



DQA QUARTERLY INFORMATION UPDATE

A PUBLICATION FOR AND ABOUT DQA AND DQA-REGULATED HEALTHCARE PROVIDERS

APRIL 2016

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REGISTRATION IS NOW OPEN: 2016 Hospital Conference

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

The 2016 Hospital Conference for DQA staff and hospital providers (including acute care, mental health, and critical access hospitals) will be **Thursday, May 12, 2016**, at the **Wilderness Glacier Canyon Conference Center** in **Wisconsin Dells**. The cost of the conference is **\$150** and includes continental breakfast, luncheon, and afternoon break.

Registration

<http://www.uwsp.edu/conted/ConfWrkShp/Pages/2016-Hospital-Conference-WDHS.aspx>

Registration Questions

UW-Stevens Point Continuing Education
uwspce-conf@uwsp.edu
800-898-9472

Content or Breakout Session Questions

Leann Graffin
leann.graffin@dhs.wisconsin.gov
608-267-1438

Conference Brochure

<http://www.uwsp.edu/conted/ConfWrkShp/Pages/2016-Hospital-Conference-WDHS.aspx>

The 2016 Hospital Conference is being developed in collaboration with DHS/DQA staff, hospital providers, and provider association representatives. This conference will address a wide variety of topics and offer several breakout sessions related to hospital issues and current industry trends. Topics include:

- AODA and how it pertains to behavioral health
- Antibiotic stewardship
- Wis. Stat. chs. 51 and 55
- EMTALA law and how it pertains to behavioral health
- Hospital Acquired Conditions (HAC)
- Life Safety Code
- Patient and family engagement
- Patient safety
- Plans of Correction
- State agency protocol for surveys and complaints
- Transitions of care

Elizabethkingia

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

Attention: Wisconsin Health Care Providers and Infection Preventionists

The Wisconsin Division of Public Health (DPH), Bureau of Communicable Disease, has posted important information about the Elizabethkingia bacteria and outbreak occurring in Wisconsin on their website, located at <https://www.dhs.wisconsin.gov/disease/elizabethkingia.htm>.

The Wisconsin DPH and Division of Quality Assurance (DQA) encourage all Wisconsin health care providers and infection preventionists to review this information, which includes: identification of Elizabethkingia infections, antimicrobial sensitivity testing, infection control measures, and healthcare facility response measures.

Fires in Wisconsin Health Care Facilities

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

This summary provides an overview of the fires reported to DQA for calendar year 2015. In total, 127 fire events were reported to the Division.

The leading cause of fire is related to cooking operations or cooking equipment—27% of all fires in hospitals, 27% of all fires in skilled nursing facilities, and 51% of all fires in assisted living facilities. In hospitals, intentional or accidental ignition by patients and clinical staff is the second leading cause of fire. The second leading cause of fire in assisted living and skilled nursing facilities is equipment-related failure.

No patient or resident perished as a result of these events. Four patients were injured and, upon further investigation, it was revealed that each facility adequately addressed each event via trained staff, reliable fire protection equipment, and responsive local fire department personnel. No facility experienced a structural fire that required total evacuation or displacement.

The following licensed facilities are required to report fires to the Division:

- **Adult Family Homes** – Wis. Admin. Code § DHS 88.05(4)(e), within 72 hours
- **Community Based Residential Facilities** – Wis. Admin. Code § DHS 83.12(4)(e), within 3 working days
- **Facilities for the Developmentally Disabled** – Wis. Admin. Code § DHS 134.82(4)(e), within 72 hours
- **Hospitals** – Wis. Admin. Code § DHS 124.36(11), within 72 hours
- **Nursing Homes** – Wis. Admin. Code § DHS 132.82(3)(e), within 72 hours

An approved *Fire Report* (DQA form F-62500) can assist the closeout of a facility's reporting obligation and is available online at <http://www.dhs.wisconsin.gov/forms1/f6/f62500.pdf>. Reporting may also be done by other means, such as forwarding a copy of a fire department report supported by a facility-signed letter describing the event.

If you have any questions regarding the information in this summary, contact David Soens, Division of Quality Assurance Fire Authority, at 608-266-8016 or at David.Soens@dhs.wisconsin.gov.

