

# Network Adequacy and Access Assurances (NAAAR) Report for Wisconsin: SSI

Submission name	Plan type	Reporting period start date	Reporting period end date	Last edited	Edited by	Status
SSI	MCO	01/01/2025	12/31/2025	04/21/2026	Thomas Ladenthin	Submitted

## Section I. State and program information

### A. State information and reporting scenario

Who should CMS contact with questions regarding information reported in the NAAAR? Follow-on communications related to this report will be made to the primary contact.

Use this section to report your contact information, date of report submission, and reporting scenario.

Number	Indicator	Response
IA.1	<p><b>Contact name</b></p> <p>First and last name of the contact person.</p>	Kimberly Schindler
IA.2	<p><b>Contact email address</b></p> <p>Enter email address. Department or program-wide email addresses are permitted.</p>	kimberly.schindler@dhs.wisconsin.gov
IA.3	<p><b>State or territory</b></p> <p>Auto-populates from your account profile.</p>	Wisconsin
IA.4	<p><b>Date of report submission</b></p> <p>CMS receives this date upon submission of this report.</p>	04/21/2026
IA.5	<p><b>Reporting scenario</b></p> <p>Enter the scenario under which the state is submitting this form to CMS. Under 42 C.F.R. § 438.207(c) - (d), the state must submit an assurance of compliance after reviewing documentation submitted by a plan under the following three scenarios: Scenario 1: At the time the plan enters into a contract with the state; Scenario 2: On an annual basis; Scenario 3: Any time there has been a significant change (as defined by the state) in the plan's operations that would affect its adequacy of capacity and services, including (1) changes in the plan's services, benefits, geographic service area, composition of or payments to its provider network, or (2) enrollment of a new population in the plan. States should complete one (1) form with information for applicable managed care plans and programs. For example, if the state submits this form under scenario 1 above, the state should submit this form only for the managed care plan (and the applicable managed care program) that entered into a new contract with the state. The state should not report on any other plans or programs under this scenario. As another example, if the state submits this form under scenario 2, the state should submit this form for all managed care plans and managed care programs.</p>	Scenario 2: Annual report

## B. Add plans

Enter the name of each plan that participates in the program for which the state is reporting data. If the state is submitting this form because it's entering into a contract with a plan or because there's a significant change in a plan's operations, include only the name of the applicable plan.

Plan names should match the plan names used in your Managed Care Plan Annual Report (MCPAR) for this program for the same reporting period.

Indicator	Response
<b>Plan name</b>	Anthem Blue Cross Blue Shield
	Group Health Cooperative of Eau Claire
	Independent Care Health Plan
	MHS Health Wisconsin
	Network Health Plan
	Molina
	Security
	UHC

### C. Provider type coverage

If your standards apply to more specific provider types, select the most closely aligned provider type category and utilize the subcategory fields available in Section II. Program-level access and network adequacy standards under "Provider type covered by standard".

Number	Indicator	Response
N/A	<b>Select all core provider types covered in the program</b>	Primary Care
		Mental health
		Substance Use Disorder (SUD)
		OB/GYN
		Hospital
		Dental

### D. Analysis methods

States should use this section of the tab to report on the analyses that are used to assess plan compliance with the state's 42 C.F.R. § 438.68 and 42 C.F.R. § 438.206 standards.

Number	Indicator	Response
N/A	<p><b>Is this analysis method used to assess plan compliance?</b></p> <p>Select "Yes" if the method is utilized to assess plan compliance with the state's standards, as required at 42 C.F.R. § 438.68.</p>	<p><b>Geomapping</b></p> <p>Utilized</p> <p>Frequency: Annually</p> <p>Plan(s): Anthem Blue Cross Blue Shield, Group Health Cooperative of Eau Claire, Independent Care Health Plan, MHS Health Wisconsin, Network Health Plan, Molina, Security, UHC</p> <p><b>Plan Provider Directory Review</b></p> <p>Not utilized</p> <p><b>Secret Shopper: Network Participation</b></p> <p>Not utilized</p> <p><b>Secret Shopper: Appointment Availability</b></p> <p>Utilized</p> <p>Frequency: Annually</p> <p>Plan(s): Anthem Blue Cross Blue Shield</p> <p><b>Electronic Visit Verification Data Analysis</b></p> <p>Not utilized</p> <p><b>Review of Grievances Related to Access</b></p> <p>Not utilized</p> <p><b>Encounter Data Analysis</b></p> <p>Not utilized</p>

## Section II. Program-level access and network adequacy standards

### II. Program-level access and network adequacy standards

Report each network adequacy standard included in managed care program contract for this program as required under 42 CFR § 438.68; select "Add standard" to report each unique standard. 42 § CFR 438.206 standards will be addressed in section III. Plan compliance.

