

DQA Quarterly Information Update



OCTOBER 2019

24-Hour Emergency Answering Service for Health Care Providers

Administrative Service Unit

Health care providers and municipal/county workers can call 608-258-0099 to report emergencies 24 hours a day, 7 days a week. The emergencies will be classified as (1) chemical or natural disaster, (2) communicable disease, (3) nuclear or radiological, or (4) human services. Go to the [Emergency Answering Service website](#) for more information.

Federal Hazardous Waste Pharmaceutical Sewering Ban

Bureau of Education Services and Technology

The Federal Hazardous Waste Pharmaceutical Sewering ban took effect August 21, 2019. To learn more and keep up to date on the requirements, see the following Wisconsin Department of Natural Resources webpages. You may also receive updates by subscribing to a [health care waste newsletter](#).

[Managing Health Care Waste](#)

[Hazardous Waste Management at Health Facilities](#)

Refurbish Durable Medical Equipment

Bureau of Education Services and Technology

The mission of the Wisconsin Department of Corrections, Bureau of Correctional Enterprises (BCE) is to enhance public safety by providing jobs and training for prison inmates. One BCE program provides full service equipment refurbishing for many types of durable medical equipment. This program serves non-profits in Wisconsin. It helps people with unique abilities get the durable medical equipment they need in order to be mobile, productive, cared, and included.

If you have equipment you would like to donate to be refurbished, contact Christine Trinrud, Correctional Enterprises Specialist Senior, 920-566-2600 ext. 2300 or by [email](#).

By using the WisTech Assistive Technology Program [website](#), you can view lists of refurbished BCE DME available for purchase. Follow these steps: (1) go to the [website](#), (2) select "Items" from the top menu, (3) click the dropdown arrow next to "Programs," (4) select "Bureau of Correctional Enterprises" from the drop-down list.

BEC is proud to help Wisconsin communities reuse items, teach inmates employable skills, and provide relief for our landfills.

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Northern Region Nursing Home Forum

Bureau of Nursing Home Resident Care

The Bureau of Nursing Home Resident Care will hold its next Northern Region nursing home provider forum on Friday, November 1, from 9:00 to 11:00 a.m. The Forum is targeted for nursing home owners, administrators, Directors of Nursing (DON), Assistant Directors of Nursing (ADON) and consultants. Other facility/corporate personnel are also welcome to attend.

The meeting will be held at:

Bureau of Nursing Home Resident Care

Department of Health Services

Conference Room A

303 West Chapel Street

2187 North Stevens Street

Rhineland, WI 54501

November 1, 9:00 a.m. to 11:00 a.m.

Skype available:

<https://meet.lync.com/wigovdhs/jessica.radtke/VCH8ZHZ6>



Bureau of Assisted Living Announces New Pilot Program

Bureau of Assisted Living

The Bureau of Assisted Living (BAL) is pleased to announce a pilot program for initial licensure surveys.

Beginning November 1, 2019, established assisted living facility applicants will be able to use video technology for initial licensure and/or

certification surveys.

Established applicants and BAL surveyors may use video conferencing technology such as Apple FaceTime or Adobe Connect Pro.

Currently, initial licensure surveys are conducted on-site by BAL surveyors. This pilot is

a step toward the BAL's goal of integrating technology into assisted living licensing and regulation.

With over 4,000 assisted living facilities in Wisconsin, BAL is working to streamline its operations to achieve maximum efficiency.

Northeastern Region Skilled Nursing Facility Forum

Bureau of Nursing Home Resident Care

The Bureau of Nursing Home Resident Care will hold its next Northeastern Region skilled nursing facility provider forum on Wednesday, October 30, from 9:30 to 11:30 a.m. The location is:

Wisconsin State Office Building
Conference Room 152A
200 N. Jefferson Street
Green Bay, Wisconsin

Parking is available at the Pine Street Parking Ramp in downtown Green Bay. We recommend that attendees park in the ramp as the metered parking is for a maximum of two hours and is strictly enforced.

This forum is targeted for owners, administrators,

directors of nursing, assistant directors of nursing and consultants. Other facility and corporate personnel are also welcome to attend.

“Love the trees until their leaves fall off, then encourage them to try again next year.”

–Chadd Sugg

Register Now!