SRO Quarterly Communication Meetings – 2016

BUREAU OF NURSING HOME RESIDENT CARE

"Thanks to all who braved the snow on February 3 for the first meeting in 2016; I look forward to April 27 and hope the weather makes travel much more pleasurable." – Pat Virnig

In 2016 Pat Virnig, Director of the Bureau of Nursing Home Resident Care, and Ann Angell, SRO Regional Field Operations Supervisor, will again meet with facility management staff from throughout the Southern Region in an informal communication format.

The dates for 2016 are: **Wednesday, April 27**
Wednesday, July 27
Wednesday, October 26

The time for all meetings is: **1:00 – 3:00 in the afternoon**

The location of the meetings will again be: **Iowa County Health and Human Services Building**
Community Room
303 W. Chapel St.
Dodgeville, WI 53533

There is no cost to participants and there is no need to confirm attendance prior to the meeting. Reminder or updated information will be put in the DQA Quarterly so that all can plan accordingly.

If there are questions or specific topics you would like addressed at an upcoming meeting, contact Pat or Ann so that they can ensure the agenda reflects the needs of those attending.

Pat Virnig: Patricia.Virnig@dhs.wisconsin.gov

Ann Angell: Ann.Angell@dhs.wisconsin.gov

New RAI / MDS Educational Forum

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

The Division of Quality Assurance (DQA) is excited to announce the creation of a new Resident Assessment Instrument (RAI)/Minimum Data Set (MDS) quarterly educational forum!

Starting in April of this year, DQA will be sponsoring a quarterly educational forum to assist nursing homes to remain current with evolving RAI/MDS information and to provide an avenue for nursing home staff to ask RAI/MDS-related questions.

The RAI/MDS Educational Forum will be hosted jointly by DQA's MDS Education and Automation Coordinators. The first forum is scheduled for **Wednesday, April 20**, from **1:00-2:00 pm**.

The RAI/MDS Educational Forum will utilize an "internet meeting format" via your computer for sharing information. It is highly recommended that you test your computer for connection compatibility prior to the day of the forum by going to https://connect.wisconsin.gov/common/help/en/support/meeting_test.htm.

On the day of the forum, connect online to the free "virtual meeting room" broadcast approximately 10 minutes prior to the start of the training at <https://connect.wisconsin.gov/dhsdqa-mdsforum/>. Enter DQA's online meeting room as a "Guest," signing in with the name of your nursing home.

To request a specific MDS-related topic for discussion/presentation, send an email no later than March 31, 2016, to Margaret.Katz@dhs.wisconsin.gov.

Senior CNA Academy

OFFICE OF CAREGIVER QUALITY

Northcentral Technical College, in conjunction with Pine Crest Nursing Home in Merrill, Wisconsin (a Lincoln County-owned nursing home), is hosting a certified nursing assistant course entitled *The Senior CNA Academy*. Jean Bergener, a retired Aspirus administrator, has come up with a plan to help fill the critical need for certified nursing assistants in central Wisconsin by training persons over 50 to step into those jobs. The first-known *Senior CNA Academy* had its "kick off" February 28, 2016, as six older adults began their training to work as nurse aides at Pine Crest.

The participants range in age from 50-70 years and come from a variety of backgrounds. Three of the students have a strong background in the field of caregiving and one has a teaching background. Another has farmed her entire life and had never worked with a computer until the first day of class. Another enjoys riding snowmobiles as a hobby. Regardless of their diversity, all participants share the same goal of giving back to their community by completing the CNA course and by proving that the art of caregiving has no age limitations or boundaries.

Caregiver Project Workshops

OFFICE OF CAREGIVER QUALITY

The University of Wisconsin Oshkosh Center for Career Development (CCDET) and the Division of Quality Assurance (DQA) are pleased to announce upcoming workshops in April and May 2016 in the Madison, Green Bay, and Milwaukee areas. These workshops are partially subsidized by DQA.

Continuing Education for Caregivers: Training for Trainers (including new training, *Fear of Retaliation*)

This full-day workshop at a cost of \$145 per participant, including lunch, combines the former Topical Training for Trainers and Experiential Video Training for Trainers. Participants will receive:

- An overview of all training materials
- Copies of selected facilitator guides and handouts
- Suggestions for matching training modules with specific continuing education requirements
- Training tips and an opportunity to participate in several training activities

This workshop introduces participants to over 30 hours of Caregiver Project training materials designed to prevent abuse and neglect, increase quality of care, and meet continuing education requirements for caregivers in settings regulated by DQA.

