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Reported Metric	Definition
Abandonment Rate (%)	Percentage of Calls Abandonded Prior to Live Response
Agent Issue	Issue with Veyo Agent
Ambulance - ALS	Vehicle Equipped with Advanced Life Support
Ambulance - BLS	Vehicle Equipped with Basic Life Support
Ambulatory	Sedan, Van, Taxi
Average Handle Time	Average Time to Handle Complete Call from Live Response to Call End
Average Speed of Answer	Difference in Time from Caller Entering Queue and Receiving Live Response
	Vehicle Equipped to Transport Stretcher for Individuals with Higher Weight Requirements
	Vehicle Equipped to Transport Wheelchair for Individuals with Higher Weight Requirements
Calls Presented	Total Number of Calls Presented
Cancelled	Cancelled Trip Legs
Complaint Free Percentage	Substantiated Complaints Compared to Completed Trips
Completed by Owner Operator	Completed Trips by Owner Operator (Including Volunteer Driver Trips)
Denials	Number of Denied Trip Attempts
Driver Issue	Issue with Driver
Early Arrival	Provider Arrived Early
Enrollment	Eligible Members Enrolled
Hold Time	Issue with Speed of Answer
Late Pickup	Provider Arrived Late
Lodging (Cost)	Cost of Lodging Reimbursed
Lodging (Nights)	Number of Lodging Nights Reimbursed
Meals (Cost)	Cost of Meals Reimbursed
Meals (Reimbursed)	Number of Meals Reimbursed
Member No Show	Trips Where Member Does Not Use Scheduled Service
Members Served	Unique Members Utilizing Transport
Mileage Reimbursement	Member Self-Located Suitable Transporation and Received Mileage Reimbursement
Mileage Reimbursement	Issue Related to Mileage Reimbursement Claim / Process
No Vehicle Available or Unsuccessful Trip	Veyo Unable to Locate a Vehicle or Transporation Provider Did Not Arrive
Other Complaints	All Complaints not Accurately Captured in the Other Listed Categories
Provider No Show	Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive
Public Transit	System of Public Transportation including Inter-City Bus (including Para Transit/Deviated Fixed-Route)
Public Transit	Issue Related to Public Transit
Reservation Scheduled	All Completed Trip Legs including Cancelled Trip Legs and Member No Show Trip Legs
Safety Concern	Issue Resulting from Safety Concern
Same Day Trip Legs	Completed Trip Legs with less than 24 hour Notice
Scheduling Error	Issue Resulting fromScheduling Issue
Standing Order Trip Legs	Completed Trip Legs Associated with a Recurring Appointment
Stretcher	Vehicle Equipped to Transport Stretcher
	Issue Resulting from Technical Issue
Total Substantiated Complaints	Total Number of Substantiated Complaints
Utilization Rate	Percentage of Services Usage (Completed Trip Legs/Eligible Members Enrolled)
Vehicle Issue	Issue with Vehicle

