
DQA Quarterly Information Update



JULY 2019

Bureau of Assisted Living (BAL) Going Green

Bureau of Assisted Living

The Bureau of Assisted Living (BAL) is demonstrating the state’s commitment to environmentally friendly practices by “going green” in several important program areas. BAL’s statement of deficiency (SOD), plan of correction (POC), and license renewal processes are moving to an entirely electronic format by January 2020. Providers are strongly encouraged to register for E-SOD/ E-POC, and E-Renewal well in advance of the above dates.

E-SOD/E-POC

The Division of Quality Assurance (DQA) has successfully issued electronic statement of deficiencies using email addresses provided by health care providers. This has enhanced the receiving of results from DQA inspections.

This process involves email delivery of the SOD. This allows the provider to complete the required plan of correction electronically. It also allows the provider to submit the plan of correction to DQA by replying to the original email. Providers participating in the E-SOD/E-POC pilot project have indicated their strong preference for this format and highly encourage the extension of this process to all DQA regulated assisted living providers. Providers must use a Provider Agreement form to obtain authorization from the licensee to receive SOD’s electronically. This form provides the specified email address for DQA.

If providers want to sign up for the E-SOD/E-POC process, request the Provider Agreement form F-00593 from your assisted living regional office. Return the completed form by email or by mail to your assisted living regional office.

Visit the [BAL Regional Offices](#) page for information on how to contact one of the BAL regional offices.

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Division of Quality Assurance is Pleased to Announce the 18th Annual Conference for Health Care Providers

Bureau of Education Services and Technology



FOCUS 2019 will be November 20 and 21, 2019, at the Kalahari Convention Center in Wisconsin Dells. The FOCUS 2019 conference is being developed in collaboration with DQA, health care providers, and provider association representatives.

Wednesday, November 20, 2019

FOCUS 2019: Special Session "Let's Talk About It! Topics Too Important to Ignore"

This year's special session will feature topics that are difficult to discuss and sometimes ignored. Elaine Sanchez will provide the keynote presentation titled "Sexuality and Dementia." There will be several concurrent breakout sessions and Paul Greenwood will provide a plenary session titled "Putting the Spotlight on Elder Abuse: Forgotten Victims No More" to end the day.

Thursday, November 21, 2019

FOCUS 2019 Conference: "Teach, Learn, Collaborate"

We're very excited to have Teepa Snow, an expert on dementia, provide our keynote address, "Dementia 360." Teepa's passion is to change the culture of dementia care and to improve the lives of those living with dementia and their care partners.

We are introducing a new mobile conference application for FOCUS 2019 called Whova. Whova will allow attendees to access the conference agenda, breakout session handouts, and the conference center map right on their phone. In addition, attendees will be able to take notes right on their phone, interact with other attendees at FOCUS 2019, and provide session feedback through the app.

The FOCUS Conference registration will begin the first week of September. Additional information is available at [FOCUS 2019 website](#).

"Loyal and efficient work in a great cause, even though it may not be immediately recognized, ultimately bears fruit."

-Jawaharlal Nehru



2019 Nursing Home Provider Forums

Northeastern Regional Office Nursing Home Forums 2019

Bureau of Nursing Home Resident Care (BNHRC)

First Floor Conference Room 152A	Wednesday, July 31
DQA BNHRC Northeast Regional Office	Wednesday, October 30
200 N Jefferson Street	
Green Bay, WI 54301	Both forum times are 9:30 to 11:30 a.m.

Northern Regional Office Nursing Home Forums 2019

Bureau of Nursing Home Resident Care

Department of Health Services	Friday, July 26
Conference Room A	Friday, November 1
2187 North Stevens Street	
Rhinelander, WI 54501	Both forum times are 9 to 11 a.m.