Upon completion of the workshop, participants will be able to train direct caregivers and other staff in their own

facilities. **NOTE to CBRF 83.20–approved instructors:** *This class is approved by DQA for three hours of required adult learning continuing education.*

Investigating and Reporting Allegations of Misconduct (for nursing homes and non-nursing homes)

This half-day workshop at a cost of \$115 per participant will help participants identify the key components of conducting internal investigations into allegations of abuse, neglect, and misappropriation.

Participants will develop an investigation protocol while learning about:

- Conducting an investigation
- Interviewing skills
- Caregiver misconduct definitions
- Reporting requirements

Both workshops will be presented on consecutive days in the following cities this spring:

- Wednesday, April 13 – Thursday, April 14 De Forest (Madison area)
- Tuesday, April 26 – Wednesday, April 27 Green Bay
- Tuesday, May 10 – Wednesday, May 11 Port Washington (Milwaukee area)

You may attend one or both days in each city; material is different each day. Cost of attending both workshops is \$250. Registration is open to multiple individuals per facility.

Learn more about the training or sign up today at www.uwosh.edu/ccdet/caregiver.

Oxygen Tubing in Nursing Homes and FDDs

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

Purpose

The purpose of the position paper is to:

- Provide guidance regarding the frequency of changing oxygen tubing in nursing homes and facilities serving people with developmental disabilities.
- Request nursing homes and facilities serving people with developmental disabilities to join with the DQA and the Wisconsin Healthcare-associated Infections in Long-term Care Coalition (WI HAI in LTC Coalition) to support the practice of oxygen tubing replacement that reflects current evidenced-based practice.

Background

Governor Scott Walker signed 2015 Wisconsin Act 107 into law modifying administrative rules related to maintenance and use of oxygen equipment in nursing homes and facilities serving people with developmental disabilities. Under the previous rules, cannulas, hoses, humidifier bottles, and disposable inhalation equipment used at a resident's bedside were to be changed at least every five days; other inhalation equipment, such as intermittent positive pressure breathing equipment, changed daily. 2015 Wisconsin Act 107 amends these rules and provides that the equipment instead shall be maintained and used in accordance with current standards of practice and manufacturers' recommendations. The law took effect November 13, 2015.

Guidance Specific to the Use of Cannulas, Hoses (Oxygen Tubing)

Current evidence and standards of practice support oxygen tubing replacement to be event-related instead of time-related. Event-related examples requiring oxygen tubing replacement include: when visibly soiled, when known contamination occurs, and/or between residents. Current evidence and standards of practice do not recommend changing oxygen tubing at regular intervals, such as weekly or every five days. When available, manufacturer recommendations should be incorporated into the facility's policies and procedures.

Nursing homes should review this information with their infection preventionist and medical director and update their policies and procedures accordingly. Nursing staff in facilities serving people with developmental disabilities should review this information with their medical staff and update their policies and procedures accordingly.

Resources

For more information about the WI HAI in LTC Coalition, visit their website at:

<https://www.dhs.wisconsin.gov/regulations/nh/hai-introduction.htm>

AARC Clinical Practice Guideline: Oxygen Therapy in the Home or Alternate Site Health Care Facility – 2007 Revision & Update, Respiratory Care Journal, Aug. 2007, Vol. 52. No.1, p. 1063.

<http://www.rcjournal.com/cpgs/pdf/08.07.1063.pdf>

CDC, *Guideline for Preventing Health-Care-Associated Pneumonia: Recommendations of CDC and the Healthcare Infection Control Practices Advisory Committee*, 2003.

<http://www.cdc.gov/mmwr/preview/mmwrhtml/rr5303a1.htm>

2015 Wisconsin Act 107

<http://docs.legis.wisconsin.gov/2015/related/acts/107.pdf>

Next Date for the OASIS Educational Forum for HHAs

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

This year, 2016 marks the fourth consecutive year that DQA is sponsoring a specific educational venue, *The OASIS Educational Forum*, to help Wisconsin home health agencies (HHAs) keep current with evolving OASIS information. Wisconsin's OASIS Education and Automation Coordinators conduct these live educational offerings on a quarterly basis, presenting the newest OASIS-related information. The next forum is scheduled for **Tuesday, May 17**, from **1:00–2:00 p.m.**

The OASIS Educational Forum utilizes an “internet meeting format” via computer for sharing the updated OASIS information. If you are new to this computer meeting format, it is highly recommended that you learn more and test your computer for connection compatibility prior to the day of the forum by going to https://connect.wisconsin.gov/common/help/en/support/meeting_test.htm.

