directed to residents describing the survey process and resident rights.

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