Wheelchair Vehicle Equipped to Transport Wheelchair

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		January	February	March	April	Мау
	Eligible Members Enrolled	1,428,529	1,437,460	1,430,078	1,447,440	1,458,028
	Unique Members Utilizing Transport	24,036	22,996	24,407	23,175	23,462
Utilization Rate /	Percentage of Services Usage (Completed Trip Legs/Eligible Members Enrolled)	19.5%	17.7%	20.5%	18.7%	19.5%
ESERVATION		January	February	March	April	Мау
Deservations Calendaria	All Completed Twin Laws including Conselled Twin Laws and Marshar Ma Chau. Twin Laws	333.627	308,479	349.036	316,502	335,252
	All Completed Trip Legs including Cancelled Trip Legs and Member No Show Trip Legs	45,377	45,745	45,951	316,502	335,252
	Cancelled Trip Legs Trips Where Member Does Not Use Scheduled Service	9,204	45,745 8,521	9,746	8,539	11,319
		2,508	2,588	2,982	2,774	3,626
	Number of Denied Trip Attempts Completed Trip Legs with less than 24 hour Notice	10,750	2,388	10,572	9,380	9,558
	Completed Trip Legs wantess than 24 hour Houre	189,703	175,868	202,304	191,317	201,731
	Completed Trip Legs Associated with a Recurring Appointment	279,046	254,213	293,339	270,202	284,187
Completed Lega	Completed Trip Legs	273,040	204,215	233,333	270,202	204,107
Lodging (Cost)	Cost of Lodging Reimbursed	\$10,614.22	\$9,297.08	\$12,834.93	\$11,031.53	\$8,774.72
Lodging (Nights)	Number of Lodging Nights Reimbursed	232	193	224	175	161
Meals (Cost)	Cost of Meals Reimbursed	\$2,528.54	\$2,621.10	\$2,850.79	\$2,141.03	\$1,672.02
Meals (Reimbursed)	Number of Meals Reimbursed	157	160	166	114	81
RANSPORT MODE		January	February	March	April	Мау
	Vehicle Equipped with Advanced Life Support	251	265	274	234	255
	Vehicle Equipped with Basic Life Support	826	755	834	748	783
	Sedan, Van, Taxi	180,982	165,615	192,259	177,907	193,428
	Completed Trips by Owner Operator (Including Volunteer Driver Trips)	14,765	13,757	15,658	15,384	18,092
	Member Self-Located Suitable Transportation and Received Mileage Reimbursement	69,491	61,771	69,069	59,717	53,632
	System of Public Transportation including Inter-City Bus (including Para Transit/Deviated Fixed-Route)	5,285	5,279	7,510	9,073	10,071
	Vehicle Equipped to Transport Stretcher	533	491	602	532	694
	Vehicle Equipped to Transport Stretcher for Individuals with Higher Weight Requirements	75	80	78	104	128
	Vehicle Equipped to Transport Wheelchair	5,916	5,360	6,173	5,782	6,271
	Vehicle Equipped to Transport Wheelchair for Individuals with Higher Weight Requirements	922	840	882	721	833
Completed Legs	Completed Trip Legs	279,046	254,213	293,339	270,202	284,187
ALL STATISTICS		January	February	March	April	Мау
			•			
Calls Presented	Total Number of Calls Presented	106,481	94,910	104,297	89,305	96,874
Calls Presented Average Handle Time (seconds)	Average Time to Handle Complete Call from Live Response to Call End	106,481 278	94,910	104,297 290	89,305 291	96,874 296
Calls Presented Average Handle Time (seconds) / Average Speed of Answer (seconds) /	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response	106,481 278 22	94,910 297 13	104,297 290 19	89,305 291 20	96,874 296 33
Calls Presented Average Handle Time (seconds) / Average Speed of Answer (seconds) /	Average Time to Handle Complete Call from Live Response to Call End	106,481 278	94,910	104,297 290	89,305 291	96,874 296
Calls Presented Average Handle Time (seconds) / Average Speed of Answer (seconds) /	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response	106,481 278 22	94,910 297 13	104,297 290 19	89,305 291 20	96,874 296 33
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%)	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response	106,481 278 22 1.41%	94,910 297 13 0.48%	104,297 290 19 0.95%	89,305 291 20 0.91%	96,874 296 33 1.41%
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response	106,481 278 22 1.41% January	94,910 297 13 0.48% February	104,297 290 19 0.95% March	89,305 291 20 0.91% April	96,874 296 33 1.41% May
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips	106.481 278 22 1.41% January 99.77%	94,910 297 13 0.48% February 99.76%	104,297 290 19 0.95% March 99.76%	89,305 291 20 0.91% April 99.78%	96,874 296 33 1.41% May 99.77% 26 58
Calis Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) VALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent	106.481 278 22 1.41% January 99.77% 23	94,910 297 13 0.48% February 99.76% 10	104,297 290 19 0.95% March 99.76% 29	89,305 291 20 0.91% April 99.78% 17	96,874 296 33 1.41% May 99.77% 26
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) IUALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver	106.481 278 22 1.41% January 99.77% 23 42 111	94,910 297 13 0.48% February 99.76% 10 50 4 4 0	104,297 290 19 0.95% March 99.76% 29 51 11 0	89,305 291 20 0.91% April 99.78% 17 42 14 2	96,874 296 33 1.41% 99.77% 26 58 17 1
Calis Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival Hold time Late Pickup	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late	106,481 278 22 1.41% January 99.77% 23 42 42 11 11 145	94,910 297 13 0.48% February 99.76% 10 50 4 0 0 144	104.297 290 19 0.95% March 99.76% 29 51 11 11 0 0	89,305 291 20 0.91% April 99.78% 17 42	96,874 296 33 1.41% May 99.77% 26 58 17 1 186
Calis Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival Hold time Late Pickup	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer	106.481 278 22 1.41% January 99.77% 23 42 111 1 1 1 145 145	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 21	104,297 290 19 0.95% March 99.76% 29 51 11 11 0 169 14	89,305 291 20 0.91% Apri 99.78% 17 42 14 2 160 6	96,874 296 33 1.41% May 99.77% 26 58 58 17 1 186 5
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UULITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Provider Solow	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive	106,481 278 22 1.41% January 99.77% 23 42 42 11 11 145	94,910 297 13 0.48% February 99.76% 10 50 4 0 0 144	104,297 290 19 0.95% March 99.76% 29 51 11 11 0 169 14 319	89,305 291 20 0.91% April 99.78% 17 42 14 2 160	96,874 296 33 1.41% May 99.77% 26 58 17 1 186