On the day of the broadcast, connect online to our free “virtual meeting room” broadcast approximately 10 minutes prior to the start of the training at <https://connect.wisconsin.gov/dhsdqaosis>. Enter our online meeting room as a “Guest,” signing in with the name of your HHA.

To request a specific OASIS-related topic for discussion/presentation in the next training, send an email to MaryJo.Sutton@dhs.wisconsin.gov.

Home Health Compare

On February 1, CMS published a calendar that includes the dates that Home Health Compare will post updates for 2016 and the dates that “preview reports” will be made available to HHAs in CASPER regarding their “Quality of Patient Care Star Ratings” reports. The calendar also includes the deadline dates that HHAs must request suppression of their data (if they desire), and the deadline dates for submitting corrected data. To view the calendar, visit the CMS web page at <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/HHQISpotlight.html>.

Next Version of OASIS is Coming!

BUREAU OF EDUCATION SERVICES AND TECHNOLOGY

Just days prior to the end of 2015, CMS presented the first draft of the anticipated next dataset version of OASIS, OASIS-C2. To date, CMS has announced little information about OASIS-C2, except that OASIS-C2 is scheduled for implementation on January 1, 2017.

Changes to the dataset have been made to align HHAs with requirements of the *Improving Medicare Post-Acute Care Transformation Act of 2014* (IMPACT Act). The Act requires the submission of standardized data by four post-acute care provider types, namely long-term care hospitals, skilled nursing facilities, home health agencies, and

inpatient rehabilitation facilities. Specifically, the IMPACT Act requires the reporting of standardized patient assessment data with regard to cross-setting quality measures in all four provider types. To learn more about the IMPACT Act, visit the CMS web page at <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Post-Acute-Care-Quality-Initiatives/IMPACT-Act-of-2014/IMPACT-Act-of-2014-Data-Standardization-and-Cross-Setting-MeasuresMeasures.html>.

The “view” of OASIS-C2 that CMS has made available is the “All Time Points” draft version. There is currently no guidance available to correlate with this draft; however, watch for CMS to release more information in the coming months.

To obtain your copy of the OASIS-C2 draft, scroll to the “Downloads” section of this CMS web page: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/OASIS-Data-Sets.html>

Changes in DQA Staff

BUREAU OF NURSING HOME RESIDENT CARE

Appointment: Patricia Virnig, Director (Central Office/Madison)

Patricia “Pat” Virnig has been appointed as the Director of the Bureau of Nursing Home Resident Care. Pat began her new assignment on March 20, 2016, and will be located at Central Office in Madison.

New Appointment: Donna Powers, Nurse Consultant I (Southern Regional Office/Madison)

Donna Powers began her nursing home surveyor responsibilities on February 7, 2016, and will be located in the DQA Southern Regional Office in Madison.

OFFICE OF CAREGIVER QUALITY

Lateral Transfer: Laurel Clary, Office Operations Associate (Central Office/Madison)

Laurel Clary started her position with DQA’s Office of Caregiver Quality on February 22, 2016. She is responsible for support duties related to the investigation process of caregivers accused of misconduct, as well as conducting background checks for new DQA licensees.

New Appointment: Christina Miller, Office Operations Associate (Central Office/Madison)

Christina Miller began her position as Office Operations Associate on March 21, 2016, and is responsible for support duties related to the nurse aide registry, referral of misconduct allegations to other agencies, and the intake and processing of death determination reporting.

DQA Numbered Memos (January, February, March)

More DQA numbered memos can be accessed at <https://www.dhs.wisconsin.gov/dqa/memos/index.htm> or via individual provider publication pages at <https://www.dhs.wisconsin.gov/regulations/health-residential.htm>.

