Wisconsin Music & Memory Implementation Survey Results

Phase III Student Volunteer program - August 2016

Protecting and promoting the health and safety of the people of Wisconsin
Six-month Implementation Surveys

- Phase III, Music & Memory (M&M) only – 26 out of 26 respondents
- Phase III Student Volunteer – 24 out of 34 respondents
M&M only - Rate where you are with implementation?

- Completed & Expanding: 0
- Completed: 3
- Late Stage: 1
- Middle Stage: 12
- Early Stage: 10
- Haven't started: 0

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student - Rate where you are with implementation?

<table>
<thead>
<tr>
<th>Stage</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completed &amp; Expanding</td>
<td>1</td>
</tr>
<tr>
<td>Completed</td>
<td>3</td>
</tr>
<tr>
<td>Late Stage</td>
<td>3</td>
</tr>
<tr>
<td>Middle Stage</td>
<td>12</td>
</tr>
<tr>
<td>Early Stage</td>
<td>3</td>
</tr>
<tr>
<td>Haven't started</td>
<td>2</td>
</tr>
</tbody>
</table>

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – How many songs in iTunes library?

- 3000 + songs: 1
- 2501-3000 songs: 0
- 2001-2500 songs: 1
- 1501-2000 songs: 0
- 1001-1500 songs: 2
- 501-1000 songs: 2
- 101-500 songs: 11
- 1-100 songs: 4
- 0 songs: 5

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – How many songs in iTunes library?

<table>
<thead>
<tr>
<th>Song Count Range</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 songs</td>
<td>2</td>
</tr>
<tr>
<td>1-100 songs</td>
<td>4</td>
</tr>
<tr>
<td>101-500 songs</td>
<td>7</td>
</tr>
<tr>
<td>501-1000 songs</td>
<td>5</td>
</tr>
<tr>
<td>1001-1500 songs</td>
<td>4</td>
</tr>
<tr>
<td>1501-2000 songs</td>
<td>2</td>
</tr>
<tr>
<td>2001-2500 songs</td>
<td>0</td>
</tr>
<tr>
<td>2501-3000 songs</td>
<td>0</td>
</tr>
<tr>
<td>3000+ songs</td>
<td>0</td>
</tr>
</tbody>
</table>

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Of the seven residents in the program, how many show improvement?

- 7 residents: 0
- 6 residents: 0
- 5 residents: 1
- 4 residents: 3
- 3 residents: 7
- 2 residents: 3
- 1 resident: 3
- 0 residents: 9
M&M Student – Of the 10 residents in the program, how many show improvement?

![Bar chart showing residents and improvement]

- 10 residents: 1
- 9 residents: 0
- 8 residents: 2
- 7 residents: 1
- 6 residents: 2
- 5 residents: 3
- 4 residents: 1
- 3 residents: 5
- 2 residents: 3
- 1 residents: 3
- 0 residents: 3

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Of the seven residents, how many on anti-psychotic/anti-anxiety reduced or quit?

- 7 residents: 1
- 6 residents: 0
- 5 residents: 0
- 4 residents: 0
- 3 residents: 0
- 2 residents: 2
- 1 residents: 4
- 0 residents: 6

None on antipsychotics: 13
M&M Student – Of the 10 residents, how many on anti-psychotic/anti-anxiety reduced or quit?

<table>
<thead>
<tr>
<th>Residents</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>None on antipsychotics</td>
<td>15</td>
</tr>
</tbody>
</table>
M&M only – Of the seven residents, how many using bed alarms have reduced or stopped?

<table>
<thead>
<tr>
<th>Residents</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 residents</td>
<td>1</td>
</tr>
<tr>
<td>6 residents</td>
<td>0</td>
</tr>
<tr>
<td>5 residents</td>
<td>0</td>
</tr>
<tr>
<td>4 residents</td>
<td>0</td>
</tr>
<tr>
<td>3 residents</td>
<td>0</td>
</tr>
<tr>
<td>2 residents</td>
<td>3</td>
</tr>
<tr>
<td>1 residents</td>
<td>1</td>
</tr>
<tr>
<td>0 residents</td>
<td>9</td>
</tr>
<tr>
<td>All alarm free</td>
<td>12</td>
</tr>
</tbody>
</table>
M&M Student – Of the 10 residents, how many using bed alarms have reduced or stopped?

- 7 residents: 0
- 6 residents: 0
- 5 residents: 0
- 4 residents: 0
- 3 residents: 1
- 2 residents: 1
- 1 resident: 2
- 0 residents: 7
- All alarm free: 13

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Number of new residents you have added to the program?

- Added 3 residents: 1
- Added 2 residents: 0
- Added 1 resident: 1

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Number of new residents you have added to the program?

- Added 15 residents: 1
- Added 4 residents: 1
- Added 1 resident: 6

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – How have you expanded the program?

- Family, friends, staff donations: 4
- Community business donations: 1
- Collaboration with local high school: 1
- Facility iPod drive: 2

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – How have you expanded the program?

- Family, friends, staff donations: 7
- Community business donations: 1
- Collaboration with local high school: 4
- Facility iPod drive/Open House: 2
- Social Media: 3

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – What media outlets have you contacted to promote your program?

- Newspaper: 1
- Television: 0
- Radio: 0
- Other: 1

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – What media outlets have you contacted to promote your program?

- Newspapers: 2
- Television: 0
- Radio: 0
- Other: 4

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – If you contacted media, how effective was it?

