



**Coordination With Homeless  
Service Providers**

**April 2021**

**Presented By:**

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**ADRC's provide Wisconsin residents with unbiased information related to aging or living with a disability. The goal is to help people maintain their independence by connecting them with the right resources.**

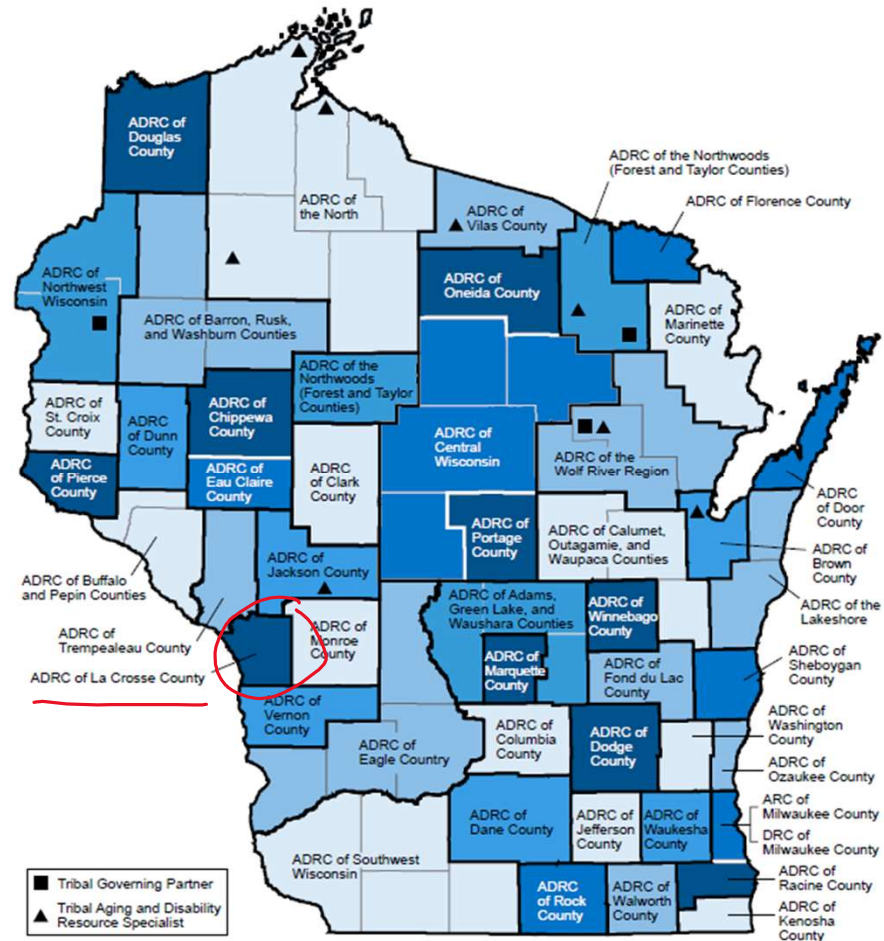
***Free & Confidential  
Call, email, or walk-in  
Office Hours:  
Monday – Friday, 8-4:30***

**Service Populations:**

- Older adults
- People with disabilities (18+)
- ...their families, friends and caregivers



Wisconsin's Aging and Disability Resource Centers



## Extra Effort During the Last Year

- **While residents quarantined at the shelter ADRC was asked to send staff to spend shifts there and assess for need. Effort lasted over two months. Effort duplicated at the Warming Center and at a local motel.**
- **Both the ADRC and Mental Health Unit were present**
  - **Met the consumers on their own ground**
  - **Follow-up was easier the consumer didn't have to find us**
  - **Saw as helpers not agency personnel**
  - **Options Counselors worked with HUB community workers**

# **What do Homeless Service Agencies need from the ADRC**

- **How do they reach us?**
- **Can clients contact us directly?**
- **What do we offer?**
- **How can roles be shared to get the most accomplished?**
- **How soon can we connect?**

# **ADRC Reaches out to Community Providers of Homeless Services**

- **Request to come to their offices for their weekly meeting**
- **Invite to ADRC Section Meeting to share regarding services and roles**
- **Get to personally know the staff or agency workers**
- **Information tailored to their clients**
  - **In-home personal care and nursing**
  - **Family Care - MCO's and IRIS**
  - **Housing options**
  - **Adaptive equipment/assistive technology**

# ADRC Services – Benefit Counseling

Agencies Do Not  
Always Know It Is  
Available

Benefit Specialists can help answer questions and solve problems related to benefits.

- Elder Benefit Specialists serve people age 60 and older.
- Disability Benefit Specialists serve adults with disabilities ages 18 to 59.