**Standard total count: 54**

#	Provider	Standard type	Standard description	Analysis methods	Pop.	Region
1	Primary care; Certified Family Nurse Practitioner, Certified Pediatric Nurse Practitioner, Other Nurse Practitioner, Physician Assistant, Family Practice, General Practice, Internal Medicine, Pediatrician, Screeener, Screeener/Case Manager	Maximum time or distance	15 min / 10 miles	Geomapping	Adult	Urban
2	Primary care; Primary care; Certified Family Nurse Practitioner, Certified Pediatric Nurse Practitioner, Other Nurse Practitioner, Physician Assistant, Family Practice, General Practice, Internal Medicine, Pediatrician, Screeener, Screeener/Case Manager	Maximum time or distance	15 min / 10 miles	Geomapping	Pediatric	Urban
3	Primary care; Primary care; Certified Family Nurse Practitioner, Certified Pediatric Nurse Practitioner, Other Nurse Practitioner, Physician Assistant, Family Practice, General Practice, Internal Medicine, Pediatrician, Screeener, Screeener/Case Manager	Maximum time or distance	40 min / 30 miles	Geomapping	Adult	Rural
4	Primary care; Primary care; Certified Family Nurse Practitioner, Certified Pediatric Nurse Practitioner, Other Nurse Practitioner, Physician Assistant, Family Practice, General Practice, Internal Medicine,	Maximum time or distance	40 min / 30 miles	Geomapping	Pediatric	Rural

Pediatrician,  
Screener,  
Screener/Case  
Manager

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<b>5</b>	Mental health; 112 – Licensed Psychologist (PhD) 117 – Psychiatric Nurse 120 – Licensed Psychotherapist 121 – Licensed Psychotherapist with SAC 122 – Alcohol & Other Drug Abuse Counselor 123 – Certified Psychotherapist with SAC 124 – Certified Psychotherapist 126 – Qualified Treatment Trainee (QTT) 339 – Psychiatry 532 – Registered Alcohol & Drug Counselor 740 – Mental Health	Maximum time or distance	45 min / 30 miles	Geomapping	Adult	Urban
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<b>6</b>	Mental health; 112 – Licensed Psychologist (PhD) 117 – Psychiatric Nurse 120 – Licensed Psychotherapist 121 – Licensed Psychotherapist with SAC 122 – Alcohol & Other Drug Abuse Counselor 123 – Certified Psychotherapist with SAC 124 – Certified Psychotherapist 126 – Qualified Treatment Trainee (QTT) 339 – Psychiatry 532 – Registered Alcohol & Drug Counselor 740 – Mental Health	Maximum time or distance	45 min / 30 miles	Geomapping	Pediatric	Urban
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<b>7</b>	Mental health; 112 – Licensed Psychologist (PhD) 117 – Psychiatric Nurse 120 – Licensed Psychotherapist 121 – Licensed Psychotherapist	Maximum time or distance	75 min / 60 miles	Geomapping	Adult	Rural
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with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -  
 Registered Alcohol  
 & Drug Counselor  
 740 - Mental Health

Mental health; 112 -  
 Licensed  
 Psychologist (PhD)  
 117 - Psychiatric  
 Nurse 120 -  
 Licensed  
 Psychotherapist 121  
 - Licensed  
 Psychotherapist  
 with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -  
 Registered Alcohol  
 & Drug Counselor  
 740 - Mental Health

8

Maximum  
 time or  
 distance

75 min / 60  
 miles

Geomapping

Pediatric

Rural

9

Substance Use  
 Disorder (SUD); 112  
 - Licensed  
 Psychologist (PhD)  
 117 - Psychiatric  
 Nurse 120 -  
 Licensed  
 Psychotherapist 121  
 - Licensed  
 Psychotherapist  
 with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -

Maximum  
 time or  
 distance

45 min / 30  
 miles

Geomapping

Adult

Urban

Registered Alcohol  
& Drug Counselor  
740 - Mental Health

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<b>10</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Maximum time or distance	45 min / 30 miles	Geomapping	Pediatric	Urban
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<b>11</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Maximum time or distance	75 min / 60 miles	Geomapping	Adult	Rural
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<b>12</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121	Maximum time or distance	75 min / 60 miles	Geomapping	Pediatric	Rural
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– Licensed  
 Psychotherapist  
 with SAC 122 –  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 –  
 Certified  
 Psychotherapist  
 with SAC 124 –  
 Certified  
 Psychotherapist 126  
 – Qualified  
 Treatment Trainee  
 (QTT) 339 –  
 Psychiatry 532 –  
 Registered Alcohol  
 & Drug Counselor  
 740 – Mental Health

