

The Wisconsin Music & Memory Program

January 28, 2016 Kevin Coughlin, Division of Long Term Care Pat Benesh, Division of Quality Assurance





Agenda

- Congratulations and timeline.
- 2016 webinar schedule.
- Lessons learned from Phase I and Phase II.
- The Student Program.
- Who are the "Henrys" in your community?
- Reduction in antipsychotic medications.
- Demo: WI Music & Memory website.
- Questions and answers session, and webinar evaluation.



Congratulations!

- You are now certified and trained as a MUSIC & MEMORY facility.
- Your equipment has arrived, or will arrive soon.
- You are ready to implement the program and find your "Henrys."
- We're here to support you.



Implementation

- For the initial ten residents, they must have a diagnosis of Alzheimer's or related dementia **and** they must be Medicaid eligible (this is a criteria because of the funding source).
- Expansion can include any of your residents.
- Use the "Henry" video clip, or the "Alive Inside" film, to encourage buy-in with residents, staff, and families.
- Contact a Phase I or Phase II facility to see if they would be a mentor to you.
- Don't hesitate to ask for help <u>DHSMusicMemory@dhs.wisconsin.gov</u>.



Timeline

- May-July 2015: submission and approval of the civil money penalty (CMP).
- October-November 2015: recruit remaining nursing homes.
- December 2015-January 2016: train and certify nursing homes that were recruited.
- January/February 2016: ship equipment.



Timeline

- January 28, 2016: orientation webinar.
- February-April 2016: full implementation in nursing homes with school support.
- February-December 2016: monthly video conference for support, technical assistance, and sharing of best practices.
- Fall of 2016: evaluation.



2016 Music & Memory Webinar Schedule

First Thursday of the month, 1:30 pm - 2:30 pm CST

Held via Adobe Connect:

https://connect.wisconsin.gov/dhs-music-memory/

Enter as a "Guest," then enter the name of your nursing home

February 4 July 7

March 3 August 4

April 7 September 1

May 5 October 6

June 2 November 3

December 1



Lessons Learned: Phase I and II

- Responses from our 6-month implementation surveys.
- Issues received through the DHS Music & Memory mailbox.
- Questions received, and chat issues during the two years of webinars.
- Calls and contacts with participants.
- Publication P-01177.

https://www.dhs.wisconsin.gov/publications/p01177.pdf



Anticipated Benefits of the Student Volunteer Program

- Quicker implementation of the program due to the techsavvy talents of the student volunteers.
- Positive intergenerational relationships benefiting both the resident and the student volunteer.
- Greater connection to the community in which the nursing home is located.



Anticipated Benefits of the Student Volunteer Program

- Career opportunity exposure for the student volunteer.
- Expansion of the program due to the community connection.
- Significant reduction of time the nursing home staff would be required to spend on the implementation of the program.



Roles and Responsibilities of Nursing Home Staff

- Work collaboratively with the MUSIC & MEMORY staff, school staff, and students for a successful Student Volunteer Program.
- Provide orientation training for the student volunteers.
- Provide a descriptive set of tasks and duties for the student volunteers.



Roles and Responsibilities of Nursing Home Staff

- Support the student volunteers so they will be successful in the program.
- Participate in any conference calls or meetings related to the implementation of the Music & Memory Student Volunteer Program.



Roles and Responsibilities of Student Volunteers

- Follow the policies and procedures of the nursing home.
- Work collaboratively with the MUSIC & MEMORYSM staff and the nursing home staff for a successful Student Volunteer Program.
- Complete tasks as assigned. Ask questions when needed.
- Participate in any conference calls or meetings related to the implementation of the Music & Memory Student Volunteer Program.



Collaboration with Schools

Kristen Felten, MSW, APSW
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Office on Aging



Collaboration with Schools

- Music is a natural connection with students.
- Using technology is second nature for students.
- Exposure to careers in health care.
 - HOSA- Health Occupation Students of America chapters
 - Future workforce development
- De-stigmatizing dementia in the next generation.
- Prevention.
- Clark Street Community School pilot.



WI DPI Brain Health Mini-Unit

- Includes information on:
 - Normal aging
 - Risks to brain health
 - How to reduce risk
 - What is dementia
 - Symptoms including behavior changes
 - The effect of music on the brain
 - Music and MemoryTM
- http://dpi.wi.gov/sites/default/files/imce/sspw/pdf/hebrainhealth.pdf
 (Be sure to open the PowerPoint link on the first page)

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Speaker's Task Force on Alzheimer's and Dementia



Speaker's Task Force on Alzheimer's and Dementia



This week, the Speaker's Task Force on Alzheimer's and Dementia visited Clark Street Community School in Middleton. Part of the task force's duties are to reach out to interested groups in Wisconsin and learn what they are doing to help combat Alzheimer's and Dementia.

Clark Street Community School is doing some great work by partnering with the Wisconsin Department of Health Services to implement the Music and Memory Program in their community. The school is holding a class for students in which they participate in the Music and Memory Program by going out into the community and working with those suffering from Alzheimer's and Dementia.

Thank you to the students, to Clark Street Community School, and to the Middleton - Cross Plains Area School District for helping to continue the fight against Alzheimer's and Dementia, as well as helping those in their community that are suffering from these diseases. If you would like more information on the Music and Memory Program, please click here.



Julie Hyland, Director

Wisconsin Music & Memory, Student Program



http://musicandmemory.org/



Who Are the "Henrys" in Your Community?















National Partnership to Improve Dementia Care

- In 2012, Centers for Medicare and Medicaid Services launched the National Partnership to Improve Dementia Care.
- As a nation to reduce the use the use of antipsychotic medications by:

		$\underline{\mathbf{WI}}$	<u>U.S.</u>
_	15% by end of 2013	14.5	15.1
_	20% by end of 2014	24.8	20.1
_	25% by end of 2015	28.7 (Q2)	24.8 (Q2)
_	30% by end of 2016	TBD	TBD

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Website: http://www.dhs.wisconsin.gov/music-memory





Answers to Your Questions



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If You Need More Information or Have Questions

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