Welcome

Wisconsin CBRF Training Registry
Registry in 2017

• Incorporated a technology-based registry
  • Employees instantly appear on the registry
  • All employees receive email confirmation when added to the registry
  • Fully searchable employee and instructor registries

• Managed online payments for all submissions
  • 100% successful transition to the electronic payment system

• Supported electronic documentation (roster) submissions
  • Increased accuracy and speed
Registry in 2017

- Provide same day customer service responses to emails and calls
- Manage the functionality of the customer database. (300,000 employees, instructors and providers)
- Over 36,000 visits to the registry website per month
  - Utilizing Google Analytics
2017 CBRF Registry Tracking

- 12,804 CBRF classes held
- 731 Instructor Applications
- 492 Instructor Renewals
- 11 Administrator Trainings

98% of employees added to the registry are new to the CBRF training industry.
New Curriculum

- Transition from the American Red Cross curriculum to the CBRF specific First Aid and Choking curriculum
- Consistent with DHS 83 guidelines and industry best practices
- Two year transition
- The majority of instructors have transitioned to the new curriculum
• In July of 2017 the Standard Precautions curriculum was released.

• By July 1, 2018 the transition to the new Fire Safety curriculum will be complete.
Registry in 2017

- Fifteen (15) communication pieces were emailed to providers, trainers, and employees.
  - 4 Newsletters
  - 11 Instructor Specific Notices

- Instructor Evaluations have increased by 42%

- Individualized reports are emailed to each instructor every 6 months.
Additional Questions

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