<b>13</b>	OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife	Maximum time or distance	15 min / 10 miles	Geomapping	Adult	Urban
<b>14</b>	OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife	Maximum time or distance	15 min / 10 miles	Geomapping	Pediatric	Urban
<b>15</b>	OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife	Maximum time or distance	45 min / 30 miles	Geomapping	Adult	Rural

<b>16</b>	OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife	Maximum time or distance	45 min 30 miles	Geomapping	Pediatric	Rural
<b>17</b>	Hospital; 010 – Inpatient/Outpatient Hospital	Maximum time or distance	45 min / 30 miles	Geomapping	Adult	Urban
<b>18</b>	Hospital; 010 – Inpatient/Outpatient Hospital	Maximum time or distance	45 min / 30 miles	Geomapping	Pediatric	Urban
<b>19</b>	Hospital; 010 – Inpatient/Outpatient Hospital	Maximum time or distance	75 min / 60 miles	Geomapping	Adult	Rural
<b>20</b>	Hospital; 010 – Inpatient/Outpatient Hospital	Maximum time or distance	75 min / 60 miles	Geomapping	Pediatric	Rural
<b>21</b>	Dental; 271 – General Dentistry Practitioner 289 – Dental Hygienist	Minimum number of network providers	45 min / 30 miles	Geomapping	Adult	Urban
<b>22</b>	Dental; 271 – General Dentistry Practitioner 274 – Pediatric Dentist 289 – Dental Hygienist	Maximum time or distance	45 min / 30 miles	Geomapping	Pediatric	Urban
<b>23</b>	Dental; 271 – General Dentistry Practitioner 289 – Dental Hygienist	Maximum time or distance	90 min / 75 miles	Geomapping	Adult	Rural
<b>24</b>	Dental; 271 – General Dentistry Practitioner 274 – Pediatric Dentist 289 – Dental Hygienist	Maximum time or distance	90 min / 75 miles	Geomapping	Pediatric	Rural
<b>25</b>	Primary care; 092 – Certified Family Nurse Practitioners 093 – Other Nurse Practitioners 100 – Physician Assistants 316 – Family Practice 318 – General Practice 322 – Internal Medicine 090 – Certified Pediatric	Provider to enrollee ratios	1:100	Geomapping	Adult	Urban

Nurse Practitioners  
 092 – Certified  
 Family Nurse  
 Practitioners 093 –  
 Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal Medicine  
 345 – Pediatricians  
 080 – Federally  
 Qualified Health  
 Center (HealthCheck  
 related) 734 –  
 Screener  
 (HealthCheck) 735 –  
 Screener/Case  
 Management  
 (HealthCheck)

Primary care; 092 –  
 Certified Family  
 Nurse Practitioners  
 093 – Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal  
 Medicine 090 –  
 Certified Pediatric  
 Nurse Practitioners  
 092 – Certified  
 Family Nurse  
 Practitioners 093 –  
 Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal Medicine  
 345 – Pediatricians  
 080 – Federally  
 Qualified Health  
 Center (HealthCheck  
 related) 734 –  
 Screener  
 (HealthCheck) 735 –  
 Screener/Case  
 Management  
 (HealthCheck)

**26**

Provider to  
 enrollee  
 ratios

1:100

Geomapping

Pediatric

Urban

**27**

Primary care; 092 –  
 Certified Family  
 Nurse Practitioners  
 093 – Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal

Provider to  
 enrollee  
 ratios

1:120

Geomapping

Adult

Rural

Medicine090 –  
 Certified Pediatric  
 Nurse Practitioners  
 092 – Certified  
 Family Nurse  
 Practitioners 093 –  
 Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal Medicine  
 345 – Pediatricians  
 080 – Federally  
 Qualified Health  
 Center (HealthCheck  
 related) 734 –  
 Screener  
 (HealthCheck) 735 –  
 Screener/Case  
 Management  
 (HealthCheck)

Primary care; 092 –  
 Certified Family  
 Nurse Practitioners  
 093 – Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal  
 Medicine090 –  
 Certified Pediatric  
 Nurse Practitioners  
 092 – Certified  
 Family Nurse  
 Practitioners 093 –  
 Other Nurse  
 Practitioners 100 –  
 Physician Assistants  
 316 – Family  
 Practice 318 –  
 General Practice 322  
 – Internal Medicine  
 345 – Pediatricians  
 080 – Federally  
 Qualified Health  
 Center (HealthCheck  
 related) 734 –  
 Screener  
 (HealthCheck) 735 –  
 Screener/Case  
 Management  
 (HealthCheck)

**28**

Provider to  
 enrollee  
 ratios

1:120

Geomapping

Pediatric

Rural

**29**

Mental health; 112 –  
 Licensed  
 Psychologist (PhD)  
 117 – Psychiatric  
 Nurse 120 –  
 Licensed  
 Psychotherapist 121  
 – Licensed