Number and Affected Provider(s)	Title and Summary
<p style="text-align: center;">16-001</p> <ul style="list-style-type: none"> • Adult Family Homes • Community-Based Residential Facilities • Residential Care Apartment Complexes 	<p>Electronic Video Monitoring and Filming in Bureau of Assisted Living Regulated Facilities</p> <p>This memo provides guidance to providers on the impact of electronic video monitoring, recording, photographing, and filming on a resident’s and tenant’s right to privacy in facilities regulated by the DQA Bureau of Assisted Living. It describes the permissible and impermissible circumstances and locations for facility-initiated use of such recording equipment under existing Wisconsin State Statutes and Administrative Rules.</p>

<p style="text-align: center;">16-002</p> <ul style="list-style-type: none"> • Hospices • Community-Based Residential Facilities 	<p>Hospice and Community-Based Residential Facility Review Submittal Change</p> <p>Effective January 1, 2016, all construction documents associated with hospice facilities and community-based residential facilities (CBRFs) shall be submitted to the DHS Office of Plan Review and Inspection (OPRI) only, as prescribed in the Governor’s 2015-2017 biennial state budget.</p>
<p style="text-align: center;">16-003</p> <ul style="list-style-type: none"> • Community-based Residential Facilities • Facilities Serving Individuals with Intellectual Disabilities • Home Health Agencies • Hospices • Hospitals • Licensed Adult Family Homes • Nurse Aide Training Programs • Nursing Homes • Residential Care Apartment Complexes 	<p>Reminder: Wisconsin Nurse Aide Eligibility Requirements</p> <p>The purpose of this memo is to provide clarification regarding nurse aide requirements for employment eligibility in health care provider settings in Wisconsin.</p>
<p style="text-align: center;">16-004</p> <ul style="list-style-type: none"> • Adult Family Homes • Community-based Residential Facilities • Certified Mental Health and AODA Programs • Facilities Serving People with Developmental Disabilities • Home Health Agencies • Hospices • Hospitals • Nurse Aide Training Programs • Nursing Homes • Residential Care Apartment Complexes 	<p>Guidance Reminder Regarding Handheld Devices and the Potential Misuse of Such Devices</p> <p>This memorandum provides guidance to healthcare facilities and nurse aide training programs (further referred to as entities) on the fast-changing landscape of the internet and the misuse of handheld devices as a communication tool for social media such as Facebook, Twitter, Instagram, YouTube, LinkedIn, and Snapchat. Wireless handheld devices such as cameras on cell phones, PDAs, and laptops provide instant access to the internet and allow information to be transmitted electronically or maintained in another form or medium.</p>
<p style="text-align: center;">16-005</p> <ul style="list-style-type: none"> • Area Administrators/Assistant Administrators • Tribal Chairpersons/Human Service Coordinators • County Departments of Human Service Directors • Certified Mental Health/AODA Providers • County Mental Health Coordinators 	<p>Provision of Complementary and Alternative Medicine Services within a Certified Mental Health and Substance Abuse Treatment Program</p> <p>The purpose of this memo is to provide guidance to outpatient clinics certified under Wis. Admin. Code ch. DHS 35 and/or § DHS 75.13 utilizing complementary services and alternative treatment approaches.</p>

CMS Survey and Certification Letters (January, February, March)

Listed below are Survey and Certification (S&C) Letters distributed by The Centers for Medicare and Medicaid Services (CMS) since our last issue was published. The CMS Internet site for reviewing all memos is located at <http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Policy-and-Memos-to-States-and-Regions.html>.