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival Hold time Late Pickup Mileage Reimbursement Provider No Show Moving Violation	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Moving Violation	106.481 278 22 1.41% January 99.77% 23 42 11 145 145 28 23	94,910 297 13 0.48% February 99.76% 10 500 4 0 104 20 0 144 21 260 0 0	104,297 290 19 0.95% March 29 51 11 0 169 14 319 0 0	89,305 291 20 0,91% April 99,78% 17 42 14 2 160 6 274 0	96,874 296 33 1.41% May 99.77% 26 58 17 1 1 186 5 272 272 0
Calis Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival Hold time Late Pickup Mileage Reimbursement Provider No Show Moving Violation No vehicle available or unsuccessful trip	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Moving Violation Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive	106,481 278 22 1.41% January 99.77% 23 42 11 145 145 28 298 208 209	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 21 220 0 0 35	104.297 290 19 0.95% March 99.76% 29 51 111 0 169 14 319 0 0 25	89,305 291 20 0,91% April 99.78% 17 42 14 2 160 6 274 160 6 274 0 25	96,874 296 33 1.41% <u>May</u> 99.77% 26 58 17 1 186 5 5 272 272 0 0 9 9
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UULITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Carly Arrival Hold time Late Pickup Mileage Reimbursement Provider No Show Moving Violation No vehicle available or unsuccessful trip Safety Concern	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Locate a Vehicle or Transportation Provider Did Not Arrive	106.481 278 22 1.41% January 99.77% 23 42 11 1 145 28 2 30 99	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 20 144 21 260 0 0 355 16	104,297 290 19 0.95% March 99,76% 29 51 111 11 0 169 14 319 0 25 14	89,305 291 20 0.91% April 99.78% 17 42 14 2 160 6 274 0 25 11	96,874 296 33 1.41% 99.77% 26 58 17 1 1 186 5 272 0 9 11
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Early Arrival Hold time Late Pickup Mileage Reimbursement Provider No Show Moving Violation No vehicle available or unsuccessful trip Safety Concern Scheduling Error	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Driver Provider Arrived Early Issue with Speed of Answer Provider Arrived Early Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Moving Violation Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Moving Violation Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Resulting from Safety Concern Issue Resulting from Safety Concern	106.481 278 22 1.41% January 99.77% 23 42 11 145 145 288 2 300 9 51	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 21 220 0 0 35	104,297 290 19 0.95% March 99.76% 29 51 11 0 169 14 319 0 25 14 51	89,305 291 20 0.91% April 99.78% 17 42 14 14 2 160 6 274 0 225 11 11	96,874 296 33 1.41% May 99.77% 26 58 17 1 1 186 5 5 272 0 9 9 11 55
Calis Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Carly Arrival Hold time Late Pickup Mileage Reimbursement Provider No Show Moving Violation No vehicle available or unsuccessful trip Safety Concern Scheduling Error Concern Concern Scheduling Error	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantialed Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Vriver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Resulting from Safety Concern Issue Resulting from Scheduling Issue Issue Resulting from Scheduling Issue Issue Resulting from Scheduling Issue	106,481 278 22 1.41% January 99.77% 23 42 11 145 145 28 298 20 30 9 51 6	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 20 144 21 260 0 0 355 16	104.297 290 19 0.95% March 99.76% 29 51 11 0 169 14 319 0 0 25 14 14 319 2	89,305 291 20 0.91% April 99.78% 17 42 14 2 160 6 274 0 25 11	96,874 296 33 1.41% 99.77% 26 58 17 1 1 186 5 272 0 9 11
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UULITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Driver Issue Driver Issue Mileage Reimbursement Provider No Show Moving Violation No vehicle available or unsuccessful trip Safety Concern Scheduling Error Technical Issue	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantiated Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Veyo Agent Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Moving Violation Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Related to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Resulting from Scheduling Issue Issue Resulting from Scheduling Issue Issue Resulting from Technical Issue Issue Weibicle	106.481 278 22 1.41% January 99.77% 23 42 111 14 298 2 30 9 51 6 4	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 20 144 21 260 0 0 355 16	104,297 290 19 0.95% March 99.76% 29 51 111 0 169 14 319 0 25 14 51 25 14 51 8	89,305 291 20 0.91% April 99.78% 17 42 14 14 2 160 6 274 0 225 11 11	96,874 296 33 1.41% May 99.77% 26 58 17 1 1 186 5 272 0 9 9 111 55 6 4
Calls Presented Average Handle Time (seconds) Average Speed of Answer (seconds) Abandonment Rate (%) UALITY MANAGEMENT Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Driver Issue Complaint Free Percentage Agent Issue Torvider Issue No vehicle available or unsuccessful trip Safety Concern Scheduling Error Technical Issue Vehicle Issue	Average Time to Handle Complete Call from Live Response to Call End Difference in Time from Caller Entering Queue and Receiving Live Response Percentage of Calls Abandonded Prior to Live Response Substantialed Complaints Compared to Completed Trips Issue with Veyo Agent Issue with Vriver Provider Arrived Early Issue with Speed of Answer Provider Arrived Late Issue Related to Mileage Reimbursement Claim / Process Veyo Unable to Locate a Vehicle or Transportation Provider Did Not Arrive Issue Resulting from Safety Concern Issue Resulting from Scheduling Issue Issue Resulting from Scheduling Issue Issue Resulting from Scheduling Issue	106,481 278 22 1.41% January 99.77% 23 42 11 145 145 28 298 20 30 9 51 6	94,910 297 13 0.48% February 99.76% 10 50 4 0 144 20 144 21 260 0 0 355 16	104.297 290 19 0.95% March 99.76% 29 51 11 0 169 14 319 0 0 25 14 14 319 2	89,305 291 20 0.91% April 99.78% 17 42 14 14 2 160 6 274 0 225 11 11	96,874 296 33 1.41% May 99.77% 26 58 17 1 1 186 5 5 272 0 9 9 11 55