Provider to  
 enrollee  
 ratios

1:900

Geomapping

Adult

Urban

Psychotherapist  
 with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -  
 Registered Alcohol  
 & Drug Counselor  
 740 - Mental Health

Mental health; 112 -  
 Licensed  
 Psychologist (PhD)  
 117 - Psychiatric  
 Nurse 120 -  
 Licensed  
 Psychotherapist 121  
 - Licensed  
 Psychotherapist  
 with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -  
 Registered Alcohol  
 & Drug Counselor  
 740 - Mental Health

<b>30</b>	Provider to enrollee ratios	1:900	Geomapping	Pediatric	Urban
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<b>31</b>	Provider to enrollee ratios	1:1100	Geomapping	Adult	Rural
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Registered Alcohol  
& Drug Counselor  
740 - Mental Health

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<b>32</b>	Mental health; 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Provider to enrollee ratios	1:1100	Geomapping	Pediatric	Rural
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<b>33</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Provider to enrollee ratios	1:900	Geomapping	Adult	Urban
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<b>34</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed	Provider to enrollee ratios	1:900	Geomapping	Pediatric	Urban
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Psychotherapist  
 with SAC 122 -  
 Alcohol & Other  
 Drug Abuse  
 Counselor 123 -  
 Certified  
 Psychotherapist  
 with SAC 124 -  
 Certified  
 Psychotherapist 126  
 - Qualified  
 Treatment Trainee  
 (QTT) 339 -  
 Psychiatry 532 -  
 Registered Alcohol  
 & Drug Counselor  
 740 - Mental Health

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<b>35</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Provider to enrollee ratios	1:1100	Geomapping	Adult	Rural
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<b>36</b>	Substance Use Disorder (SUD); 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee	Provider to enrollee ratios	1:1100	Geomapping	Pediatric	Rural
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(QTT) 339 -  
Psychiatry 532 -  
Registered Alcohol  
& Drug Counselor  
740 - Mental Health

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**37** OB/GYN; 095 -  
Nurse  
Practitioner/Nurse  
Midwife 212 - Nurse  
Midwife 316 -  
Family Practice 318  
- General Practice  
328 -  
OB/Gynecologists  
350 - Licensed  
Midwife

Provider to  
enrollee  
ratios

1:100

Geomapping

Adult

Urban

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**38** OB/GYN; 095 -  
Nurse  
Practitioner/Nurse  
Midwife 212 - Nurse  
Midwife 316 -  
Family Practice 318  
- General Practice  
328 -  
OB/Gynecologists  
350 - Licensed  
Midwife

Provider to  
enrollee  
ratios

1:100

Geomapping

Pediatric

Urban

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**39** OB/GYN; 095 -  
Nurse  
Practitioner/Nurse  
Midwife 212 - Nurse  
Midwife 316 -  
Family Practice 318  
- General Practice  
328 -  
OB/Gynecologists  
350 - Licensed  
Midwife

Provider to  
enrollee  
ratios

1:120

Geomapping

Adult

Rural

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**40** OB/GYN; 095 -  
Nurse  
Practitioner/Nurse  
Midwife 212 - Nurse  
Midwife 316 -  
Family Practice 318  
- General Practice  
328 -  
OB/Gynecologists  
350 - Licensed  
Midwife

Provider to  
enrollee  
ratios

1:120

Geomapping

Pediatric

Rural

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**41** Dental; 271 -  
General Dentistry  
Practitioner 289 -  
Dental Hygienist

Provider to  
enrollee  
ratios

1:1600

Geomapping

Adult

Urban

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**42** Dental; 271 -  
General Dentistry  
Practitioner 274 -  
Pediatric Dentist  
289 - Dental  
Hygienist

