

Welcome

Wisconsin CBRF Training Registry



Registry in 2017



- Incorporated a technology-based registry
 - Employees instantly appear on the registry
 - All employees receive email confirmation when added to the registry
 - Fully searchable employee and instructor registries
- Managed online payments for all submissions
 - 100% successful transition to the electronic payment system
- Supported electronic documentation (roster) submissions
 - Increased accuracy and speed

Registry in 2017

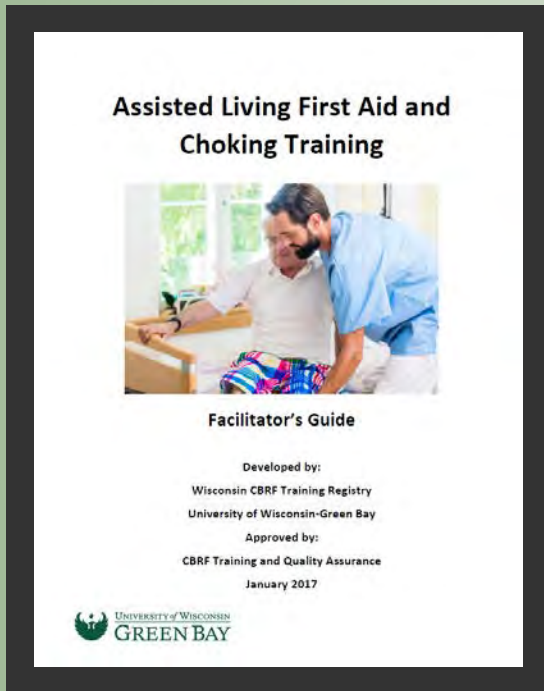
- Provide same day customer service responses to emails and calls
- Manage the functionality of the customer database. (300,000 employees, instructors and providers)
- Over 36,000 visits to the registry website per month
 - Utilizing Google Analytics

2017 CBRF Registry Tracking

- 12,804 CBRF classes held
- 731 Instructor Applications
- 492 Instructor Renewals
- 11 Administrator Trainings

98% of employees added to the registry are new to the CBRF training industry.

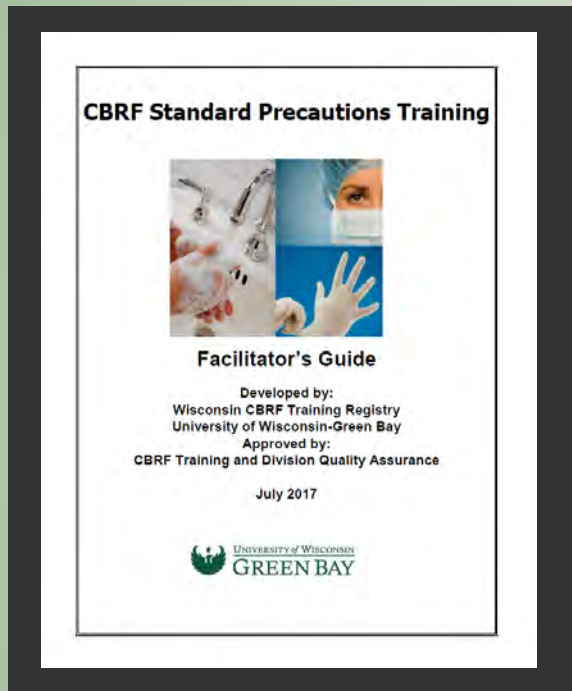
New Curriculum



- Transition from the American Red Cross curriculum to the CBRF specific First Aid and Choking curriculum
- Consistent with DHS 83 guidelines and industry best practices
- Two year transition
- The majority of instructors have transitioned to the new curriculum

2017-2018

Updated Curriculum



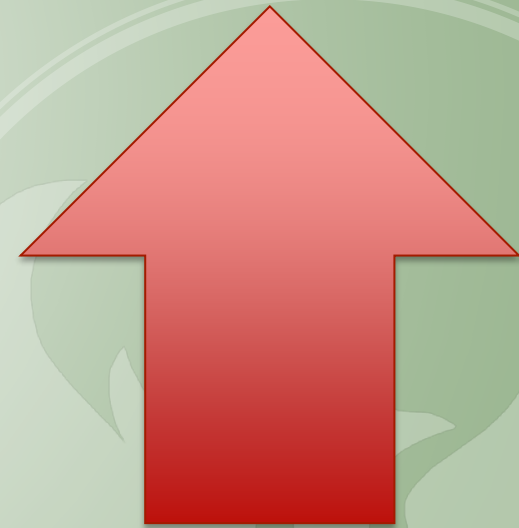
- In July of 2017 the Standard Precautions curriculum was released.



- By July 1, 2018 the transition to the new Fire Safety curriculum will be complete.

Registry in 2017

- Fifteen (15) communication pieces were emailed to providers, trainers, and employees.
 - 4 Newsletters
 - 11 Instructor Specific Notices
- Instructor Evaluations have increased by 42%
- Individualized reports are emailed to each instructor every 6 months.



Additional Questions

Website:

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