Last Updated 6/30/2023

2023



Visconsin Completed Trip Legs	January	February	March	April	Мау
completed Legs	279,046	254,213	293,339	270,202	284,187
ounty Statistics otal Number of Completed Trip Legs by County of Trip Origination					
dams	1,457	1,313	1,464	1,332	1,367
shland	828	819	868	735	806
Barron	2,074	1,801	2,253	1,894	2,076
ayfield	468	396	548	400	405
Irown	13,993	12,711	14,229	13,456	14,190
Juffalo	219	204	260	244	233
urnett	590	506	683	610	769
Calumet Chippewa	622 2,099	571 1,859	719 2,166	683 1,768	640 1,775
Clark	687	637	695	648	702
Solumbia	1,699	1,508	1,768	1,507	1,714
Crawford	418	355	451	400	340
Dane	32,614	28,793	32,328	30,596	30,953
Dodge	3,362	3,139	3,466	3,152	3,117
Door	400	356	481	452	496
Douglas	1,048	927	1,169	1,160	1,221
Dunn	1,337	1,130	1,331	1,111	1,220
au Claire	6,680	6,011	7,052	6,159	6,653
	136	120	145	139	116
ond Du Lac	5,716	5,399	6,111	5,474	5,532
orest	317	321	331	302	363
Grant	1,150	980	1,158	986	981
Green	653	593 847	553	527 963	540 900
Green Lake	951	535	1,051 533	532	544
ion	148	110	119	73	48
ackson	1,122	1,021	1,257	1,044	1,052
efferson	1,999	1,801	2,121	2,009	2,098
uneau	1,656	1,433	1,660	1,350	1,390
(enosha	5,855	5,438	6,385	5,852	6,341
Xewaunee	304	263	337	274	316
a Crosse	7,190	6,833	7,536	6,503	6,571
afayette	247	208	272	207	237
anglade	618	480	588	554	625
incoln	617	511	650	603	603
<i>l</i> anitowoc	4,027	3,712	4,144	3,851	3,939
Arathon	7,048	6,223	7,420	6,874	6,955
Aarinette	1,669	1,554	1,788	1,663	1,561
/larquette /lenominee	1,105	965	1,000	919 775	956 853
/enominee /iliwaukee	632 86,221	568 79,752	711 91,892	87,013	93,909
Innvaukee	1,818	1,672	1,849	1,593	93,909
Doonto	1,139	952	1,138	1,091	1,043
Dneida	1,864	1,768	2,111	1,912	1,785
Dutagamie	6,255	5,652	6,818	6,269	6,881
Dzaukee	1,659	1,517	1,759	1,470	1,660
Pepin	168	166	231	202	204
ierce	408	381	470	400	363
Polk	1,212	1,120	1,346	1,220	1,445
Yortage	1,852	1,675	1,943	1,720	1,728
rice	451	405	430	310	337
acine	8,307	7,300	8,375	7,650	7,963
lichland	277	219	285	274	300
lock	9,050	8,413	9,677	9,110	9,414
Rusk Bauk	600	497	632	575	2 683
sauk Sawyer	2,853 918	2,499 822	2,755 1,113	2,505 1,035	2,683 1,048
awyer hawano	1,879	1,702	1,113	1,035	1,048
iheboygan	5,800	5,111	5,801	5,320	5,752
	1,059	1,010	1,273	1,118	1,123
t Croix	1,009	1,010	1,213		
		662	720	511	525
St Croix Taylor Trempealeau	650	662 429	720 500	511 551	525 608
		662 429 550	720 500 666	511 551 579	525 608 658