Provider to  
enrollee  
ratios

1:1600

Geomapping

Pediatric

Urban

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43	Dental; 271 – General Dentistry Practitioner 289 – Dental Hygienist	Provider to enrollee ratios	1:1900	Geomapping	Adult	Rural
44	Dental; 271 – General Dentistry Practitioner 274 – Pediatric Dentist 289 – Dental Hygienist	Provider to enrollee ratios	1:1900	Geomapping	Pediatric	Rural
45	Primary care; 092 – Certified Family Nurse Practitioners 093 – Other Nurse Practitioners 100 – Physician Assistants 316 – Family Practice 318 – General Practice 322 – Internal Medicine 090 – Certified Pediatric Nurse Practitioners 092 – Certified Family Nurse Practitioners 093 – Other Nurse Practitioners 100 – Physician Assistants 316 – Family Practice 318 – General Practice 322 – Internal Medicine 345 – Pediatricians 080 – Federally Qualified Health Center (HealthCheck related) 734 – Screener (HealthCheck) 735 – Screener/Case Management (HealthCheck)	Appointment wait time	Routine appointment within 15 business days from request.	Secret Shopper: Appointment Availability	Adult	Statewide
46	Primary care; 092 – Certified Family Nurse Practitioners 093 – Other Nurse Practitioners 100 – Physician Assistants 316 – Family Practice 318 – General Practice 322 – Internal Medicine 090 – Certified Pediatric Nurse Practitioners 092 – Certified Family Nurse Practitioners 093 – Other Nurse Practitioners 100 – Physician Assistants	Appointment wait time	Routine appointment within 15 business days from request.	Secret Shopper: Appointment Availability	Pediatric	Statewide

316 - Family  
Practice 318 -  
General Practice 322  
- Internal Medicine  
345 - Pediatricians  
080 - Federally  
Qualified Health  
Center (HealthCheck  
related) 734 -  
Screener  
(HealthCheck) 735 -  
Screener/Case  
Management  
(HealthCheck)

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<b>47</b>	Mental health; 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Appointment wait time	Routine appointment within 10 business days from request.	Secret Shopper: Appointment Availability	Adult	Statewide
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<b>48</b>	Mental health; 112 - Licensed Psychologist (PhD) 117 - Psychiatric Nurse 120 - Licensed Psychotherapist 121 - Licensed Psychotherapist with SAC 122 - Alcohol & Other Drug Abuse Counselor 123 - Certified Psychotherapist with SAC 124 - Certified Psychotherapist 126 - Qualified Treatment Trainee (QTT) 339 - Psychiatry 532 - Registered Alcohol & Drug Counselor 740 - Mental Health	Appointment wait time	Routine appointment within 10 business days from request.	Secret Shopper: Appointment Availability	Pediatric	Statewide
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49	<p>Substance Use Disorder (SUD); 112 – Licensed Psychologist (PhD) 117 – Psychiatric Nurse 120 – Licensed Psychotherapist 121 – Licensed Psychotherapist with SAC 122 – Alcohol &amp; Other Drug Abuse Counselor 123 – Certified Psychotherapist with SAC 124 – Certified Psychotherapist 126 – Qualified Treatment Trainee (QTT) 339 – Psychiatry 532 – Registered Alcohol &amp; Drug Counselor 740 – Mental Health</p>	Appointment wait time	Routine appointment within 10 business days from request.	Secret Shopper: Appointment Availability	Adult	Statewide
50	<p>Substance Use Disorder (SUD); 112 – Licensed Psychologist (PhD) 117 – Psychiatric Nurse 120 – Licensed Psychotherapist 121 – Licensed Psychotherapist with SAC 122 – Alcohol &amp; Other Drug Abuse Counselor 123 – Certified Psychotherapist with SAC 124 – Certified Psychotherapist 126 – Qualified Treatment Trainee (QTT) 339 – Psychiatry 532 – Registered Alcohol &amp; Drug Counselor 740 – Mental Health</p>	Appointment wait time	Routine appointment within 10 business days from request.	Secret Shopper: Appointment Availability	Pediatric	Statewide
51	<p>OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife</p>	Appointment wait time	Routine appointment within 15 business days from request.	Secret Shopper: Appointment Availability	Adult	Statewide

52	OB/GYN; 095 – Nurse Practitioner/Nurse Midwife 212 – Nurse Midwife 316 – Family Practice 318 – General Practice 328 – OB/Gynecologists 350 – Licensed Midwife	Appointment wait time	Routine appointment within 15 business days from request.	Secret Shopper: Appointment Availability	Pediatric	Statewide
53	Dental; 271 – General Dentistry Practitioner 289 – Dental Hygienist	Appointment wait time	Routine appointment no less than 90 days and emergent no less than 24 hours.	Secret Shopper: Appointment Availability	Adult	Statewide
54	Dental; 271 – General Dentistry Practitioner 274 – Pediatric Dentist 289 – Dental Hygienist	Appointment wait time	Routine appointment no less than 90 days and emergent no less than 24 hours.	Secret Shopper: Appointment Availability	Pediatric	Statewide

## Section III. Plan compliance

### III. Plan compliance

Use this section to report on plan compliance with the state’s standards, as required at 42 C.F.R. § 438.68. This section is also used to report on plan compliance with 42 C.F.R. § 438.206 standards.

