# NRO Facility Management Meeting

**Bureau of Nursing Home Resident Care**

In 2017, Jessica Radtke, NRO Regional Field Operations Director, will again meet with facility management staff from throughout the Northern Region in an informal communication format.

The dates for 2017 are:

- Thursday, February 16
- Thursday, May 11
- Thursday, August 10
- Wednesday, November 29

The time for all meetings is 10:00 a.m. to 12:00 p.m.
The location of the meetings will be:

- Department of Health Services
  Northern Regional Office
  2187 North Stevens Street
  Rhinelander

or

- Online via Adobe Connect at [https://connect.wisconsin.gov/dqa/](https://connect.wisconsin.gov/dqa/)
  Call in toll free 1-855-947-8255. Passcode 5888334#

### Healthcare-Associated Infections (HAIs) in Long Term Care Coalition Spring Conference: May 17-18, 2017

#### Bureau of Education Services and Technology

The Wisconsin Healthcare-Associated Infections (HAIs) in Long-Term Care Coalition (LTC) and the Department of Health Services (DHS), Division of Quality Assurance (DQA), are pleased to announce the Art and Science of Infection Prevention and Control Conference for staffs of Wisconsin nursing homes. The conference will be held at the Kalahari Resort and Conference Center on May 17-18, 2017.

The conference is being developed in collaboration with DQA staff, nursing home providers, and members of the Wisconsin HAIs in LTC Coalition. National and local experts will address the topics of antibiotic stewardship, outbreak identification and management, and surveillance.

Chris Crnich, MD, PHD, and Associate Professor of Medicine in the Division of Infectious Disease at the University of Wisconsin School of Medicine and Public Health, will deliver the May 17 keynote address. His speech will focus on antibiotic stewardship. Dr. Crnich is a member of the Wisconsin Healthcare-Associated Infections in Long-Term Care Coalition. He has also been a consultant to the Advancing Excellence Campaign and Centers for Disease Control and Prevention. He is currently leading a joint effort by the Society for Healthcare Epidemiology of America, the Infectious Disease Society of America, and the American Medical Directors Association to update guidelines for initiation of antibiotics in nursing homes.

David Nace, MD, MPH, will deliver the May 18 keynote address about outbreak management. Dr. Nace is an associate professor and director of the Long-Term Care and Flu Programs for the University of Pittsburgh Institutes on Aging. His research focuses primarily on infectious disease in long-term care. He is the chair of the American Medical Directors Association (Society for Post-Acute and Long-Term Care) Infections Advisory Committee.

Registration for the Art and Science of Infection Prevention and Control Conference, will begin in early March. Watch your DQA listserv for the registration dates. Registration is restricted to 600 attendees.

### BNHRC Manager Thank You

#### Bureau of Nursing Home Resident Care

Pat Virnig, Director of the Bureau of Nursing Home Resident Care, was recently invited to speak at The Society for Post-Acute and Long-Term Care Medicine annual conference. She found the agenda for the conference to be extremely beneficial to the medical directors along with the networking opportunities and vendor exhibits. Even though the annual conference was open to medical directors throughout the state, it appeared that less than 25% of the long-term care facilities were represented. She has since made it her mission when speaking to long-term care providers, both individually and in groups to share, that this organization and annual conference would be an excellent recruiting/retention tool in the facility contract for the medical director position. With the higher complexity of care needs of today's long-term care residents and changes to the federal regulations, as well as the long-term care survey process, the medical director's expertise and guidance will be critical in providing the highest quality of care.

Pat and the DQA regional field operations directors also had the opportunity to participate in both the LeadingAge Wisconsin and the Wisconsin Health Care Association in their recent Mega Rule training events. Providing the training cooperatively on these new regulations and the many changes coming to the long-term care arena allows for greater discussion and a better understanding of the changes and implementation strategies needed in this time of significant change.
Wisconsin Nurse Aide Training Program

Office of Caregiver Quality

The Division of Quality Assurance contracts with Pearson VUE to implement the National Nurse Aide Assessment Program (NNAAP) as the single statewide test for evaluating nurse aide competency. Pearson VUE recently announced changes regarding the management of nurse aide testing processes in Wisconsin. Effective January 1, 2017, Credentia will be managing the test sites and evaluators. Pearson VUE will continue to deliver the NNAAP exam and will be responsible for test site recruitment and contracting functions. See the website at http://www.pearsonvue.com/wi/nurseaides/ for more information. For questions, please contact pearsonvuenurseaide@pearson.com.

Changes in DQA Staff

Bureau of Assisted Living

Appointment: Sharon Paulson has been working as a health services specialist/assisted living licensing specialist since November 13, 2016. Her location is the Southern Regional Office in Madison.

New Appointment: Chquota Weis has been working as a health services specialist/assisted living licensing specialist since October 17, 2016. Her location is the Southern Regional Office in Madison.

Appointment: Cindy Lindgren has been working as a health services specialist since November 13, 2016. Her location is the Southern Regional Office in Madison.

Bureau of Education Services and Technology (BEST)

Promotion: Lindsay Buttles has been working as a nurse consultant II since November 27, 2016.

Office Of Caregiver Quality (OCQ)

New Appointment: Karen Radcliffe is working as an office operations associate. Karen works at the Central Office in Madison.

