

EVV Authorization Data File Error Reasons

Error	Error Message	Reason Description
1.	Member ID missing or invalid	Member ID missing or not found.
2.	Billing Provider ID invalid	Billing Provider agency ID is missing or not found. Either the MCD ID or EVV enumerated ID should be sent.
3.	Billing Provider is not EVV provider	Billing Provider is not in EVV type specialty group
4.	Authorization Number missing or invalid	Authorization Number is missing.
5.	Service Code invalid	Service Code invalid.
6.	Authorized Effective Date missing or invalid	Authorized Effective Date missing or not a numeric value
7.	Authorized End Date invalid	Authorized End Date not a numeric value
8.	Authorized End Date earlier than Authorized Effective Date	Authorized End Date earlier than Authorized Effective Date
9.	Modifier [X] invalid	Modifier 1, 2, 3, or 4 invalid
10.	Void authorization sent without an existing active one for authorization number [x].	Authorization to be Voided not found
11.	Record number [x] does not match the corresponding line count [x].	Record Number for the detail line does not match
12.	Authorization Status missing or invalid.	Authorization Status is missing or invalid
13.	Line Item maximum of 99 exceeded	Line Item over the maximum (99)
14.	Actual record count does not match expected count from trailer record.	Record count in trailer record does not match actual record count. Authorization file rejected. A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
15.	Payer Identifier [x] not match the expected [x].	Payer Identifier not found.
16.	The control number from header [x] does not match the one from trailer [x] or invalid	Control numbers do not match. Authorization file rejected. A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
17.	Creation date or creation time missing or invalid	Missing creation date or creation time in the header. Authorization file rejected, A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
18.	Billing Provider is not active in our system.	Billing Provider enrollment is not active during the duration of the authorization dates.

NOTE: If an error is set on an individual field per the above, the authorization record is not loaded.

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No Errors Found

Message 'File processed successfully, no errors this run' is sent in the response file when no errors are set for the payer during processing.

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Modification Log

Version	Date	Author	Comments
1.0	10/08/2019	Jon Hudson	Document created.
1.1	03/03/2020	Yicheng Jiang	Add 7 more errors
1.2	05/29/2020	Yicheng Jiang	Add control file invalid, creation date or time missing
1.3	8/8/2022	Sheila Itzen	Added error 19
1.4	04/25/2023	Kevin Hamilton	Removed Error count threshold of 10% exceeded that rejected authorization file.