### Anthem Blue Cross Blue Shield

#### A. Assurance of plan compliance for 438.68

Indicator	Response
<p data-bbox="315 2153 618 2225"><b>A. Assurance of plan compliance for 438.68</b></p> <p data-bbox="315 2252 727 2596">III.A.1 Indicate whether the state assures that the plan complies with the state’s standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	No, the plan does not comply on all standards based on all analyses or exceptions granted

Select "Enter/Edit" to provide details on standards that were either non-compliant or for which an exception was granted

Non-compliant standards for 438.68

Total: 0 of 54

Exceptions standards for 438.68

Total: 2 of 54

**19 Maximum time or distance**

75 min / 60 miles

**Provider type(s)**

Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

Geomapping

**Region**

Rural

**Population**

Adult

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**Exceptions granted for Anthem Blue Cross Blue Shield under 42 C.F.R. § 438.68(d)**

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state has granted an exception to Hospital time/distance standards.

**Justification for exceptions granted under 42 C.F.R. § 438.68(d)**

Insufficient Hospital facilities in Bayfield and Door Co. to meet standards.

**20 Maximum time or distance**

75 min / 60 miles

**Provider type(s)**

Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

Geomapping

**Region**

Rural

**Population**

Pediatric

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**Exceptions granted for Anthem Blue Cross Blue Shield under 42 C.F.R. § 438.68(d)**

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state granted an exception to Hospital time/distance standards.

**Justification for exceptions granted under 42 C.F.R. § 438.68(d)**

Insufficient Hospital facilities in Bayfield and Door Co. to meet standards.

**B. Assurance of plan compliance for 438.206**

Indicator	Response
<p data-bbox="311 110 634 182"><b>B. Assurance of plan compliance for 438.206</b></p> <p data-bbox="311 206 730 478">III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.</p>	<p data-bbox="764 110 1354 182">Yes, the plan complies on all standards based on all analyses</p>

## Group Health Cooperative of Eau Claire

### A. Assurance of plan compliance for 438.68

Indicator	Response
<p data-bbox="311 827 618 900"><b>A. Assurance of plan compliance for 438.68</b></p> <p data-bbox="311 924 730 1279">III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	<p data-bbox="764 827 1354 900">Yes, the plan complies on all standards based on all analyses</p>

### B. Assurance of plan compliance for 438.206

Indicator	Response
<p data-bbox="311 1524 634 1596"><b>B. Assurance of plan compliance for 438.206</b></p> <p data-bbox="311 1620 730 1892">III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.</p>	<p data-bbox="764 1524 1354 1596">Yes, the plan complies on all standards based on all analyses</p>

## Independent Care Health Plan

### A. Assurance of plan compliance for 438.68

Indicator	Response
<p><b>A. Assurance of plan compliance for 438.68</b></p> <p>III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	Yes, the plan complies on all standards based on all analyses

## B. Assurance of plan compliance for 438.206

Indicator	Response
<p><b>B. Assurance of plan compliance for 438.206</b></p> <p>III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.</p>	Yes, the plan complies on all standards based on all analyses

## MHS Health Wisconsin

### A. Assurance of plan compliance for 438.68

Indicator	Response
<p><b>A. Assurance of plan compliance for 438.68</b></p> <p>III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	No, the plan does not comply on all standards based on all analyses or exceptions granted

**Select "Enter/Edit" to provide details on standards that were either non-compliant or for which an exception was granted**

**Non-compliant standards for 438.68**

**Total: 0 of 54**

**Exceptions standards for 438.68**

**Total: 2 of 54**

**19 Maximum time or distance**

75 min / 60 miles

**Provider type(s)**

Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

Geomapping

**Region**

Rural

**Population**

Adult

**Exceptions granted for MHS Health Wisconsin under 42 C.F.R. § 438.68(d)**

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state has granted an exception to Hospital time/distance standards.

**Justification for exceptions granted under 42 C.F.R. § 438.68(d)**

Insufficient Hospital facilities in Door Co. to meet standards.

**20 Maximum time or distance**

75 min / 60 miles

**Provider type(s)**

Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

Geomapping

**Region**

Rural

**Population**

Pediatric

**Exceptions granted for MHS Health Wisconsin under 42 C.F.R. § 438.68(d)**

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state has granted an exception to Hospital time/distance standards.

**Justification for exceptions granted under 42 C.F.R. § 438.68(d)**

Insufficient Hospital facilities in Door Co. to meet standards.

**B. Assurance of plan compliance for 438.206****Indicator****Response****B. Assurance of plan compliance for 438.206**

Yes, the plan complies on all standards based on all analyses

III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.