[EBS Program Brochure](#)

[DBS Program Brochure](#)

# **ADRC Services – Disability/Elder Benefit Specialist**

## **What Programs Can a Benefit Specialist Help With?**

- **Medicaid (Medical Assistance)**
- **Social Security Disability (SSDI)**
- **Supplemental Security Income (SSI)**
- **Medicare, including Part D**
- **Prescription Drug Assistance**
- **FoodShare**

# ADRC Services – Long-Term Care & Options Counseling

- **Eligibility determination** for publicly funded long-term care programs (Family Care & IRIS)
  - **Functional eligibility**
    - Level of Care
    - Target Group
  - **Financial Eligibility**
    - May enlist the Benefit Specialist if complicated
      - Full Benefit Medicaid
  - **Non-Financial Criteria**
    - Residency major hurdle for FC LTC Services
- **Assistance with Medicaid applications**
- **Options Counseling**
  - One on one consultation
  - Helping people identify resources, weigh their options, and make choices about their care.
- **Enrollment Counseling**
  - Chosen resource is Family Care or IRIS



# **ADRC Services – Long-Term Care & Options Counseling**

## **► Options Counseling**

- **One on one consultation**
- **Helping people identify resources, weigh their options, and make choices about their care**
- **Do they need Options Counseling**
- **Willingness of the consumer**
- **Stress Confidentiality -check that they understand**
- **Do they need any adaptive devices to proceed ahead**

# ADRC Services – Long-Term Care & Options Counseling

- **Options Counseling (continued)**
  - **Discovery: What is working - or not working in day-to-day life?**
  - **How urgent is their need, what do they need help with, ADL's IADL's?**
  - **WHAT IS IMPORTANT TO THEM - goals - what do they want or not want to happen ?**
  - **What strengths do they have-what is important in their life and what is important in their routine?**

# **ADRC Services – Long-Term Care & Options Counseling**

- **Decision Support**
  - **Discussion of possibilities and resources**
  - **does customer want to make a written plan**
- **Action Plan**
  - **Listing of pros and cons of items discussed**
  - **Who is doing what**
- **Consumer makes a decision**
  - **May proceed with LTC**
  - **Which MCO or IRIS will they choose**
  - **May decide the cons outweigh pros and not go with the resources outlined or decide to postpone etc.**
- **Possible Enrollment Counseling**
  - **Final steps**
  - **When will MCO or IRIS contact consumer**
  - **What to expect**

## Contact Us:

Aging and Disability Resource Center  
of La Crosse County  
300 4th St. N.  
La Crosse, WI 54601

**608-785-5700** or **800-500-3910**  
or send an email  
to: **[adrc@lacrossecounty.org](mailto:adrc@lacrossecounty.org)**

## Visit Us Online:

**[www.lacrossecounty.org/adrc](http://www.lacrossecounty.org/adrc)**

# Homeless Service Provider Forum April 26, 2021



# Topics

- **Overview of the COVID-19 vaccine program**
- **What is in the vaccines?**
- **How to educate the importance of the vaccine**
- **What happens after you get vaccinated**

# Vaccine Overview



# Wisconsin Data

## Allocation and Administration

State allocation of COVID-19 vaccine doses

Last updated: 4/20/2021



Total vaccine doses administered

Last updated: 4/25/2021



## Providers

### Johnson & Johnson



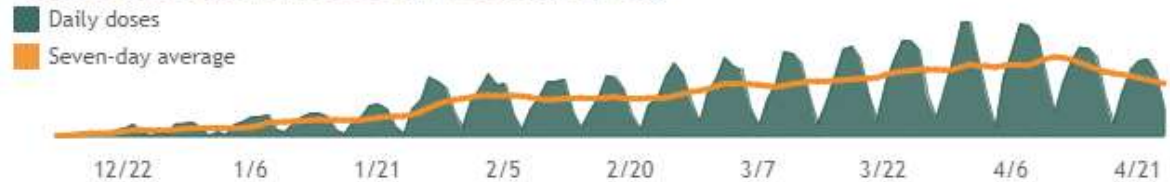
### Moderna



### Pfizer



## Vaccine doses administered in Wisconsin by day





# COVID-19 Vaccine Overview

- COVID-19 vaccines are [safe](#).
- COVID-19 vaccines work well to protect you and reduce spreading the virus to others.
- It takes 14 days after your last dose for the body to build protection (immunity) against the virus that causes COVID-19.
- People [who have been fully vaccinated](#) can start to do some things that they had stopped doing because of the pandemic.

