



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

EMResource 101

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Juware Solutions

- [EMResource](#): Real-time communication
- [EMTrack](#): Patient tracking and family reunification
- [eICS](#): Secure incident management tool
- [WebEOC](#): Submit resource requests
- [WEAVR](#): Volunteer registration system

Note: Users can easily toggle between solutions with one unique login for EMResource, EMTrack, and eICS

What is EMResource?

- Inform response activities during disaster incidents
- Post and receive alerts regarding mass casualty incidents (MCIs), bed counts, and other time-sensitive communications to health care partners
- Collect COVID-19 data
- Maintain situational awareness
- Inform after action reports
- Facilitate exercise drills



Who Uses EMResource?

- Hospitals
- Specialty hospitals (rehabilitation, psychiatric, orthopedic, surgical)
- Skilled nursing facilities
- Emergency medical services (ground and air)
- Dispatch centers
- Local and Tribal public health departments
- Law enforcement
- Wisconsin Hospital Association (WHA)
- Wisconsin Department of Health Services (DHS)

Data Collected

- State-requested data
 - Organization and emergency preparedness information
 - Capability statuses and census data found on regional healthcare emergency readiness coalition ([HERC](#)) view (Report at 0900 and as the value changes)
 - Event reporting for MCI triage, bed counts, general announcements and resource requests
- Federal requested metrics
 - Overseen by U.S. Department of Health and Human Services (HHS)

Note: There is no state mandate requiring facilities to report in EMResource

Federal Reporting

- The U.S. Department of Health and Human Services (HHS) requires COVID-19 data be submitted into CDC's National Healthcare Safety Network (NHSN)
- Hospitals can automatically pass data from EMResource to NHSN, or submit directly to NHSN
- Contains only [federal requested metrics](#)

How is Data Used?

- Time-sensitive updates and needs to partners
 - Emergency management updates on hospital needs or changes in capacity
 - Situation reports
 - After action reports
- Real-time capacity awareness at the state, region, or local level
- Analytics and data quality
- DHS COVID-19 [Hospitalizations and Hospital Capacity](#)
- WHA COVID-19 [Situational Awareness Update](#)
- PCA Portal COVID-19 [Hospitalizations and Capacity Dashboard for Partners](#)

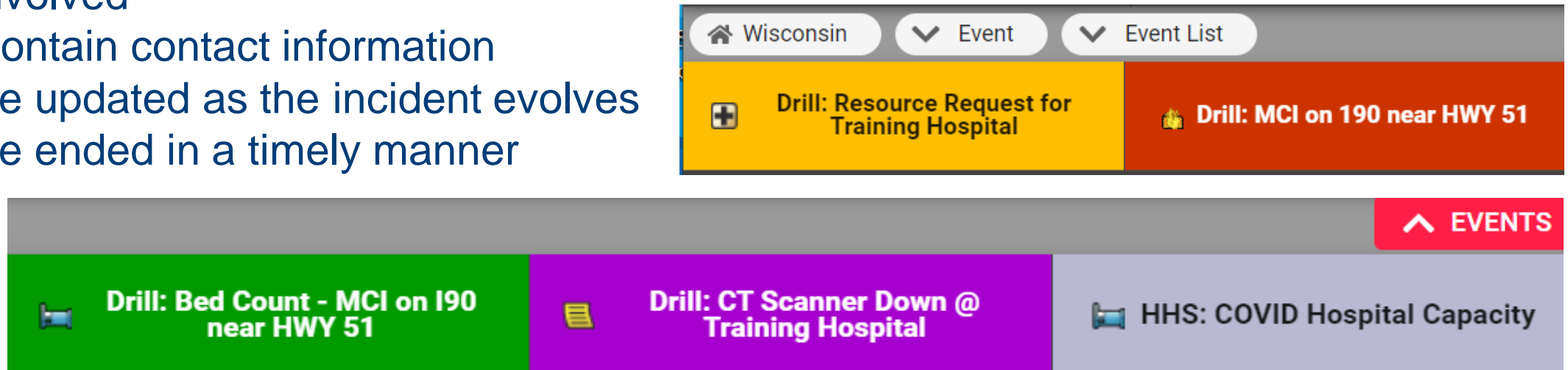
Note: Data is not for public consumption.

EMResource Dashboard

<div><div><div><div></div><div>MENU</div></div><div><div>JUVARE</div></div><div><div>EMResource</div><div>DEMO</div></div></div></div>							
<div><div><div>Wisconsin</div></div><div><div>View</div></div><div><div>Region 5 South Central</div></div></div>							
<div><div><div></div><div>Drill: Statewide Bed Count</div></div></div>							
Region 5 South Central							
	Region 5 South Central HERC	ED	ED Boarders	ICU	Med/Surg	Hospital	Pending Post-acute Disch
	American Family Children's Hosp	Open	0	--	--	Peak Census	0
	Beaver Dam Community Hospital	Open	0	--	--	--	0
	Beloit Memorial Hospital	Open	0	--	--	--	0
	Columbus Community Hospital	Open	0	--	--	Open	0

Events

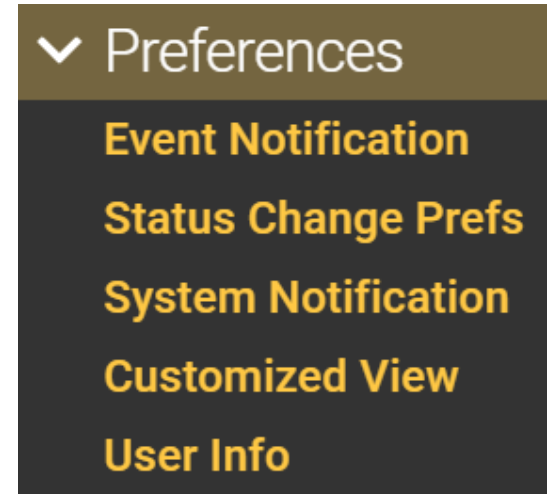
- Event types include mass casualty incidents, bed count, general announcement, and resource request
- Events should:
 - Be populated in the top banner for situational awareness
 - Include the physical location of the event, or the facility involved
 - Contain contact information
 - Be updated as the incident evolves
 - Be ended in a timely manner



Notifications

Configure “Preferences” section found in the main “Menu”

- Select which events, status changes, or system notifications should trigger an alert
- Create a customized view
- Update contact information under “User Info” and select how notifications should be received (phone call, e-mail, text message, pager, or web page)



Resources

- [DHS EMResource webpage](#)
 - Request access to the system ([HERC](#) coordinators can grant access)
 - Online training tutorials
 - Online reference guides that can be printed
 - How to create an event
 - How to respond to an event
 - Create status change notifications
- [EMResource](#) quick reference guides
 - [Update User Info](#)
 - [Receive Event Notifications](#)
 - [About Views](#)
 - [Custom View](#)
 - [Status Change Preferences](#)
 - [Event Reports](#)
 - [Status Reports](#)