[Skype Available](#)

Southeastern Regional Office Nursing Home Forum 2019

Bureau of Nursing Home Resident Care

Friday, September 13 from 10 a.m. to 12 p.m.	The location is to be announced.
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Southern Regional Office Nursing Home Forums 2019

Bureau of Nursing Home Resident Care

Iowa County Health and Human Services	Wednesday, July 31
Building	Wednesday, October 30
Community Room	
303 West Chapel Street	Both forum times are 10 a.m. to 12 p.m.
Dodgeville, WI 53533	

Southern Regional Office La Crosse Area Meetings

Bureau of Nursing Home Resident Care

Bethany Saint Joseph Care Center	Lakeview Health Center
2501 Shelby Road	962 East Garland Street
La Crosse, WI 54601	West Salem, WI 54669
Wednesday, July 24	Monday, October 28
10 a.m. to 12 p.m.	10 a.m to 12 p.m.

“To do what nobody else will do, a way that nobody else can do, in spite of all we go through; that is to be a nurse.”

-Rawsli Williams



Measles Continues to Spread – What You Need to Know to Prevent a Measles Staffing Emergency in Your Facility

Bureau of Education Services and Technology

According to the Centers for Disease Control (CDC):

Measles is a highly contagious virus that lives in the mucus of an infected person. It can spread to others through coughing and sneezing.

- Measles starts with fever (may spike to 105 °F) and is followed by the 3 C's (cough, coryza [runny nose] and conjunctivitis [red, watery eyes]). A rash of tiny, red spots breaks out approximately 14 days after exposure.
- Measles can live for up to two hours in a space where the infected person coughed or sneezed. If other people breathe the contaminated air or touch the infected surface and then touch their eyes, nose, or mouth, they can become infected.
- Measles is so contagious that if one person has it, 90% of the people close to that person who are not immune will also become infected.
- Infected people, to include healthcare workers, can spread measles to others from four days before through four days after the rash appears. Rash onset date is considered day zero.

The number of patients diagnosed with measles in the U.S. continues to grow. According to the CDC, there were [1,022 confirmed cases](#) of measles in 28 states as of June 6, 2019.

The U.S. is presently seeing the highest number of measles cases since 2000 when the disease was considered eliminated within the U.S. Measles is reported in Arizona, California, Colorado, Connecticut, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Missouri, New Mexico, Nevada, New Hampshire, New Jersey, New York, Oklahoma, Oregon, Pennsylvania, Texas, Tennessee, Virginia and Washington.

While Wisconsin currently has no cases of measles, it can rapidly spread when it reaches areas where groups of people are unvaccinated. Ninety percent of all measles cases reported to the CDC between January 1 – May 17, 2019, occurred in people who were unvaccinated or had unknown vaccination status. Even before the measles rash appears, people who are not immune to measles are at high risk for becoming infected and spreading the disease.

Current CDC guidelines recommend that facility health care workers who are exposed to measles and have no evidence of measles immunity should not go to work beginning on day 5 after their first measles exposure. They may return to work on day 21 after their last measles exposure. For example, if a health care worker is exposed to measles on Monday, Tuesday and Wednesday of a week. The first exposure would be counted 5 days from Monday and the last exposure would be counted 21 days from Wednesday. For more information see DHS publication [P-00892](#), “Measles”.

Highly contagious diseases like measles have caused serious health care staffing shortages in Wisconsin. In 2018, a Wisconsin nursing home experienced a varicella (chickenpox) outbreak. Over 40 staff members were excluded from work because they lacked evidence of varicella immunity.

To ensure that health care facility employees are protected against measles, the CDC recommends that employees should have presumptive evidence of measles immunity. Acceptable presumptive evidence of measles immunity includes written documentation of at least one of the following:

- Received two doses of measles-containing vaccine
- Laboratory confirmation of measles immunity
- Laboratory confirmation of measles

Continued page 5

- Birth before 1957

Facility staff that are unsure if they are immune to measles or can't find their vaccination records should get vaccinated with measles-mumps-rubella (MMR) vaccine. For additional information from the Department of Health Services on measles, see: [Measles Information for Health Care Providers](#)

Assisted Toileting Building Provisions

Bureau of Education Services and Technology

The International Code Council (ICC) Committee on Healthcare (CHC) has significantly improved the International Building Code (IBC) with a proposal to serve health care facilities in providing assisted toileting. The assisted toileting in this proposal allows for staff on both sides of the resident to assist in standing, sitting or transferring. The Mayer-Rothschild Foundation conducted research that determined the ideal room dimensions for two-sided lifting. These dimensions increase safety for residents and staff.