Walworth	2,292	2,096	2,436	2,196	2,385
Washburn	617	503	636	512	583
Washington	3,277	3,028	3,716	3,256	3,266
Waukesha	8,961	8,379	9,780	9,158	9,562
Waupaca	1,814	1,627	2,051	1,583	1,557
Waushara	947	777	970	837	784
Winnebago	6,208	5,932	6,873	6,042	6,351
Wood	3,366	3,182	3,658	3,220	3,517

Outside of Wisconsin Completed Trip Legs

Illinois	196	173	172	128	142
Iowa	18	16	57	40	43
Michigan	86	59	58	67	41
Minnesota	735	662	761	676	699
Other	24	34	41	20	24

Last Updated 6/30/2023

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Wisconsin Substantiated Complaints	January	February	March	April	Мау	
				202		
Substantiated Complaints	636	601	693	602	655	

County Statistics Total Number of Substantiated Complaints Reported by County of Trip Origination

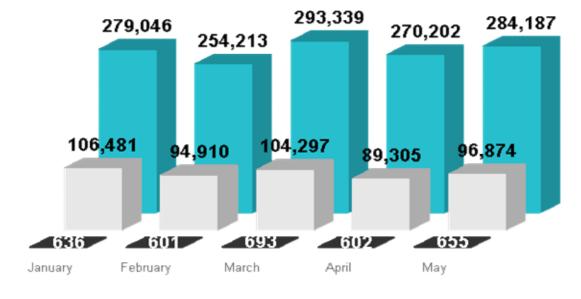
Adams Ashland					
Ashland	1	2	2	2	3
	0	0	2	2	2
		4			2
Barron	4			2	
Bayfield	2	3	2	1	2
Brown	22	18	24	29	28
Buffalo	1	0	1	0	0
Burnett	0	0	0	1	0
Calumet	3	4	3	3	2
Chippewa	1	2	4	0	4
Clark	3	2	3	0	2
Columbia	3	1	2	5	3
		2	0		0
Crawford	0			0	
Dane	73	58	49	57	69
Dodge	4	4	4	4	7
Door	1	0	1	0	1
Douglas	4	1	0	1	1
Dunn	1	3	4	7	7
Eau Claire	8	8	7	12	11
				12	
Florence	1	0	3	0	2
Fond Du Lac	9	12	10	6	10
Forest	0	0	0	1	0
Grant	1	2	2	1	2
Green	6	0	4	1	0
Green Lake	2	4	1	0	1
lowa	0	2	1	2	0
ron	0	0		1	0
					0
Jackson	2	3			1
Jefferson	6	7	6	6	5
Juneau	0	2	4	2	1
Kenosha	14	12	16	14	17
					1
Kewaunee	0	0	0	0	1
La Crosse	3	5	1	3	14
afayette	1	1	2	1	0
Langlade	3	1	1	0	1
Lincoln	0	0			1
Manitowoc	4	10	4	0	3
Marathon	8	5		9	7
					1
Marinette	2	3	2	2	2
Marquette	0	0		3	1
Menominee	1	0	0	0	0
Vilwaukee	246	229	305	250	249
viiwaukee					
				230	6
Monroe	0	2	1	0	6
Monroe Doonto	0	2	1	0	6
Monroe Doonto	0	2	1	0	6
Monroe Dconto Dneida	0 1 3	2 2 2	1 2 2	0 1 3	6 3 3
Monroe Sconto Dreida Dutagamie	0 1 3 12	2 2 2 13	1 2 2 22	0 1 3 16	6 3 3 9
Monroe Sconto Dreida Dutagamie	0 1 3	2 2 2 13 0	1 2 2 22	0 1 3 16	6 3 3
Nonroe Joonto Joneida Jutagamie Jzaukee	0 1 3 12 5	2 2 2 13 0	1 2 2 22 5	0 1 3 16 6	6 3 3 9 5
Monroe Donto Dneida Dutagamie Dzaukee Pepin	0 1 3 12 5 0	2 2 13 0 1	1 2 22 5 1	0 1 3 16 6 2	6 3 3 9
Monroe Donto Dneida Dutagamie Dzaukee Pepin	0 1 3 12 5	2 2 2 13 0	1 2 2 22 5	0 1 3 16 6	6 3 3 9 5
Monroe Donto Dneida Dutagamie Dzaukee Pepin Pierce	0 1 3 12 5 0 0	2 2 2 13 0 1 2	1 2 22 22 5 1 4	0 1 3 16 6 2 1	6 3 9 5 0 1
Monroe Donto Devida Dutagamie Dzaukee Pepin Pierce Polk	0 1 3 12 5 0 0 0 0 0	2 2 2 13 0 1 1 2 3	1 2 22 5 1 4 3	0 1 3 16 6 2 1 0	6 3 3 9 5 5 0 1
Monroe Donto Devida Dutagamie Dzaukee Pepin Pierce Polk	0 1 3 12 5 0 0	2 2 2 13 0 1 1 2 3 3 3	1 2 22 22 5 1 4	0 1 3 16 6 2 1	6 3 9 5 0 1
Monroe Oconto Oneida Outagamie Ozaukee Pepin Pierce Polk Portage	0 1 3 12 5 0 0 0 0 0 0 2	2 2 2 13 0 1 1 2 3 3 3	1 2 22 5 1 4 3 2	0 1 3 16 6 2 1 0	6 3 3 9 5 5 0 1
Vionnoe Donito Divida Dutagamie Dzaukee Pejni Pierce Polk Portage Price	0 1 3 12 5 0 0 0 0 0 2 2 1	2 2 2 13 0 1 2 2 3 3 3 2	1 2 22 5 1 4 3 2 2 2	0 1 3 16 6 2 1 1 0 0 1 1	6 3 3 9 5 0 0 1 0 0 3 3 0 0
Monroe Donto Donida Dutagamie Dzaukee Pepin Pere Polk Polk Portage Price Racine	0 1 3 12 5 0 0 0 0 0 2 1 27	2 2 2 13 0 1 2 2 3 3 3 2 2 18	1 2 22 5 1 4 3 2 2 2 34	0 1 3 16 6 2 1 1 0 0 1 1 1 14	6 3 3 9 5 0 1 1 0 3 3 24
Monroe Donto Donida Dutagamie Dzaukee Pepin Pere Polk Polk Portage Price Racine	0 1 3 12 5 0 0 0 0 0 2 1 27	2 2 2 13 0 1 2 2 3 3 3 2 2 18	1 2 22 5 1 4 3 2 2 2 34	0 1 3 16 6 2 1 1 0 0 1 1 1 14	6 3 3 9 5 0 1 1 0 3 3 24
Monroe Donto Donida Dutagamie Dzaukee Pepin Perce Polk Portage Price Racine Richland	0 1 3 12 5 0 0 0 0 0 2 1 1 27 2	2 2 2 3 3 3 3 2 18 0	1 2 22 5 1 4 3 2 2 2 2 34 0	0 1 3 6 6 2 2 1 1 0 0 1 1 1 1 4 2	6 3 3 9 5 0 0 1 1 0 3 3 0 24 24 0
Monroe Donto Donida Dutagamie Dzaukee Pepin Pepin Perce Polk Polk Portage Price Racine Richland Rock	0 1 3 12 5 0 0 0 0 0 2 1 1 27 2 2 24	2 2 2 13 0 1 1 2 3 3 3 2 2 18 8 0 0 23	1 2 22 5 1 1 4 3 3 2 2 2 2 3 4 30 0 0 16	0 1 3 16 6 2 2 1 0 0 1 1 1 1 4 4 2 19	6 3 3 9 5 0 0 1 1 0 3 3 0 24 4 0 29
Monroe Donto Donida Dutagamie Dzaukee Pepin Pepin Perce Polk Polk Portage Price Racine Richland Rock	0 1 3 12 5 0 0 0 0 0 2 1 1 27 2	2 2 2 3 3 3 3 2 18 0	1 2 22 5 1 4 3 2 2 2 2 34 0	0 1 3 6 6 2 2 1 1 0 0 1 1 1 1 4 2	6 3 3 9 5 0 0 1 1 0 3 3 0 24 24 0
Monroe Donto Donida Dutagamie Dzaukee Pepin Pere Polk Polk Portage Price Racine Racine Richland Rock	0 1 3 12 5 0 0 0 0 2 2 1 1 27 2 24 0	2 2 2 13 0 1 1 2 3 3 2 2 18 0 23 0 0	1 2 22 5 5 1 4 3 2 2 2 34 34 0 0 16 0 0	0 1 3 6 6 2 1 1 0 1 1 1 1 1 1 1 4 2 9 0 0 0	6 3 3 9 9 5 0 0 1 1 0 0 3 3 0 0 24 0 29 22