# Why is getting the vaccine important?

- The vaccine will protect you from being hospitalized or dying from COVID-19 virus.
- The vaccine reduces your chances of getting sick from the COVID-19 virus.
- Even if you've tested positive for COVID-19, you will not have “natural” protection against variants.
- The vaccine does a good job at protecting you against COVID-19 variants.



# COVID-19 Vaccines Are Safe

**YOU  
STOP  
THE  
SPREAD**

 **WISCONSIN DEPARTMENT  
of HEALTH SERVICES**

So what's in them?



# Vaccine Ingredients-J&J

**Adenovirus-** The harmless virus contains instructions for our bodies on how to make a spike protein that triggers an immune response. The immune response is what causes us to make antibodies that will protect us if we get exposed to COVID-19.

**PH Balancers-**These ingredients help balance the acidity in the vaccine with the acidity in our bodies. Also called: trisodium citrate dihydrate (used as a food flavoring), citric acid (found naturally in fruit).

# Vaccine Ingredients-J&J

**Stabilizers**-These ingredients keep components of the vaccine from separating or breaking down. Also called: ethanol (also known as alcohol), polysorbate 80 (common in foods and cosmetics), 2-hydroxypropyl- $\beta$ -cyclodextrin (HBCD).

**Salt**-Together, sodium hydroxide and hydrochloric acid combine in the vaccine viral to form water and sodium chloride (table salt).

# Vaccine Ingredients-Moderna and Pfizer

- **mRNA**-mRNA contains instructions for our bodies on how to make a spike protein that triggers an immune response. The immune response is what causes us to make antibodies that will protect us if we get exposed to COVID-19.
- **Lipids**-Lipids **protect the mRNA** and act as a delivery vehicle to our cells. Their slippery exterior helps the mRNA slide inside the cells easily. (After the protein piece is made, the cell breaks down the instructions and gets rid of them).

# Vaccine Ingredients-Moderna and Pfizer

- **Salts**-Salts help balance the acidity in the vaccine with the acidity in our bodies.
- **Sugar**-Basic table sugar, also known as sucrose, helps mRNA **maintain its shape during freezing**. The vaccines need to be kept at very cold temperatures for storage and transport.



# How to conduct COVID-19 outreach



# How to talk about vaccines

- Identify trusted messengers for your population.
- Identify how your population receives messages the best.
- Coordinate a plan for information dissemination. Proactively share stories of people getting vaccinated.
- Identify person (vaccine champion) who can help find answers to questions using trusted resources
  - DHS
  - CDC

# Building Vaccine Confidence

Partner with your trusted messengers:

1. Create an environment where getting the vaccine is seen as normal.
2. Hang vaccine signs and posters in the lounge, bathrooms, hallways, lunchroom, the front desk, in staff mailboxes, etc.
3. Provide your population with vaccine information and provide a space to have questions answered in a safe, non-judgmental environment.
4. Communicate so vaccine recipients know what to expect – where, when, and who will be vaccinating them.



# What happens after you get the vaccine?



# Do You Need A Second Dose?

**Before you leave the vaccine clinic, ask:**



Do I need to come back for a second dose?



When do I come back?

# Post-vaccination

## SIDE EFFECTS ARE NORMAL

Our immune cells work throughout the body and produce side effects like:



**Pain and swelling  
of arm**



**Fever**



**Chills**



**Tiredness**



**Headache**

# After Your Vaccination



You may experience symptoms such as having soreness in the arm that got the vaccine, feeling tired, having a fever.



Call your medical provider if your symptoms don't go away or get worse.











Continue to wear a mask, stay 6 feet away from others, and wash your hands.

## You are considered fully vaccinated:

- ✓ **14 days** after receiving their second dose of Pfizer or Moderna vaccines  
or
- ✓ **14 days** after receiving their single-dose vaccine of Johnson & Johnson's Janssen vaccine



Visit inside a home or private setting without a mask with other fully vaccinated people of any age	
Visit inside a home or private setting without a mask with one household of unvaccinated people who are not at risk for severe illness	
Travel domestically without a pre- or post-travel test	
Travel domestically without quarantining after travel	
Travel internationally without a pre-travel test depending on destination	
Travel internationally without quarantining after travel	
Visit indoors, without a mask, with people at <u>increased risk for severe illness from COVID-19</u>	
Attend medium or large gatherings	

# Summary

- **COVID-19 vaccines work to protect you against the COVID-19 virus.**
- **The vaccines are safe.**
- **Just like the food we eat and drink, vaccines have ingredients in them.**
- **After you are fully vaccinated you can safely restart activities you may have stopped.**

# Questions?

