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Common Complaints Well Contamination

- Bacteria
- 🗉 E-coli
- Viruses
- Nitrate
- Lead
- Other metals
- Chemicals, pesticides, and herbicides

Other Common Complaints

Bed Bugs CAFOs Manure Runoff Failing Septic Systems Human Waste Wind Power Power Lines/Stray Voltage Mental Health Issues

Do you respond to all Complaints?

- Anonymous complaints
- Child custody issues
- Employer/employee issues

Issuing Orders

- Learn what you need for good documentation
 Pictures
 Citing statutes/ordinances
 Notes/dates
 Who does it go to (owner, estates, LLC, bank)?
 Wisconsin Department of Financial Institutions
 https://www.witingg/apps/CorpSearch/Searchagp?
 Commly Tax Lister/Treasurer
 Model of a Universe state of Search and Searchage
 - Method of delivery certified mail, posting, serving

Issuing Orders

- Giving extensionsDelaying due dates due to circumstances

Issuing Orders

- What do you do when they don't comply
 Help
 Give extensions
 Take to court

 - Clean up and put on tax roll

Issuing Orders

Trust and support your experienced staff

Ordinances

- Public Health Nuisance (http://ecode360.com/12826504)
- Animal (Vicious, Rabies Control, Quantity,
- Agent related ordinances

Training/Certifications

- Preparedness Roles/Exercises (flood, ice, etc.) Vell Testing Jording feth Labs

- re Control ontrol (mice, roaches, bed bugs, mosquitoes) ıble equipment from State DHS and State Laboratory of Hygiene

- ertifications: Registered Sanitarian Lead Asbestos Agent Trainings (CPO, HACCP, TNC, FBI, Radon, etc.)

Covering Yourself

- Clearly define limits of any orders issued
 Clearly define limits of orders closed
 Use expert guidance (mold cleanup, etc.)
 Explain limits of authority
 Get help

- This is very important when trying to :
 Address things that could be in a gray area
 Address things that are very specific
 Address politically sensitive issues
 Trying to address things that are difficult to fully assess
 When operating on the edge of your expertise

Covering Yourself

Proper precautions should be taken to avoid exposures and potential health issues for both workers and occupants. You should at a minimum follow the guidelines provided by XXXXX that are attached to this order to address the violations. If you feel that you are not able to do the work properly or safely, a professional contractor should be hired to perform the work that is required. I am attaching the list of contractors that is supplied by the Wisconsin Department of Health Services for your review only. We cannot recommend or endorse any specific contractors. Therefore, ensuring that contractors have proper training, equipment, experience and insurance is recommended. Getting references before hiring a contractor is advisable as well.

Covering Yourself

 Note that my inspection was a visual inspection only. There may be other areas of mold, mildew, and water intrusion that could not be seen during my inspection or that may appear in the future. Therefore, you should consider inspecting for other areas of mold that may be obscured. If you feel that you can not properly inspect obscure areas for mold a professional indoor air specialist should be hired to do so. I am including a list of indoor air specialist that is supplied by the Wisconsin Department of Health Services for your review only. If other areas of mold and or mildew are identified in the future, be sure to at a minimum follow the most recent guidelines for its removal.

Covering Yourself

- The inspection was limited in scope. As a result there may be other related or unrelated health or safety issues, problems, or violations that exist or will appear or be revealed in the future that were not identified or addressed during my visit.
- Health departments do not employ building inspectors or engineers that can fully assess building codes or the structural soundness of a building. Therefore, we advise you to have the structure inspected by an engineer or building inspector that can further and properly assess the property for potential damage, and possible risk of failure, collapse, injury, or death due to its condition as soon as possible. Should a professional engineer or building inspector find that the potential for further damage, failure, collapse, injury, or death is eminent, probable, or possible, the issues must be addressed immediately.

Covering Yourself

Do not provide services for real estate transactions.

Give information and refer to them to the private sector.

Multi-County Benefits and Issues

Who You Work With Locally

- Corporation Counsel
 Judges
 Building inspectors

- Local officials
 Social Services (Human Services)

- Zoning, Sanitation, Land and Water, Tax Lister,

Who You Work With Locally

- Salvation Army/Red Cross

- Recyclers (scrap metal, brick, wood)
- Weatherization Programs
- Community Block Grant Funding Recipients

Who Else?

- WSLH (consultation, equipment, analysis)
- EPA (reference/information)

What About The Media?

- Probably will only be involved if it is big news
- Frobably will only be involved in it is big news
 Be responsive but limit information if:

 An active court case is present
 There are HIPAA Concerns (You may have to redact information)
 Others agencies are taking lead roles
 Information is limited or sensitive
- Do not limit information that could place the general public at risk. In these cases use your risk communication skills and your PIO.

Questions?

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