- Very ineffective: 0
- Ineffective: 0
- Neutral: 2
- Effective: 1
- Very effective: 0

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – If you contacted media, how effective was it?

- Very ineffective: 0
- Ineffective: 0
- Neutral: 4
- Effective: 1
- Very effective: 0

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Rate overall effectiveness for residents

- Very ineffective: 0
- Ineffective: 0
- Neutral: 9
- Effective: 15
- Very effective: 2

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Rate overall effectiveness for residents

- Very ineffective: 0
- Ineffective: 0
- Neutral: 4
- Effective: 17
- Very effective: 3

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Rate overall effectiveness for family/friends

- Very ineffective: 0
- Ineffective: 0
- Neutral: 11
- Effective: 14
- Very effective: 1

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Rate overall effectiveness for family/friends

- Very ineffective: 0
- Ineffective: 0
- Neutral: 10
- Effective: 12
- Very effective: 2

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Rate overall effectiveness for staff

- Very ineffective: 0
- Ineffective: 0
- Neutral: 13
- Effective: 13
- Very effective: 0

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Rate overall effectiveness for staff

- Very ineffective: 0
- Ineffective: 1
- Neutral: 9
- Effective: 13
- Very effective: 1

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – Have you participated in the monthly webinars?

No: 8
Yes: 18

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Have you participated in the monthly webinars?

- Yes: 14
- No: 10

Protecting and promoting the health and safety of the people of Wisconsin
M&M only – How effective have the webinars been?

- Very ineffective: 0
- Ineffective: 0
- Neutral: 5
- Effective: 12
- Very effective: 4

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – How effective have the webinars been?

- Very ineffective: 0
- Ineffective: 1
- Neutral: 5
- Effective: 11
- Very effective: 0
M&M only – Have you recently used the Wisconsin Music & Memory website?

- Yes: 10
- No: 16
M&M Student – Have you recently used the Wisconsin Music & Memory website?

- Yes: 10
- No: 14

Protecting and promoting the health and safety of the people of Wisconsin
### M&M only – Please rate your recent experience on the Wisconsin M&M website?

<table>
<thead>
<tr>
<th>Rating</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not been to website…</td>
<td>11</td>
</tr>
<tr>
<td>Well below average</td>
<td>0</td>
</tr>
<tr>
<td>Below average</td>
<td>0</td>
</tr>
<tr>
<td>Average</td>
<td>5</td>
</tr>
<tr>
<td>Above Average</td>
<td>9</td>
</tr>
<tr>
<td>Well above average</td>
<td>1</td>
</tr>
</tbody>
</table>

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Please rate your recent experience on the Wisconsin M&M website?

- Not been to website: 9
- Well below average: 0
- Below average: 1
- Average: 7
- Above Average: 6
- Well above average: 1

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – As a result of the M&M student volunteers, the number of volunteer hours increased by:

- More than 20: 1
- 16-20: 4
- 11-15: 0
- 6-14: 0
- 0-5: 19

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – The residents have been impacted in a positive way through the efforts of the M&M student volunteers:

Strongly Disagree: 2
Disagree: 1
Neutral: 10
Agree: 9
Strongly Agree: 2

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – The M&M student volunteers have positively impacted the implementation and operations of the program:

- **Strongly Disagree**: 2
- **Disagree**: 1
- **Neutral**: 12
- **Agree**: 5
- **Strongly Agree**: 4

Protecting and promoting the health and safety of the people of Wisconsin
M&M Student – Our facility would recommend other care facilities have student volunteers assist with the M&M program:

- Strongly Disagree: 0
- Disagree: 2
- Neutral: 6
- Agree: 8
- Strongly Agree: 8

Protecting and promoting the health and safety of the people of Wisconsin
Survey Comments

- “One resident in particular has been tremendously impacted by this program. We shared her story with the local paper and had many positive comments from the community.”
- “From the one resident that I set up with an iPod, I can tell he is more engaged, talkative, and calm. I believe in this program and am excited to watch it change lives! Will continue progressing the program further.”
Survey Comments

- “We had volunteers from a local high school assist in the process of establishing music preferences. In process of working with company IT/IS for access to I-tunes. Hoping to have students return in a month to assist with downloading music selections to iPods.”

- “The program is simple and has a lot of support and ideas I can get from the website. Every thing is easily accessible and I would not change a thing.”
Survey Comments

- “We have seen our residents being more verbal. One of our residents who cannot even speak in a full sentence, will sing all three verses of a song like nothing. It is truly amazing!”

- “Music and Memory is a wonderful program that has improved the quality of life for those residents involved in the program. Julie Hyland and my volunteer, Sophie, has been a great help to me and the residents.”
Survey Comments

- “We have experience changes in mood and behavior of residents that would explore the unit due to short attention span are able to recall songs, sing along with the music and eager to share with others without headphone (sharing the experience) which has led to breaking out in dance.”

- “I love the community music and memory page. Again, thank you for what you have done for our facility and for our residents.”
Survey Comments – M&M only

- A number of facilities expressed concerns about high staff turnover and short staff issues which delayed their implementation.
- Some also had difficulty getting a personal computer for the program and IT issues delaying the program.
Survey Comments - Student

- The timing of the program did not fit well with the school year. Looking forward to next Fall with the start of a school year.
- Challenge to have students to commit for the entire year. As school winded down so did their interest.
- Need all departments to be on board and know the significance of the program.