Promotion: Karen Anderegg is working as an investigation supervisor. Karen works at the Central Office in Madison.

DQA Numbered Memos (October, November, December)


<table>
<thead>
<tr>
<th>DQA Memo No.</th>
<th>Affected Provider(s)</th>
<th>Title and Summary</th>
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</thead>
<tbody>
<tr>
<td>16-011</td>
<td>Freedom of Choice of Pharmacy Provider</td>
<td>This memo addresses a resident's right to choose a pharmacy provider while residing in an assisted living facility. These facilities include adult family homes (AFHs), community-based residential facilities (CBRFs), and residential care apartment complexes (RCACs).</td>
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</tbody>
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Listed below are survey and certification (S&C) letters distributed by The Centers for Medicare and Medicaid Services (CMS) since our last issue was published. The CMS internet site for reviewing all memos is located at http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Policy-and-Memos-to-States-and-Regions.html

<table>
<thead>
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</thead>
<tbody>
<tr>
<td>16-42-NH</td>
<td>Notification of Final Rule Published — Reform of Requirements for Long-Term Care (LTC) Facilities. Memo provides information on final rule Reform of Requirements for Long-Term Care Facilities.</td>
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<tr>
<td>17-01- Hospice</td>
<td>Impact of Nursing Shortage on Hospice Care The period of time has been extended for a hospice agency to elect an exemption to allow for the contracting of nurses pursuant to “extraordinary circumstance”.</td>
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<tr>
<td>17-02-ESRD</td>
<td>Release of the Fiscal Year (FY) 2017 Dialysis Facility Reports (DFR) and End Stage Renal Disease (ESRD) Core Survey Materials Memo announces and gives details of the release of the materials used for ESRD surveys that have been updated for FY 2017.</td>
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<td>17-03-NH</td>
<td>Save the Date: Training for Phase 1 Implementation of New Nursing Home Regulations CMS is developing an online training for regional offices, state survey agencies, providers and other stakeholders on the new nursing home regulations.</td>
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<td>17-04-Transplant</td>
<td>Transplant Centers: Clinical Experience Requirements Memo describes the requirements.</td>
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<td>17-05-ALL</td>
<td>Information on the Implementation Plans for the Emergency Preparedness Regulation Memo provides general information regarding the implementation plans for the new emergency preparedness rule.</td>
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<td>17-06-NH</td>
<td>Fiscal Year (FY) 2015 Minimum Data Set (MDS) Focused Survey Summary CMS has completed the FY 2015 MDS Focused Surveys and is providing an overview of the results.</td>
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<td>17-08-NH</td>
<td>Civil Money Penalty (CMP) Reinvestment Resource Web Page A web page to house general information on the reinvestment of state CMP funds is now available.</td>
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<td>17-09-ALL</td>
<td>Infection Control Pilot: 2017 Update Memo provides updated information on the CMS three year pilot project to improve assessment of infection control.</td>
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17-10-CAHs  Critical Access Hospital (CAH) Appendix W Revisions  
Revisions were made to the regulation language for CAH Emergency Services standard in 2004 and 2006 but those revisions were not included in Appendix W of the State Operations Manual (SOM).

17-11-CLIA  Advanced Copy — Revisions to State Operations Manual (SOM), Appendix C — Survey Procedures and Interpretive Guidelines for Laboratories and Laboratory Services  
The entire document, Revisions to Appendix C of the SOM, has been revised and updated to include comments and recommendations.

17-12-NH  Long-Term Care Regulation: Enforcement of Rule Prohibiting Use of Pre-Dispute Binding Arbitration Agreements is Suspended so Long as Court Ordered Injunction Remains in Effect  
Memo provides specifics on the rule suspension.

17-13-Transplant  Transplant Centers: Citation for Outcome Requirements  
Memo describes changes in the outcome requirements for transplant centers.

17-14-LSC  Clarification of Automatic Fire Sprinkler System Installation Requirements in Attic Spaces in Long-Term Care Facilities  
Memo describes the final rule published on May 4, 2016 for automatic fire sprinkler system installation requirements in attic-spaces.


17-16-ESRD  Notice of Interim Final Rule (IFR) Third Party Payment and Information on Implementation Plan  
Memo provides information on the IFR.

DQA PUBLICATIONS (October, November, December)  
Listed below are DQA publications that have been newly created during the past quarter. DQA publications can be accessed online at https://www.dhs.wisconsin.gov/publications/index.htm.

<table>
<thead>
<tr>
<th>Number</th>
<th>Title</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>P-01903</td>
<td>Smoking in Wisconsin Nursing Homes</td>
<td>11/2016</td>
</tr>
<tr>
<td>P-01904</td>
<td>Insulin Storage Guide</td>
<td>11/2016</td>
</tr>
<tr>
<td>P-01905</td>
<td>Physician Orders and Medications</td>
<td>11/2016</td>
</tr>
<tr>
<td>P-01906</td>
<td>Disposal of Medications</td>
<td>11/2016</td>
</tr>
<tr>
<td>P-01907</td>
<td>Glucose Meters and Infection Control</td>
<td>11/2016</td>
</tr>
<tr>
<td>P-01908</td>
<td>Medication Administration by Unlicensed Assistive Personnel (UAP)</td>
<td>11/2016</td>
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<tr>
<td>P-01909</td>
<td>Sample Medications</td>
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