**Network Health Plan****A. Assurance of plan compliance for 438.68**

Indicator	Response
<p><b>A. Assurance of plan compliance for 438.68</b></p> <p>III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	<p>No, the plan does not comply on all standards based on all analyses or exceptions granted</p>

**Select “Enter/Edit” to provide details on standards that were either non-compliant or for which an exception was granted**

**Non-compliant standards for 438.68**

**Total: 2 of 54**

**17 Maximum time or distance**

45 min / 30 miles

**Provider type(s)**  
Hospital; 010 – Inpatient/Outpatient Hospital

Analysis method(s)	Region	Population
Geomapping	Urban	Adult

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**Plan deficiencies for Network Health Plan: 42 C.F.R. § 438.68**

**Description**  
The Marathon Co. Hospital network doesn't meet time/distance standards.

**Analyses used to identify deficiencies**  
Geomapping  
Frequency of compliance findings (optional): Not answered, optional

**What the plan will do to achieve compliance**  
The plan is expected to remediate the provider network by providing sufficient providers to meet time/distance standards.

**Monitoring progress**  
The state will periodically analyze the plan's time/distance standards based on their in-network directory.

**Reassessment date**  
07/01/2026

**18 Maximum time or distance**

45 min / 30 miles

**Provider type(s)**  
Hospital; 010 – Inpatient/Outpatient Hospital

Analysis method(s)	Region	Population
Geomapping	Urban	Pediatric

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### Plan deficiencies for Network Health Plan: 42 C.F.R. § 438.68

#### Description

The Marathon Co. Hospital network doesn't meet time/distance standards.

#### Analyses used to identify deficiencies

Geomapping

Frequency of compliance findings (optional): Not answered, optional

#### What the plan will do to achieve compliance

The plan is expected to remediate the provider network by providing sufficient providers to meet time/distance standards.

#### Monitoring progress

The state will periodically analyze the plan's time/distance standards based on their in-network directory.

#### Reassessment date

07/01/2026

### Exceptions standards for 438.68

**Total: 2 of 54**

#### 19 Maximum time or distance

75 min / 60 miles

#### Provider type(s)

Hospital; 010 – Inpatient/Outpatient Hospital

Analysis method(s)	Region	Population
Geomapping	Rural	Adult

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### Exceptions granted for Network Health Plan under 42 C.F.R. § 438.68(d)

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state granted an exception to Hospital time/distance standards.

#### Justification for exceptions granted under 42 C.F.R. § 438.68(d)

Insufficient Hospital facilities in Bayfield and Door Co. to meet standards.

#### 20 Maximum time or distance

75 min / 60 miles

#### Provider type(s)

Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

**Region**

**Population**

Geomapping

Rural

Pediatric

---

**Exceptions granted for Network Health Plan under 42 C.F.R. § 438.68(d)**

**Describe any network adequacy standard exceptions that the state has granted to the plan under 42 C.F.R. § 438.68(d).**

The state has granted an exception to Hospital time/distance standards.

**Justification for exceptions granted under 42 C.F.R. § 438.68(d)**

Insufficient Hospital facilities in Bayfield and Door Co. to meet standards.

**B. Assurance of plan compliance for 438.206**

<b>Indicator</b>	<b>Response</b>
<p><b>B. Assurance of plan compliance for 438.206</b></p> <p>III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.</p>	<p>No, the plan does not comply with all standards based on all analyses or exceptions granted</p>

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**Provide plan compliance details for the requirements at 42 C.F.R. § 438.206**

Number	Indicator	Response
III.B.2	<b>Delivery network-related requirements:</b>	Does not maintain and monitor a sufficient network of appropriate providers
III.B.3	<b>Furnishing of services; timely access-related requirements:</b>	
III.B.4	<b>Other requirements:</b>	
III.B.5	<b>Plan deficiencies: 42 C.F.R. § 438.206 description</b> Describe additional plan deficiencies identified during the reporting period.	The plan's Marathon Co., Hospital network doesn't meet time/distance standards.
III.B.6	<b>Plan deficiencies: 42 C.F.R. § 438.206 analyses used to identify deficiencies</b> Indicate which analyses uncovered the deficiencies.	The geomapping analysis was used to identify deficiencies.
III.B.7	<b>Plan deficiencies: 42 C.F.R. § 438.206 description of what the plan will do to achieve compliance</b> Describe what the plan will do to achieve compliance.	The plan is expected to remediate the network to meet time/distance standards.
III.B.8	<b>Plan deficiencies: 42 C.F.R. § 438.206 monitoring progress</b> Describe how the state will monitor the plan's progress.	The state will periodically produce geomapping analysis to validate time/distance standards are met.
III.B.9	<b>Reassessment for plan deficiencies: 42 C.F.R. § 438.206</b> Indicate when the state will reassess the plan's network to determine whether the plan has remediated those deficiencies.	07/01/2026

## Molina

### A. Assurance of plan compliance for 438.68

Indicator	Response
<b>A. Assurance of plan compliance for 438.68</b>  III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.	Yes, the plan complies on all standards based on all analyses

