

DQA Quarterly Information Update



Naloxone Administration in Community-Based Residential Facilities (CBRFs)

Bureau of Assisted Living

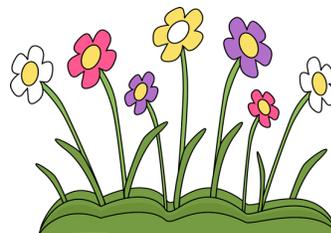
The Department of Health Services (DHS) Division of Quality Assurance has issued a publication, [Community-Based Residential Facility – Naloxone Administration \(P-02091\)](#), which provides guidance for the storage and administration of nasal spray naloxone in CBRFs licensed under Wis. Stat. ch. 50 and Wis. Admin. Code ch. DHS 83. As stated in Executive Order 214, Public Health Advisory, the misuse and abuse of opioids is a public health crisis.



Naloxone is a medication that can reverse an opioid overdose. It can be given as an injection or as a nasal spray. Naloxone is often sold under the brand name Narcan. Information regarding the

use of naloxone is available on the DHS [“Opioids – Overdose”](#) webpage.

If you have questions about this publication, please contact Doug Englebert, DQA Pharmacy Consultant, at Douglas.Englebert@wisconsin.gov.



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RAI/MDS Educational Online Forums

Bureau of Nursing Home Resident Care

On a quarterly timeline, DQA sponsors an educational forum for nursing homes that focuses on resident assessment instrument (RAI) and minimum data set (MDS). The forum provides up-to-date RAI/MDS information that is always evolving. The forum also provides an opportunity for nursing

homes to ask questions regarding RAI/MDS. The next RAI/MDS educational forum is on **May 3, 2018, at 1 p.m.** The forum is held online using an "Internet meeting format." Please go to <https://www.dhs.wisconsin.gov/regulations/nh/rai-mds.htm> for details on attending the forum.



“Nobody can go back and start a new beginning, but anyone can start today and make a new ending”
-Maria Robinson



WisCaregiver Career Program

Administrative Services Unit



We're off to a great start! Since our March 1 launch date over 500 students have signed up to be a part of the WisCaregiver Career Program (WCP). We are encouraged by the large number of individuals who are taking the first step to begin their career as a caregiver in a Wisconsin nursing home and taking advantage of this great opportunity.

As many of you know, DHS received federal approval to move forward with more than \$2.3 million in federal dollars to implement the WCP. The program provides free training and testing for up to 3,000 students to become nurse aides in Wisconsin nursing homes. Nurse aides will also receive a \$500 retention bonus from one of the 295 participating nursing homes after six months of employment.

Watch for the unveiling of our media campaign for WisCaregiver Careers on April 30 by [Pigorsch Media Design](#)! The comprehensive marketing package will use radio, television, Twitter, and Facebook to highlight the benefits of the WCP and feature staff from Wisconsin nursing homes talking about the rewards of a career in caregiving.

Webinar Series – Workforce Solutions

On March 1, DHS began hosting a series of webinars featuring nursing home staff and other experts in



the field sharing their best practices for successful staff recruitment and retention.

The following webinars are scheduled the first Thursday of the month from 1:30 to 2:30 p.m. central time. Tune in at: https://connect.wisconsin.gov/wiscaregiver_career/

- April 5: **Best Practices for Facility Recruitment and Retention:** Jill Gengler, NHA Colfax Health and Rehabilitation Center, and Cagney Martin, Nursing Home Staff Development, North Central Health Center

- May 3: **Facility Recruitment, Retention, Incentive Programs:** Ila Johnson, Human Resource Director, Good Shepherd Services, LTB, and Karen Sautbine MSN, Interim NHA Lakeland Health Care Center
- June 7: **Peer Mentorship Programs:** Anna Ortigara, RN, MS, FAAN, PHI
- August 2: TBD
- September 6: **Staff Appreciation:** Dr. Paul White, President of Appreciation at Work

Stay In Touch With Us!

- [WisCaregiver Career Program](#)
- [Sign up for our listserv](#)
- [WisCaregiver Career Mailbox](#)

“No matter how chaotic it is, wildflowers will spring up in the middle of nowhere.”
-Sheryl Crow



Fire Protection

Bureau of Education Services and Technology

During fire protection system outages or renovation construction projects in health care occupied buildings, the basic level of protection to occupants must be maintained given the patients or residents do not have the ability to self-evacuate in the event of a fire.

Compensating protection is a method to maintain basic safety levels, while technical compliance may be

temporarily disabled. Compensating or interim life safety is accomplished through facility leadership in cooperation with industry professionals with knowledgeable staff, training, or alternative systems.

Fire watch procedures are often used to avoid evacuation of an area or building affected by a sprinkler or fire alarm system

outage. Sprinkler or fire alarm systems, when properly inspected, tested, and maintained, provide constant 24/7 coverage and protection for building occupants.