Number and Affected Provider(s)	Title and Summary
16-05-ALL	<p>Infection Control Pilot Project</p> <p>CMS has begun a three-year pilot project to improve assessment of infection control and prevention regulations in nursing homes, hospitals, and during transitions of care.</p> <p>All surveys during the pilot will be educational surveys (no citations will be issued) and will be conducted by a national contractor. New surveyor tools and processes will be developed and tested, focusing on existing regulations as well as recommended practices (such as those for antibiotic stewardship and transitions of care).</p> <p>Ten pilot surveys to be conducted in Fiscal Year (FY) 2016 will occur in nursing homes. Surveys in FY 17 and FY 18 will be conducted in nursing homes and hospitals.</p>
16-06-ALL	<p>Medicare Learning Network (MLN) Infection Control Courses</p> <p>MLN has created infection control courses based on the CMS Ambulatory Surgery Center surveyor online training course.</p> <p>MLN courses can be accessed by surveyors to reinforce their infection control knowledge and receive continuing education credits.</p>
16-07-AO	<p>FY 15 Report to Congress (RTC): Review of Medicare’s Program Oversight of Accrediting Organizations (AOs) and the Clinical Laboratory Improvement Amendments of 1988 (CLIA) Validation Program</p> <p>The 2015 annual Report to Congress details the review, validation, and oversight of the FY 14 activities of the approved AOs Medicare accreditation programs, as well as the CLIA Validation Program.</p> <p>Section 1875(b) of the Social Security Act requires the CMS to submit an annual report to Congress on its oversight of national AOs and their CMS-approved accreditation programs.</p> <p>Section 353(e)(3) of the Public Health Service Act requires CMS to submit an annual report of the CLIA validation program results.</p>
16-08-CAH	<p>Critical Access Hospital (CAH) Recertification Checklist for Evaluation of Compliance with the Location and Distance Requirements</p> <p>In order to routinely re-evaluate the compliance of currently certified CAHs with the status and location requirements of 42 CFR 485.610, CMS has revised the CAH Recertification Checklist: Rural and Distance or Necessary Provider Verification for use by the CMS Regional Office (RO) staff when processing CAH recertifications.</p> <p>The revised checklist includes procedures on determining whether a CAH that was certified by CMS prior to January 1, 2006, had been designated by the state as a necessary provider and examples of documentary evidence to demonstrate necessary provider designation prior to January 1, 2006.</p>
16-09-ALL	<p>Certification Number (CCN) State Codes – State Operations Manual (SOM) Section 2779A Revisions</p> <p><i>SOM Section 2779A:</i> CMS has made revisions to this section in the SOM, which provides guidance regarding the numbering system for CCNs for Medicare-participating providers and suppliers. The revision, specifically in Section 2779A1 for Medicare providers, reflects the</p>

	<p>addition of new state codes.</p> <p><i>Additional State Codes:</i> Due to a lack of available CCNs for some providers wishing to enroll or modify their current certification in Medicare, additional state codes are being added to the Automated Survey Processing Environment (ASPEN), the Accrediting Organization System for Storing User Recorded Experiences (ASSURE), as well as Medicare payment processing systems, effective April 4, 2016.</p>
16-10-Transplant	<p>Advance Copy – Interpretive Guidelines for the Organ Transplant Conditions of Participation (CoPs) at 42 Code of Federal Regulations (CFR) §§ 482.68 through 482.104</p> <p><i>Organ Transplant Interpretive Guidelines Update:</i> Attached to the memo is an advance copy of the Interpretive Guidelines for the Transplant CoPs at 42 CFR §§ 482.68 through 482.104. CMS has now updated the Organ Transplant Interpretive Guidelines to incorporate previously published changes, clarify certain areas, and address feedback received based on previously released drafts.</p> <p><i>New Appendix X:</i> These Interpretive Guidelines supersede all previous versions and will be published in a new Appendix X of the SOM</p>
16-11-ALL	<p>Exit Conferences – Sharing Specific Regulatory References or Tags</p> <p><i>Advance Guidance: Procedures for Conducting the Exit Conference:</i> CMS is clarifying guidance to surveyors regarding the procedures for conducting the exit conference in the review of compliance with Medicare or Medicaid Conditions of Participation, Conditions for Coverage, and Requirements for Participation.</p> <p><i>Review Exit Conference Procedures:</i> Please review with surveyors the exit conference procedures for conducting the federal surveys to ensure consistency of this process across states.</p>
16-12-ALL	<p>National Downtime of the Quality Improvement and Evaluation System (QIES)</p> <p>QIES Systems will be unavailable from March 16 through March 21, 2016.</p>

DQA Publications (January, February, March)

Listed below are DQA publications that have been newly created during the past quarter. DQA publications can be accessed online at <https://www.dhs.wisconsin.gov/publications/index.htm>.

Number	Title	Date
P-01195	Wisconsin Nursing Home Posting Requirements	01/2016
P-01196	Prohibited Practices in the Application of Emergency Safety Interventions with Children and Adolescents in Community Based Programs and Facilities	01/2016
P-01208	Emergency Preparedness Regulations – Assisted Living	02/2016
P-01209	Emergency Preparedness Regulations – Long Term Care	02/2016
P-01212	Defining “Skilled Care” for Wisconsin Home Agency Licensure	02/2016
P-01214	Adult-at-Risk, Including Elder Adult-at-Risk, Reporting Requirements for DQA-Regulated Entities	02/2016
P-01227	Survey Guide – Clinical Laboratories (CLIA)	03/2016