## B. Assurance of plan compliance for 438.206

Indicator	Response
<b>B. Assurance of plan compliance for 438.206</b>  III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.	Yes, the plan complies on all standards based on all analyses

## Security

### A. Assurance of plan compliance for 438.68

Indicator	Response
<b>A. Assurance of plan compliance for 438.68</b>  III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.	Yes, the plan complies on all standards based on all analyses

### B. Assurance of plan compliance for 438.206

Indicator	Response
<b>B. Assurance of plan compliance for 438.206</b>  III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.	Yes, the plan complies on all standards based on all analyses

## UHC

### A. Assurance of plan compliance for 438.68

Indicator	Response
<p><b>A. Assurance of plan compliance for 438.68</b></p> <p>III.A.1 Indicate whether the state assures that the plan complies with the state's standards, as required at § 42 C.F.R. 438.68 (i.e., the standards previously entered by the state) based on each analysis the state conducted for the plan during the reporting period.</p>	<p>No, the plan does not comply on all standards based on all analyses or exceptions granted</p>

**Select “Enter/Edit” to provide details on standards that were either non-compliant or for which an exception was granted**

**Non-compliant standards for 438.68**

**Total: 2 of 54**

**17 Maximum time or distance**

45 min / 30 miles

**Provider type(s)**  
Hospital; 010 – Inpatient/Outpatient Hospital

Analysis method(s)	Region	Population
Geomapping	Urban	Adult

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**Plan deficiencies for UHC: 42 C.F.R. § 438.68**

**Description**  
The Eau Claire Co. Hospital network doesn't meet time/distance standards.

**Analyses used to identify deficiencies**  
Geomapping  
Frequency of compliance findings (optional): Not answered, optional

**What the plan will do to achieve compliance**  
The plan is expected to remediate the provider network by providing sufficient providers to meet time/distance standards.

**Monitoring progress**  
The state will periodically analyze the plan's time/distance standards based on their in-network directory.

**Reassessment date**  
07/01/2026

**18 Maximum time or distance**

45 min / 30 miles

**Provider type(s)**  
Hospital; 010 – Inpatient/Outpatient Hospital

**Analysis method(s)**

Geomapping

**Region**

Urban

**Population**

Pediatric

**Plan deficiencies for UHC: 42 C.F.R. § 438.68****Description**

The Eau Claire Co. Hospital network doesn't meet time/distance standards.

**Analyses used to identify deficiencies**

Geomapping

Frequency of compliance findings (optional): Not answered, optional

**What the plan will do to achieve compliance**

The plan is expected to remediate the provider network by providing sufficient providers to meet time/distance standards.

**Monitoring progress**

The state will periodically analyze the plan's time/distance standards based on their in-network directory.

**Reassessment date**

07/01/2026

**Exceptions standards for 438.68**

**Total: 0 of 54**

**B. Assurance of plan compliance for 438.206**

Indicator	Response
<p><b>B. Assurance of plan compliance for 438.206</b></p> <p>III.B.1 Indicate whether the state assures that the plan complies with the availability of services standards outlined in 42 C.F.R. § 438.206 the analyses the state conducted for the plan during the reporting period.</p>	<p>No, the plan does not comply with all standards based on all analyses or exceptions granted</p>

**Provide plan compliance details for the requirements at 42 C.F.R. § 438.206**

Number	Indicator	Response
III.B.2	<b>Delivery network-related requirements:</b>	Does not maintain and monitor a sufficient network of appropriate providers
III.B.3	<b>Furnishing of services; timely access-related requirements:</b>	
III.B.4	<b>Other requirements:</b>	
III.B.5	<b>Plan deficiencies: 42 C.F.R. § 438.206 description</b> Describe additional plan deficiencies identified during the reporting period.	The plan's Eau Claire Co., Hospital network doesn't meet time/distance standards.
III.B.6	<b>Plan deficiencies: 42 C.F.R. § 438.206 analyses used to identify deficiencies</b> Indicate which analyses uncovered the deficiencies.	The geomapping analysis was used to identify deficiencies.
III.B.7	<b>Plan deficiencies: 42 C.F.R. § 438.206 description of what the plan will do to achieve compliance</b> Describe what the plan will do to achieve compliance.	The plan is expected to remediate the network to meet time/distance standards.
III.B.8	<b>Plan deficiencies: 42 C.F.R. § 438.206 monitoring progress</b> Describe how the state will monitor the plan's progress.	The state will periodically produce geomapping analysis to validate time/distance standards are met.
III.B.9	<b>Reassessment for plan deficiencies: 42 C.F.R. § 438.206</b> Indicate when the state will reassess the plan's network to determine whether the plan has remediated those deficiencies.	07/01/2026