Fire watch procedures involve the assignment of a dedicated person or persons with no other duties, constantly circulating throughout the facility or affected area, with the express purpose of

notifying the fire department and the building occupants of an emergency; preventing a fire from occurring; extinguishing small fires; or protecting the public from fire or danger. Reference the 2012 edition of National Fire Protection Association (NFPA) 101 Life Safety Code (LSC) § 3.3.104 and the Federal Register Vol. 81 No. 86. Additional information can be found within DQA Memo [17-003](#).

Congratulations Alfred Johnson

Bureau of Assisted Living

Alfred Johnson, Director of the Bureau of Assisted Living, is the new president-elect of the [National Association for Regulatory Administration](#) (NARA). NARA is an international nonprofit professional association founded in 1976, representing adult residential and assisted living licensing

programs, adult day care licensing programs, child welfare, and child care services. Among its partners are providers, consumers and their families, regulators, advocates, and concerned citizens. NARA's mission is to "Promote the health and safety of children and adults in regulated

settings."

Alfred will bring Wisconsin's innovative ideas to the national level using his fundamental conviction: "Proud to be an assisted living regulator."



DQA Administrator, Otis Woods and Deputy Administrator, Shari Klessig congratulate Alfred on his accomplishment!

Changes In DQA Staff

Bureau of Assisted Living (BAL)

New Appointment: Darien Woods as research analyst/quality assurance analyst on February 4, 2018. Her location is Central Office.

New Appointment: Shelley Nitz as nurse consultant 1 on February 18, 2018. Her location is Western Regional Office.

Bureau of Nursing Home Resident Care (BNHRC)

New Appointment: Juanita Harris as operations program associate on March 19, 2018. Her location is Southeastern Regional Office.

New Appointment: Teresa Simpson as nurse consultant 1 on March 5, 2018.. Her location is Western Regional Office.

New Appointment: Roberta Brami as nurse consultant 1 on March 19, 2018. Her location is Western Regional Office.

Bureau of Health Services (BHS)

New Appointment: Cindy O'Connell as section chief on April 1, 2018. Her location is Central Office.

New Appointment: Heather Schweiner as health services specialist on January 22, 2018.. Her location is Northeastern Regional Office.

New Appointment: Judy Kostro as medical technologist on January 22, 2018. Her location is Central Office.

Bureau of Education Services and Technology (BEST)

New Appointment: Theresa Van Male as nurse consultant 2 on January 8, 2018. Her location is Central Office.

Office Caregiver Quality (OCQ)

New Appointment: Ashley Swatzell as office operations associate on March 19, 2018. Her location is Central Office.

Quality, Safety, and Oversight Letters (January, February, March) (formerly Survey and Certification Letters)

Listed below are quality, safety, and oversight (QSO) letters distributed by Centers for Medicare & Medicaid Services (CMS) since our last issue was published. The CMS website for reviewing all memos is located at:

<http://www.cms.gov/medicare/provider-enrollment-and-certification/surveycertificationgenInfo/policy-and-memos-to-states-and-regions.html>

CMS QSO Memo No. Affected Provider(s)	Title
18-11-CLIA	Clinical Laboratory Improvement Amendments (CLIA) Release of Request for Information (RFI)
18-12-Deemed Providers/Suppliers	Clarification of the Accrediting Organization's (AO's) Role when a Provider or Supplier's Deemed Status has been Temporarily Removed
18-13-HHA	Home Health Agency (HHA) Survey Protocol – State Operations Manual (SOM) Appendix B Revised
18-14-CLIA	Clarification Regarding Fine Needle Aspiration (FNA) Specimen Adequacy Assessment, Rapid On-site Evaluation (ROSE) and Workload Limits
18-15-NH	Specialized Infection Prevention and Control Training for Nursing Home Staff in the Long-Term Care Setting

DQA Publications (January, February, March)

Listed below are DQA publications that have been newly created during the past quarter. DQA publications can be accessed online at: <https://www.dhs.wisconsin.gov/publications/index.htm>

Number	Title	Date
P-01814	Nurse Aide Training Program – Guidelines for Approval	01/2018
P-02007	Reporting Requirements for Assisted Living Facilities	12/2017
P-02067	Assisted Living Facility and Hospital Interface	01/2018
P-02091	Community-Based Residential Facility – Naloxone Administration	02/2018
P-02096	Bridge Nurse Aide Training Program – Applicant Process	02/2018
P-02111	WisCaregiver Career Program – Frequently Asked Questions and Answers	03/2018

Division of Quality Assurance

ADMINISTRATOR: OTIS WOODS

Central Office | Division of Quality Assurance, PO Box 2969,
Madison, WI 53701-2969 | 608-266-8481 (T) | 608-266-7376
(TTY) | 608-267-0352 (F)

[DQA Website](#)

[Email Subscription Services](#)

DQA Quarterly Update Newsletter Editor

Karl Kletzien, IS Technical Services Senior

Karl.kletzien@dhs.wisconsin.gov

608-266-7188