Using the Mayer-Rothschild Foundation research, CHC received approval for code change proposals (E123, E124, and E125) to be incorporated into the 2021 edition of the IBC. These new provisions will allow assisted toilet and bathing configurations within a greater percentage of the “accessible units” of health care facilities.

A petition for variances to the 2015 IBC to use the accessibility provisions of the 2021 IBC should meet or exceed the intent of the accessible unit provisions in ICC A117.1 and the 2010 ADA Standard for Accessible Design. The petition should be supported by credible substantiation and should meet the needs of the population served. Reference form [E-62537](#), “Petition for Building Code Variances”, for more information.

For further information on the proposal, view [Assisted Toileting and Bathing Options](#) by Kimberly Paarlberg, ICC Senior Architect in the [Building and Safety Journal](#) of the ICC website.

Office of Plan Review and Inspection (ORPI) “Meet and Greets”

Office of Plan Review and Inspection

OPRI has scheduled four regional Meet and Greet events this fall. OPRI staff would like to meet health care facility stakeholders and those engaged in health care construction. OPRI would like to converse about current trends that can improve processes and better serve clients.

Green Bay

Monday September 23, 2019

10:00 a.m. to 12:00 p.m.

200 North Jefferson Street, Room 152A

Madison

Wednesday October 16, 2019

10:00 a.m. to 12:00 p.m.

1 West Wilson Street, Room 456

Milwaukee

Thursday October 3, 2019

10:00 a.m. to 12:00 p.m.

819 North 6th Street, Room 40

Eau Claire

Thursday October 17, 2019

10:00 a.m. to 12:00 p.m.

610 Gibson Street, Room 123

DQA Publications (April, May, June)

Listed below are DQA publications that have been newly created during the past quarter. DQA publications can be accessed online at: <https://www.dhs.wisconsin.gov/publications/index.htm>

Number	Title	Date
P-02393	Nurse Aide State and Federal Employment Eligibility	04/2019

Changes In DQA Staff

Bureau of Assisted Living (BAL)

Jessica Trapp as civil health services specialist on April 29, 2019. Her location is Southeastern Regional Office.

Alissa M. Iwanski as research analyst on June 23, 2019. Her location is Central Office.

Bureau of Health Services (BHS)

Connie Knezic as health services specialist on May 12, 2019. Her location is Southeastern Regional Office.

Bureau of Nursing Home Resident Care (BNHRC)

Mary Van Rossum as health services supervisor on June 23, 2019. Her location is Northeastern Regional Office.

Sara Seruga as nurse consultant /health facility surveyor on June 10, 2019. Her location is Southeastern Regional Office.

Cheryl Theisen as nurse consultant on May 28, 2019. Her location is Northern Regional Office.

Lenore Hanewold as nurse consultant on June 10, 2019. Her location is Southern Regional office.

Nicole Werner as health services specialist on May 12, 2019. Her location is Southeastern Regional Office.

Annette Hambrecht as nurse consultant on May 13, 2019. Her location is Western Regional Office.

Nicole Trevino as nurse consultant on April 29, 2019. Her location is Western Regional Office.

Dan Perron as regional fields operation director on April 28, 2019. His location is Northeastern Regional Office.

Heidi Light as nurse consultant on April 15, 2019. Her location is Southern Regional Office.

Office of Caregiver Quality (OCQ)

Ashley Swatzell as license permit program associate on April 14, 2019. Her location is Central Office.

Office of Plan Review and Inspections (OPRI)

John Fennimore as civil engineer – advanced on June 10, 2019. His location is Southeastern Regional Office.

Division of Quality Assurance

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