

Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation (NEMT) Transportation Advisory Council (TAC) Meeting Agenda

Wisconsin Department of Health Services
Virtual Meeting
September 4, 2025
10:30 a.m. – 12:30 p.m.

Virtual Meeting Information:

Join via phone: US : +1 669 254 5252

Join via Zoom: Meeting ID: 160 605 2642

Passcode: 655124

Meeting URL: <https://dhs.wi.zoomgov.com/join/1606052642>

Agenda:

- I. Welcome and Roll Call:
 - a. Staff Updates
 - i. DHS
 1. Deann Davidson, Benefits Support Communication Specialist – deann.davidson@dhs.wisconsin.gov
 2. Jim Dashiell, Contract Monitor, accepted a new position in the department at the end of July. Please contact the DHSNEMTInfo@dhs.wisconsin.gov for assistance.
 - ii. MTM
 1. Tim Hopfensperger is no longer on the Wisconsin DHS program and a replacement is being sourced.
- II. Closing the Loop: Adam Thomas, Program Director, MTM adthomas@mtm-inc.net
 - a. GMR and Member Trip Guides – Status Update
 - b. Meals & Lodging – Verbal Form Completion
- III. MTM Q2 2025 Operations Review:
 - a. Quality Assurance, Complaints
 - b. Unsuccessful Trips
 - c. Network Management
 - d. Gas Mileage Reimbursement
 - e. Call Center
- IV. Highlighted Discussion Topics:
 - a. Parental Consent Forms

b. On-Demand Transportation Operation – Madison/Dane County

V. Open Discussion and Feedback:

VI. Adjournment – 12:30 p.m.