Monroe Conto Donida Dutagamie Dzaukee Pepin Perce Polk Portage Polk Rochand Richland Rock Rusk	0 1 3 12 5 0 0 0 0 2 1 27 2 24 0 0 7	2 2 2 3 3 0 1 3 3 3 3 2 2 8 0 0 23 0 0 15	1 1 2 2 2 2 2 5 5 1 1 4 4 3 3 2 2 2 2 3 4 0 0 16 0 10 0 4	0 1 3 16 6 2 1 1 0 1 1 1 1 2 19 0 0 5	6 3 3 9 5 0 0 1 1 0 3 0 0 24 0 29 22 5 5
Monroe Donto Donida Dutagamie Dzaukee Pepin Perec Polk Polk Portage Polk Racine Richland Rock Rak	0 1 3 12 5 0 0 0 0 2 2 1 1 27 2 24 0	2 2 2 13 0 1 1 2 3 3 2 2 18 0 23 0 0	1 1 2 2 2 2 2 5 5 1 1 4 4 3 3 2 2 2 2 3 4 0 0 16 0 10 0 4	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 2 19 0 0 0	6 3 3 9 9 5 0 0 1 1 0 0 3 3 0 24 29 29 2 2
Monroe Doonto Dneida Dutagamie Dzaukee Pepin Pepin Peirce Polk Ortage Price Racine Richland Rock Rusk Sauk	0 1 3 12 5 0 0 0 0 0 2 1 1 27 2 2 24 0 7 7 3	2 2 2 3 3 3 3 2 18 0 23 2 3 0 23 0 0 0 5 0 0 0	1 2 2 2 2 2 2 2 3 1 4 3 2 2 2 3 4 4 0 0 16 0 0 4 0 0	0 1 3 16 6 2 1 1 0 0 1 1 1 4 2 19 0 0 6 6 2 2	6 3 3 9 5 0 0 1 1 0 3 0 0 24 29 29 2 2 5 5 0 0
Monroe Donto Donto Dieda Dutagamie Dutagamie Datagamie Perce Peirce Polk Perce Polk Portage Portage Portage Rock Racine Richland Rock Rusk Sauk Sauk Sauk Sawyer	0 1 3 2 5 0 0 0 0 0 0 2 2 1 1 27 2 2 2 2 4 0 0 7 7 3 3 9	2 2 2 13 0 0 1 2 3 3 3 2 18 0 23 0 0 15 0 0 2 2 2	1 2 2 2 3 5 1 4 4 3 3 2 2 2 3 4 0 0 16 0 0 4 0 0 0 0 0	0 1 3 16 6 2 1 1 0 0 1 1 1 14 2 19 0 0 5 5 2 2 2 2	6 3 3 9 5 5 0 1 1 0 0 24 24 0 0 29 22 5 5 0 6 6
Monroe Donto Donto Dieda Dutagamie Dutagamie Datagamie Perce Peirce Polk Perce Polk Portage Portage Portage Rock Racine Richland Rock Rusk Sauk Sauk Sauk Sawyer	0 1 3 12 5 0 0 0 0 0 2 1 1 27 2 2 24 0 7 7 3	2 2 2 3 3 3 3 3 2 2 3 3 3 2 2 3 3 0 0 18 0 0 23 3 0 0 15 0 2 8 8	1 2 2 2 2 2 2 5 5 1 4 4 3 3 4 0 0 16 6 0 0 4 4 0 0 0 2 2	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 0 1 1 0 3 0 0 24 29 29 2 2 5 5 0 0
Monroe Donto Donto Dieda Dutagamie Dzaukee Papin Partee Partee Polk Polk Polk Polk Polk Polk Polk Polk	0 1 3 12 5 0 0 0 0 2 1 27 24 24 0 0 7 3 9 8	2 2 2 3 3 3 3 3 2 2 3 3 3 2 2 3 3 0 0 18 0 0 23 3 0 0 15 0 2 8 8	1 2 2 2 2 2 2 5 5 1 4 4 3 3 4 0 0 16 6 0 0 4 4 0 0 0 2 2	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 0 1 1 0 3 3 0 0 24 0 22 2 5 5 0 0 6 7 7
Monroe Doonto Donida Dutagamie Dutagamie Datagemie Pepin Pepin Perce Polk Portage Price Cacine Nichland Rock Rock Rock Sauk Sauk Sauk Sauk Sauk Sauk Sauk Sau	0 1 3 12 5 0 0 0 0 2 1 27 2 24 0 7 3 9 8 8 1	2 2 2 3 3 3 2 3 3 3 2 2 3 3 2 2 3 3 0 2 3 0 0 2 3 0 0 2 3 0 0 2 3 3 3 3	1 2 2 2 2 2 2 2 3 4 3 2 2 2 3 4 0 0 16 0 0 0 0 0 0 2 2 2 2	0 1 3 16 6 2 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 5 0 1 1 0 0 24 24 0 0 29 22 5 5 0 6 6
Monroe Doonto Donida Dutagamie Dutagamie Dzaukee Pepin Perce Polk Portage Portage Portage Portage Rusk Rusk Rusk Rusk Rusk Rusk Rusk Rusk	0 1 3 12 5 0 0 0 0 2 1 27 24 24 0 0 7 3 9 8	2 2 2 13 0 0 1 2 3 3 2 2 18 0 0 23 0 0 15 0 0 23 8 8 3 3 2 2 2 2 2 2 2 2 2 2 3 3 3 3	1 2 2 2 2 2 2 5 5 1 4 4 3 3 2 2 2 3 4 0 0 16 0 0 4 0 0 0 2 2 2 3 3	0 1 3 16 6 2 1 0 0 1 1 14 2 19 0 5 2 2 2 2 1 2 4 4	6 3 3 9 5 0 0 1 1 0 3 3 0 0 24 0 22 2 5 5 0 0 6 7 7
Monroe Doonto Donida Dutagamie Dutagamie Dzaukee Pepin Perce Polk Portage Portage Portage Portage Rusk Rusk Rusk Rusk Rusk Rusk Rusk Rusk	0 1 3 12 5 0 0 0 0 2 1 27 2 24 0 7 3 9 8 1 0 0	2 2 2 13 0 0 1 2 3 3 2 2 18 0 0 23 0 0 15 0 0 23 8 8 3 3 2 2 2 2 2 2 2 2 2 2 3 3 3 3	1 2 2 2 2 2 2 5 5 1 4 4 3 3 2 2 2 3 4 0 0 16 0 0 4 0 0 0 2 2 2 3 3	0 1 3 16 6 2 1 0 0 1 1 14 2 19 0 5 2 2 2 2 1 2 4 4	6 3 3 9 5 0 0 1 1 0 3 3 0 0 24 0 22 2 5 5 0 0 6 7 7
Monroe Donto Donto Donida Dutagamie Dzaukee Pepin Peree Pepin Peree Polk Portage Porta	0 1 3 12 5 0 0 0 0 2 1 27 24 0 0 7 2 24 0 0 7 3 9 8 8 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	2 2 2 3 3 3 3 2 2 3 3 3 2 2 3 3 3 2 2 3 3 2 3 2 3 3 2 3 3 3 2 3 3 3 2 3 3 3 3 2 3 3 3 2 3 3 3 3 2 3 3 3 3 2 2 3 3 3 3 3 2 2 3 3 3 3 3 3 3 3 2 2 3 3 3 3 3 3 3 3 3 3 3 2 2 3 3 3 3 3 3 3 3 3 3 3 2 2 3	1 2 2 2 2 2 2 5 5 1 4 4 3 3 2 2 2 3 4 0 0 0 6 0 0 0 0 0 0 0 0 0 2 2 2 3 3 3 3 3 3 3	0 1 3 16 6 2 1 0 1 1 1 1 1 1 1 2 1 9 0 0 5 2 2 2 2 1 1 2 4 5 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6	6 3 3 9 5 0 1 1 0 0 24 0 29 22 5 5 0 0 6 6 7 7 3 1 1
