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## DEPARTMENT OF HEALTH SERVICES (DHS) HOMELESSNESS FORUM

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Monday, January 23, 2023

#### **General Session**

9:00 a.m.-10:00 a.m.

### **General Forum Information**

9:00 a.m. Welcome/Announcements – Alfred C. Johnson, DHS

9:05 a.m. COVID-19 Updates- Katelynn Kirkpatrick, Logan Broenniman and Deepti Ravikumar, DHS

9:15 a.m. 'De-escalating Challenging Behavior is' Fine -Steve Hill and Ryan Hurse

**Steve Hill** was born in the UK. While in London, he worked at a homeless shelter for men with AODA issues, at a group home for people with mental illness, and was manager of a drop-in center for people experiencing homelessness and other needs. He has worked at The Guest House of Milwaukee since 2005, becoming manager of the award-winning Resident Manager Program, training homeless individuals to staff Safe Havens for people with severe and persistent mental illness. He currently works as a SOAR Specialist, helping people with mental and physical health issues apply for disability benefits.

**Ryan Hurse** has a background in educating and supervising Milwaukee's most vulnerable client groups, including the mentally ill, homeless adults and children. Ryan graduated with a Bachelor's degree in Education at Lakeland College in 2003. He worked with children at the St. Charles Youth and Family Services from 1997 to 2001, and as a Recovery Support Coordinator from 2005-2007 at the Women's

Center. Ryan has been the Manager of the City of Milwaukee Community Resource Navigator and Groups Homes from 2006 to Present. He is a servant to the most challenging individuals in the city of Milwaukee

9:45 a.m. Question/Answer/Additional Topics for Discussion

10:00 a.m. Adjourn