

**Wisconsin Medicaid and BadgerCare Plus  
Non-Emergency Medical Transportation (NEMT)  
Transportation Advisory Council (TAC)  
Meeting Agenda**

Wisconsin Department of Health Services  
Virtual Meeting  
December 4, 2025  
10:30 a.m. – 12:30 p.m.

**Virtual Meeting Information:**

**Join via phone:** US : +1 669 254 5252

**Join via Zoom:** Meeting ID: 160 7892964  
Passcode: 540356

Meeting URL: <https://dhs.wi.zoomgov.com/j/1607892964?pwd=vYborNllwv1n6Qknrbr3NBxMeRkKj4.1>

**Agenda:**

- I. Welcome and Roll Call:
  - a. Staff Updates
    - i. DHS
      1. Aimee O'Connor, Contract Monitor – [aimee.speedoconner@dhs.wisconsin.gov](mailto:aimee.speedoconner@dhs.wisconsin.gov)
    - ii. MTM
      1. Lydia Buckmeier, Education, Training, & Outreach Advocate – [co.wi@mtm-inc.net](mailto:co.wi@mtm-inc.net)
      2. Openings
        - a. Assistant General Manager/Director of Operations
        - b. Transportation Support Trainer
- II. Closing the Loop: Adam Thomas, Program Director, MTM [adthomas@mtm-inc.net](mailto:adthomas@mtm-inc.net)
  - a. Q3 TAC Documents – Published on [DHS Website](#)
- III. MTM Q3 2025 Operations Review:
  - a. Quality Assurance, Complaints
  - b. Unsuccessful Trips
  - c. Network Management
  - d. Gas Mileage Reimbursement
  - e. Call Center
- IV. Highlighted Discussion Topics:
  - a. Additional Critical Care Trip Reason – Sickle Cell Disease
  - b. End of Year Holiday Preparation
  - c. Winter Weather Operations
  - d. Federal Funding Impact

V. Open Discussion and Feedback:

VI. Adjournment – 12:30 p.m.