Monroe Doonto Donida Dutagamie Dutagamie Datakee Pepin Perce Polk Portage Price Cacine Notice Cacine Cacine Notice Cacine Notice Cacine Cacine Notice Cacine Cacine Notice Cacine	0 1 3 12 5 0 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 2 3 3 3 2 3 3 2 2 3 3 2 2 3 0 0 2 2 3 3 0 0 2 2 3 3 0 0 2 2 8 8 3 3 2 2 1 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3	1 2 2 2 2 2 2 2 3 4 3 2 2 2 3 4 0 0 16 0 0 0 0 0 2 2 2 3 3 3 3 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 1 0 0 1 1 1 1 1 1 1 2 2 2 2 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0	6 3 3 9 5 0 1 1 0 3 3 0 24 0 29 2 2 5 0 0 6 6 7 7 3 3 1 1
Monroe Doonto Donida Dutagamie Dutagamie Datakee Pepin Perce Polk Portage Price Cacine Notice Cacine Cacine Notice Cacine Notice Cacine Cacine Notice Cacine Cacine Notice Cacine	0 1 3 12 5 0 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 2 3 3 3 2 3 3 2 2 3 3 2 2 3 0 0 2 2 3 3 0 0 2 2 3 3 0 0 2 2 8 8 3 3 2 2 1 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3	1 2 2 2 2 2 2 2 3 4 3 2 2 2 3 4 0 0 16 0 0 0 0 0 2 2 2 3 3 3 3 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 1 0 0 1 1 1 1 1 1 1 2 2 2 2 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0	6 3 3 9 5 0 1 1 0 3 3 0 24 0 29 2 2 5 0 0 6 6 7 7 3 3 1 1
Monroe Doonto Donida Doutagamie Dutagamie Dzaukee Pepin Pierce Polk Portage Price Rock Rusk Rusk Rusk Rusk Rusk Rusk Sauk Sauk Sauk Sauk Sauk Sauk Sauk Sau	0 1 3 12 5 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 0 0 3 3 9 8 1 0 0 0 3 3 9 9 8 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 3 3 3 3 2 18 0 23 2 3 0 0 5 5 0 2 3 2 3 2 2 3 2 2 2 2 2 2 2 2 2 2 2 2	1 2 2 2 3 5 5 1 4 4 3 2 2 2 3 4 0 0 0 0 0 2 2 2 3 3 3 3 3 0 0 0 0 0 0 0	0 1 3 16 6 2 1 0 0 1 1 14 2 19 0 0 5 2 2 2 1 1 2 2 1 1 2 2 1 1 3 3 5 5 6 6 2 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 5 0 1 1 0 24 0 29 22 5 5 0 0 29 22 5 1 1 1 1 1 1 1 0 0
Monroe Donto Donto Divida Dutagamie Dzaukee Pepin Pepin Peree Polk Portage Por	0 1 3 12 5 0 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 2 3 3 3 2 3 3 2 2 3 3 2 2 3 0 0 2 2 3 3 0 0 2 2 3 3 0 0 2 2 8 8 3 3 2 2 1 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3	1 2 2 2 3 5 5 1 4 4 3 2 2 2 3 4 0 0 0 0 0 2 2 2 3 3 3 3 3 0 0 0 0 0 0 0	0 1 3 16 6 2 1 0 0 1 1 14 2 19 0 0 5 2 2 2 1 1 2 2 1 1 2 2 1 1 3 3 5 5 6 6 2 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 1 1 0 3 3 0 24 0 29 2 2 5 0 0 6 6 7 7 3 3 1 1
Monroe Donto Donto Divida Dutagamie Dzaukee Pepin Pepin Peree Polk Portage Por	0 1 3 12 5 0 0 0 0 0 2 2 24 0 0 7 2 24 0 0 7 3 9 8 1 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 1 27 24 0 0 1 1 27 24 0 0 0 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 1 27 24 0 0 0 1 1 1 1 0 0 0 1 1 1 1 1 0 0 0 1 1 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	2 2 2 3 3 3 3 2 18 0 0 15 0 0 15 2 2 8 3 3 2 2 1 5 5 5	1 2 2 2 3 5 5 1 4 3 4 3 2 2 3 4 0 0 16 0 0 0 2 2 2 2 2 2 2 3 3 3 3 0 0 0 0 0 0	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 1 1 0 0 24 0 29 22 5 5 0 0 6 6 7 7 3 3 1 1 1 1 1 1 0 2 2
Monroe Doonto Dneida Dutagamie Dzaukee Pepin Peirce Polk Portage Price Racine Richland Rock Rock Rak Sawyer Sawyer Shawano Sheboygan Sheboygan Sheboygan Sheboygan Sheboygan Sheboygan	0 1 3 12 5 0 0 0 0 0 2 1 27 22 24 0 7 2 24 0 7 3 9 8 1 1 0 0 3 4 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 2 3 3 3 2 3 3 2 2 3 3 3 2 2 3 3 0 0 5 0 0 2 2 8 8 3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 2 2 2 2 2 2 2 2 3 4 3 4 3 2 2 3 4 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 0 1 1 0 3 3 0 2 4 0 2 2 5 5 0 0 6 7 7 3 3 1 1 1 1 1 0 2 2 1
Monroe Doonto Dneida Dutagamie Dzaukee Pepin Peirce Polk Portage Price Racine Richland Rock Rock Rak Sawyer Sawyer Shawano Sheboygan Sheboygan Sheboygan Sheboygan Sheboygan Sheboygan	0 1 3 12 5 0 0 0 0 0 2 2 24 0 0 7 2 24 0 0 7 3 9 8 1 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 27 24 0 0 1 1 1 27 24 0 0 1 1 27 24 0 0 0 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 27 24 0 0 0 1 1 1 1 27 24 0 0 0 1 1 1 1 0 0 0 1 1 1 1 1 0 0 0 1 1 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	2 2 2 3 3 3 3 2 18 0 0 2 3 0 0 15 0 0 2 2 8 8 3 3 2 2 1 1 2 2 2 2 2 2 2 2 4 4	1 2 2 2 5 1 4 3 3 2 2 3 4 0 0 0 0 0 0 2 2 3 3 3 3 0 0 0 0 2 2 2 3 4 4 3 3 2 2 2 3 4 4 3 3 3 3 4 4 3 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 4 5 6 6 6 6 6 6 6 6 6 6 6 6 6	0 1 3 16 6 2 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 1 1 0 0 24 0 29 22 5 5 0 0 6 6 7 7 3 3 1 1 1 1 1 1 0 2 2
