Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation (NEMT) Transportation Advisory Council (TAC) Meeting Agenda

Wisconsin Department of Health Services Virtual Meeting Thursday, June 1, 2023 10:30 a.m. – 12:30 p.m.

Virtual Meeting Information: Join via phone: +1 669 254 5252 Join via Zoom: Meeting ID: 161 828 2128 Passcode: 426056 Meeting URL: <u>https://dhswi.zoomgov.com/j/1618282128?pwd=cjlxSnkzaTBSa0NSUzVwRGIOV3pqdz09</u>

Agenda:

- I. Welcome and Roll Call Maddie Valent, Section Manager, Bureau of Benefits Policy (BBP), Division of Medicaid Services (DMS): 10:30 a.m. – 10:40 a.m.
 - a. Welcome and roll call
- II. Highlighted Discussion Topic(s) BBP and Veyo/MTM staff: 10:40 a.m. 11:30 a.m.
 - a. Introduction to the Minor Transportation Manager Adam Thomas, General Manager, Veyo/MTM
 - b. Public Health Emergency unwinding updates Regan Batterman, Communications Specialist, BBP and Chris Luchterhand, Program & Policy Analyst, BBP
 - c. MTM Link transition discussion Adam Thomas
 - d. Gas mileage reimbursement reminders Adam Thomas
- III. Veyo Operations Update Veyo/MTM staff: 11:30 a.m. 12:00 p.m.
 - a. Quality Assurance Erick Schroeder, Quality Assurance Manager
 - b. Education, Training & Outreach (ETO) Jonathan Liegeois, Facility ETO Manager
 - c. Transportation Network Colin Martin, Transportation Provider Network Manager
 - d. Call Center Adam Thomas
- IV. Open Discussion and Feedback: 12:00 p.m. 12:30 p.m.
- V. Adjournment 12:30 p.m.