2019 FOCUS Conference — Teach, Learn, Collaborate

Bureau of Education Services and Technology



Special Session: *Let's Talk About It! Subjects Too Important to Ignore*

Wednesday, November 20, 2019

FOCUS 2019 Conference: *Teach, Learn, Collaborate*

Thursday, November 21, 2019

The Wisconsin Department of Health Services (DHS), Division of Quality Assurance (DQA), is pleased to announce that registration is now open for the 18th annual FOCUS conference!

The conference will again be held at the Kalahari Convention Center in Wisconsin Dells on November 20 and 21, 2019. The FOCUS 2019 conference is developed in collaboration with health care providers and provider association representatives.

Unlike previous years, the FOCUS 2019 conference will enhance the participant experience by using the [Whova](#) app. [Whova](#) is a free app for mobile devices that can be downloaded from Android app and Apple app stores. With the [Whova](#) app, participants will use their mobile devices to do the following:

- Locate sessions and rooms
- Learn more about speakers
- Review handouts
- Take notes
- Communicate with other participants or speakers directly or through message boards
- Provide instant feedback on a session
- Locate exhibitor tables
- Learn more about an exhibitor
- Provide contact information to an exhibitor

For registration and to view breakout sessions go to:

<https://www.uwsp.edu/conted/Pages/focus.aspx>

For questions about registration, please contact the University of Wisconsin-Stevens Point Continuing Education at

uwspce-conf@uwsp.edu

For questions about Special Session and FOCUS 2019 Conference, please contact Leann Graffin at 608-267-1438 or at leann.graffin@wi.gov

Changes In DQA Staff



Bureau of Assisted Living (BAL)

New Appointment: MaryBeth Hoffman as assisted living regional director on September 1, 2019. Her location is Southeastern Regional Office.

New Appointment: Elizabeth Love as health services manager on September 15, 2019. Her location is Southeastern Regional Office.

New Appointment: Sharon Azinger as health services specialist on September 15, 2019. Her location is Southeastern Regional Office.

New Appointment: Anna Zapata as health services specialist on September 29, 2019. Her location is Southeastern Regional Office.

Bureau of Health Services (BHS)

New Appointment: Kaycee Kienast as quality assurance program specialist on July 22, 2019. Her location is Central Office.

New Appointment: Joseph David as section chief on August 5, 2019. His location is Southeastern Regional Office.

New Appointment: Brianna Sewell as quality assurance program specialist. Her location is Southeastern Regional Office.

New Appointment: Joann Amend as laboratory certification officer on September 3, 2019. Her location is Central Office.

Bureau of Nursing Home Resident Care (BNHRC)

New Appointment: Marcia Erickson as nurse consultant 1 on September 30, 2019. Her location is Southern Regional Office.

New Appointment: Courtney Rampelberg as nurse consultant 1 on September 3, 2019. Her location is Southeastern Regional Office.

New Appointment: Carley Hayman as operations program associate on August 5, 2019. Her location is Northeastern Regional Office.

New Appointment: Kristina Everard as nurse consultant 1 on July 22, 2019. Her location is Northeastern Regional Office.

New Appointment: Sandra Schoen as health services specialist on July 21, 2019. Her location is Northeastern Regional Office.

Bureau of Education Services and Technology (BEST)

New Appointment: Jessica Tomczak as nurse consultant 2 on July 7, 2019. Her location is Southeastern Regional Office.

New Appointment: Denise Balboa as nurse consultant 2 on September 29, 2019. Her location is Northeastern Regional Office.

New Appointment: Henry Petrick a nurse consultant 2 on September 29, 2019. His location is Southeastern Regional Office.

Office of Plan Caregiver Quality

New Appointment: Davis Ciotola as office director on September 30, 2019. His location is Central Office.

New Appointment: Lisa Wroten as office operations associate on August 19, 2019. Her location is Central Office.

New Appointment: Rachel Obiden as field investigator on August 5, 2019. Her location is Northeastern Regional Office.

New Appointment: Sarah Fridley as office operations associate on September 27, 2019. Her location is Central Office.

Division of Quality Assurance

ADMINISTRATOR: OTIS WOODS

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[DQA Website](#)

[Email Subscription Services](#)

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