Wonroe Doonto Dineida Dutagamie Datagamie Dzaukee Pejn Pierce Polk Portage Price Racine Richland Xock Sauk Sawyer Shawano Sheboygan Si Croix Faylor Yerron Valworth Nashupgon	0 1 3 12 5 0 0 0 0 2 1 27 24 0 7 24 0 7 24 0 7 3 9 8 1 1 0 0 3 4 0 5 5 5 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 3 3 3 3 2 18 0 0 2 3 0 0 15 0 0 2 2 8 8 3 3 2 2 1 1 2 2 2 2 2 2 2 2 4 4	1 2 2 2 5 1 4 3 3 2 2 3 4 0 0 0 0 0 0 2 2 3 3 3 3 0 0 0 0 2 2 2 3 4 4 3 3 2 2 2 3 4 4 3 3 3 3 4 4 3 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 4 5 6 6 6 6 6 6 6 6 6 6 6 6 6	0 1 3 16 6 2 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 5 0 1 1 0 0 24 0 29 2 2 5 5 0 0 6 6 7 7 3 3 1 1 1 1 0 0 2 2 5 5 5 5 5 5 5 5 5 6 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 7 9 9 5 7 9 9 9 5 7 9 9 5 7 9 9 9 5 7 9 9 9 7 9 9 9 7 9 9 9 7 9 9 9 7 9
Monroe Donto Donto Dieda Dutagamie Dutagamie Dutagamie Dutagamie Dutagamie Perto Perto Polk Perto Polk Polta Portage P	0 1 3 12 5 0 0 0 0 2 1 27 2 24 0 7 3 3 9 8 1 0 1 0 7 3 4 0 5 28	2 2 2 2 3 3 3 3 3 3 2 1 8 0 0 2 3 0 0 2 3 0 0 2 3 2 2 1 1 1 2 2 2 2 2 5 5 2 2 4 2 4 2 4	1 2 2 2 2 2 2 2 2 3 4 4 3 2 2 3 4 0 0 16 0 0 4 0 0 0 2 2 3 3 4 0 0 0 0 0 2 2 3 4 4 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 0 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 1 0 0 24 0 29 22 5 5 0 0 6 6 7 7 3 3 1 1 1 1 1 1 1 1 2 2 2 2 2 2 2 2 2 2
Monroe Donto Donto Dieda Dutagamie Dutagamie Dutagamie Dutagamie Dutagamie Perto Perto Polk Perto Polk Polta Portage P	0 1 3 12 5 0 0 0 0 2 1 27 24 0 7 24 0 7 24 0 7 3 9 8 1 1 0 0 3 4 0 5 5 5 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 3 3 3 3 2 18 0 0 2 3 0 0 15 0 0 2 2 8 8 3 3 2 2 1 1 2 2 2 2 2 2 2 2 4 4	1 2 2 2 5 1 4 3 3 2 2 3 4 0 0 0 0 0 0 2 2 3 3 3 3 0 0 0 0 2 2 2 3 4 4 3 3 2 2 2 3 4 4 3 3 3 3 4 4 3 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 3 4 4 3 4 5 6 6 6 6 6 6 6 6 6 6 6 6 6	0 1 3 16 6 2 1 0 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 5 0 1 1 0 0 24 0 29 2 2 5 5 0 0 6 6 7 7 3 3 1 1 1 1 0 0 2 2 5 5 5 5 5 5 5 5 5 6 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 5 7 9 9 5 7 9 9 5 7 9 9 9 5 7 9 9 5 7 9 9 9 5 7 9 9 9 7 9 9 9 7 9 9 9 7 9 9 9 7 9
Monroe Oconto Oneida Outagamie Ozaukee Pepin Pierce Polk Portage Price Racine Richland Rock Rusk Sauk Sawyer Sauk Sawyer Shawano Shawano Shawano Shabebygan St Croix Taylor Trempealeau Vernon Vilas Walworth Walworth Washburn Washburn Washburn Washburn	0 1 3 12 5 0 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 1 0 0 5 24 0 7 2 24 0 7 2 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 7 7 24 0 7 7 7 7 2 2 2 2 2 2 2 2 2 2 2 2 2	2 2 2 2 3 3 3 3 2 2 3 3 3 2 2 18 0 0 23 2 3 2 3 2 2 2 2 2 2 2 2 2 2 2 2	1 1 2 2 2 2 5 1 1 4 4 3 3 2 2 2 2 2 3 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 3 9 5 0 1 0 24 0 22 55 0 6 77 3 1 1 0 2 1 1 1 1 5 22 1 5 22 1 5 22 1 5 22 1 5 22 1
Monroe Oconto Oneida Outagamie Ozaukee Pepin Pepin Perce Polk Portage Price Racine Richland Rock Rusk Sauk Sauk Sauk Sauk Sauk Sauk Sauk Sau	0 1 3 12 5 0 0 0 0 2 1 27 24 0 7 24 0 7 24 0 7 3 9 8 1 1 0 0 5 28 1 4 0 0 1 2 24 0 0 0 0 0 0 0 0 0 0 0 0 0	2 2 2 2 3 3 3 3 3 2 18 0 0 23 0 0 15 0 0 23 2 3 0 0 23 0 0 23 2 3 2 2 1 1 2 2 2 3 3 4 4 2 4 4 2 4 3 3 4 4 4 4	1 2 2 2 2 2 2 2 3 4 3 3 2 2 3 4 0 0 0 0 0 0 0 2 2 3 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 9 5 0 1 1 0 24 0 29 22 5 0 0 6 7 7 3 1 1 1 1 1 1 1 5 22 1 2 22 1 2 2 2 2 2 5 2 2 2 2 2 2 2 2 2 2 2 2 2
Monroe Oconto Oneida Outagamie Ozaukee Pepin Peiroe Polk Portage Price Racine Richland Rock Rusk Sauk Sauk Sawyer Shawano Sheboygan St Acina Sheboygan St Croix Taylor Trempealeau Verron Vias Wanbact Wanbact Wanbact Waiworth Washurn Washara Waupaca Waupaca	0 1 3 12 5 0 0 0 0 0 2 1 27 2 24 0 7 2 24 0 7 3 9 8 1 1 0 0 5 24 0 7 2 24 0 7 2 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 24 0 7 7 7 24 0 7 7 7 7 2 2 2 2 2 2 2 2 2 2 2 2 2	2 2 2 2 3 3 3 3 2 2 3 3 3 2 2 18 0 0 23 2 3 2 3 2 2 2 2 2 2 2 2 2 2 2 2	1 2 2 2 2 2 2 2 3 4 3 3 2 2 3 4 0 0 0 0 0 0 0 2 2 3 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 3 16 6 2 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	6 3 3 3 9 5 0 1 0 24 0 22 55 0 6 77 3 1 1 0 2 1 1 1 1 5 22 1 5 22 1 5 22 1 5 22 1 5 22 1

Outside of Wisconsin Substantiated Complaints

Illinois	2	0	0	0	0
lowa	0	0	0	0	0
Michigan	0	0	0	1	0
Minnesota	3	4	0	1	2
Other	19	20	20	11	25

Last Updated 6/30/2023





Leg Trips Completed 🛛 🔄 Calls Presented 🛛 📰 Substantiated Complaints

Month	Substantiated Complaints	Calls Presented	Leg Trips Completed
January	636	106,481	279,046
February	601	94,910	254,213
March	693	104,297	293,339
April	602	89,305	270,202
Мау	655	96,874	284,187

Last Updated 6/30/2023